



The  
Managed  
Municipality

## DIGITAL TRANSFORMATION REPORT

*Submission Supporting Material for MMP Intake 2022*



PREPARED FOR:  
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Dubreuilville, ON

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January 24<sup>th</sup>, 2022

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As you are aware, the Province is moving toward a 'digital by default' standard for municipal data and, like many other rural municipalities, Dubreuilville needs an action plan to consider transition. Implementing a digital record system will improve staff efficiency, bring consistency to processes, increase security and backup capabilities, make appropriate data available to the public easily, and will save significantly on space.

Enclosed please find our final review of the municipal office's existing IT structures, provided as a step toward the implementation of a full digital record management system. The changes proposed in the following include – where possible – a conservative calculation of savings generated, and a rough budget figure for planning purposes along with a timeline typical for implementation projects of this nature.

We would anticipate that staff and/or Council may have questions regarding the enclosures or may wish assistance with preparing a funding application through the current Municipal Modernization Program. We would be pleased to participate in any discussion where our assistance is deemed appropriate.

Dubreuilville was approved for a full report funded entirely by the Province under MMP's "Intake 2". Assuming all our recommendations are implemented, the budgeted share of cost for Dubreuilville would come to \$ 38,645.00 – the Province provides the remaining 75% of the balance necessary to complete the work. That shared investment would yield an efficiency and security benefit of nearly \$ 375,000 in the next five year span; a greater than 9:1 return on funds invested.

We appreciate the opportunity to work with the Township on this important transition and look forward to speaking with you further at your convenience.

Regards,

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# Executive Summary

## Background

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Rural and northern municipal governments in Ontario are increasingly challenged to meet the expectations of their citizens and the requirements of the upper tiers of government. The provincial government of Ontario has recognized the pressing need for additional resources by providing the *Municipal Modernization Program*. Under this program, rural and northern municipal governments can pursue funding to improve efficiencies and/or reduce costs; this report provides recommendations that, if adopted under the *MMP*, will do both.

The main body of this report is organized on a recommendation-by-recommendation basis – each section including rationale, anticipated budget needed, expected savings / productivity outcomes and additional related reference materials for those who wish a deeper understanding of the issues involved.

An executive summary is included to provide a brief non-technical overview of the municipality's current technology status and goals and to summarize the anticipated budget required to fully implement the recommendations listed. The intention of all proposed items is to position the municipal office to function securely at peak IT efficiency over the next five years. Costing and anticipated savings are structured over a five year window.

Also included are suggested technical requirements for any eventual RFP to be issued for services or products proposed in the following. Additional questions may be addressed to the study's authors; Council presentations are available as desired to further clarify the findings and recommendations presented.

## General Recommendations

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- Municipal office status – main office
- Add new record management solution
- Replace and/or upgrade existing PCs
- Upgrade existing router to a corporate-grade firewall appliance
- Install desktop scanners for primary users
- Replace / identify / test all network cabling / rackmount
- Upgrade security software
- Automate standard processes to match bylaw / policy
- Create policy / structure for remote work
- Add digital tools for Council(s)
- Complete security and record management training

## Costing Summary

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This summary is predicated on a five year window of time (including subscription licensing) after which additional upgrades / licensing / other changes should be considered. All costs and savings shown are based on five years:

Description	Budget	Savings
Municipal office (storage space upgrade for server)	\$ 7,100.00	
Record Management:		
Basic	\$ 51,900.00	
Including Backlog Scans	\$ 101,400.00	
Including Backlog & Custom Programming	\$ 107,400.00	\$469,783.00
New PCs	\$15,325.00	\$12,500.00
Desk Scanners	\$ 5,480.00	\$9,333.00
Cable Cleanup / Rackmount	\$ 3,600.00	
Security Software Suite (5 Years)	\$ 5,000.00	\$10,000.00
Standard Templating of All Provided Forms	\$ 6,000.00	\$ 17,500.00
Council Tools (iPads)	\$ 4,674.00	\$ 9,900.00
<b>Total Outlay (assumes full record management option)</b>	<b>\$ 154,579.00</b>	<b>\$ 529,016.00</b>

We anticipate a net savings in time and material over the five year lifespan of the solutions proposed totalling \$ 374,437.00.

## Recommendations

### Municipal Office Status

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The network currently in place at the municipality's office is configured as a domain-based network and runs on a central 'server' computer that is responsible for security, backup and other core functions of the network. The current server is very recent but needs additional rapid storage space for the backlog of scanned documents intended.

The municipality's current network server needs the following changes:

- 4 x SAS 2 Terabyte Hard Drives (Hot Swappable for Lenovo Server)
- SAS RAID Controller with 2Gb Battery Backed Cache

### RFP Proposed Hardware Specifications



### RFP Technical Services Needed

- Install server drives
- Install RAID controller
- Configure RAID array for document storage

### RFP Estimated Budget Allocation

Expected storage drive costs .....	\$3,200.00
Expected RAID controller costs.....	\$1,900.00
Expected services cost .....	\$2,000.00
<b>Total server project anticipated budget</b>	<b>\$7,100.00</b>

## Add New Record Management Software

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The municipal office is currently driven by paper-based processes. Even in cases where digital files have replaced paper, the lack of a central repository for data results in wasted time daily searching for the current version of documents. The existing distribution of municipal data and the reliance on paper files creates multiple challenges / vulnerabilities and will increasingly hamper growth and efficiency efforts if left unaddressed.

AMO reports that the Province of Ontario is pursuing a 'digital by default' as rapidly as possible<sup>1</sup>. The expectation is that even smaller municipal governments will be able to provide virtually any detailed data in digital format responsively – absent record management, this is an unrealistic hope. Despite this, future funding opportunities for all municipalities will depend on the provision and availability of municipal data to both the public and the province with a flexibility and speed that are impossible with paper-based systems.

Moving to 'digital by default' where possible will reduce storage costs, improve efficiency, increase transparency, collaboration, and responsiveness for residents; a record management system also has the 'green' benefit of reducing waste along with paper and toner consumption and cost.

Identified document-related issues at the office include the following:

- Significant time lost searching for the location of current versions of documents.
- Significant space dedicated to archival file storage.
- No 'backup' copies exist of many physical documents – single copies are vulnerable to loss in multiple ways – fire, theft, accidental destruction, misfiling.
- Difficulty fully sharing public-access documentation – something that is increasingly desirable/demanded via website access.
- Inconsistency of processes with little or no audit-trail.
- Inability to rapidly respond to [MFIPPA](#) requests or subpoena/discovery demands – especially as regards email communication.
- Inability to work remotely with broad access to paper files stored at the municipal office – increasingly an issue in the Covid / remote-work era.
- Inability to quickly search both title and full-text content of broad document types.
- Inability to centrally secure confidential documentation with audit trail for all access, alterations and attempted deletions.
- Limited ability to collaborate effectively on project documentation across all municipal departments and sites.

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<sup>1</sup> <https://www.amo.on.ca/AMO-PDFs/Reports/2017/OnMuni-Online-Towards-Digital-Transformation-2017.aspx>

- Inability to rapidly assemble, approve and distribute meeting packages for Council members – this is a significant consumer of staff time monthly given the need for regular and special meetings / agendas / reference documents.
- No enforced consistency in document naming, storage location or file type.

#### RFP Record Management Software Specifications

Given the limited speed of internet access at the municipal offices and no immediate prospect of upgraded speeds, we are recommending an on-site solution rather than a cloud-based solution. The ideal on-site solution for the municipal office would have the following minimum capabilities and features:

- Rapidly search document titles, full text contents and other metadata of common municipal document types including but not limited to: Word, Excel, PowerPoint, Adobe Acrobat / PDF, Rich Text, Plain Text.
- Store and search all inbound and outbound municipal email.
- Securely publish documents to a website including Agendas, Minutes, Council Packages, Bylaws and other common municipal data types.
- Conform fully with all existing and pending Canadian regulations for data storage and privacy.
- Support for the adoption of the “TOMRMS” (The Ontario Municipal Record Management System) filing structure
- Integrate with an existing ‘Active Directory’ network.
- Common controls accessible directly through existing Windows tools – Word, Excel, PowerPoint, Outlook and File Explorer.
- Support for customized automated workflows for common municipal functions – applications, complaints, permits, purchases etcetera, including approval steps and publication steps.
- Associate customized metadata with documents stored.
- Retention and destruction rules by folder or individual document.
- Versioning of common documents.
- Simply reported audit trail for all stored documents.
- Internet accessibility for public documents with anonymous login / no login.
- Optional internet accessibility for non-public documents with secured login by user.
- Store large backlog of searchable pdf documents (100,000 +).
- Bulk uploads of existing paper-based documents.
- Custom integration with other municipal software tools is desirable.

## RFP Estimated Budget Allocation

There is a broad range of software tools exist that satisfy the above requirements, making highly precise budget allocation difficult. We have opted to cost out a solution satisfying the above feature and function requirements from a common record-management vendor, [Columbiasoft](#), who provide their products to a number of similarly sized municipal governments across Canada and the US. We believe most record management vendors who satisfy the above requirements will be similarly priced over a five year amortization period:

8 x Annual subscription cost per user @ \$ 440.00 .....	\$ 3,520.00
3 x Annual subscription cost <i>per server</i> (main, web, email) @ \$ 440.00.....	\$ 1,320.00
1 x Annual Email archive licensing @ \$ 580.00.....	\$ 580.00
10 x Annual Webview licenses (for public access) @ \$ 140.00 .....	\$ 1,400.00
5 x Annual Webview licenses (for Council / Mayor use) @ 140.00.....	\$ 700.00
2 x Annual WebTools licenses (Public Works / Firehall use) @ \$ 330.00 .....	\$ 660.00
Annual cost for software licenses .....	\$8,180.00
<b>Total licensing costs extended over 5 year amortization period.....</b>	<b>\$ 40,900.00<sup>2</sup></b>

Any solution implemented will require significant time to install and configure along with the ongoing need for employee training and long-term support:

On-site server configuration including client software install.....	\$ 3,500.00
Basic user training (1 day / 8 users).....	\$ 4,000.00
Advanced user training – delivered via Zoom / VPN (1 to 2 users) .....	\$ 3,500.00
<b>Total training and deployment cost .....</b>	<b>\$ 11,000.00</b>

Optionally, there will also be – regardless of the solution implemented – a cost associated with scanning and uploading the existing backlog of documents. We have allocated budget to those anticipated costs as follows:

Document Backlog – Approximately 2,500 pages per box / filing drawer.

Cost per box for scan-to-pdf services<sup>3</sup> – \$ 450.00

Box equivalents currently on site – 110 (total pages – 275,000)

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<b>Backlog scanning cost (prior to shipment charges)</b>	<b>\$ 49,500.00</b>
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<sup>2</sup> Quoted total includes direct support from vendor for the full five year term for all user support, software upgrades and fixes / new versions.

<sup>3</sup> Estimate provided by [Blue Pencil](#) assuming clean unstapled cost per standard banker's box of documents, not including shipment to scanning facility in Oakville, ON.

The training provided during the “advanced” session shown above is sufficient to enable a municipal employee to create customized workflows that will automate many of the existing municipal paper-based processes and, in so doing, to add additional ROI savings beyond those listed below. Optionally, the municipality may elect to have their workflows modeled for them by the vendor at a cost of \$ 150 per hour for developer time.

Record Management System Basic..... \$ 51,900.00  
*Includes all licenses, training and support for a 5 year term*

Record Management System Enhanced ..... \$101,400.00  
*Includes all licenses, training, support and backlog scanning for a 5 year term*

Record Management System Complete ..... \$ 107,400.00  
*Includes all licenses, training, support, backlog scanning and workflows<sup>4</sup> for a 5 year term*

### ROI Savings

There are multiple ROI calculators available from a variety of sources. We have used the simplified calculator available [here](#) and the following estimates to calculate basic raw ROI for the municipal office:

- Number of staff who routinely file/retrieve documents: 8
- Average number of files retrieved or returned per employee each day: 15
- Number of file cabinets or equivalent spaces: 35
- Approximate cost per square foot for office space: \$ 10
- Average hourly salary<sup>5</sup>: \$ 35.00

Total estimated annual ROI: \$93,956.60

Total estimated ROI over the five (5) year projected period: \$469,783.00<sup>6</sup>

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<sup>4</sup> Workflows completed in this cost include all custom workflows for all documents provided by the municipality that are attached to this proposal as addenda.

<sup>5</sup> Listed hourly salary is based on conservatively-averaged public municipal wage data from a variety of sites including [www.neuvoo.ca](http://www.neuvoo.ca), [www.indeed.ca](http://www.indeed.ca) and [www.amcto.com](http://www.amcto.com). Salary is an approximation and does not necessarily reflect actual costs at your municipality.

<sup>6</sup> Total listed does *not* include value derived from increased efficiency, reduced need for additional staff, paper/toner savings, workflow automation; it is solely the savings available from space and time reduction for existing staff.

## Replace or upgrade existing PCs

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There are several PCs in the network that are rapidly aging (5 units).<sup>7</sup> There are several reasons to strongly consider immediate replacement for these units:

- As systems age, components are increasingly prone to failure due to wear. On systems that are more than five years old, parts are unlikely to be readily available. So not only are system failures more likely and common on older computers, they will also take longer to repair given the likelihood that local technical support will not have parts in stock and may not be able to readily acquire parts on short notice.
- Older systems have often had multiple different software tools installed and then removed, many have experienced malware infestations, virus issues, failed patch installations and other unwanted events over the course of their daily use. Each of these events can leave unwanted digital residue that not only impedes a system's performance, but can also mean a system is less secure than a modern equivalent with a 'clean', modern and fully-patched operating system.
- System performance has improved dramatically over the last decade – processors have gained additional speed and the addition of reasonably-priced “SSD” drives has dramatically improved general computer operations. New computer systems with SSDs, modern processors and faster memory can start from an off condition and be fully operational for a user within fifteen seconds or so. The performance difference between a ten year old system and a modern computer yields an additional 12 hours of available productive time per year per employee in startup time alone.<sup>8</sup>
- Beyond the performance benefits, maintenance costs of older PCs are an often hidden cost. Intel's “How Much Old PCs Cost”<sup>9</sup> report states the following:

*“A global survey of 736 small businesses in six countries found that the cost to repair an older PC equals or even exceeds the cost of buying a new one. The study reveals that small businesses are spending an average of US\$427 per PC that is 4 years or older on repair costs, which is 1.3 times the repair cost for a PC that is less than 4 years old. Similarly, the cost of upgrading an older PC is 1.6 times the cost of upgrading a PC that is less than 4 years old. This does not include the cost of lost productivity when employees are without their computers...”*

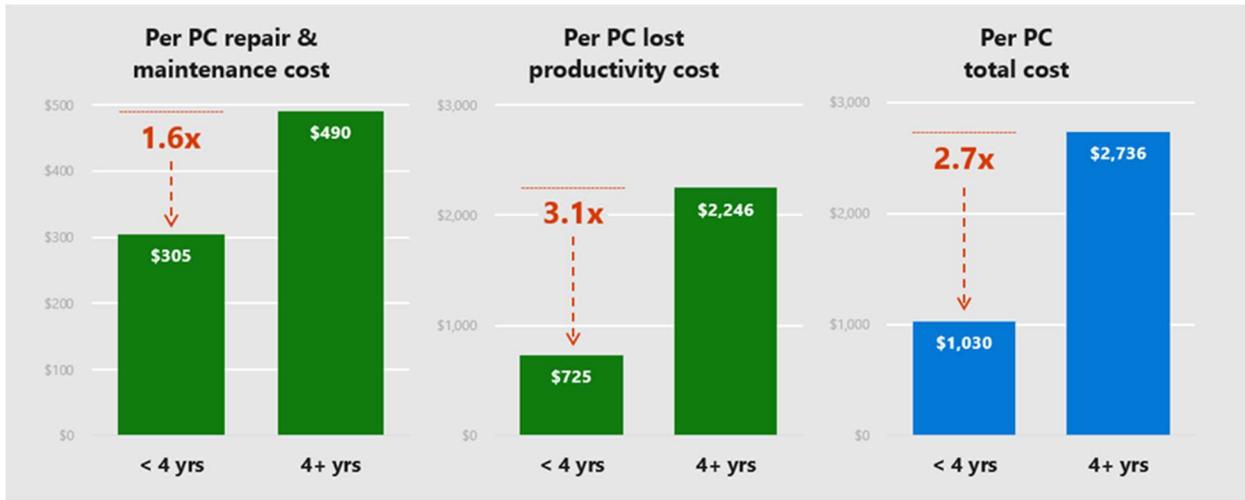
For this reason we are assessing a very conservative rough cost of \$ 500 CDN per year that PCs older than 2016 are kept in use – those figures are reflected in the ROI calculations provided above.

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<sup>7</sup> Hardware specifications for each computer are attached as addenda.

<sup>8</sup> J.Gold Associates 2018 – <https://www.intel.com/content/dam/www/public/us/en/documents/reports/sme-pc-study-report.pdf>

<sup>9</sup> <https://www.intel.com/content/dam/www/public/us/en/documents/articles/pc-upgrade-old-pc-costs-article.pdf>



As a general rule, for the above reasons we recommend you strongly consider upgrading any desktop PC older than four years. With Windows 11 needs in view, you may want to consider upgrading even newer systems within that time window.

#### RFP Hardware Specifications

5 x Desktop Computers As Follows:

- Must ship with Windows 10 or 11 Professional Edition license
- Must feature Intel i5 or i7 Processors – preferred 10<sup>th</sup> or later generation models
- Minimum 16 Gb RAM with available (open) expansion slot(s)
- Must support dual monitor operation
- Must have 240 Gb or larger SSD drive – preferred “NVMe” format
- Must have 3 year or longer hardware warranty coverage
- Must be “Tier 1” equipment – Lenovo, HP, Dell.

#### Optional

- Cost for Microsoft Office 2019 Standard Edition
- Cost for 24” and 27” monitors (preference given to low eye-strain options)

### 1 x Notebook Computer As Follows:

- Must ship with Windows 10 Professional Edition license
- Must feature Intel i5 or i7 Processors – preferred 10<sup>th</sup> generation models
- Minimum 16 Gb RAM
- Must have 240 Gb or larger SSD drive – preferred “NVMe” format
- Must have 1 year or longer hardware warranty coverage
- Must have 14” or larger display
- Must have onboard Bluetooth capability
- Must include a USB-C port that can transmit power
- Must be “Tier 1” equipment – Lenovo, HP, Dell.

### Optional

- Cost for Microsoft Office 2019 Standard Edition
- Cost for 24” and 27” monitors (preference given to low eye-strain options)
- Cost for USB-C Docking station capable of powering the notebook
- Cost for Bluetooth keyboard and mouse combination

### RFP Technical Services Needed

- Deliver and setup PCs
- Migrate existing PCs’ data and applications to new PC
- Install new Office version as needed

### RFP Estimated Budget Allocation

As of this writing, multiple vendors are offering Tier 1 systems meeting the above specifications at the following costs. We have opted to cost out a standard desktop Lenovo system with 3 year warranty that meets the above specifications fully. We have also provided a budget estimate for a notebook system including dock as described above. We do not expect costs to increase prior to RFP issue in 2021 / early 2022:

### Desktop Systems Cost Estimate



5 x Lenovo ThinkCentre M720q Model i7-10<sup>th</sup> Generation @ \$ 1,850.00 = \$ 9,250.00

5 x Microsoft Office 2019/2021 Standard Edition @ \$ 300.00 = \$ 1,500.00  
 5 x 24" Widescreen ThinkCentre Monitor @ 270.00 = \$ 1,350.00  
 5 x Delivery and Setup (data migration / domain join) @ 155.00 = \$ 775.00  
 Total for Desktop Upgrades As Described Including Listed Options ..... \$ 12,875.00

**Notebook System Cost Estimate**



1 x Lenovo ThinkBook 15-IIL Model 20SM009HCA @ \$ 1,240.00  
 1 x Lenovo USB-C Docking Station @ \$ 290.00  
 1 x Lenovo 24" Widescreen Monitor @ 270.00  
 1 x Microsoft Office Standard @ \$ 300.00  
 1 x Lenovo Bluetooth Keyboard and Mouse Combo @ \$ 145.00  
 1 x Delivery and Setup (data migration / domain join) @ \$ 155.00  
 1 x Basic Travel Case @ \$ 50.00  
 Total for Notebook As Described Including Listed Options ..... \$ 2,450.00  
**Grand Total Suggested RFP Budget ..... \$15,325.00**

## Desktop Scanners

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Implementing a digital record storage solution will significantly reduce the need for paper production within the office – especially large volume print jobs such as agenda packages.

However, many residents and supplier firms will continue to mail or otherwise deliver paper based documents. Moving to a digital system – as the Province mandates – will necessarily mean that staff will benefit from a rapid way to turn paper-based records into digital records quickly and efficiently.

A single large scanner/printer/copier at the office is shared by all office users and is critical to the preparation of agendas and other large / colour documents. While we expect the office to move toward electronic distribution of more and more digital documents – resulting in less need for shared copier services – other features of a shared unit will become more vital to office productivity in the coming years. The ability to scan documents quickly and reliably into electronic format for long-term storage / search or transmission to residents will become vital very quickly as the office migrates to digital transmission and storage of more material. A small purpose-specific scanner at selected desks will encourage rapid adoption of a digital standard and will increase overall office efficiency.

### RFP Specifications

- 8 x Desktop Scanners
- Preferred Vendors: Fujitsu, Xerox, Kodak
- Support for multiple scan sizes up to legal
- Document feeder (30 pages or better)
- Scan speed of 60 IPM or better
- Programmable buttons / screen for direct input to network share
- Scan to text-readable PDF
- USB connection

Our experiences indicate that a small desk based scanner will encourage user adoption of a digital standard for several reasons:

It will make it extremely quick and simple to add paper documents to the record management system.

It will not require a user to interrupt their workflow to get to a shared copier/scanner.

It will not ever require waiting because the shared scanner was in use.

We have assumed a 2 minute saving per document from the availability of a desktop scanner. Given a volume of 8,000 total paper documents over a five year term, that equates to 266 hours of staff time saved – an ROI of roughly \$ 9,333.00 as indicated above.

## RFP Suggested Budget Allocation

We have obtained cost on a Fujitsu Scansnap ix1500 model meeting or exceeding the above specifications<sup>10</sup>



8 x Fujitsu ScanSnap ix1500

60 IPM

50 Page Sheet Feeder

600 DPI Resolution

11.5" x 6.3" x 6.0" Size (desk suitable) @ \$ 685.00 = \$ 5,480.00

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<sup>10</sup> Detailed ScanSnap specifications attached as addenda.

## Replace / identify / test all network cabling / rackmount

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The existing network cabling at the office has been built up over a period of years and has been added and modified as needed. The existing cabling supports multiple PCs, printers and various devices and terminates in a small closet / under a desk.

- When problems arise, they are difficult to resolve quickly; significant time can be spent tracing back a single cable run to its source.
- Cable runs vary in cable-type and speed; the network is inconsistent in speed and reliability as a result.
- Cables that are not run cleanly and securely can be found under chair rollers, furniture legs and otherwise enduring damage that interrupts or breaks network connections and ultimately create downtime.
- Loose cables present tripping hazards to staff and visitors.



We recommend replacing the existing cable runs entirely, new cables to be run inside walls / above ceilings where possible and installed in raceways if necessary. All cables should be brought back to a single central point. All cables should be labeled clearly at both ends for ease of identification and, at the server end, cables should terminate in a patch panel.

### RFP Hardware Specifications

- 2 x 1,000' Rolls of CAT6 Solid Core Cable (CMP / Plenum)
- 1 x 24 Port Patch Panel (rack / wall mountable)
- 6 x Dual Port Surface Mount CAT6 Wall Jacks
- 1 x 16-port Managed Gigabit Network Switch (Layer 2 preferred)
- 16 x 1' CAT6 patch cables (switch to patch panel connection)

### RFP Technical Services Needed

- Remove former cable runs
- Mount patch panel and network switch (wall or rack mount)
- Install 12 runs of varying length in small office (max of 50')
- Install 6 dual outlet wall mount boxes
- Terminate cables at wall mount boxes and patch panel
- Label wall mount box and patch panel connections clearly
- Connect patch panel to switch with provided patch cables
- Test all cable runs for speed and connectivity

### RFP Estimated Budget Allocation

We would expect each cable run to take no more than an hour of labour to install, terminate and test. In addition, the hardware components are all common and broadly available from multiple vendors and sources. We are suggesting a budget that should allow a competent contractor to complete the work appropriately:

2 rolls of CAT6 cable, 24 Port Patch Panel, Jacks, Patch Cables (estimated) .....	\$ 1,600.00
Managed Layer 2 16 Port Gigabit Switch (estimated) .....	\$ 600.00
On-site Labour (14 Man Hours Estimated) .....	\$ 1,400.00
<b>Total Budget Suggested</b>	<b>\$ 3,600.00</b>

## Upgrade security software

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The municipal office currently runs on the default Windows security tools. These tools provide basic protection against common virus and malware infections but cannot be centrally controlled and monitored; in an ideal model, security software would be automatically applied to workstations on the network and would be managed by the file server.

Absent central control, it is possible for a single user to accidentally remove or disable protection and thereby introduce malware into the local network.

In light of the increasing prevalence of ransomware and the specific targeting of Canadian municipal governments<sup>11</sup>, we strongly recommend a corporate-grade security software tool that will reduce the possibility of ransomware attack and will allow for remediation – in many cases even after a ransomware launch inside the network.

### RFP Software Specifications

- Centrally managed security software for up to ten systems
- Preferred vendors: Sentinel One, Symantec, Kaspersky, Trend Micro
- Ransomware rollback or similar feature
- Renewable annual support and updates

### RFP Estimate Budget Allocation

We would anticipate the annual cost for a security tool sufficient to provide coverage on all network connected devices to be available at an annual cost below \$ 1,000.00. A five year window of coverage for all devices should amount to less than \$ 5,000.00

According to a Varonis survey, the cost of even a single ransomware infestation is increasing rapidly – between 2018 the average ransom demand was \$ 5,000. Currently, average demands have increased to more than \$ 200,000.<sup>12</sup> Further, the same study shows that last year, more than one third of businesses experienced a ransomware attack.

While being exact about how much a security solution can save over a five year windows, our municipal experience here in Canada indicates that municipal governments in particular are targets of these attacks at an accelerated rate. We have therefore conservatively assessed a ‘savings’ of \$ 5,000 per incident and conservatively assumed two (ideally thwarted!) attacks for your municipality in the next five years. Those savings are reflected in the ROI calculations above.

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<sup>11</sup> [https://www.datto.com/resource-downloads/Datto2018\\_StateOfTheChannel\\_RansomwareReport.pdf](https://www.datto.com/resource-downloads/Datto2018_StateOfTheChannel_RansomwareReport.pdf)

<sup>12</sup> <https://www.varonis.com/blog/ransomware-statistics-2021/>

## Automate standard processes to match bylaw / policy

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The municipal office uses multiple forms to manage annual operations. A partial list of those forms is shown below – amounting to more than thirty (30) individual documents that are used approximately 600 + times in the course of a single year – or a minimum of 3,000 documents filled out by various personnel in the course of a five year cycle.

It is possible to create digital templates of these documents and to model standard document processes within record management software. These automated processes modeled inside a record management system (see recommendation 2 above) will enhance municipal operation in several ways:

- **Efficiency** – Given the large number of forms completed (3,000 +), significant time will be saved in finding, handwriting, processing and filing these forms. While there is a broad range of forms, given that each will need to be manually completed, processed and usually filed, we have assessed a very rough metric of 10 minutes per form. 600 forms annually yields a saving of 100 hours per year – \$ 17,500 in savings over five years.
- **Consistency** – multiple different versions of the same form will no longer be possible. Forms and information collected will be completely consistent regardless of which employee completes the form. Forms can also be automatically routed to the appropriate municipal personnel for follow up / auditing.
- **Convenience** – Templated digital forms can be made available to the public without a visit to the office; all forms that the public need to complete can be distributed via the existing website, increasing convenience for residents or potential residents.
- **Cost** – Digital templates for common forms mean less paper consumption, less toner use, less wear on existing equipment.
- **Connectivity** – Digital forms, and the data those forms contain, can be rapidly shared with Provincial or Federal levels of government. Since future funding will increasingly depend on the municipality's ability to provide data of all sorts quickly, the ability to accurately and quickly extract data is becoming vital.

*NB: The following page is provided as an example of typical form usage in a small / mid size municipality and may not represent Dubreuilville's experience – precise details of form usage frequency were not available at the time of report creation.*

<b>Document</b>	<b>Responsibility</b>	<b>Qty/Yr</b>	<b>Time Needed</b>	<b>Other Parties</b>
Complaint Form		10		
Building Permit		3		
Septic / Sewage		3		
Cemetery Sign Off		2		
Time Sheet – Public Works		26		
Time Sheet – Rec Hall		26		
Time Sheet – Landfill		26		
Time Sheet – Administration		26		
Fax Cover Sheet				
Change of Address		6		
Travel Expense		20		
Gym Membership		100		
Gym Renewal		100		
Gaming Application		2		
Recreation Hall Rental		3		
Water Turn On/Off Request		10		
Zoning Amendment Application		1		
Council Delegation		6		
Campground Agreement		30		
Tax Certificate Cover Letter		6		
Declaration of Interest		1		
		<b>407</b>		
<b>Processes</b>				
Tax Bills		2		
Agendas		12		
Minutes		12		
Bylaws				
Resolutions				
		<b>26</b>		
<b>Public Works</b>				
Purchase Order Book		180		
Water On / Off – needs sign off (non Covid)		10		
Stock Consumption? No Form		-		
Insurance CVOR Forms		1		
		<b>191</b>		

## RFP Requirements

*(Requires record management system selection as outlined in Section 2 above)*

- Create digital templates of provided forms (see list above)
- Install templates within record management system and add basic routing functionality

## RFP Estimated Budget Allocation

In a modern record management system, tools exist to speed the creation of even complicated forms. We would therefore expect most forms to require roughly two hours of developer time to complete.

## ROI Savings

60 hours of developer time @ \$ 100/hr .....	\$ 6,000.00
ROI anticipated .....	\$ 17,500.00 over five years
<b>Net ROI</b>	<b>\$ 11,500.00</b>

## Create policy / structure for remote work

---

It is possible to secure the municipal office network in such a way that hacks and intrusions are limited and – ideally – entirely prevented. However, when access to the network is extended beyond the physical office location and remote work is necessary, security measures can become inconsistent and create risks.

Given the current pandemic being experienced across the globe, the need to enable work remotely has been wisely emphasized. This current crisis may pass in time, but others – both local and global – are certain to arise. We would therefore recommend the creation of a policy and technical framework around the remote work that will inevitably be necessary at points. This would consist of two aspects: Council policy and technical infrastructure.

Council may want to consider implementing at least the following:

- No remote access to the corporate network allowed outside the use of an approved VPN.
- No use of USB flash drives or other media to move files from home to the municipal office.
- Only corporate notebooks allowed to connect remotely; no use of home machines or other devices not owned and managed by the municipality.

Technical staff or subcontractors should implement the following:

- Emergency notebook (Recommendation 3 above) to be configured with VPN solution suitable to connect to corporate firewall securely (Recommendation 4 above).
- Emergency notebook to be configured with corporate anti-virus / anti-ransomware / monitoring solution (Recommendation 7 above)

## Add Digital Tools for Council(s)

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Currently, individual Council members receive printed agenda packages prior to every Council meeting. These packages are often extremely large and can be hundreds of pages long. Each package is given to each councillor for each municipality at least once a month – barring special meetings or emergency sessions which would also require paper-based distribution. In the case of the municipal office in question, that work is multiplied four times over, for each of the four maintained municipalities' needs.

There is a significant amount of time spent in preparing, copying, collating and delivering these agenda packages to Council members. Office staff report an average of four hours per agenda, solely in the copying, collating and distribution phase. This amounts to a minimum of sixteen hours per month or two full man-days of simply moving paper. Adding weather-based delays in delivery time, special meeting needs and the supply cost of toner and paper, the expense associated with Council meeting agenda preparation is substantial.

In conjunction with recommendations 1 and 2 above, equipping Council with tablet computers and using those tablets to distribute agenda material digitally would provide two immediate benefits and would enhance the office staff's ability to deliver agendas in a timely and accurate fashion:

- Immediately eliminate at least four hours of staff time monthly.
- Immediately eliminate the cost of printing roughly 6,000 pages per year
- Council members would receive agenda material earlier than previously provided – usually within moments of the agenda being finalized, rather than hours or days.
- Office staff would have the ability to update the agenda at anytime prior to the formal meeting's beginning to address potential errors or omissions.
- Council members could use the same devices to connect to video conferences of all kinds – Council meetings or other – during Covid 19 or similar emergency situations.

### RFP Hardware Recommendations

- 6 x Apple iPad with minimum 10" screen (Council, Mayor, Clerk, Spare)
- 64 Gb of storage or more
- WiFi networking
- Camera and Microphone
- Ability to voice record memos
- Optional engraving feature preferred ("Property of ...")

### RFP Technical Services Needed

Staff may be able to perform basic iPad setup without assistance. iPads would need to be configured as follows:

- Corporate email assigned to each Council member & Mayor
- Email address connected to each Councillor’s iPad
- Dropbox or similar sync’ing service installed and configured
- Zoom conferencing installed and configured (free version is sufficient)
- Basic training for each Council member on use and care

### RFP Estimated Budget Allocation

The cost of a basic iPad can be known with precision – Apple offers only a single fixed price and does not discount through vendor channels. Various models are available but a suitable product would be as follows:

6 x Apple iPad Air with 10.9” Screen and 64Gb RAM<sup>13</sup> @ \$ 779 = \$ 4,674.00

### ROI Savings

Assuming a five year life with a new iPad, a cost analysis would be as follows:

Total paper-based staff time over four years <sup>14</sup> .....	\$ 8,400.00
Cost of paper and toner over five years <sup>15</sup> .....	\$ 1,500.00
Less Project Cost .....	( \$ 4,674.00 )
<b>Net ROI</b>	<b>\$ 5,226.00</b>

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<sup>13</sup> Includes one unit for all Councillors and Mayor. Detailed specifications attached as addenda or at <https://www.apple.com/ca/ipad-air/specs/>

<sup>14</sup> 4 hours per month x 60 months x \$ 35/hr

<sup>15</sup> 30,000 sheets (100 sheets per Council meeting x 60 meetings x 5 copies @ 5 cents per page)

## Standard Forms Considered

The following table outlines forms initially reviewed which should be made available for recurring use within a digital record management system. This list may not be exhaustive and additional discovery should be anticipated within any successful tender response / budget allocation.

Application for Minor Variance	1/25/2022 2:40 PM	File folder	
Building Permit	1/25/2022 2:40 PM	File folder	
Cemetery	1/25/2022 2:40 PM	File folder	
Hall Rental	1/25/2022 2:40 PM	File folder	
Ice Rental	1/25/2022 2:40 PM	File folder	
Misc. Rentals	1/25/2022 2:40 PM	File folder	
MPAC	1/25/2022 2:40 PM	File folder	
Snow Permission	1/25/2022 2:40 PM	File folder	
Water & Sewer	1/25/2022 2:40 PM	File folder	
Zoning	1/25/2022 2:40 PM	File folder	
2012-44 Garbage Collection French Revis...	1/25/2022 2:40 PM	Microsoft Word 9...	76 KB
2012-44 Garbage Collection Revised	1/25/2022 2:40 PM	Microsoft Word 9...	90 KB
Application for time off without pay	1/25/2022 2:40 PM	Foxit Reader PDF ...	86 KB
Application médicaments Trillium	1/25/2022 2:40 PM	Foxit Reader PDF ...	4,277 KB
Copy of NEW SHEET	1/25/2022 2:40 PM	Microsoft Excel W...	12 KB
CVOR application	1/25/2022 2:40 PM	Foxit Reader PDF ...	1,803 KB
Demande de permis d'embarcation de pl...	1/25/2022 2:40 PM	Foxit Reader PDF ...	2,204 KB
Fax cover sheet	1/25/2022 2:40 PM	Foxit Reader PDF ...	236 KB
Fire Permit	1/25/2022 2:40 PM	Foxit Reader PDF ...	504 KB
Fire Permit	1/25/2022 2:40 PM	Microsoft Publish...	79 KB
Forms manual	1/25/2022 2:40 PM	Microsoft Word D...	15 KB
Gerry	1/25/2022 2:40 PM	Foxit Reader PDF ...	3,219 KB
Landfill site montly tracking Sheet - Origi...	1/25/2022 2:40 PM	Microsoft Excel W...	14 KB
Leave of Absence Form	1/25/2022 2:40 PM	Foxit Reader PDF ...	185 KB
Letter of Authorization form	1/25/2022 2:40 PM	Foxit Reader PDF ...	1,209 KB
Mike Mantha pic	1/25/2022 2:40 PM	JPG File	23 KB
Property Standards complaint form	1/25/2022 2:40 PM	Microsoft Word 9...	137 KB
Purchase Order	1/25/2022 2:40 PM	Microsoft Publish...	119 KB
Skyjack Rental Agreement and Liability ...	1/25/2022 2:40 PM	Microsoft Word D...	60 KB
Sponsor letter 2020	1/25/2022 2:40 PM	Foxit Reader PDF ...	152 KB
sponsor_confirmation_2020__1_	1/25/2022 2:40 PM	Foxit Reader PDF ...	75 KB
Statement of Purchases	1/25/2022 2:40 PM	Microsoft Publish...	122 KB
Township of Dubreuilville Landfill Site Ho...	1/25/2022 2:40 PM	Microsoft Word D...	14 KB
travel expenses	1/25/2022 2:40 PM	Microsoft Word D...	19 KB
User fees for credit card payment	1/25/2022 2:40 PM	Microsoft Excel 97...	58 KB
Visitors Login Sheet	1/25/2022 2:40 PM	Microsoft Word D...	13 KB
Visitors Login Sheet	1/25/2022 2:40 PM	Microsoft Excel W...	8 KB

## Technical Details / Data

### Front Desk – Cass PC

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#### SYSTEM

=====

Host name: FRONT-HP

IP-address: 192.168.24.105

User name: DUBREUILVILLE\btremblay

Description:

Operating system: Microsoft Windows 10 Pro (version 10.0.19042; build 19042)

Name: Microsoft Windows 10 Pro

Version: 10.0.19042

Build: 19042

Install date: 6/9/2021 8:44:14 PM

Windows product ID: 00330-53613-82974-AAOEM

Windows product key: HFG47-8NM4G-B738Q-KWCHK-RM49C

Internet Explorer version: 11.789.19041.0

Model: 30DK003PCA

System type: x64-based PC

BIOS: LENOVO (version: S08KT35A; date: 1/20/2021)

Manufacturer: LENOVO

Version: S08KT35A

Date: 1/20/2021

Serial number: MJOERVBD

Motherboard: LENOVO (1048; version: SDK0J40697 WIN 3305361382974)

Manufacturer: LENOVO

Product: 1048

Version: SDK0J40697 WIN 3305361382974

Chassis: Desktop

Processor: Intel(R) Core(TM) i7-10700 CPU @ 2.90GHz (architecture: x64; 2904 MHz)

Name: Intel(R) Core(TM) i7-10700 CPU @ 2.90GHz

Manufacturer: GenuineIntel

Max clock speed: 2904 MHz

Architecture: x64

Level 2 cache size: 2048 KB

Socket type: U3E1

Version:

Physical memory: 15.7 GB

Memory slot: 16.0 GB (BANK 1; form factor: DIMM; memory type: Unknown)

Capacity: 16.0 GB

Device locator: ChannelA-DIMM1

Bank label: BANK 1

Form factor: DIMM  
Memory type: Unknown  
Manufacturer: Samsung  
Speed: 3200 ns  
Max capacity: 128.0 GB  
Memory slot: Empty  
Capacity:  
Device locator:  
Bank label:  
Form factor:  
Memory type:  
Manufacturer:  
Speed:  
Max capacity: 128.0 GB  
Memory slot: Empty  
Capacity:  
Device locator:  
Bank label:  
Form factor:  
Memory type:  
Manufacturer:  
Speed:  
Max capacity: 128.0 GB  
Memory slot: Empty  
Capacity:  
Device locator:  
Bank label:  
Form factor:  
Memory type:  
Manufacturer:  
Speed:  
Max capacity: 128.0 GB  
Disk: NVMe SAMSUNG MZVLB512 (476.9 GB)  
Caption: NVMe SAMSUNG MZVLB512  
Serial number: 0025\_3882\_11C1\_7938.  
Size: 476.9 GB  
Manufacturer: (Standard disk drives)  
Interface type: SCSI  
Media type: Fixed hard disk media  
Bytes per sector: 512  
Heads: 255  
Cylinders: 62260  
Sectors: 1000206900  
Tracks: 15876300

Disk: USB DISK 3.0 USB Device (7.4 GB)

Caption: USB DISK 3.0 USB Device

Serial number: 087A108490B0

Size: 7.4 GB

Manufacturer: (Standard disk drives)

Interface type: USB

Media type: Removable Media

Bytes per sector: 512

Heads: 255

Cylinders: 963

Sectors: 15470595

Tracks: 245565

Logical drive: C: (Local Fixed Disk; size: 462.0 GB; free space: 232.6 GB; file system: NTFS)

Name: C:

Description: Local Fixed Disk

Size: 462.0 GB

Free space: 232.6 GB

File system: NTFS

Serial number: 8845CB83

Network path:

Logical drive: D: (Local Fixed Disk; size: 12.6 GB; free space: 388.4 MB; file system: NTFS)

Name: D:

Description: Local Fixed Disk

Size: 12.6 GB

Free space: 388.4 MB

File system: NTFS

Serial number: BC3B2A58

Network path:

Logical drive: E: (CD-ROM Disc)

Name: E:

Description: CD-ROM Disc

Size:

Free space:

File system:

Serial number:

Network path:

Logical drive: F: (Removable Disk; size: 7.4 GB; free space: 6.4 GB; file system: FAT32)

Name: F:

Description: Removable Disk

Size: 7.4 GB

Free space: 6.4 GB

File system: FAT32

Serial number: AED6434E

Network path:

Logical drive: P: (Network Connection; size: 1.8 TB; free space: 1.3 TB; file system: NTFS; network path: \\dubsrv02\public)

Name: P:

Description: Network Connection

Size: 1.8 TB

Free space: 1.3 TB

File system: NTFS

Serial number: F62E6B71

Network path: \\dubsrv02\public

Logical drive: S: (Network Connection; size: 1.8 TB; free space: 1.3 TB; file system: NTFS; network path: \\dubsrv02\Users Shared Folders)

Name: S:

Description: Network Connection

Size: 1.8 TB

Free space: 1.3 TB

File system: NTFS

Serial number: F62E6B71

Network path: \\dubsrv02\Users Shared Folders

Logical drive: X: (Network Connection; size: 1.8 TB; free space: 1.3 TB; file system: NTFS; network path: \\dubsrv02\Common2)

Name: X:

Description: Network Connection

Size: 1.8 TB

Free space: 1.3 TB

File system: NTFS

Serial number: F62E6B71

Network path: \\dubsrv02\Common2

Logical drive: Z: (Network Connection; size: 1.8 TB; free space: 1.3 TB; file system: NTFS; network path: \\dubsrv02\Confidential)

Name: Z:

Description: Network Connection

Size: 1.8 TB

Free space: 1.3 TB

File system: NTFS

Serial number: F62E6B71

Network path: \\dubsrv02\Confidential

CD-ROM: HL-DT-ST DVDRAM GUE1N (DVD Writer)

Name: HL-DT-ST DVDRAM GUE1N

Media type: DVD Writer

Manufacturer: (Standard CD-ROM drives)

Drive: E:

Video: NVIDIA Quadro P620 (1920x1080x32b)

Name: NVIDIA Quadro P620

Current horizontal resolution: 1920

Current vertical resolution: 1080  
Current bits per pixel: 32  
Current refresh rate: 60 Hz  
Memory size: -2147483648.0 Bytes  
Video: Intel(R) UHD Graphics 630 (1920x1080x32b)  
Name: Intel(R) UHD Graphics 630  
Current horizontal resolution: 1920  
Current vertical resolution: 1080  
Current bits per pixel: 32  
Current refresh rate: 60 Hz  
Memory size: 1.0 GB  
Monitor: E2442  
Manufacturer: LG Electronics  
Serial number: 212NDZJKD549  
Manufacture date: 2012 week 12  
Monitor: E2442  
Manufacturer: LG Electronics  
Serial number: 212NDFVKD539  
Manufacture date: 2012 week 12  
Printer: Vadim PDF Writer  
Name: Vadim PDF Writer  
Default printer: False  
Network printer: False  
Port name: CPWPT101:  
Printer: Send To OneNote 2016  
Name: Send To OneNote 2016  
Default printer: False  
Network printer: False  
Port name: nul:  
Printer: OneNote for Windows 10  
Name: OneNote for Windows 10  
Default printer: False  
Network printer: False  
Port name:  
Microsoft.Office.OneNote\_16001.14131.20008.0\_x64\_\_8wekyb3d8bbwe\_microsoft.onenoteim\_S-1-5-21-1011055615-1739461242-924725345-1706  
Printer: Microsoft XPS Document Writer  
Name: Microsoft XPS Document Writer  
Default printer: False  
Network printer: False  
Port name: PORTPROMPT:  
Printer: Microsoft Print to PDF  
Name: Microsoft Print to PDF  
Default printer: False

Network printer: False  
Port name: PORTPROMPT:  
Printer: iR-ADV C5535  
Name: iR-ADV C5535  
Default printer: False  
Network printer: False  
Port name: IP\_192.168.24.200  
Printer: Foxit PhantomPDF Printer  
Name: Foxit PhantomPDF Printer  
Default printer: False  
Network printer: False  
Port name: FOXIT\_PDF:  
Printer: Fax  
Name: Fax  
Default printer: False  
Network printer: False  
Port name: SHRFAQ:  
Printer: DYMO LabelWriter 450 Twin Turbo  
Name: DYMO LabelWriter 450 Twin Turbo  
Default printer: False  
Network printer: False  
Port name: USB004  
Printer: DYMO LabelWriter 450  
Name: DYMO LabelWriter 450  
Default printer: False  
Network printer: False  
Port name: USB002  
Printer: Brother HL-L5000D series (Copy 1) (default printer)  
Name: Brother HL-L5000D series (Copy 1)  
Default printer: True  
Network printer: False  
Port name: USB005  
Printer: Adobe PDF (Copy 1)  
Name: Adobe PDF (Copy 1)  
Default printer: False  
Network printer: False  
Port name: Documents\\*.pdf  
Printer: Adobe PDF  
Name: Adobe PDF  
Default printer: False  
Network printer: False  
Port name: Documents\\*.pdf  
Multimedia: NVIDIA High Definition Audio  
Name: NVIDIA High Definition Audio

Manufacturer: NVIDIA  
Multimedia: Realtek High Definition Audio  
Name: Realtek High Definition Audio  
Manufacturer: Realtek  
Multimedia: Intel(R) Display Audio  
Name: Intel(R) Display Audio  
Manufacturer: Intel(R) Corporation  
Network adapter: Intel(R) Ethernet Connection (11) I219-LM  
Adapter type: Ethernet 802.3  
Net connection status: Connected  
Manufacturer: Intel  
Speed: 1.0 Gbps  
Adapter IP-address: 192.168.24.105  
Adapter MAC-address: D8:BB:C1:29:47:6F  
DHCP enabled: True  
DHCP server: 192.168.24.3  
DNS domain: dubreuilville.local  
WINS primary server:  
WINS secondary server:  
Local account: FRONT-HP\Administrator  
Caption: FRONT-HP\Administrator  
Name: Administrator  
Domain: FRONT-HP  
Description: Built-in account for administering the computer/domain  
SID: S-1-5-21-3312684229-2987844076-1949857860-500  
Disabled: True  
Local account: FRONT-HP\DefaultAccount  
Caption: FRONT-HP\DefaultAccount  
Name: DefaultAccount  
Domain: FRONT-HP  
Description: A user account managed by the system.  
SID: S-1-5-21-3312684229-2987844076-1949857860-503  
Disabled: True  
Local account: FRONT-HP\front  
Caption: FRONT-HP\front  
Name: front  
Domain: FRONT-HP  
Description:  
SID: S-1-5-21-3312684229-2987844076-1949857860-1000  
Disabled: False  
Local account: FRONT-HP\Guest  
Caption: FRONT-HP\Guest  
Name: Guest  
Domain: FRONT-HP

Description: Built-in account for guest access to the computer/domain  
SID: S-1-5-21-3312684229-2987844076-1949857860-501  
Disabled: True

Local account: FRONT-HP\WDAGUtilityAccount  
Caption: FRONT-HP\WDAGUtilityAccount  
Name: WDAGUtilityAccount  
Domain: FRONT-HP  
Description: A user account managed and used by the system for Windows Defender Application Guard scenarios.  
SID: S-1-5-21-3312684229-2987844076-1949857860-504  
Disabled: True

Share: ADMIN\$ (Remote Admin)  
Name: ADMIN\$  
Caption: Remote Admin  
Path: C:\WINDOWS  
Type: Disk Drive Admin

Share: Brother HL-L5000D series (Copy 1) (Brother HL-L5000D series (Copy 1))  
Name: Brother HL-L5000D series (Copy 1)  
Caption: Brother HL-L5000D series (Copy 1)  
Path: Brother HL-L5000D series (Copy 1),LocalsplOnly  
Type: Print Queue

Share: C\$ (Default share)  
Name: C\$  
Caption: Default share  
Path: C:\  
Type: Disk Drive Admin

Share: D\$ (Default share)  
Name: D\$  
Caption: Default share  
Path: D:\  
Type: Disk Drive Admin

Share: IPC\$ (Remote IPC)  
Name: IPC\$  
Caption: Remote IPC  
Path:  
Type: IPC Admin

Share: print\$ (Printer Drivers)  
Name: print\$  
Caption: Printer Drivers  
Path: C:\WINDOWS\system32\spool\drivers  
Type: Disk Drive

System hotfix: KB4562830 - Update  
System hotfix: KB4580325 - Security Update  
System hotfix: KB4598481 - Security Update

System hotfix: KB5003503 - Update

System hotfix: KB5003637 - Security Update

Startup: DUBREUILVILLE\btremblay: OneDrive

("C:\Users\btremblay\AppData\Local\Microsoft\OneDrive\OneDrive.exe" /background)

Name: OneDrive

Command: "C:\Users\btremblay\AppData\Local\Microsoft\OneDrive\OneDrive.exe" /background

Location: HKU\S-1-5-21-1011055615-1739461242-924725345-1706\SOFTWARE\Microsoft\Windows\CurrentVersion\Run

User: DUBREUILVILLE\btremblay

Startup: DUBREUILVILLE\btremblay: DymoQuickPrint ("C:\Program Files (x86)\DYMO\DYMO Label Software\DymoQuickPrint.exe" /startup)

Name: DymoQuickPrint

Command: "C:\Program Files (x86)\DYMO\DYMO Label Software\DymoQuickPrint.exe" /startup

Location: HKU\S-1-5-21-1011055615-1739461242-924725345-1706\SOFTWARE\Microsoft\Windows\CurrentVersion\Run

User: DUBREUILVILLE\btremblay

Startup: DUBREUILVILLE\btremblay: CiscoMeetingDaemon

("C:\Users\btremblay\AppData\Local\WebEx\ciscoverbexstart.exe" /daemon /from=autorun)

Name: CiscoMeetingDaemon

Command: "C:\Users\btremblay\AppData\Local\WebEx\ciscoverbexstart.exe" /daemon /from=autorun

Location: HKU\S-1-5-21-1011055615-1739461242-924725345-1706\SOFTWARE\Microsoft\Windows\CurrentVersion\Run

User: DUBREUILVILLE\btremblay

Startup: DUBREUILVILLE\btremblay: Adobe Acrobat Synchronizer ("C:\Program Files (x86)\Adobe\Acrobat DC\Acrobat\AdobeCollabSync.exe")

Name: Adobe Acrobat Synchronizer

Command: "C:\Program Files (x86)\Adobe\Acrobat DC\Acrobat\AdobeCollabSync.exe"

Location: HKU\S-1-5-21-1011055615-1739461242-924725345-1706\SOFTWARE\Microsoft\Windows\CurrentVersion\Run

User: DUBREUILVILLE\btremblay

Startup: Public: SecurityHealth (%windir%\system32\SecurityHealthSystray.exe)

Name: SecurityHealth

Command: %windir%\system32\SecurityHealthSystray.exe

Location: HKLM\SOFTWARE\Microsoft\Windows\CurrentVersion\Run

User: Public

Startup: Public: IASstorIcon ("C:\Program Files\Intel\Intel(R) Rapid Storage Technology\IASstorIconLaunch.exe" "C:\Program Files\Intel\Intel(R) Rapid Storage Technology\IASstorIcon.exe" 60)

Name: IASstorIcon

Command: "C:\Program Files\Intel\Intel(R) Rapid Storage Technology\IASstorIconLaunch.exe"

"C:\Program Files\Intel\Intel(R) Rapid Storage Technology\IASstorIcon.exe" 60

Location: HKLM\SOFTWARE\Microsoft\Windows\CurrentVersion\Run

User: Public

Startup: Public: AdobeAAMUpdater-1.0 ("C:\Program Files (x86)\Common Files\Adobe\OOBE\PDApp\UWA\UpdaterStartupUtility.exe")

Name: AdobeAAMUpdater-1.0

Command: "C:\Program Files (x86)\Common

Files\Adobe\OOBE\PDApp\UWA\UpdaterStartupUtility.exe"

Location: HKLM\SOFTWARE\Microsoft\Windows\CurrentVersion\Run

User: Public

Startup: Public: AdobeGCInvoker-1.0 ("C:\Program Files (x86)\Common Files\Adobe\AdobeGCClient\AGCInvokerUtility.exe")

Name: AdobeGCInvoker-1.0

Command: "C:\Program Files (x86)\Common Files\Adobe\AdobeGCClient\AGCInvokerUtility.exe"

Location: HKLM\SOFTWARE\Microsoft\Windows\CurrentVersion\Run

User: Public

Startup: Public: AgentConnectix64 ("C:\Program Files (x86)\Druide\Connectix 10\Application\Bin64\AgentConnectix.exe" /LancementSession)

Name: AgentConnectix64

Command: "C:\Program Files (x86)\Druide\Connectix 10\Application\Bin64\AgentConnectix.exe" /LancementSession

Location: HKLM\SOFTWARE\Microsoft\Windows\CurrentVersion\Run

User: Public

Startup: Public: Sentinel Agent ("C:\Program Files\SentinelOne\Sentinel Agent 4.6.13.298\SentinelUI.exe")

Name: Sentinel Agent

Command: "C:\Program Files\SentinelOne\Sentinel Agent 4.6.13.298\SentinelUI.exe"

Location: HKLM\SOFTWARE\Microsoft\Windows\CurrentVersion\Run

User: Public

Startup: Public: RtkAudUService ("C:\WINDOWS\System32\RtkAudUService64.exe" -background)

Name: RtkAudUService

Command: "C:\WINDOWS\System32\RtkAudUService64.exe" -background

Location: HKLM\SOFTWARE\Microsoft\Windows\CurrentVersion\Run

User: Public

Startup: Public: Logitech Download Assistant (C:\Windows\system32\rundll32.exe

C:\Windows\System32\LogiLDA.dll,LogiFetch)

Name: Logitech Download Assistant

Command: C:\Windows\system32\rundll32.exe C:\Windows\System32\LogiLDA.dll,LogiFetch

Location: HKLM\SOFTWARE\Microsoft\Windows\CurrentVersion\Run

User: Public

## SOFTWARE

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Adobe Acrobat DC, Version: 21.005.20048, Publisher: Adobe Systems Incorporated, Install date: 2021-06-10, Size: 3.3 GB

Adobe Acrobat Reader DC, Version: 21.005.20048, Publisher: Adobe Systems Incorporated, Install date: 2021-06-10, Size: 346.1 MB

Adobe Genuine Service, Publisher: Adobe

Advanced Monitoring Agent Network Management, Version: 42.0.1.1, Publisher: Solarwinds Worldwide LLC, Install date: 2021-04-22, Size: 36.2 MB

Advanced Monitoring Agent, Install date: 2021-02-24, Size: 55.2 MB

Antidote - Connectix 10, Version: 10.6.317, Publisher: Druide informatique inc., Install date: 2021-04-09, Size: 553.1 MB

Antidote 10 - English module, Version: 10.6.317, Publisher: Druide informatique inc., Install date: 2021-04-09, Size: 1.1 GB

Antidote 10 - Module français, Version: 10.6.317, Publisher: Druide informatique inc., Install date: 2021-04-09, Size: 1.1 GB

Antidote 10, Version: 10.6.317, Publisher: Druide informatique inc., Install date: 2021-04-09, Size: 212.8 MB

Assistant de téléchargement, Version: 6.70.0, Publisher: Druide informatique inc., Install date: 2020-04-24, Size: 78.8 MB

Bonjour, Version: 2.0.2.0, Publisher: Apple Inc., Install date: 2020-04-22, Size: 1.7 MB

Cisco Webex Meetings, Version: 41.6.3, Publisher: Cisco Webex LLC, Size: 296.9 MB

CyberLink Power2Go 8, Version: 8.0.3.5624, Publisher: CyberLink Corp., Install date: 2016-02-17, Size: 268.0 MB

CyberLink PowerDVD 12, Version: 12.0.4.5703, Publisher: CyberLink Corp., Install date: 2016-02-17, Size: 289.0 MB

Discover HP Touchpoint Manager, Version: 1.0.17.1, Publisher: Hewlett-Packard Company, Install date: 2016-02-17, Size: 400.0 KB

Dropbox, Version: 126.4.4618, Publisher: Dropbox, Inc.

DYMO Label v.8, Version: 8.5.1.1814, Publisher: Sanford, L.P.

File Cache Service Agent, Version: 2.1.0.4101, Publisher: MspPlatform, Install date: 2021-06-04, Size: 7.7 MB

Foxit PhantomPDF, Version: 6.0.25.1029, Publisher: Foxit Corporation, Install date: 2016-02-17, Size: 606.6 MB

GlanceGuest version 4.17.1.19, Version: 4.17.1.19, Publisher: Glance Networks, Inc., Install date: 2021-03-19, Size: 5.6 MB

Google Chrome, Version: 91.0.4472.124, Publisher: Google LLC, Install date: 2021-06-29

HP Documentation, Publisher: Hewlett-Packard

HP Hotkey Support, Version: 6.2.5.1, Publisher: Hewlett-Packard Company, Install date: 2016-02-17, Size: 12.4 MB

HP Performance Advisor, Version: 1.8.8219, Publisher: HP Inc., Install date: 2016-02-17, Size: 28.6 MB

iCity Workstation Files, Version: 2.00.0000, Publisher: Vadim Software, Install date: 2020-04-22, Size: 623.7 MB

Intel(R) Management Engine Components, Version: 11.0.0.1173, Publisher: Intel Corporation, Size: 105.9 MB

Intel(R) Processor Graphics, Version: 27.20.100.7989, Publisher: Intel Corporation, Size: 74.2 MB

Intel(R) Rapid Storage Technology, Version: 14.6.4.1033, Publisher: Intel Corporation

KMSpico, Install date: 2020-05-19, Size: 15.7 MB

Microsoft ASP.NET MVC 2, Version: 2.0.60926.0, Publisher: Microsoft Corporation, Install date: 2021-01-16, Size: 850.0 KB

Microsoft Edge, Version: 91.0.864.64, Publisher: Microsoft Corporation, Install date: 2021-07-02

Microsoft Office Professional Plus 2019 - en-us, Version: 16.0.10375.20036, Publisher: Microsoft Corporation

Microsoft OneDrive, Version: 21.119.0613.0001, Publisher: Microsoft Corporation, Size: 185.0 MB

Microsoft Update Health Tools, Version: 2.77.0.0, Publisher: Microsoft Corporation, Install date: 2021-06-09, Size: 1.2 MB

Microsoft Visual C++ 2005 Redistributable (x64), Version: 8.0.56336, Publisher: Microsoft Corporation, Install date: 2013-12-03, Size: 708.0 KB

Microsoft Visual C++ 2005 Redistributable (x64), Version: 8.0.61000, Publisher: Microsoft Corporation, Install date: 2020-04-23, Size: 6.8 MB

Microsoft Visual C++ 2005 Redistributable, Version: 8.0.61001, Publisher: Microsoft Corporation, Install date: 2016-02-17, Size: 300.0 KB

Microsoft Visual C++ 2008 Redistributable - x64 9.0.30729.17, Version: 9.0.30729, Publisher: Microsoft Corporation, Install date: 2013-12-03, Size: 788.0 KB

Microsoft Visual C++ 2008 Redistributable - x64 9.0.30729.6161, Version: 9.0.30729.6161, Publisher: Microsoft Corporation, Install date: 2020-04-23, Size: 13.2 MB

Microsoft Visual C++ 2008 Redistributable - x86 9.0.30729.17, Version: 9.0.30729, Publisher: Microsoft Corporation, Install date: 2013-12-03, Size: 596.0 KB

Microsoft Visual C++ 2008 Redistributable - x86 9.0.30729.4148, Version: 9.0.30729.4148, Publisher: Microsoft Corporation, Install date: 2016-02-17, Size: 596.0 KB

Microsoft Visual C++ 2008 Redistributable - x86 9.0.30729.6161, Version: 9.0.30729.6161, Publisher: Microsoft Corporation, Install date: 2020-04-23, Size: 10.2 MB

Microsoft Visual C++ 2010 x64 Redistributable - 10.0.40219, Version: 10.0.40219, Publisher: Microsoft Corporation, Install date: 2020-04-23, Size: 13.9 MB

Microsoft Visual C++ 2010 x86 Redistributable - 10.0.40219, Version: 10.0.40219, Publisher: Microsoft Corporation, Install date: 2020-04-23, Size: 11.1 MB

Microsoft Visual C++ 2012 Redistributable (x64) - 11.0.61030, Version: 11.0.61030.0, Publisher: Microsoft Corporation, Size: 20.5 MB

Microsoft Visual C++ 2012 Redistributable (x86) - 11.0.61030, Version: 11.0.61030.0, Publisher: Microsoft Corporation, Size: 17.4 MB

Microsoft Visual C++ 2013 Redistributable (x64) - 12.0.21005, Version: 12.0.21005.1, Publisher: Microsoft Corporation, Size: 20.6 MB

Microsoft Visual C++ 2013 Redistributable (x64) - 12.0.40660, Version: 12.0.40660.0, Publisher: Microsoft Corporation, Size: 20.6 MB

Microsoft Visual C++ 2013 Redistributable (x86) - 12.0.40649, Version: 12.0.40649.5, Publisher: Microsoft Corporation

Microsoft Visual C++ 2013 Redistributable (x86) - 12.0.40660, Version: 12.0.40660.0, Publisher: Microsoft Corporation, Size: 17.2 MB

Microsoft Visual C++ 2015-2019 Redistributable (x86) - 14.28.29325, Version: 14.28.29325.2, Publisher: Microsoft Corporation, Size: 19.9 MB

Microsoft Visual C++ 2017 Redistributable (x64) - 14.13.26020, Version: 14.13.26020.0, Publisher: Microsoft Corporation, Size: 23.6 MB

Microsoft Visual Studio 2010 Tools for Office Runtime (x64), Version: 10.0.50903, Publisher: Microsoft Corporation  
Mozilla Firefox (3.6.28), Version: 3.6.28 (en-US), Publisher: Mozilla  
NVIDIA Graphics Driver 461.09, Version: 461.09, Publisher: NVIDIA Corporation, Install date: 2021-06-09  
PassportWebClient, Version: 03.24.01.04, Publisher: NCR Corp Ltd.  
Patch Management Service Controller, Version: 2.1.1.4189, Publisher: MspPlatform, Install date: 2021-06-04, Size: 15.7 MB  
PhotoPad Image Editor, Version: 6.43, Publisher: NCH Software, Size: 10.8 MB  
Realtek High Definition Audio Driver, Version: 6.0.1.8644, Publisher: Realtek Semiconductor Corp.  
Request Handler Agent, Version: 2.1.0.4101, Publisher: MspPlatform, Install date: 2021-06-04, Size: 5.0 MB  
ScanLite2 version 16.11, Version: 16.11, Publisher: Digital Check Corp, Install date: 2020-04-23, Size: 9.0 MB  
Sentinel Agent, Version: 4.6.13.298, Publisher: SentinelOne, Install date: 2021-05-13  
Synaptics Pointing Device Driver, Version: 19.0.19.63, Publisher: Synaptics Incorporated, Size: 46.4 MB  
TeamViewer Host, Version: 15.19.5, Publisher: TeamViewer  
TellerScan Combined Driver version 17.02, Version: 17.02, Publisher: Digital Check Corp., Install date: 2020-04-23, Size: 6.8 MB  
TurboImpôt 2020, Version: 1.00.0000, Publisher: Intuit Canada, Install date: 2021-03-19, Size: 333.4 MB  
UFR II Printer Driver Uninstaller, Version: 6, 7, 1, 0, Publisher: Canon Inc.  
Vadim PDF Writer  
WinCDEmu, Version: 4.1, Publisher: Sysprogs  
Windows Driver Package - DCC Digital Check Corp. (DccSt3) USB (01/21/2015 1.0.0.0), Version: 01/21/2015 1.0.0.0, Publisher: DCC Digital Check Corp.  
Windows Driver Package - Digital Check Corporation (TsUsb2) USB (04/01/2010 2.0.0.0), Version: 04/01/2010 2.0.0.0, Publisher: Digital Check Corporation  
WordPerfect Office 2020, Version: 20.0.0.200, Publisher: Corel Corporation, Size: 1.3 GB  
WordPerfect Office IFilter 32-bit, Version: 1.7, Publisher: Corel Corporation, Install date: 2020-06-19, Size: 292.0 KB  
WordPerfect Office IFilter 64-bit, Version: 1.7, Publisher: Corel Corporation, Install date: 2020-06-19, Size: 392.0 KB  
Zoom, Version: 5.5.4 (13142.0301), Publisher: Zoom Video Communications, Inc., Size: 9.8 MB

## PROCESSES

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AcrobatNotificationClient.exe (C:\Program Files\WindowsApps\AcrobatNotificationClient\_1.0.4.0\_x86\_\_e1rzdqpraam7r\AcrobatNotificationClient.exe)  
acrotray.exe (C:\Program Files (x86)\Adobe\Acrobat DC\Acrobat\acrotray.exe)  
AdobeCollabSync.exe (C:\Program Files (x86)\Adobe\Acrobat DC\Acrobat\AdobeCollabSync.exe)  
AdobeCollabSync.exe (C:\Program Files (x86)\Adobe\Acrobat DC\Acrobat\AdobeCollabSync.exe)  
AgentAntidote.exe (C:\Program Files (x86)\Druide\Antidote 10\Application\Bin64\AgentAntidote.exe)

AgentConnectix.exe (C:\Program Files (x86)\Druide\Connectix  
10\Application\Bin64\AgentConnectix.exe)  
Antidote.exe (C:\Program Files (x86)\Druide\Antidote 10\Application\Bin64\Antidote.exe)  
atmgr.exe (c:\users\btremblay\appdata\local\webex\webex\meetings\atmgr.exe)  
backgroundTaskHost.exe (C:\WINDOWS\system32\backgroundTaskHost.exe)  
BASupSrvCnfg.exe (C:\Program Files (x86)\Take Control Agent\BASupSrvCnfg.exe)  
BrStMonW.exe (C:\Program Files (x86)\Brownny02\Brother\BrStMonW.exe)  
chrome.exe (C:\Program Files (x86)\Google\Chrome\Application\chrome.exe)  
ciscowebexstart.exe (C:\Users\btremblay\AppData\Local\WebEx\ciscowebexstart.exe)  
CLMLSvc\_P2G8.exe (C:\Program Files (x86)\CyberLink\Power2Go8\CLMLSvc\_P2G8.exe)  
dllhost.exe (C:\WINDOWS\system32\DllHost.exe)  
dllhost.exe (C:\WINDOWS\system32\DllHost.exe)  
Dropbox.exe (C:\Program Files (x86)\Dropbox\Client\Dropbox.exe)  
Dropbox.exe (C:\Program Files (x86)\Dropbox\Client\Dropbox.exe)  
Dropbox.exe (C:\Program Files (x86)\Dropbox\Client\Dropbox.exe)  
DymoQuickPrint.exe (C:\Program Files (x86)\DYMO\DYMO Label Software\DymoQuickPrint.exe)  
EXCEL.EXE (C:\Program Files\Microsoft Office\Root\Office16\EXCEL.EXE)  
explorer.exe (C:\WINDOWS\Explorer.EXE)  
freepcaudit.exe (F:\Dubreuilville Audits\freepcaudit.exe)  
Gateway.exe (\\dubsvr02\iCity\$\Desktop\Live\App\Gateway.exe)  
IAStorIcon.exe (C:\Program Files\Intel\Intel(R) Rapid Storage Technology\IAStorIcon.exe)  
igfxEM.exe  
(C:\WINDOWS\System32\DriverStore\FileRepository\cui\_dch.inf\_amd64\_790c20683c3a62ec\igfxEM.exe)  
Microsoft.Photos.exe (C:\Program  
Files\WindowsApps\Microsoft.Windows.Photos\_2020.20120.4004.0\_x64\_\_8wekyb3d8bbwe\Microsoft.  
Photos.exe)  
OneDrive.exe (C:\Users\btremblay\AppData\Local\Microsoft\OneDrive\OneDrive.exe)  
OUTLOOK.EXE (C:\Program Files\Microsoft Office\root\Office16\OUTLOOK.EXE)  
PrivacyIconClient.exe (C:\Program Files (x86)\Intel\Intel(R) Management Engine  
Components\IMSS\PrivacyIconClient.exe)

pwecsrvc.exe (C:\Program Files (x86)\NCR\Passport Web Edition\pwecsrvc.exe)  
QtWebEngineProcess.exe (C:\Program Files  
(x86)\Dropbox\Client\126.4.4618\QtWebEngineProcess.exe)  
QtWebEngineProcess.exe (C:\Program Files  
(x86)\Dropbox\Client\126.4.4618\QtWebEngineProcess.exe)  
RtkAudUService64.exe (C:\Windows\System32\RtkAudUService64.exe)  
RuntimeBroker.exe (C:\Windows\System32\RuntimeBroker.exe)  
SearchApp.exe (C:\Windows\SystemApps\Microsoft.Windows.Search\_cw5n1h2txyewy\SearchApp.exe)  
SearchApp.exe (C:\Windows\SystemApps\Microsoft.Windows.Search\_cw5n1h2txyewy\SearchApp.exe)  
SecurityHealthSystray.exe (C:\Windows\System32\SecurityHealthSystray.exe)  
SentinelUI.exe (C:\Program Files\SentinelOne\Sentinel Agent 4.6.13.298\SentinelUI.exe)  
SettingSyncHost.exe (C:\WINDOWS\system32\SettingSyncHost.exe)  
ShellExperienceHost.exe  
(C:\Windows\SystemApps\ShellExperienceHost\_cw5n1h2txyewy\ShellExperienceHost.exe)  
sihost.exe (C:\WINDOWS\system32\sihost.exe)  
StartMenuExperienceHost.exe  
(C:\Windows\SystemApps\Microsoft.Windows.StartMenuExperienceHost\_cw5n1h2txyewy\StartMenuE  
xperienceHost.exe)  
svchost.exe (C:\WINDOWS\system32\svchost.exe)  
svchost.exe (C:\WINDOWS\System32\svchost.exe)  
svchost.exe (C:\WINDOWS\system32\svchost.exe)  
svchost.exe (C:\WINDOWS\system32\svchost.exe)  
taskhostw.exe (C:\WINDOWS\system32\taskhostw.exe)  
TeamViewer.exe (C:\Program Files (x86)\TeamViewer\TeamViewer.exe)  
TextInputHost.exe  
(C:\Windows\SystemApps\MicrosoftWindows.Client.CBS\_cw5n1h2txyewy\InputApp\TextInputHost.exe  
)  
TvUpdateInfo.exe (C:\WINDOWS\TEMP\nsd162F.tmp\TvUpdateInfo.exe)  
UserOOBEBroker.exe (C:\Windows\System32\oobe\UserOOBEBroker.exe)  
WINWORD.EXE (C:\Program Files\Microsoft Office\Root\Office16\WINWORD.EXE)  
YourPhone.exe (C:\Program  
Files\WindowsApps\Microsoft.YourPhone\_1.21052.122.0\_x64\_\_8wekyb3d8bbwe\YourPhone.exe)

## Melanie PC

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### SYSTEM

=====

Host name: MELANIE-PC

IP-address: 192.168.24.126

User name: DUBREUILVILLE\mpilon

Description:

Operating system: Microsoft Windows 10 Pro (version 10.0.19042; build 19042)

Name: Microsoft Windows 10 Pro

Version: 10.0.19042

Build: 19042

Install date: 23/11/2020 12:00:11 PM

Windows product ID: 00331-20020-00000-AA224

Windows product key: Volume License (MAK/KMS)

Internet Explorer version: 11.789.19041.0

Model: 30DK003PUS

System type: x64-based PC

BIOS: LENOVO (version: S08KT35A; date: 20/01/2021)

Manufacturer: LENOVO

Version: S08KT35A

Date: 20/01/2021

Serial number: MJ0EVHH6

Motherboard: LENOVO (1048; version: SDK0J40697 WIN 3305363779546)

Manufacturer: LENOVO

Product: 1048

Version: SDK0J40697 WIN 3305363779546

Chassis: Desktop

Processor: Intel(R) Core(TM) i7-10700 CPU @ 2.90GHz (architecture: x64; 2904 MHz)

Name: Intel(R) Core(TM) i7-10700 CPU @ 2.90GHz

Manufacturer: GenuineIntel

Max clock speed: 2904 MHz

Architecture: x64

Level 2 cache size: 2048 KB

Socket type: U3E1

Version:

Physical memory: 15.7 GB

Memory slot: 16.0 GB (BANK 1; form factor: DIMM; memory type: Unknown)

Capacity: 16.0 GB

Device locator: ChannelA-DIMM1

Bank label: BANK 1

Form factor: DIMM

Memory type: Unknown

Manufacturer: Samsung

Speed: 3200 ns  
Max capacity: 128.0 GB  
Memory slot: Empty  
Capacity:  
Device locator:  
Bank label:  
Form factor:  
Memory type:  
Manufacturer:  
Speed:  
Max capacity: 128.0 GB  
Memory slot: Empty  
Capacity:  
Device locator:  
Bank label:  
Form factor:  
Memory type:  
Manufacturer:  
Speed:  
Max capacity: 128.0 GB  
Memory slot: Empty  
Capacity:  
Device locator:  
Bank label:  
Form factor:  
Memory type:  
Manufacturer:  
Speed:  
Max capacity: 128.0 GB  
Disk: USB DISK 3.0 USB Device (7.4 GB)  
Caption: USB DISK 3.0 USB Device  
Serial number: 087A108490B0  
Size: 7.4 GB  
Manufacturer: (Standard disk drives)  
Interface type: USB  
Media type: Removable Media  
Bytes per sector: 512  
Heads: 255  
Cylinders: 963  
Sectors: 15470595  
Tracks: 245565  
Disk: NVMe SAMSUNG MZVLB512 (476.9 GB)  
Caption: NVMe SAMSUNG MZVLB512  
Serial number: 0025\_3882\_11C2\_8803.

Size: 476.9 GB  
Manufacturer: (Standard disk drives)  
Interface type: SCSI  
Media type: Fixed hard disk media  
Bytes per sector: 512  
Heads: 255  
Cylinders: 62260  
Sectors: 1000206900  
Tracks: 15876300  
Logical drive: C: (Local Fixed Disk; size: 462.1 GB; free space: 331.3 GB; file system: NTFS)  
Name: C:  
Description: Local Fixed Disk  
Size: 462.1 GB  
Free space: 331.3 GB  
File system: NTFS  
Serial number: 7894016A  
Network path:  
Logical drive: D: (CD-ROM Disc)  
Name: D:  
Description: CD-ROM Disc  
Size:  
Free space:  
File system:  
Serial number:  
Network path:  
Logical drive: E: (Local Fixed Disk; size: 1.0 GB; free space: 500.1 MB; file system: NTFS)  
Name: E:  
Description: Local Fixed Disk  
Size: 1.0 GB  
Free space: 500.1 MB  
File system: NTFS  
Serial number: 5223F9C6  
Network path:  
Logical drive: F: (Local Fixed Disk; size: 10.9 GB; free space: 790.0 MB; file system: NTFS)  
Name: F:  
Description: Local Fixed Disk  
Size: 10.9 GB  
Free space: 790.0 MB  
File system: NTFS  
Serial number: 0883E3B2  
Network path:  
Logical drive: G: (Local Fixed Disk; size: 96.0 MB; free space: 47.6 MB; file system: FAT32)  
Name: G:  
Description: Local Fixed Disk

Size: 96.0 MB  
Free space: 47.6 MB  
File system: FAT32  
Serial number: 3ADC2EA4  
Network path:  
Logical drive: H: (Removable Disk; size: 7.4 GB; free space: 6.5 GB; file system: FAT32)  
Name: H:  
Description: Removable Disk  
Size: 7.4 GB  
Free space: 6.5 GB  
File system: FAT32  
Serial number: AED6434E  
Network path:  
Logical drive: P: (Network Connection; size: 1.8 TB; free space: 1.3 TB; file system: NTFS; network path:  
\\dubsv02\public)  
Name: P:  
Description: Network Connection  
Size: 1.8 TB  
Free space: 1.3 TB  
File system: NTFS  
Serial number: F62E6B71  
Network path: \\dubsv02\public  
Logical drive: S: (Network Connection; size: 1.8 TB; free space: 1.3 TB; file system: NTFS; network path:  
\\dubsv02\Users Shared Folders)  
Name: S:  
Description: Network Connection  
Size: 1.8 TB  
Free space: 1.3 TB  
File system: NTFS  
Serial number: F62E6B71  
Network path: \\dubsv02\Users Shared Folders  
CD-ROM: PLDS DVD-RW DA8AESH (DVD Writer)  
Name: PLDS DVD-RW DA8AESH  
Media type: DVD Writer  
Manufacturer: (Standard CD-ROM drives)  
Drive: D:  
Video: NVIDIA Quadro P620 (1920x1080x32b)  
Name: NVIDIA Quadro P620  
Current horizontal resolution: 1920  
Current vertical resolution: 1080  
Current bits per pixel: 32  
Current refresh rate: 60 Hz  
Memory size: -2147483648.0 Bytes  
Monitor: HP 27er

Manufacturer: HP  
Serial number: 3CM81002GN  
Manufacture date: 2018 week 10  
Printer: Send To OneNote 2016  
Name: Send To OneNote 2016  
Default printer: False  
Network printer: False  
Port name: nul:  
Printer: Send To OneNote 16  
Name: Send To OneNote 16  
Default printer: False  
Network printer: False  
Port name: nul:  
Printer: OneNote for Windows 10  
Name: OneNote for Windows 10  
Default printer: False  
Network printer: False  
Port name:  
Microsoft.Office.OneNote\_16001.13801.20534.0\_x64\_\_8wekyb3d8bbwe\_microsoft.onenoteim\_S-1-5-21-1011055615-1739461242-924725345-2667  
Printer: PDF Complete  
Name: PDF Complete  
Default printer: False  
Network printer: False  
Port name: PDFC  
Printer: Microsoft XPS Document Writer  
Name: Microsoft XPS Document Writer  
Default printer: False  
Network printer: False  
Port name: PORTPROMPT:  
Printer: Microsoft Print to PDF  
Name: Microsoft Print to PDF  
Default printer: False  
Network printer: False  
Port name: PORTPROMPT:  
Printer: HP ePrint  
Name: HP ePrint  
Default printer: False  
Network printer: False  
Port name: LPT1:  
Printer: Fax  
Name: Fax  
Default printer: False  
Network printer: False

Port name: SHRFAX:  
Printer: canon  
Name: canon  
Default printer: False  
Network printer: False  
Port name: IP\_192.168.24.200  
Printer: Brother HL-L5000D series (default printer)  
Name: Brother HL-L5000D series  
Default printer: True  
Network printer: False  
Port name: USB001  
Printer: Adobe PDF  
Name: Adobe PDF  
Default printer: False  
Network printer: False  
Port name: Documents\\*.pdf  
Multimedia: NVIDIA High Definition Audio  
Name: NVIDIA High Definition Audio  
Manufacturer: NVIDIA  
Multimedia: Microsoft LifeCam VX-2000.  
Name: Microsoft LifeCam VX-2000.  
Manufacturer: Microsoft  
Multimedia: Realtek High Definition Audio  
Name: Realtek High Definition Audio  
Manufacturer: Realtek  
Multimedia: Intel(R) Display Audio  
Name: Intel(R) Display Audio  
Manufacturer: Intel(R) Corporation  
Multimedia: USB Audio Device  
Name: USB Audio Device  
Manufacturer: (Generic USB Audio)  
Network adapter: Intel(R) Ethernet Connection (11) I219-LM  
Adapter type: Ethernet 802.3  
Net connection status: Connected  
Manufacturer: Intel  
Speed: 1.0 Gbps  
Adapter IP-address: 192.168.24.126  
Adapter MAC-address: D8:BB:C1:2A:2A:82  
DHCP enabled: True  
DHCP server: 192.168.24.3  
DNS domain: dubreuilville.local  
WINS primary server:  
WINS secondary server:  
Local account: MELANIE-PC\Administrator

Caption: MELANIE-PC\Administrator  
Name: Administrator  
Domain: MELANIE-PC  
Description: Built-in account for administering the computer/domain  
SID: S-1-5-21-2383445117-4119576765-4047025898-500  
Disabled: True

Local account: MELANIE-PC\DefaultAccount  
Caption: MELANIE-PC\DefaultAccount  
Name: DefaultAccount  
Domain: MELANIE-PC  
Description: A user account managed by the system.  
SID: S-1-5-21-2383445117-4119576765-4047025898-503  
Disabled: True

Local account: MELANIE-PC\Guest  
Caption: MELANIE-PC\Guest  
Name: Guest  
Domain: MELANIE-PC  
Description: Built-in account for guest access to the computer/domain  
SID: S-1-5-21-2383445117-4119576765-4047025898-501  
Disabled: True

Local account: MELANIE-PC\Public 1  
Caption: MELANIE-PC\Public 1  
Name: Public 1  
Domain: MELANIE-PC  
Description:  
SID: S-1-5-21-2383445117-4119576765-4047025898-1001  
Disabled: False

Local account: MELANIE-PC\WDAGUtilityAccount  
Caption: MELANIE-PC\WDAGUtilityAccount  
Name: WDAGUtilityAccount  
Domain: MELANIE-PC  
Description: A user account managed and used by the system for Windows Defender Application Guard scenarios.  
SID: S-1-5-21-2383445117-4119576765-4047025898-504  
Disabled: True

Share: ADMIN\$ (Remote Admin)  
Name: ADMIN\$  
Caption: Remote Admin  
Path: C:\WINDOWS  
Type: Disk Drive Admin

Share: C\$ (Default share)  
Name: C\$  
Caption: Default share  
Path: C:\

Type: Disk Drive Admin  
Share: E\$ (Default share)  
Name: E\$  
Caption: Default share  
Path: E:\  
Type: Disk Drive Admin  
Share: F\$ (Default share)  
Name: F\$  
Caption: Default share  
Path: F:\  
Type: Disk Drive Admin  
Share: G\$ (Default share)  
Name: G\$  
Caption: Default share  
Path: G:\  
Type: Disk Drive Admin  
Share: IPC\$ (Remote IPC)  
Name: IPC\$  
Caption: Remote IPC  
Path:  
Type: IPC Admin  
System hotfix: KB4562830 - Update  
System hotfix: KB4577266 - Security Update  
System hotfix: KB4580325 - Security Update  
System hotfix: KB4586864 - Security Update  
System hotfix: KB4586876 - Update  
System hotfix: KB4593175 - Security Update  
System hotfix: KB4598481 - Security Update  
System hotfix: KB5003503 - Update  
System hotfix: KB5003637 - Security Update  
Startup: DUBREUILVILLE\mpilon: BingSvc (C:\Users\Public  
1\AppData\Local\Microsoft\BingSvc\BingSvc.exe)  
Name: BingSvc  
Command: C:\Users\Public 1\AppData\Local\Microsoft\BingSvc\BingSvc.exe  
Location: HKU\S-1-5-21-1011055615-1739461242-924725345-  
2667\SOFTWARE\Microsoft\Windows\CurrentVersion\Run  
User: DUBREUILVILLE\mpilon  
Startup: DUBREUILVILLE\mpilon: Skype ("C:\Program Files (x86)\Skype\Phone\Skype.exe" /minimized  
/regrun)  
Name: Skype  
Command: "C:\Program Files (x86)\Skype\Phone\Skype.exe" /minimized /regrun  
Location: HKU\S-1-5-21-1011055615-1739461242-924725345-  
2667\SOFTWARE\Microsoft\Windows\CurrentVersion\Run  
User: DUBREUILVILLE\mpilon

Startup: DUBREUILVILLE\mpilon: BIBLauncher (C:\Program Files (x86)\Business-in-a-Box 2017\BIBLauncher.exe)  
Name: BIBLauncher  
Command: C:\Program Files (x86)\Business-in-a-Box 2017\BIBLauncher.exe  
Location: HKU\S-1-5-21-1011055615-1739461242-924725345-2667\SOFTWARE\Microsoft\Windows\CurrentVersion\Run  
User: DUBREUILVILLE\mpilon

Startup: DUBREUILVILLE\mpilon: Toolkit (C:\Program Files (x86)\Toolkit\Toolkit.exe)  
Name: Toolkit  
Command: C:\Program Files (x86)\Toolkit\Toolkit.exe  
Location: HKU\S-1-5-21-1011055615-1739461242-924725345-2667\SOFTWARE\Microsoft\Windows\CurrentVersion\Run  
User: DUBREUILVILLE\mpilon

Startup: DUBREUILVILLE\mpilon: OneDrive ("C:\Users\Public 1\AppData\Local\Microsoft\OneDrive\OneDrive.exe" /background)  
Name: OneDrive  
Command: "C:\Users\Public 1\AppData\Local\Microsoft\OneDrive\OneDrive.exe" /background  
Location: HKU\S-1-5-21-1011055615-1739461242-924725345-2667\SOFTWARE\Microsoft\Windows\CurrentVersion\Run  
User: DUBREUILVILLE\mpilon

Startup: DUBREUILVILLE\mpilon: Adobe Acrobat Synchronizer ("C:\Program Files (x86)\Adobe\Acrobat DC\Acrobat\AdobeCollabSync.exe")  
Name: Adobe Acrobat Synchronizer  
Command: "C:\Program Files (x86)\Adobe\Acrobat DC\Acrobat\AdobeCollabSync.exe"  
Location: HKU\S-1-5-21-1011055615-1739461242-924725345-2667\SOFTWARE\Microsoft\Windows\CurrentVersion\Run  
User: DUBREUILVILLE\mpilon

Startup: DUBREUILVILLE\mpilon: com.squirrel.Teams.Teams (C:\Users\Public 1\AppData\Local\Microsoft\Teams\Update.exe --processStart "Teams.exe" --process-start-args "--system-initiated")  
Name: com.squirrel.Teams.Teams  
Command: C:\Users\Public 1\AppData\Local\Microsoft\Teams\Update.exe --processStart "Teams.exe" --process-start-args "--system-initiated"  
Location: HKU\S-1-5-21-1011055615-1739461242-924725345-2667\SOFTWARE\Microsoft\Windows\CurrentVersion\Run  
User: DUBREUILVILLE\mpilon

Startup: Public: CardMinder Viewer (C:\PROGRA~2\PFU\ScanSnap\CARDMI~1\CARDLA~2.EXE)  
Name: CardMinder Viewer  
Command: C:\PROGRA~2\PFU\ScanSnap\CARDMI~1\CARDLA~2.EXE  
Location: Common Startup  
User: Public

Startup: Public: Conversion to PDF with ScanSnap Organizer (C:\PROGRA~2\PFU\ScanSnap\ORGANI~1\PFED53~1.EXE)  
Name: Conversion to PDF with ScanSnap Organizer

Command: C:\PROGRA~2\PFU\ScanSnap\ORGANI~1\PFED53~1.EXE  
Location: Common Startup  
User: Public

Startup: Public: ScanSnap Manager (C:\PROGRA~2\PFU\ScanSnap\Driver\PfuSsMon.exe)  
Name: ScanSnap Manager  
Command: C:\PROGRA~2\PFU\ScanSnap\Driver\PfuSsMon.exe  
Location: Common Startup  
User: Public

Startup: Public: SecurityHealth (%windir%\system32\SecurityHealthSystray.exe)  
Name: SecurityHealth  
Command: %windir%\system32\SecurityHealthSystray.exe  
Location: HKLM\SOFTWARE\Microsoft\Windows\CurrentVersion\Run  
User: Public

Startup: Public: IgfxTray ("C:\windows\system32\igfxtray.exe")  
Name: IgfxTray  
Command: "C:\windows\system32\igfxtray.exe"  
Location: HKLM\SOFTWARE\Microsoft\Windows\CurrentVersion\Run  
User: Public

Startup: Public: WinZip UN (C:\Program Files\WinZip\WZUpdateNotifier.exe)  
Name: WinZip UN  
Command: C:\Program Files\WinZip\WZUpdateNotifier.exe  
Location: HKLM\SOFTWARE\Microsoft\Windows\CurrentVersion\Run  
User: Public

Startup: Public: WinZip PreLoader (C:\Program Files\WinZip\WzPreloader.exe)  
Name: WinZip PreLoader  
Command: C:\Program Files\WinZip\WzPreloader.exe  
Location: HKLM\SOFTWARE\Microsoft\Windows\CurrentVersion\Run  
User: Public

Startup: Public: Classic Start Menu ("C:\Program Files\Classic Shell\ClassicStartMenu.exe" -autorun)  
Name: Classic Start Menu  
Command: "C:\Program Files\Classic Shell\ClassicStartMenu.exe" -autorun  
Location: HKLM\SOFTWARE\Microsoft\Windows\CurrentVersion\Run  
User: Public

Startup: Public: AdobeAAMUpdater-1.0 ("C:\Program Files (x86)\Common Files\Adobe\OOBE\PDApp\UWA\UpdaterStartupUtility.exe")  
Name: AdobeAAMUpdater-1.0  
Command: "C:\Program Files (x86)\Common Files\Adobe\OOBE\PDApp\UWA\UpdaterStartupUtility.exe"  
Location: HKLM\SOFTWARE\Microsoft\Windows\CurrentVersion\Run  
User: Public

Startup: Public: AdobeGCInvoker-1.0 ("C:\Program Files (x86)\Common Files\Adobe\AdobeGCClient\AGCInvokerUtility.exe")  
Name: AdobeGCInvoker-1.0  
Command: "C:\Program Files (x86)\Common Files\Adobe\AdobeGCClient\AGCInvokerUtility.exe"

Location: HKLM\SOFTWARE\Microsoft\Windows\CurrentVersion\Run  
User: Public  
Startup: Public: Sentinel Agent ("C:\Program Files\SentinelOne\Sentinel Agent 4.6.13.298\SentinelUI.exe")  
Name: Sentinel Agent  
Command: "C:\Program Files\SentinelOne\Sentinel Agent 4.6.13.298\SentinelUI.exe"  
Location: HKLM\SOFTWARE\Microsoft\Windows\CurrentVersion\Run  
User: Public  
Startup: Public: RtkAudUService ("C:\WINDOWS\System32\RtkAudUService64.exe" -background)  
Name: RtkAudUService  
Command: "C:\WINDOWS\System32\RtkAudUService64.exe" -background  
Location: HKLM\SOFTWARE\Microsoft\Windows\CurrentVersion\Run  
User: Public

## SOFTWARE

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ABBYY FineReader for ScanSnap (TM) 4.1, Version: 8.02.380.7259, Publisher: ABBYY, Install date: 2017-01-27, Size: 268.2 MB  
Adobe Acrobat DC, Version: 21.005.20048, Publisher: Adobe Systems Incorporated, Install date: 2021-06-09, Size: 3.4 GB  
Adobe Acrobat Reader DC, Version: 21.005.20048, Publisher: Adobe Systems Incorporated, Install date: 2021-06-16, Size: 405.7 MB  
Adobe Connect, Version: 2019.3.3.32, Publisher: Adobe Systems Inc., Size: 17.4 MB  
Adobe Genuine Service, Publisher: Adobe  
Advanced Monitoring Agent Network Management, Version: 42.0.1.1, Publisher: Solarwinds Worldwide LLC, Install date: 2021-06-09, Size: 36.2 MB  
Advanced Monitoring Agent, Install date: 2021-01-26, Size: 55.2 MB  
Antidote HD, Version: 7.6.7022, Publisher: Druide informatique inc., Install date: 2016-07-20, Size: 465.5 MB  
Blackboard Collaborate Launcher  
Bonjour, Version: 3.0.0.10, Publisher: Apple Inc., Install date: 2014-08-29, Size: 2.0 MB  
Brother PowerENGAGE, Version: 1.0.27, Publisher: Aviata, Inc., Install date: 2020-09-29, Size: 349.0 KB  
Business-in-a-Box 2017, Version: 7.1.7, Publisher: Biztree Inc., Install date: 2017-11-20  
CardMinder, Version: V4.1L10, Publisher: PFU, Install date: 2017-01-27  
Cisco WebEx Meetings, Publisher: Cisco WebEx LLC  
Classic Shell, Version: 4.3.1, Publisher: IvoSoft, Install date: 2020-01-22, Size: 9.8 MB  
CyberLink Power2Go 8, Version: 8.0.3.3207, Publisher: CyberLink Corp., Install date: 2014-08-29, Size: 266.0 MB  
CyberLink PowerDVD 12, Version: 12.0.2.3212, Publisher: CyberLink Corp., Install date: 2014-08-29, Size: 270.0 MB  
Dropbox, Version: 125.4.3474, Publisher: Dropbox, Inc.

File Cache Service Agent, Version: 2.1.0.4101, Publisher: MspPlatform, Install date: 2021-06-04, Size: 7.7 MB

Free File Viewer 2014, Version: 2014.2.16.0, Publisher: Bitberry Software, Install date: 2017-04-19, Size: 57.6 MB

Google Chrome, Version: 91.0.4472.124, Publisher: Google LLC, Install date: 2021-06-30

Google Earth Pro, Version: 7.3.3.7786, Publisher: Google, Install date: 2020-08-12, Size: 189.1 MB

Google Toolbar for Internet Explorer, Version: 7.5.8231.2252, Publisher: Google Inc.

GoTo Opener

GoToMeeting 10.15.0.19228, Version: 10.15.0.19228, Publisher: LogMeIn, Inc.

HP Client Security Manager, Version: 8.3.4.1811, Publisher: Hewlett-Packard Company, Size: 88.6 MB

HP Device Access Manager, Version: 8.3.2.0, Publisher: Hewlett-Packard Company, Install date: 2014-08-29, Size: 30.5 MB

HP Documentation, Version: 1.3.0.0, Publisher: Hewlett-Packard, Install date: 2014-08-29, Size: 651.0 MB

HP File Sanitizer, Version: 8.4.27.1, Publisher: Hewlett-Packard Company, Install date: 2017-02-16, Size: 25.9 MB

HP PageLift, Version: 1.0.13.1, Publisher: Hewlett-Packard Company, Install date: 2014-08-29, Size: 3.1 MB

HP PageWide Enterprise Color MFP 586, Version: 18.0.15296.168, Publisher: Hewlett-Packard

HP Setup, Version: 9.1.15453.4066, Publisher: Hewlett-Packard Company, Install date: 2014-08-29, Size: 41.8 MB

HP SoftPaq Download Manager, Version: 3.5.0.0, Publisher: Hewlett-Packard Company, Install date: 2014-08-29, Size: 23.9 MB

HP Software Setup, Version: 8.7.4, Publisher: Hewlett-Packard Company, Install date: 2014-08-29, Size: 2.3 MB

HP Support Assistant, Version: 8.8.34.31, Publisher: HP Inc., Install date: 2017-03-13, Size: 75.4 MB

HP Support Information, Version: 13.00.0000, Publisher: Hewlett-Packard, Install date: 2014-08-29, Size: 1.7 MB

HP Support Solutions Framework, Version: 12.18.34.21, Publisher: HP Inc., Install date: 2017-03-13, Size: 6.8 MB

HP Theft Recovery, Version: 8.3.0.7, Publisher: Hewlett-Packard Company, Install date: 2014-08-29, Size: 7.7 MB

HP Touchpoint Analytics Client, Version: 4.0.2.1439, Publisher: HP Inc., Install date: 2017-11-16

HP Update, Version: 5.005.002.002, Publisher: Hewlett-Packard, Install date: 2017-02-09, Size: 4.0 MB

Intel(R) Control Center, Version: 1.2.1.1011, Publisher: Intel Corporation, Size: 1.5 MB

Intel(R) Management Engine Components, Version: 11.6.0.1045, Publisher: Intel Corporation, Size: 62.8 MB

Intel(R) Management Engine Components, Version: 9.0.0.1323, Publisher: Intel Corporation, Size: 20.5 MB

Intel(R) Network Connections 19.0.27.1, Version: 19.0.27.1, Publisher: Intel, Install date: 2017-02-16, Size: 25.8 MB

Intel(R) Processor Graphics, Version: 20.19.15.5126, Publisher: Intel Corporation, Size: 74.2 MB

Intel(R) USB 3.0 eXtensible Host Controller Driver, Version: 4.0.6.60, Publisher: Intel Corporation, Size: 18.5 MB

Lenovo Service Bridge, Version: 5.0.2.4, Publisher: Lenovo, Install date: 2021-07-07, Size: 10.4 MB  
Lenovo System Update, Version: 5.07.0110, Publisher: Lenovo, Install date: 2021-07-07, Size: 31.6 MB  
McAfee True Key, Version: 5.3.138.1, Publisher: McAfee, LLC, Size: 211.0 MB  
Microsoft Edge, Version: 91.0.864.64, Publisher: Microsoft Corporation, Install date: 2021-07-03  
Microsoft LifeCam, Version: 3.22.270.0, Publisher: Microsoft Corporation, Install date: 2017-02-08, Size: 60.1 MB  
Microsoft Office Professional Plus 2019 - en-us, Version: 16.0.10375.20036, Publisher: Microsoft Corporation  
Microsoft OneDrive, Version: 21.109.0530.0001, Publisher: Microsoft Corporation, Size: 157.2 MB  
Microsoft Teams, Version: 1.3.00.28779, Publisher: Microsoft Corporation, Install date: 2021-01-07, Size: 108.0 MB  
Microsoft Update Health Tools, Version: 2.70.0.0, Publisher: Microsoft Corporation, Install date: 2021-01-24, Size: 1.1 MB  
Microsoft Visual C++ 2005 Redistributable (x64), Version: 8.0.56336, Publisher: Microsoft Corporation, Install date: 2013-12-03, Size: 708.0 KB  
Microsoft Visual C++ 2005 Redistributable (x64), Version: 8.0.61000, Publisher: Microsoft Corporation, Install date: 2016-04-08, Size: 572.0 KB  
Microsoft Visual C++ 2005 Redistributable, Version: 8.0.56336, Publisher: Microsoft Corporation, Install date: 2017-01-27, Size: 2.7 MB  
Microsoft Visual C++ 2005 Redistributable, Version: 8.0.61001, Publisher: Microsoft Corporation, Install date: 2016-04-08, Size: 298.0 KB  
Microsoft Visual C++ 2008 Redistributable - x64 9.0.30729.17, Version: 9.0.30729, Publisher: Microsoft Corporation, Install date: 2013-12-03, Size: 788.0 KB  
Microsoft Visual C++ 2008 Redistributable - x64 9.0.30729.6161, Version: 9.0.30729.6161, Publisher: Microsoft Corporation, Install date: 2014-08-29, Size: 788.0 KB  
Microsoft Visual C++ 2008 Redistributable - x86 9.0.30729.17, Version: 9.0.30729, Publisher: Microsoft Corporation, Install date: 2013-12-03, Size: 596.0 KB  
Microsoft Visual C++ 2008 Redistributable - x86 9.0.30729.4148, Version: 9.0.30729.4148, Publisher: Microsoft Corporation, Install date: 2014-08-29, Size: 596.0 KB  
Microsoft Visual C++ 2008 Redistributable - x86 9.0.30729.6161, Version: 9.0.30729.6161, Publisher: Microsoft Corporation, Install date: 2014-08-29, Size: 600.0 KB  
Microsoft Visual C++ 2010 x64 Redistributable - 10.0.40219, Version: 10.0.40219, Publisher: Microsoft Corporation, Install date: 2016-04-14, Size: 13.9 MB  
Microsoft Visual C++ 2010 x86 Redistributable - 10.0.40219, Version: 10.0.40219, Publisher: Microsoft Corporation, Install date: 2016-04-14, Size: 11.1 MB  
Microsoft Visual C++ 2012 Redistributable (x64) - 11.0.61030, Version: 11.0.61030.0, Publisher: Microsoft Corporation, Size: 20.5 MB  
Microsoft Visual C++ 2012 Redistributable (x86) - 11.0.51106, Version: 11.0.51106.1, Publisher: Microsoft Corporation, Size: 17.4 MB  
Microsoft Visual C++ 2013 Redistributable (x64) - 12.0.30501, Version: 12.0.30501.0, Publisher: Microsoft Corporation, Size: 20.6 MB  
Microsoft Visual C++ 2013 Redistributable (x86) - 12.0.40649, Version: 12.0.40649.5, Publisher: Microsoft Corporation, Size: 17.2 MB

Microsoft Visual C++ 2017 Redistributable (x64) - 14.13.26020, Version: 14.13.26020.0, Publisher: Microsoft Corporation, Size: 23.6 MB  
Microsoft Visual C++ 2017 Redistributable (x86) - 14.13.26020, Version: 14.13.26020.0, Publisher: Microsoft Corporation, Size: 20.2 MB  
Microsoft Visual Studio 2010 Tools for Office Runtime (x64), Version: 10.0.50903, Publisher: Microsoft Corporation  
MSXML 4.0 SP2 (KB9544430), Version: 4.20.9870.0, Publisher: Microsoft Corporation, Install date: 2016-04-15, Size: 1.3 MB  
MSXML 4.0 SP2 (KB973688), Version: 4.20.9876.0, Publisher: Microsoft Corporation, Install date: 2016-04-16, Size: 1.3 MB  
MySQL Connector/ODBC 3.51, Version: 3.51.19, Publisher: MySQL AB, Install date: 2016-04-13, Size: 8.7 MB  
NVIDIA Graphics Driver 461.09, Version: 461.09, Publisher: NVIDIA Corporation, Install date: 2021-07-07  
Patch Management Service Controller, Version: 2.1.1.4189, Publisher: MspPlatform, Install date: 2021-06-04, Size: 15.7 MB  
PDF Complete Corporate Edition, Version: 4.2.37, Publisher: PDF Complete, Inc  
PL-2303 USB-to-Serial, Version: 1.9.0, Publisher: Prolific Technology INC, Install date: 2014-08-29  
Realtek High Definition Audio Driver, Version: 6.0.1.7548, Publisher: Realtek Semiconductor Corp., Install date: 2014-08-29  
Request Handler Agent, Version: 2.1.0.4101, Publisher: MspPlatform, Install date: 2021-06-04, Size: 5.0 MB  
ScanSnap Manager, Version: V5.0L21, Publisher: PFU, Install date: 2017-01-27  
ScanSnap Organizer, Version: V4.1L11, Publisher: PFU, Install date: 2017-01-27  
Sentinel Agent, Version: 4.6.13.298, Publisher: SentinelOne, Install date: 2021-05-13  
Simply Accounting by Sage 2010, Version: 17.13.0002, Publisher: Sage Software, Install date: 2016-04-22, Size: 695.9 MB  
Skype™ 7.33, Version: 7.33.104, Publisher: Skype Technologies S.A., Install date: 2017-05-05, Size: 86.2 MB  
TeamViewer Host, Version: 15.18.5, Publisher: TeamViewer  
Toolkit, Version: 1.21.0.38, Publisher: Seagate  
UFR II Printer Driver Uninstaller, Version: 6, 7, 1, 0, Publisher: Canon Inc.  
Unknown File Handler, Version: 2015.12.29.0, Publisher: File.org, Install date: 2017-04-19, Size: 1.3 MB  
WinCDEmu, Version: 4.1, Publisher: Sysprogs  
WinZip 21.5, Version: 21.5.12480, Publisher: WinZip Computing, S.L., Install date: 2017-05-17, Size: 287.0 MB  
Zoom, Version: 5.4.6 (59296.1207), Publisher: Zoom Video Communications, Inc., Size: 9.8 MB

## PROCESSES

=====

AdobeCollabSync.exe (C:\Program Files (x86)\Adobe\Acrobat DC\Acrobat\AdobeCollabSync.exe)  
AdobeCollabSync.exe (C:\Program Files (x86)\Adobe\Acrobat DC\Acrobat\AdobeCollabSync.exe)  
BIBLauncher.exe (C:\Program Files (x86)\Business-in-a-Box 2017\BIBLauncher.exe)

BingSvc.exe (C:\Users\Public 1\AppData\Local\Microsoft\BingSvc\BingSvc.exe)  
ClassicStartMenu.exe (C:\Program Files\Classic Shell\ClassicStartMenu.exe)  
explorer.exe (C:\WINDOWS\Explorer.EXE)  
freepcaudit.exe (H:\freepcaudit.exe)  
HxTsr.exe (C:\Program  
Files\WindowsApps\microsoft.windowscommunicationsapps\_16005.13426.20920.0\_x64\_\_8wekyb3d8b  
bwe\HxTsr.exe)  
OneDrive.exe (C:\Users\Public 1\AppData\Local\Microsoft\OneDrive\OneDrive.exe)  
RtkAudUService64.exe (C:\Windows\System32\RtkAudUService64.exe)  
RuntimeBroker.exe (C:\Windows\System32\RuntimeBroker.exe)  
RuntimeBroker.exe (C:\Windows\System32\RuntimeBroker.exe)  
RuntimeBroker.exe (C:\Windows\System32\RuntimeBroker.exe)  
RuntimeBroker.exe (C:\Windows\System32\RuntimeBroker.exe)  
SearchApp.exe  
(C:\WINDOWS\SystemApps\Microsoft.Windows.Search\_cw5n1h2txyewy\SearchApp.exe)  
SecurityHealthSystray.exe (C:\Windows\System32\SecurityHealthSystray.exe)  
SentinelUI.exe (C:\Program Files\SentinelOne\Sentinel Agent 4.6.13.298\SentinelUI.exe)  
SettingSyncHost.exe (C:\WINDOWS\system32\SettingSyncHost.exe)  
ShellExperienceHost.exe  
(C:\WINDOWS\SystemApps\ShellExperienceHost\_cw5n1h2txyewy\ShellExperienceHost.exe)  
sihost.exe (C:\WINDOWS\system32\sihost.exe)  
StartMenuExperienceHost.exe  
(C:\WINDOWS\SystemApps\Microsoft.Windows.StartMenuExperienceHost\_cw5n1h2txyewy\StartMenu  
ExperienceHost.exe)  
svchost.exe (C:\WINDOWS\system32\svchost.exe)  
svchost.exe (C:\WINDOWS\system32\svchost.exe)  
svchost.exe (C:\WINDOWS\system32\svchost.exe)  
taskhostw.exe (C:\WINDOWS\system32\taskhostw.exe)  
TeamViewer.exe (C:\Program Files (x86)\TeamViewer\TeamViewer.exe)  
TextInputHost.exe  
(C:\WINDOWS\SystemApps\MicrosoftWindows.Client.CBS\_cw5n1h2txyewy\InputApp\TextInputHost.ex  
e)  
Toolkit.exe (C:\Program Files (x86)\Toolkit\Toolkit.exe)  
Update.exe (C:\Users\Public 1\AppData\Local\Microsoft\Teams\Update.exe)  
userinit.exe (C:\WINDOWS\System32\userinit.exe)  
WzPreloader.exe (C:\Program Files\WinZip\WzPreloader.exe)

SYSTEM

=====

Host name: ACCOUNT-HP

IP-address: 192.168.24.230

User name: DUBREUILVILLE\ngendron

Description:

Operating system: Microsoft Windows 10 Pro (version 10.0.19042; build 19042)

Name: Microsoft Windows 10 Pro

Version: 10.0.19042

Build: 19042

Install date: 11/17/2020 6:31:01 PM

Windows product ID: 00330-53613-82972-AAOEM

Windows product key: 3MH98-46NB6-7THKD-3QHQD-B98XC

Internet Explorer version: 11.789.19041.0

Model: 30DK003PCA

System type: x64-based PC

BIOS: LENOVO (version: S08KT35A; date: 1/20/2021)

Manufacturer: LENOVO

Version: S08KT35A

Date: 1/20/2021

Serial number: MJOERVBB

Motherboard: LENOVO (1048; version: SDK0J40697 WIN 3305361382972)

Manufacturer: LENOVO

Product: 1048

Version: SDK0J40697 WIN 3305361382972

Chassis: Desktop

Processor: Intel(R) Core(TM) i7-10700 CPU @ 2.90GHz (architecture: x64; 2904 MHz)

Name: Intel(R) Core(TM) i7-10700 CPU @ 2.90GHz

Manufacturer: GenuineIntel

Max clock speed: 2904 MHz

Architecture: x64

Level 2 cache size: 2048 KB

Socket type: U3E1

Version:

Physical memory: 15.7 GB

Memory slot: 16.0 GB (BANK 1; form factor: DIMM; memory type: Unknown)

Capacity: 16.0 GB

Device locator: ChannelA-DIMM1

Bank label: BANK 1

Form factor: DIMM

Memory type: Unknown

Manufacturer: Samsung

Speed: 3200 ns  
Max capacity: 128.0 GB  
Memory slot: Empty  
Capacity:  
Device locator:  
Bank label:  
Form factor:  
Memory type:  
Manufacturer:  
Speed:  
Max capacity: 128.0 GB  
Memory slot: Empty  
Capacity:  
Device locator:  
Bank label:  
Form factor:  
Memory type:  
Manufacturer:  
Speed:  
Max capacity: 128.0 GB  
Memory slot: Empty  
Capacity:  
Device locator:  
Bank label:  
Form factor:  
Memory type:  
Manufacturer:  
Speed:  
Max capacity: 128.0 GB  
Disk: NVMe SAMSUNG MZVLB512 (476.9 GB)  
Caption: NVMe SAMSUNG MZVLB512  
Serial number: 0025\_3882\_11C1\_7891.  
Size: 476.9 GB  
Manufacturer: (Standard disk drives)  
Interface type: SCSI  
Media type: Fixed hard disk media  
Bytes per sector: 512  
Heads: 255  
Cylinders: 62260  
Sectors: 1000206900  
Tracks: 15876300  
Disk: USB DISK 3.0 USB Device (7.4 GB)  
Caption: USB DISK 3.0 USB Device  
Serial number: 087A108490B0

Size: 7.4 GB

Manufacturer: (Standard disk drives)

Interface type: USB

Media type: Removable Media

Bytes per sector: 512

Heads: 255

Cylinders: 963

Sectors: 15470595

Tracks: 245565

Logical drive: C: (Local Fixed Disk; size: 460.5 GB; free space: 272.6 GB; file system: NTFS)

Name: C:

Description: Local Fixed Disk

Size: 460.5 GB

Free space: 272.6 GB

File system: NTFS

Serial number: 2CF6C74F

Network path:

Logical drive: D: (Local Fixed Disk; size: 14.0 GB; free space: 1.5 GB; file system: NTFS)

Name: D:

Description: Local Fixed Disk

Size: 14.0 GB

Free space: 1.5 GB

File system: NTFS

Serial number: 927EF502

Network path:

Logical drive: E: (CD-ROM Disc)

Name: E:

Description: CD-ROM Disc

Size:

Free space:

File system:

Serial number:

Network path:

Logical drive: F: (Removable Disk; size: 7.4 GB; free space: 6.4 GB; file system: FAT32)

Name: F:

Description: Removable Disk

Size: 7.4 GB

Free space: 6.4 GB

File system: FAT32

Serial number: AED6434E

Network path:

Logical drive: W: (Network Connection; size: 1.8 TB; free space: 1.3 TB; file system: NTFS; network path:

\\dubsrv02\Common2)

Name: W:

Description: Network Connection  
Size: 1.8 TB  
Free space: 1.3 TB  
File system: NTFS  
Serial number: F62E6B71  
Network path: \\dubsrv02\Common2  
Logical drive: X: (Network Connection; size: 1.8 TB; free space: 1.3 TB; file system: NTFS; network path: \\dubsrv02\Confidential)  
Name: X:  
Description: Network Connection  
Size: 1.8 TB  
Free space: 1.3 TB  
File system: NTFS  
Serial number: F62E6B71  
Network path: \\dubsrv02\Confidential  
Logical drive: Y: (Network Connection; size: 1.8 TB; free space: 1.3 TB; file system: NTFS; network path: \\dubsrv02\users shared folders\gouvins)  
Name: Y:  
Description: Network Connection  
Size: 1.8 TB  
Free space: 1.3 TB  
File system: NTFS  
Serial number: F62E6B71  
Network path: \\dubsrv02\users shared folders\gouvins  
Logical drive: Z: (Network Connection; size: 1.8 TB; free space: 1.3 TB; file system: NTFS; network path: \\dubsrv02\public)  
Name: Z:  
Description: Network Connection  
Size: 1.8 TB  
Free space: 1.3 TB  
File system: NTFS  
Serial number: F62E6B71  
Network path: \\dubsrv02\public  
CD-ROM: HL-DT-ST DVD-RAM GUE1N (DVD Writer)  
Name: HL-DT-ST DVD-RAM GUE1N  
Media type: DVD Writer  
Manufacturer: (Standard CD-ROM drives)  
Drive: E:  
Video: NVIDIA Quadro P620 (1920x1080x32b)  
Name: NVIDIA Quadro P620  
Current horizontal resolution: 1920  
Current vertical resolution: 1080  
Current bits per pixel: 32  
Current refresh rate: 60 Hz

Memory size: -2147483648.0 Bytes  
Monitor: HP E273  
Manufacturer: Unknown HPN  
Serial number: CNK7371JWH  
Manufacture date: 2017 week 37  
Monitor: HP E273  
Manufacturer: Unknown HPN  
Serial number: CNK7371JRL  
Manufacture date: 2017 week 37  
Printer: Vadim PDF Writer  
Name: Vadim PDF Writer  
Default printer: False  
Network printer: False  
Port name: CPWPT101:  
Printer: Send To OneNote 2016  
Name: Send To OneNote 2016  
Default printer: False  
Network printer: False  
Port name: nul:  
Printer: OneNote for Windows 10  
Name: OneNote for Windows 10  
Default printer: False  
Network printer: False  
Port name:  
Microsoft.Office.OneNote\_16001.14131.20008.0\_x64\_\_8wekyb3d8bbwe\_microsoft.onenoteim\_S-1-5-21-1011055615-1739461242-924725345-1702  
Printer: PaperPort Image Printer  
Name: PaperPort Image Printer  
Default printer: False  
Network printer: False  
Port name: Nuance Image Printer Writer Port  
Printer: Microsoft XPS Document Writer  
Name: Microsoft XPS Document Writer  
Default printer: False  
Network printer: False  
Port name: PORTPROMPT:  
Printer: Microsoft Print to PDF  
Name: Microsoft Print to PDF  
Default printer: False  
Network printer: False  
Port name: PORTPROMPT:  
Printer: iR-ADV C5535  
Name: iR-ADV C5535  
Default printer: False

Network printer: False  
Port name: 192.168.24.200  
Printer: Foxit PhantomPDF Printer  
Name: Foxit PhantomPDF Printer  
Default printer: False  
Network printer: False  
Port name: FOXIT\_PDF:  
Printer: Fax  
Name: Fax  
Default printer: False  
Network printer: False  
Port name: SHRFAQ:  
Printer: Canon iR-ADV C5535/5540 UFR II  
Name: Canon iR-ADV C5535/5540 UFR II  
Default printer: False  
Network printer: False  
Port name: 192.168.24.200  
Printer: Brother HL-L5000D series (default printer)  
Name: Brother HL-L5000D series  
Default printer: True  
Network printer: False  
Port name: USB003  
Printer: Adobe PDF  
Name: Adobe PDF  
Default printer: False  
Network printer: False  
Port name: Documents\\*.pdf  
Multimedia: NVIDIA High Definition Audio  
Name: NVIDIA High Definition Audio  
Manufacturer: NVIDIA  
Multimedia: Realtek High Definition Audio  
Name: Realtek High Definition Audio  
Manufacturer: Realtek  
Multimedia: Intel(R) Display Audio  
Name: Intel(R) Display Audio  
Manufacturer: Intel(R) Corporation  
Network adapter: Intel(R) Ethernet Connection (11) I219-LM  
Adapter type: Ethernet 802.3  
Net connection status: Connected  
Manufacturer: Intel  
Speed: 1.0 Gbps  
Adapter IP-address: 192.168.24.230  
Adapter MAC-address: D8:BB:C1:29:47:78  
DHCP enabled: True

DHCP server: 192.168.24.3  
DNS domain: dubreuilville.local  
WINS primary server:  
WINS secondary server:  
Local account: ACCOUNT-HP\account  
Caption: ACCOUNT-HP\account  
Name: account  
Domain: ACCOUNT-HP  
Description:  
SID: S-1-5-21-871997808-694126630-4229176629-1000  
Disabled: False

Local account: ACCOUNT-HP\Administrator  
Caption: ACCOUNT-HP\Administrator  
Name: Administrator  
Domain: ACCOUNT-HP  
Description: Built-in account for administering the computer/domain  
SID: S-1-5-21-871997808-694126630-4229176629-500  
Disabled: True

Local account: ACCOUNT-HP\DefaultAccount  
Caption: ACCOUNT-HP\DefaultAccount  
Name: DefaultAccount  
Domain: ACCOUNT-HP  
Description: A user account managed by the system.  
SID: S-1-5-21-871997808-694126630-4229176629-503  
Disabled: True

Local account: ACCOUNT-HP\Guest  
Caption: ACCOUNT-HP\Guest  
Name: Guest  
Domain: ACCOUNT-HP  
Description: Built-in account for guest access to the computer/domain  
SID: S-1-5-21-871997808-694126630-4229176629-501  
Disabled: True

Local account: ACCOUNT-HP\WDAGUtilityAccount  
Caption: ACCOUNT-HP\WDAGUtilityAccount  
Name: WDAGUtilityAccount  
Domain: ACCOUNT-HP  
Description: A user account managed and used by the system for Windows Defender Application Guard scenarios.  
SID: S-1-5-21-871997808-694126630-4229176629-504  
Disabled: True

Share: ADMIN\$ (Remote Admin)  
Name: ADMIN\$  
Caption: Remote Admin  
Path: C:\WINDOWS

Type: Disk Drive Admin  
Share: C\$ (Default share)  
Name: C\$  
Caption: Default share  
Path: C:\  
Type: Disk Drive Admin  
Share: D\$ (Default share)  
Name: D\$  
Caption: Default share  
Path: D:\  
Type: Disk Drive Admin  
Share: IPC\$ (Remote IPC)  
Name: IPC\$  
Caption: Remote IPC  
Path:  
Type: IPC Admin  
Share: print\$ (Printer Drivers)  
Name: print\$  
Caption: Printer Drivers  
Path: C:\windows\system32\spool\drivers  
Type: Disk Drive  
System hotfix: KB4562830 - Update  
System hotfix: KB4580325 - Security Update  
System hotfix: KB4586864 - Security Update  
System hotfix: KB4586876 - Update  
System hotfix: KB4593175 - Security Update  
System hotfix: KB4598481 - Security Update  
System hotfix: KB5003503 - Update  
System hotfix: KB5003637 - Security Update  
Startup: DUBREUILVILLE\ngendron: Gadwin PrintScreen (64-bit) ("C:\Program Files\Gadwin\Gadwin PrintScreen\PrintScreen64.exe" /nosplash)  
Name: Gadwin PrintScreen (64-bit)  
Command: "C:\Program Files\Gadwin\Gadwin PrintScreen\PrintScreen64.exe" /nosplash  
Location: HKU\S-1-5-21-1011055615-1739461242-924725345-1702\SOFTWARE\Microsoft\Windows\CurrentVersion\Run  
User: DUBREUILVILLE\ngendron  
Startup: DUBREUILVILLE\ngendron: ISUSPM Startup ("c:\Program Files (x86)\Common Files\InstallShield\UpdateService\isuspm.exe" -startup)  
Name: ISUSPM Startup  
Command: "c:\Program Files (x86)\Common Files\InstallShield\UpdateService\isuspm.exe" -startup  
Location: HKU\S-1-5-21-1011055615-1739461242-924725345-1702\SOFTWARE\Microsoft\Windows\CurrentVersion\Run  
User: DUBREUILVILLE\ngendron

Startup: DUBREUILVILLE\ngendron: WeatherEye  
(C:\Users\ngendron\AppData\Local\MétéoMédia\WeatherEye.exe)  
Name: WeatherEye  
Command: C:\Users\ngendron\AppData\Local\MétéoMédia\WeatherEye.exe  
Location: HKU\S-1-5-21-1011055615-1739461242-924725345-1702\SOFTWARE\Microsoft\Windows\CurrentVersion\Run  
User: DUBREUILVILLE\ngendron

Startup: DUBREUILVILLE\ngendron: OneDrive  
("C:\Users\ngendron\AppData\Local\Microsoft\OneDrive\OneDrive.exe" /background)  
Name: OneDrive  
Command: "C:\Users\ngendron\AppData\Local\Microsoft\OneDrive\OneDrive.exe" /background  
Location: HKU\S-1-5-21-1011055615-1739461242-924725345-1702\SOFTWARE\Microsoft\Windows\CurrentVersion\Run  
User: DUBREUILVILLE\ngendron

Startup: DUBREUILVILLE\ngendron: CCleaner Smart Cleaning ("C:\Program Files\CCleaner\CCleaner64.exe" /MONITOR)  
Name: CCleaner Smart Cleaning  
Command: "C:\Program Files\CCleaner\CCleaner64.exe" /MONITOR  
Location: HKU\S-1-5-21-1011055615-1739461242-924725345-1702\SOFTWARE\Microsoft\Windows\CurrentVersion\Run  
User: DUBREUILVILLE\ngendron

Startup: DUBREUILVILLE\ngendron: com.squirrel.Teams.Teams  
(C:\Users\ngendron\AppData\Local\Microsoft\Teams\Update.exe --processStart "Teams.exe" --process-start-args "--system-initiated")  
Name: com.squirrel.Teams.Teams  
Command: C:\Users\ngendron\AppData\Local\Microsoft\Teams\Update.exe --processStart "Teams.exe" --process-start-args "--system-initiated"  
Location: HKU\S-1-5-21-1011055615-1739461242-924725345-1702\SOFTWARE\Microsoft\Windows\CurrentVersion\Run  
User: DUBREUILVILLE\ngendron

Startup: Public: SecurityHealth (%windir%\system32\SecurityHealthSystray.exe)  
Name: SecurityHealth  
Command: %windir%\system32\SecurityHealthSystray.exe  
Location: HKLM\SOFTWARE\Microsoft\Windows\CurrentVersion\Run  
User: Public

Startup: Public: IASstorIcon ("C:\Program Files\Intel\Intel(R) Rapid Storage Technology\IASstorIconLaunch.exe" "C:\Program Files\Intel\Intel(R) Rapid Storage Technology\IASstorIcon.exe" 60)  
Name: IASstorIcon  
Command: "C:\Program Files\Intel\Intel(R) Rapid Storage Technology\IASstorIconLaunch.exe" "C:\Program Files\Intel\Intel(R) Rapid Storage Technology\IASstorIcon.exe" 60  
Location: HKLM\SOFTWARE\Microsoft\Windows\CurrentVersion\Run  
User: Public

Startup: Public: Classic Start Menu ("C:\Program Files\Classic Shell\ClassicStartMenu.exe" -autorun)

Name: Classic Start Menu  
Command: "C:\Program Files\Classic Shell\ClassicStartMenu.exe" -autorun  
Location: HKLM\SOFTWARE\Microsoft\Windows\CurrentVersion\Run  
User: Public  
Startup: Public: AdobeGCInvoker-1.0 ("C:\Program Files (x86)\Common Files\Adobe\AdobeGCClient\AGCInvokerUtility.exe")  
Name: AdobeGCInvoker-1.0  
Command: "C:\Program Files (x86)\Common Files\Adobe\AdobeGCClient\AGCInvokerUtility.exe"  
Location: HKLM\SOFTWARE\Microsoft\Windows\CurrentVersion\Run  
User: Public  
Startup: Public: Sentinel Agent ("C:\Program Files\SentinelOne\Sentinel Agent 4.6.13.298\SentinelUI.exe")  
Name: Sentinel Agent  
Command: "C:\Program Files\SentinelOne\Sentinel Agent 4.6.13.298\SentinelUI.exe"  
Location: HKLM\SOFTWARE\Microsoft\Windows\CurrentVersion\Run  
User: Public  
Startup: Public: RtkAudUService ("C:\WINDOWS\System32\RtkAudUService64.exe" -background)  
Name: RtkAudUService  
Command: "C:\WINDOWS\System32\RtkAudUService64.exe" -background  
Location: HKLM\SOFTWARE\Microsoft\Windows\CurrentVersion\Run  
User: Public

## SOFTWARE

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Adobe Acrobat 9 Pro - English, Français, Deutsch, Version: 9.0.0, Product key: 9707-8706-7738-2468-2192-8375, Publisher: Adobe Systems, Install date: 9/29/2020  
Adobe Acrobat Reader DC, Version: 21.005.20048, Publisher: Adobe Systems Incorporated, Install date: 2021-06-10, Size: 355.3 MB  
Adobe Connect 9 Add-in, Version: 11,9,980,387, Publisher: Adobe Systems Incorporated  
Adobe Flash Player 32 NPAPI, Version: 32.0.0.465, Publisher: Adobe, Size: 6.0 MB  
Adobe Genuine Service, Publisher: Adobe  
Advanced Monitoring Agent Network Management, Version: 42.0.1.1, Publisher: Solarwinds Worldwide LLC, Install date: 2021-04-23, Size: 36.2 MB  
Advanced Monitoring Agent, Install date: 2021-01-26, Size: 55.2 MB  
CCleaner, Version: 5.77, Publisher: Piriform  
Cisco Webex Meetings, Publisher: Cisco Webex LLC  
Classic Shell, Version: 4.3.1, Publisher: IvoSoft, Install date: 2020-01-22, Size: 9.8 MB  
Discover HP Touchpoint Manager, Version: 1.0.17.1, Publisher: Hewlett-Packard Company, Install date: 2016-02-17, Size: 400.0 KB  
File Cache Service Agent, Version: 2.1.0.4101, Publisher: MspPlatform, Install date: 2021-06-04, Size: 7.7 MB

Foxit PhantomPDF, Version: 6.0.25.1029, Publisher: Foxit Corporation, Install date: 2016-02-17, Size: 606.6 MB

Gadwin PrintScreen (64-Bit), Version: 5.4.2.0, Publisher: Gadwin Systems, Install date: 2017-04-27, Size: 14.0 MB

Google Chrome, Version: 91.0.4472.124, Publisher: Google LLC, Install date: 2021-06-24

Google Toolbar for Internet Explorer, Version: 7.5.8231.2252, Publisher: Google Inc.

HP Documentation, Publisher: Hewlett-Packard

HP Hotkey Support, Version: 6.2.5.1, Publisher: Hewlett-Packard Company, Install date: 2016-02-17, Size: 12.4 MB

HP Performance Advisor, Version: 1.8.8219, Publisher: HP Inc., Install date: 2016-02-17, Size: 28.6 MB

IBM OnDemand AFP Web Viewer

iCity Controls, Version: 1.0, Publisher: Vadim Software, Install date: 2017-04-27, Size: 4.5 MB

Intel(R) Management Engine Components, Version: 11.0.0.1173, Publisher: Intel Corporation, Size: 105.9 MB

Intel(R) Network Connections 20.2.3001.0, Version: 20.2.3001.0, Publisher: Intel, Install date: 2016-02-17, Size: 30.2 MB

Intel(R) Processor Graphics, Version: 27.20.100.7989, Publisher: Intel Corporation, Size: 74.2 MB

Intel(R) Rapid Storage Technology, Version: 14.6.4.1033, Publisher: Intel Corporation

McAfee True Key, Version: 5.3.138.1, Publisher: McAfee, LLC, Size: 211.0 MB

MétéoMédia, Version: 6.0.2.5, Publisher: MétéoMédia, Size: 303.6 MB

Microsoft Edge, Version: 91.0.864.64, Publisher: Microsoft Corporation, Install date: 2021-07-03

Microsoft Office Professional Plus 2019 - en-us, Version: 16.0.10375.20036, Publisher: Microsoft Corporation

Microsoft OneDrive, Version: 21.119.0613.0001, Publisher: Microsoft Corporation, Size: 185.0 MB

Microsoft Teams, Version: 1.4.00.4167, Publisher: Microsoft Corporation, Install date: 2021-03-12, Size: 108.4 MB

Microsoft Update Health Tools, Version: 2.77.0.0, Publisher: Microsoft Corporation, Install date: 2021-06-09, Size: 1.1 MB

Microsoft Visual C++ 2005 Redistributable (x64), Version: 8.0.56336, Publisher: Microsoft Corporation, Install date: 2013-12-03, Size: 708.0 KB

Microsoft Visual C++ 2005 Redistributable (x64), Version: 8.0.59192, Publisher: Microsoft Corporation, Install date: 2018-01-10, Size: 3.0 MB

Microsoft Visual C++ 2005 Redistributable (x64), Version: 8.0.61000, Publisher: Microsoft Corporation, Install date: 2017-04-27, Size: 572.0 KB

Microsoft Visual C++ 2005 Redistributable, Version: 8.0.59193, Publisher: Microsoft Corporation, Install date: 2018-01-10, Size: 2.6 MB

Microsoft Visual C++ 2005 Redistributable, Version: 8.0.61001, Publisher: Microsoft Corporation, Install date: 2016-02-17, Size: 300.0 KB

Microsoft Visual C++ 2008 Redistributable - x64 9.0.30729.17, Version: 9.0.30729, Publisher: Microsoft Corporation, Install date: 2013-12-03, Size: 788.0 KB

Microsoft Visual C++ 2008 Redistributable - x64 9.0.30729.4048, Version: 9.0.30729.4048, Publisher: Microsoft Corporation, Install date: 2018-01-10, Size: 244.0 KB

Microsoft Visual C++ 2008 Redistributable - x64 9.0.30729.6161, Version: 9.0.30729.6161, Publisher: Microsoft Corporation, Install date: 2017-05-01, Size: 788.0 KB

Microsoft Visual C++ 2008 Redistributable - x86 9.0.30729.17, Version: 9.0.30729, Publisher: Microsoft Corporation, Install date: 2013-12-03, Size: 596.0 KB

Microsoft Visual C++ 2008 Redistributable - x86 9.0.30729.4048, Version: 9.0.30729.4048, Publisher: Microsoft Corporation, Install date: 2018-01-10, Size: 236.0 KB

Microsoft Visual C++ 2008 Redistributable - x86 9.0.30729.4148, Version: 9.0.30729.4148, Publisher: Microsoft Corporation, Install date: 2016-02-17, Size: 596.0 KB

Microsoft Visual C++ 2008 Redistributable - x86 9.0.30729.6161, Version: 9.0.30729.6161, Publisher: Microsoft Corporation, Install date: 2017-05-01, Size: 600.0 KB

Microsoft Visual C++ 2010 x64 Redistributable - 10.0.40219, Version: 10.0.40219, Publisher: Microsoft Corporation, Install date: 2017-04-27, Size: 13.9 MB

Microsoft Visual C++ 2010 x86 Redistributable - 10.0.40219, Version: 10.0.40219, Publisher: Microsoft Corporation, Install date: 2017-04-27, Size: 11.1 MB

Microsoft Visual C++ 2012 Redistributable (x64) - 11.0.61030, Version: 11.0.61030.0, Publisher: Microsoft Corporation, Size: 20.5 MB

Microsoft Visual C++ 2012 Redistributable (x86) - 11.0.61030, Version: 11.0.61030.0, Publisher: Microsoft Corporation, Size: 17.4 MB

Microsoft Visual C++ 2013 Redistributable (x64) - 12.0.21005, Version: 12.0.21005.1, Publisher: Microsoft Corporation, Size: 20.6 MB

Microsoft Visual C++ 2013 Redistributable (x86) - 12.0.40649, Version: 12.0.40649.5, Publisher: Microsoft Corporation, Size: 17.2 MB

Microsoft Visual C++ 2017 Redistributable (x64) - 14.13.26020, Version: 14.13.26020.0, Publisher: Microsoft Corporation, Size: 23.6 MB

Microsoft Visual C++ 2017 Redistributable (x86) - 14.13.26020, Version: 14.13.26020.0, Publisher: Microsoft Corporation, Size: 20.2 MB

Microsoft Visual Studio 2010 Tools for Office Runtime (x64), Version: 10.0.50903, Publisher: Microsoft Corporation

Mozilla Firefox 85.0 (x64 en-US), Version: 85.0, Publisher: Mozilla, Size: 199.6 MB

Mozilla Maintenance Service, Version: 53.0, Publisher: Mozilla, Size: 257.0 KB

Nuance PaperPort 14, Version: 14.5.0000, Publisher: Nuance Communications, Inc., Install date: 2018-01-10, Size: 317.4 MB

NVIDIA Graphics Driver 461.09, Version: 461.09, Publisher: NVIDIA Corporation, Install date: 2021-06-09

PaperPort Image Printer 64-bit, Version: 14.00.0001, Publisher: Nuance Communications, Inc., Install date: 2018-01-10, Size: 494.0 KB

Patch Management Service Controller, Version: 2.1.1.4189, Publisher: MspPlatform, Install date: 2021-06-04, Size: 15.7 MB

Realtek High Definition Audio Driver, Version: 6.0.1.8644, Publisher: Realtek Semiconductor Corp.

Request Handler Agent, Version: 2.1.0.4101, Publisher: MspPlatform, Install date: 2021-06-04, Size: 5.0 MB

Sentinel Agent, Version: 4.6.13.298, Publisher: SentinelOne, Install date: 2021-05-13

Synaptics Pointing Device Driver, Version: 19.0.19.69, Publisher: Synaptics Incorporated, Size: 46.4 MB

TeamViewer Host, Version: 15.19.5, Publisher: TeamViewer

UFR II Printer Driver Uninstaller, Version: 6, 7, 1, 0, Publisher: Canon Inc.

uniPaaS 1.9, Version: 1.9.897, Publisher: Magic Software Enterprise

Vadim Calendar, Version: 1.0.0, Publisher: Vadim Software, Install date: 2017-04-27, Size: 120.0 KB

Vadim PDF Writer

VadimOmers, Version: 1.0.0, Publisher: Vadim Software, Install date: 2017-04-27, Size: 684.0 KB

WinCDEmu, Version: 4.1, Publisher: Sysprogs

WordPerfect Office X3, Version: 13.0, Publisher: Corel Corporation, Install date: 2017-04-27, Size: 277.5 MB

## PROCESSES

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acrotray.exe (C:\Program Files (x86)\Adobe\Acrobat 9.0\Acrobat\acrotray.exe)  
agent.exe (C:\Program Files (x86)\Common Files\InstallShield\UpdateService\agent.exe)  
agent.exe (C:\ProgramData\FLEXnet\Connect\11\agent.exe)  
ApplicationFrameHost.exe (C:\WINDOWS\system32\ApplicationFrameHost.exe)  
BASupSrvCnfg.exe (C:\Program Files (x86)\Take Control Agent\BASupSrvCnfg.exe)  
ClassicStartMenu.exe (C:\Program Files\Classic Shell\ClassicStartMenu.exe)  
dllhost.exe (C:\WINDOWS\system32\DllHost.exe)  
explorer.exe (C:\WINDOWS\Explorer.EXE)  
freepcaudit.exe (F:\Dubreuilville Audits\freepcaudit.exe)  
IAStorIcon.exe (C:\Program Files\Intel\Intel(R) Rapid Storage Technology\IAStorIcon.exe)  
issch.exe (C:\Program Files (x86)\Common Files\InstallShield\UpdateService\issch.exe)  
ISUSPM.exe (c:\program files (x86)\common files\installshield\updateservice\isuspm.exe)  
Microsoft.Photos.exe (C:\Program Files\WindowsApps\Microsoft.Windows.Photos\_2020.20120.4004.0\_x64\_\_8wekyb3d8bbwe\Microsoft.Photos.exe)  
OneDrive.exe (C:\Users\ngendron\AppData\Local\Microsoft\OneDrive\OneDrive.exe)  
OUTLOOK.EXE (C:\Program Files\Microsoft Office\root\Office16\OUTLOOK.EXE)  
pptd40nt.exe (C:\Program Files (x86)\Nuance\PaperPort\pptd40nt.exe)  
RtkAudUService64.exe (C:\Windows\System32\RtkAudUService64.exe)  
RuntimeBroker.exe (C:\Windows\System32\RuntimeBroker.exe)  
SearchApp.exe (C:\WINDOWS\SystemApps\Microsoft.Windows.Search\_cw5n1h2txyewy\SearchApp.exe)  
SecurityHealthSystray.exe (C:\Windows\System32\SecurityHealthSystray.exe)  
SentinelUI.exe (C:\Program Files\SentinelOne\Sentinel Agent 4.6.13.298\SentinelUI.exe)  
SettingSyncHost.exe (C:\WINDOWS\system32\SettingSyncHost.exe)  
ShellExperienceHost.exe (C:\WINDOWS\SystemApps\ShellExperienceHost\_cw5n1h2txyewy\ShellExperienceHost.exe)  
sihost.exe (C:\WINDOWS\system32\sihost.exe)

smartscreen.exe (C:\Windows\System32\smartscreen.exe)  
StartMenuExperienceHost.exe  
(C:\WINDOWS\SystemApps\Microsoft.Windows.StartMenuExperienceHost\_cw5n1h2txyewy\StartMenuExperienceHost.exe)  
svchost.exe (C:\WINDOWS\System32\svchost.exe)  
svchost.exe (C:\WINDOWS\system32\svchost.exe)  
svchost.exe (C:\WINDOWS\system32\svchost.exe)  
svchost.exe (C:\WINDOWS\system32\svchost.exe)  
svchost.exe (C:\WINDOWS\system32\svchost.exe)  
SynTPEnh.exe (C:\Program Files\Synaptics\SynTP\SynTPEnh.exe)  
SystemSettings.exe (C:\Windows\ImmersiveControlPanel\SystemSettings.exe)  
SystemSettingsBroker.exe (C:\Windows\System32\SystemSettingsBroker.exe)  
taskhostw.exe (C:\WINDOWS\system32\taskhostw.exe)  
TeamViewer.exe (C:\Program Files (x86)\TeamViewer\TeamViewer.exe)  
TextInputHost.exe  
(C:\WINDOWS\SystemApps\MicrosoftWindows.Client.CBS\_cw5n1h2txyewy\InputApp\TextInputHost.exe)  
TvUpdateInfo.exe (C:\WINDOWS\TEMP\nsh1E79.tmp\TvUpdateInfo.exe)  
UserOOBEBroker.exe (C:\Windows\System32\oobe\UserOOBEBroker.exe)  
weathereye.exe (C:\Users\ngendron\AppData\Local\MétéoMédia\weathereye.exe)  
WinStore.App.exe (C:\Program  
Files\WindowsApps\Microsoft.WindowsStore\_12104.1001.1.0\_x64\_\_8wekyb3d8bbwe\WinStore.App.exe)  
YourPhone.exe (C:\Program  
Files\WindowsApps\Microsoft.YourPhone\_1.21052.122.0\_x64\_\_8wekyb3d8bbwe\YourPhone.exe)

SYSTEM

=====

Host name: DESKTOP-QVFVB6F

IP-address: 192.168.24.211

User name: DUBREUILVILLE\Administrator

Description:

Operating system: Microsoft Windows 10 Pro (version 10.0.19042; build 19042)

Name: Microsoft Windows 10 Pro

Version: 10.0.19042

Build: 19042

Install date: 2020-12-09 6:05:51 PM

Windows product ID: 00330-53254-04743-AAOEM

Windows product key: YN4Y7-6G7H2-BHVHJ-6RYFD-YBH22

Internet Explorer version: 11.789.19041.0

Model: 10SJ000LUS

System type: x64-based PC

BIOS: LENOVO (version: M1UKT5CA; date: 2020-09-21)

Manufacturer: LENOVO

Version: M1UKT5CA

Date: 2020-09-21

Serial number: MJ0DQFF6

Motherboard: LENOVO (3132; version: SDK0J40697 WIN 3305325404743)

Manufacturer: LENOVO

Product: 3132

Version: SDK0J40697 WIN 3305325404743

Chassis: Desktop

Processor: Intel(R) Core(TM) i5-8500 CPU @ 3.00GHz (architecture: x64; 3000 MHz)

Name: Intel(R) Core(TM) i5-8500 CPU @ 3.00GHz

Manufacturer: GenuineIntel

Max clock speed: 3000 MHz

Architecture: x64

Level 2 cache size: 1536 KB

Socket type: U3E1

Version:

Physical memory: 7.8 GB

Memory slot: 8.0 GB (BANK 1; form factor: DIMM; memory type: Unknown)

Capacity: 8.0 GB

Device locator: ChannelA-DIMM1

Bank label: BANK 1

Form factor: DIMM

Memory type: Unknown

Manufacturer: Samsung

Speed: 2667 ns  
Max capacity: 64.0 GB  
Memory slot: Empty  
Capacity:  
Device locator:  
Bank label:  
Form factor:  
Memory type:  
Manufacturer:  
Speed:  
Max capacity: 64.0 GB  
Memory slot: Empty  
Capacity:  
Device locator:  
Bank label:  
Form factor:  
Memory type:  
Manufacturer:  
Speed:  
Max capacity: 64.0 GB  
Memory slot: Empty  
Capacity:  
Device locator:  
Bank label:  
Form factor:  
Memory type:  
Manufacturer:  
Speed:  
Max capacity: 64.0 GB  
Disk: SAMSUNG MZVLB256HBHQ-000L7 (238.5 GB)  
Caption: SAMSUNG MZVLB256HBHQ-000L7  
Serial number: 0025\_3885\_01D0\_1A78.  
Size: 238.5 GB  
Manufacturer: (Standard disk drives)  
Interface type: SCSI  
Media type: Fixed hard disk media  
Bytes per sector: 512  
Heads: 255  
Cylinders: 31130  
Sectors: 500103450  
Tracks: 7938150  
Disk: USB DISK 3.0 USB Device (7.4 GB)  
Caption: USB DISK 3.0 USB Device  
Serial number: 087A108490B0

Size: 7.4 GB

Manufacturer: (Standard disk drives)

Interface type: USB

Media type: Removable Media

Bytes per sector: 512

Heads: 255

Cylinders: 963

Sectors: 15470595

Tracks: 245565

Logical drive: C: (Local Fixed Disk; size: 237.2 GB; free space: 85.1 GB; file system: NTFS)

Name: C:

Description: Local Fixed Disk

Size: 237.2 GB

Free space: 85.1 GB

File system: NTFS

Serial number: C4A5DCB4

Network path:

Logical drive: D: (CD-ROM Disc)

Name: D:

Description: CD-ROM Disc

Size:

Free space:

File system:

Serial number:

Network path:

Logical drive: E: (Removable Disk; size: 7.4 GB; free space: 6.5 GB; file system: FAT32)

Name: E:

Description: Removable Disk

Size: 7.4 GB

Free space: 6.5 GB

File system: FAT32

Serial number: AED6434E

Network path:

CD-ROM: PLDS DVD-RW DA8AESH (DVD Writer)

Name: PLDS DVD-RW DA8AESH

Media type: DVD Writer

Manufacturer: (Standard CD-ROM drives)

Drive: D:

Video: Intel(R) UHD Graphics 630 (1920x1080x32b)

Name: Intel(R) UHD Graphics 630

Current horizontal resolution: 1920

Current vertical resolution: 1080

Current bits per pixel: 32

Current refresh rate: 60 Hz

Memory size: 1.0 GB  
Monitor: DELL S2409W  
Manufacturer: Dell  
Serial number: Y183D96F0KLU  
Manufacture date: 2009 week 25  
Printer: Send To OneNote 2016  
Name: Send To OneNote 2016  
Default printer: False  
Network printer: False  
Port name: nul:  
Printer: OneNote  
Name: OneNote  
Default printer: False  
Network printer: False  
Port name:  
Microsoft.Office.OneNote\_16001.12026.20112.0\_x64\_\_8wekyb3d8bbwe\_microsoft.onenoteim\_S-1-5-21-1011055615-1739461242-924725345-500  
Printer: Canon iR-ADV C5535/5540 UFR II  
Name: Canon iR-ADV C5535/5540 UFR II  
Default printer: False  
Network printer: False  
Port name: 192.168.24.200  
Printer: Brother HL-5470DW series (default printer)  
Name: Brother HL-5470DW series  
Default printer: True  
Network printer: False  
Port name: USB001  
Multimedia: Realtek High Definition Audio  
Name: Realtek High Definition Audio  
Manufacturer: Realtek  
Multimedia: HD Webcam C525  
Name: HD Webcam C525  
Manufacturer: Logitech  
Multimedia: Intel(R) Display Audio  
Name: Intel(R) Display Audio  
Manufacturer: Intel(R) Corporation  
Network adapter: Intel(R) Ethernet Connection (7) I219-LM  
Adapter type: Ethernet 802.3  
Net connection status: Connected  
Manufacturer: Intel  
Speed: 1.0 Gbps  
Adapter IP-address: 192.168.24.211  
Adapter MAC-address: 2C:F0:5D:1C:8A:10  
DHCP enabled: True

DHCP server: 192.168.24.3  
DNS domain: dubreuilville.local  
WINS primary server:  
WINS secondary server:  
Local account: DESKTOP-QVFVB6F\Administrator  
Caption: DESKTOP-QVFVB6F\Administrator  
Name: Administrator  
Domain: DESKTOP-QVFVB6F  
Description: Built-in account for administering the computer/domain  
SID: S-1-5-21-356425502-1082856942-2693435933-500  
Disabled: True  
Local account: DESKTOP-QVFVB6F\DefaultAccount  
Caption: DESKTOP-QVFVB6F\DefaultAccount  
Name: DefaultAccount  
Domain: DESKTOP-QVFVB6F  
Description: A user account managed by the system.  
SID: S-1-5-21-356425502-1082856942-2693435933-503  
Disabled: True  
Local account: DESKTOP-QVFVB6F\Guest  
Caption: DESKTOP-QVFVB6F\Guest  
Name: Guest  
Domain: DESKTOP-QVFVB6F  
Description: Built-in account for guest access to the computer/domain  
SID: S-1-5-21-356425502-1082856942-2693435933-501  
Disabled: True  
Local account: DESKTOP-QVFVB6F\rec  
Caption: DESKTOP-QVFVB6F\rec  
Name: rec  
Domain: DESKTOP-QVFVB6F  
Description:  
SID: S-1-5-21-356425502-1082856942-2693435933-1001  
Disabled: False  
Local account: DESKTOP-QVFVB6F\WDAGUtilityAccount  
Caption: DESKTOP-QVFVB6F\WDAGUtilityAccount  
Name: WDAGUtilityAccount  
Domain: DESKTOP-QVFVB6F  
Description: A user account managed and used by the system for Windows Defender Application Guard scenarios.  
SID: S-1-5-21-356425502-1082856942-2693435933-504  
Disabled: True  
Share: ADMIN\$ (Remote Admin)  
Name: ADMIN\$  
Caption: Remote Admin  
Path: C:\Windows

Type: Disk Drive Admin  
Share: C\$ (Default share)  
Name: C\$  
Caption: Default share  
Path: C:\  
Type: Disk Drive Admin  
Share: IPC\$ (Remote IPC)  
Name: IPC\$  
Caption: Remote IPC  
Path:  
Type: IPC Admin  
System hotfix: KB4534170 - Update  
System hotfix: KB4537759 - Security Update  
System hotfix: KB4542335 - Update  
System hotfix: KB4545706 - Security Update  
System hotfix: KB4557968 - Security Update  
System hotfix: KB4562830 - Update  
System hotfix: KB4580325 - Security Update  
System hotfix: KB4586876 - Update  
System hotfix: KB4593175 - Security Update  
System hotfix: KB4598481 - Security Update  
System hotfix: KB5003503 - Update  
System hotfix: KB5003637 - Security Update  
Startup: DUBREUILVILLE\FrancisD: OneDrive  
("C:\Users\FrancisD\AppData\Local\Microsoft\OneDrive\OneDrive.exe" /background)  
Name: OneDrive  
Command: "C:\Users\FrancisD\AppData\Local\Microsoft\OneDrive\OneDrive.exe" /background  
Location: HKU\S-1-5-21-1011055615-1739461242-924725345-1028\SOFTWARE\Microsoft\Windows\CurrentVersion\Run  
User: DUBREUILVILLE\FrancisD  
Startup: DUBREUILVILLE\Administrator: OneDriveSetup (C:\Windows\SysWOW64\OneDriveSetup.exe /thfirstsetup)  
Name: OneDriveSetup  
Command: C:\Windows\SysWOW64\OneDriveSetup.exe /thfirstsetup  
Location: HKU\S-1-5-21-1011055615-1739461242-924725345-500\SOFTWARE\Microsoft\Windows\CurrentVersion\Run  
User: DUBREUILVILLE\Administrator  
Startup: DUBREUILVILLE\Administrator: OneDrive  
("C:\Users\administrator\AppData\Local\Microsoft\OneDrive\OneDrive.exe" /background)  
Name: OneDrive  
Command: "C:\Users\administrator\AppData\Local\Microsoft\OneDrive\OneDrive.exe" /background  
Location: HKU\S-1-5-21-1011055615-1739461242-924725345-500\SOFTWARE\Microsoft\Windows\CurrentVersion\Run  
User: DUBREUILVILLE\Administrator

Startup: Public: SecurityHealth (%windir%\system32\SecurityHealthSystray.exe)

Name: SecurityHealth

Command: %windir%\system32\SecurityHealthSystray.exe

Location: HKLM\SOFTWARE\Microsoft\Windows\CurrentVersion\Run

User: Public

Startup: Public: RtkAudUService ("C:\Windows\System32\RtkAudUService64.exe" -background)

Name: RtkAudUService

Command: "C:\Windows\System32\RtkAudUService64.exe" -background

Location: HKLM\SOFTWARE\Microsoft\Windows\CurrentVersion\Run

User: Public

Startup: Public: Sentinel Agent ("C:\Program Files\SentinelOne\Sentinel Agent 4.6.13.298\SentinelUI.exe")

Name: Sentinel Agent

Command: "C:\Program Files\SentinelOne\Sentinel Agent 4.6.13.298\SentinelUI.exe"

Location: HKLM\SOFTWARE\Microsoft\Windows\CurrentVersion\Run

User: Public

## SOFTWARE

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Adobe Acrobat 9 Pro - English, Français, Deutsch, Version: 9.0.0, Product key: 9707-8706-7738-2468-2192-8375, Publisher: Adobe Systems, Install date: 2020-12-15

Advanced Monitoring Agent Network Management, Version: 42.0.1.1, Publisher: Solarwinds Worldwide LLC, Install date: 2021-04-27, Size: 36.2 MB

Advanced Monitoring Agent, Install date: 2021-01-26, Size: 55.2 MB

ArcGIS 10.3.1 for Desktop, Version: 10.3.4959, Publisher: Environmental Systems Research Institute, Inc., Size: 2.5 GB

ArcGIS 10.3.1 License Manager, Version: 10.3.4959, Publisher: Environmental Systems Research Institute, Inc., Size: 72.1 MB

File Cache Service Agent, Version: 2.1.0.4101, Publisher: MspPlatform, Install date: 2021-06-07, Size: 7.7 MB

Google Chrome, Version: 91.0.4472.124, Publisher: Google LLC, Install date: 2021-06-28

Lenovo Vantage Service, Version: 3.3.115.0, Publisher: Lenovo Group Ltd., Install date: 2020-11-21, Size: 343.4 MB

Microsoft Edge, Version: 91.0.864.64, Publisher: Microsoft Corporation, Install date: 2021-07-05

Microsoft Office Professional Plus 2019 - en-us, Version: 16.0.10375.20036, Publisher: Microsoft Corporation

Microsoft OneDrive, Version: 20.201.1005.0009, Publisher: Microsoft Corporation, Size: 148.4 MB

Microsoft OneDrive, Version: 21.109.0530.0001, Publisher: Microsoft Corporation, Size: 157.2 MB

Microsoft Update Health Tools, Version: 2.70.0.0, Publisher: Microsoft Corporation, Install date: 2021-01-22, Size: 1.1 MB

Microsoft Visual C++ 2012 Redistributable (x64) - 11.0.61030, Version: 11.0.61030.0, Publisher: Microsoft Corporation, Size: 20.5 MB

Microsoft Visual C++ 2013 Redistributable (x86) - 12.0.40649, Version: 12.0.40649.5, Publisher: Microsoft Corporation, Size: 17.2 MB  
Microsoft Visual C++ 2015-2019 Redistributable (x64) - 14.26.28720, Version: 14.26.28720.3, Publisher: Microsoft Corporation, Size: 22.6 MB  
Microsoft Visual C++ 2017 Redistributable (x86) - 14.13.26020, Version: 14.13.26020.0, Publisher: Microsoft Corporation, Size: 20.2 MB  
Patch Management Service Controller, Version: 2.1.1.4189, Publisher: MspPlatform, Install date: 2021-06-07, Size: 15.7 MB  
Realtek Audio Driver, Version: 6.0.8923.1, Publisher: Realtek Semiconductor Corp., Install date: 2020-11-21, Size: 57.8 MB  
Request Handler Agent, Version: 2.1.0.4101, Publisher: MspPlatform, Install date: 2021-06-07, Size: 5.0 MB  
Sentinel Agent, Version: 4.6.13.298, Publisher: SentinelOne, Install date: 2021-05-13  
TeamViewer, Version: 15.13.6, Publisher: TeamViewer  
UFR II Printer Driver Uninstaller, Version: 6, 7, 1, 0, Publisher: Canon Inc.  
Winamp, Version: 5.8, Publisher: Winamp SA  
Zoom, Version: 5.5.2 (12494.0204), Publisher: Zoom Video Communications, Inc., Size: 9.8 MB

## PROCESSES

=====

acrobat\_sl.exe (C:\Program Files (x86)\Adobe\Acrobat 9.0\Acrobat\acrobat\_sl.exe)  
acrodist.exe (C:\Program Files (x86)\Adobe\Acrobat 9.0\Acrobat\AcroDist.exe)  
acrotray.exe (C:\Program Files (x86)\Adobe\Acrobat 9.0\Acrobat\acrotray.exe)  
acrotray.exe (C:\Program Files (x86)\Adobe\Acrobat 9.0\Acrobat\acrotray.exe)  
ApplicationFrameHost.exe (C:\Windows\system32\ApplicationFrameHost.exe)  
ARCGIS.exe (C:\Program Files (x86)\ArcGIS\License10.3\bin\ARCGIS.exe)  
audiodg.exe (C:\Windows\system32\AUDIODG.EXE)  
backgroundTaskHost.exe (C:\Windows\system32\backgroundTaskHost.exe)  
BASupSrvc.exe (C:\Program Files (x86)\Take Control Agent\BASupSrvc.exe)  
BASupSrvcCnfg.exe (C:\Program Files (x86)\Take Control Agent\BASupSrvcCnfg.exe)  
BASupSrvcCnfg.exe (C:\Program Files (x86)\Take Control Agent\BASupSrvcCnfg.exe)  
BASupSrvcCnfg.exe (C:\Program Files (x86)\Take Control Agent\BASupSrvcCnfg.exe)  
BASupSrvcUpdater.exe (C:\Program Files (x86)\Take Control Agent\BASupSrvcUpdater.exe)  
conhost.exe (C:\Windows\system32\conhost.exe)  
conhost.exe (C:\Windows\system32\conhost.exe)  
ctfmon.exe (C:\Windows\system32\ctfmon.exe)  
dllhost.exe (C:\Windows\system32\DllHost.exe)  
dllhost.exe (C:\Windows\system32\DllHost.exe)  
dllhost.exe (C:\Windows\system32\DllHost.exe)  
dllhost.exe (C:\Windows\system32\DllHost.exe)  
dllhost.exe (C:\Windows\system32\DllHost.exe)  
dwm.exe (C:\Windows\System32\dwm.exe)

dwm.exe (C:\Windows\System32\dwm.exe)  
explorer.exe (C:\Windows\Explorer.EXE)  
explorer.exe (C:\Windows\Explorer.EXE)  
FileCacheServiceAgent.exe (C:\Program Files (x86)\Advanced Monitoring Agent\FileCacheServiceAgent\FileCacheServiceAgent.exe)  
fmplugin.exe (C:\PROGRA~2\ADVANC~1\FmPlugin\fmplugin.exe)  
FNPLicensingService.exe (C:\Program Files (x86)\Common Files\Macrovision Shared\FlexNet Publisher\FNPLicensingService.exe)  
fodhelper.exe (C:\Windows\System32\FodHelper.exe)  
fontdrvhost.exe (C:\Windows\system32\fontdrvhost.exe)  
fontdrvhost.exe (C:\Windows\System32\fontdrvhost.exe)  
fontdrvhost.exe (C:\Windows\System32\fontdrvhost.exe)  
freepcaudit.exe (E:\Dubreuilville Audits\freepcaudit.exe)  
iexplore.exe (C:\Program Files (x86)\Internet Explorer\IEXPLORE.EXE)  
iexplore.exe (C:\Program Files\Internet Explorer\iexplore.exe)  
igfxCUIService.exe  
(C:\Windows\System32\DriverStore\FileRepository\cui\_dch.inf\_amd64\_790c20683c3a62ec\igfxCUIServ  
ice.exe)  
igfxEM.exe  
(C:\Windows\System32\DriverStore\FileRepository\cui\_dch.inf\_amd64\_790c20683c3a62ec\igfxEM.exe)  
igfxEM.exe  
(C:\Windows\System32\DriverStore\FileRepository\cui\_dch.inf\_amd64\_790c20683c3a62ec\igfxEM.exe)  
IntelCpHDCPSvc.exe  
(C:\Windows\System32\DriverStore\FileRepository\iigd\_dch.inf\_amd64\_3d9cbc061473a40a\IntelCpHD  
CPSvc.exe)  
IntelCpHeciSvc.exe  
(C:\Windows\System32\DriverStore\FileRepository\iigd\_dch.inf\_amd64\_3d9cbc061473a40a\IntelCpHec  
iSvc.exe)  
jhi\_service.exe  
(C:\Windows\System32\DriverStore\FileRepository\dal.inf\_amd64\_ffc75848a6342fdf\jhi\_service.exe)  
Lenovo.Modern.ImController.exe  
(C:\Windows\Lenovo\ImController\Service\Lenovo.Modern.ImController.exe)  
LenovoVantageService.exe (C:\Program Files  
(x86)\Lenovo\VantageService\3.3.115.0\LenovoVantageService.exe)  
Imgrd.exe (C:\Program Files (x86)\ArcGIS\License10.3\bin\Imgrd.exe)  
Imgrd.exe (C:\Program Files (x86)\ArcGIS\License10.3\bin\Imgrd.exe)  
LMS.exe  
(C:\Windows\System32\DriverStore\FileRepository\lms.inf\_amd64\_3e38e338bd327f33\LMS.exe)  
LockApp.exe (C:\Windows\SystemApps\Microsoft.LockApp\_cw5n1h2txyewy\LockApp.exe)  
LogonUI.exe (C:\Windows\System32\LogonUI.exe)  
lsass.exe (C:\Windows\system32\lsass.exe)  
MoUsoCoreWorker.exe (C:\Windows\System32\mousocoreworker.exe)  
NetworkManagement.exe (C:\Program Files\Advanced Monitoring Agent Network  
Management\NetworkManagement.exe)

NetworkManagementAndControl.exe (C:\Program Files\Advanced Monitoring Agent Network Management\NetworkManagementAndControl.exe)  
OfficeClickToRun.exe (C:\Program Files\Common Files\Microsoft Shared\ClickToRun\OfficeClickToRun.exe)  
OneApp.IGCC.WinService.exe  
(C:\Windows\System32\DriverStore\FileRepository\igcc\_dch.inf\_amd64\_55bf1834336e8765\OneApp.IGCC.WinService.exe)  
OneDrive.exe (C:\Users\administrator\AppData\Local\Microsoft\OneDrive\OneDrive.exe)  
OneDrive.exe (C:\Users\FrancisD\AppData\Local\Microsoft\OneDrive\OneDrive.exe)  
OneDriveSetup.exe (C:\Windows\SysWOW64\OneDriveSetup.exe)  
OUTLOOK.EXE (C:\Program Files\Microsoft Office\root\Office16\OUTLOOK.EXE)  
PME.Agent.exe (C:\Program Files (x86)\Advanced Monitoring Agent\patchman\PME.Agent.exe)  
PresentationFontCache.exe  
(C:\Windows\Microsoft.Net\Framework64\v3.0\WPF\PresentationFontCache.exe)  
RequestHandlerAgent.exe (C:\Program Files (x86)\Advanced Monitoring Agent\RequestHandlerAgent\RequestHandlerAgent.exe)  
RstMwService.exe  
(C:\Windows\System32\DriverStore\FileRepository\iaahcic.inf\_amd64\_614656429f721e16\RstMwService.exe)  
RtkAudUService64.exe (C:\Windows\System32\RtkAudUService64.exe)  
RtkAudUService64.exe (C:\Windows\System32\RtkAudUService64.exe)  
RtkAudUService64.exe (C:\Windows\System32\RtkAudUService64.exe)  
RuntimeBroker.exe (C:\Windows\System32\RuntimeBroker.exe)  
SearchApp.exe (C:\Windows\SystemApps\Microsoft.Windows.Search\_cw5n1h2txyewy\SearchApp.exe)  
SearchApp.exe (C:\Windows\SystemApps\Microsoft.Windows.Search\_cw5n1h2txyewy\SearchApp.exe)  
SearchFilterHost.exe (C:\Windows\system32\SearchFilterHost.exe)  
SearchIndexer.exe (C:\Windows\system32\SearchIndexer.exe)  
SearchProtocolHost.exe (C:\Windows\system32\SearchProtocolHost.exe)  
SecurityHealthSystray.exe (C:\Windows\System32\SecurityHealthSystray.exe)  
SentinelAgentWorker.exe (C:\Program Files\SentinelOne\Sentinel Agent 4.6.13.298\SentinelAgentWorker.exe)  
SentinelServiceHost.exe (C:\Program Files\SentinelOne\Sentinel Agent 4.6.13.298\SentinelServiceHost.exe)

SentinelStaticEngine.exe (C:\Program Files\SentinelOne\Sentinel Agent  
 4.6.13.298\SentinelStaticEngine.exe)  
 SentinelStaticEngineScanner.exe (C:\Program Files\SentinelOne\Sentinel Agent  
 4.6.13.298\SentinelStaticEngineScanner.exe)  
 SentinelStaticEngineScanner.exe (C:\Program Files\SentinelOne\Sentinel Agent  
 4.6.13.298\SentinelStaticEngineScanner.exe)  
 SentinelUI.exe (C:\Program Files\SentinelOne\Sentinel Agent 4.6.13.298\SentinelUI.exe)  
 SentinelUI.exe (C:\Program Files\SentinelOne\Sentinel Agent 4.6.13.298\SentinelUI.exe)  
 ShellExperienceHost.exe  
 (C:\Windows\SystemApps\ShellExperienceHost\_cw5n1h2txyewy\ShellExperienceHost.exe)  
 sihost.exe (C:\Windows\system32\sihost.exe)  
 sihost.exe (C:\Windows\system32\sihost.exe)  
 smartscreen.exe (C:\Windows\System32\smartscreen.exe)  
 spoolsv.exe (C:\Windows\System32\spoolsv.exe)  
 StartMenuExperienceHost.exe  
 (C:\Windows\SystemApps\Microsoft.Windows.StartMenuExperienceHost\_cw5n1h2txyewy\StartMenuE  
 xperienceHost.exe)  
 StartMenuExperienceHost.exe  
 (C:\Windows\SystemApps\Microsoft.Windows.StartMenuExperienceHost\_cw5n1h2txyewy\StartMenuE  
 xperienceHost.exe)  
 svchost.exe (C:\Windows\System32\svchost.exe)  
 svchost.exe (C:\Windows\system32\svchost.exe)



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svchost.exe (C:\Windows\system32\svchost.exe)  
svchost.exe (C:\Windows\System32\svchost.exe)  
taskhostw.exe (C:\Windows\system32\taskhostw.exe)  
taskhostw.exe (C:\Windows\system32\taskhostw.exe)  
taskhostw.exe (C:\Windows\system32\taskhostw.exe)  
TeamViewer\_Service.exe (C:\Program Files (x86)\TeamViewer\TeamViewer\_Service.exe)  
TextInputHost.exe  
(C:\Windows\SystemApps\MicrosoftWindows.Client.CBS\_cw5n1h2txyewy\InputApp\TextInputHost.exe  
)  
TiWorker.exe (C:\Windows\winsxs\amd64\_microsoft-windows-  
servicingstack\_31bf3856ad364e35\_10.0.19041.1022\_none\_7e372e9e7c6eccc\TiWorker.exe)  
TrustedInstaller.exe (C:\Windows\servicing\TrustedInstaller.exe)  
UDClientService.exe (C:\Windows\System32\drivers\Lenovo\udc\Service\UDClientService.exe)  
UDCUserAgent.exe (C:\Windows\System32\drivers\Lenovo\udc\Service\UDCUserAgent.exe)  
uhssvc.exe (C:\Program Files\Microsoft Update Health Tools\uhssvc.exe)  
UserOOBEBroker.exe (C:\Windows\System32\oobe\UserOOBEBroker.exe)  
winagent.exe (C:\Program Files (x86)\Advanced Monitoring Agent\winagent.exe)  
winlogon.exe (C:\Windows\System32\WinLogon.exe)  
winlogon.exe (C:\Windows\System32\WinLogon.exe)  
WinStore.App.exe (C:\Program  
Files\WindowsApps\Microsoft.WindowsStore\_12104.1001.1.0\_x64\_\_8wekyb3d8bbwe\WinStore.App.e  
xe)  
WmiApSrv.exe (C:\Windows\system32\wbem\WmiApSrv.exe)  
WmiPrvSE.exe (C:\Windows\system32\wbem\wmiprvse.exe)  
WmiPrvSE.exe (C:\Windows\system32\wbem\wmiprvse.exe)  
WmiPrvSE.exe (C:\Windows\system32\wbem\wmiprvse.exe)  
WmiPrvSE.exe (C:\Windows\sysWOW64\wbem\wmiprvse.exe)  
WUDFHost.exe (C:\Windows\System32\WUDFHost.exe)  
WUDFHost.exe (C:\Windows\System32\WUDFHost.exe)  
WUDFHost.exe (C:\Windows\System32\WUDFHost.exe)  
WUDFHost.exe (C:\Windows\System32\WUDFHost.exe)  
YourPhone.exe (C:\Program  
Files\WindowsApps\Microsoft.YourPhone\_1.21042.143.0\_x64\_\_8wekyb3d8bbwe\YourPhone.exe)

SYSTEM

=====

Host name: LIBRARY-HP

IP-address: 192.168.24.155

User name: library-HP\library

Description:

Operating system: Microsoft Windows 10 Pro (version 10.0.19042; build 19042)

Name: Microsoft Windows 10 Pro

Version: 10.0.19042

Build: 19042

Install date: 11/18/2020 1:42:46 PM

Windows product ID: 00331-20031-24708-AA537

Windows product key: Volume License (MAK/KMS)

Internet Explorer version: 11.789.19041.0

Model: 30DK003PCA

System type: x64-based PC

BIOS: LENOVO (version: S08KT35A; date: 1/20/2021)

Manufacturer: LENOVO

Version: S08KT35A

Date: 1/20/2021

Serial number: MJOERVBF

Motherboard: LENOVO (1048; version: SDK0J40697 WIN 3305361382976)

Manufacturer: LENOVO

Product: 1048

Version: SDK0J40697 WIN 3305361382976

Chassis: Desktop

Processor: Intel(R) Core(TM) i7-10700 CPU @ 2.90GHz (architecture: x64; 2904 MHz)

Name: Intel(R) Core(TM) i7-10700 CPU @ 2.90GHz

Manufacturer: GenuineIntel

Max clock speed: 2904 MHz

Architecture: x64

Level 2 cache size: 2048 KB

Socket type: U3E1

Version:

Physical memory: 15.7 GB

Memory slot: 16.0 GB (BANK 1; form factor: DIMM; memory type: Unknown)

Capacity: 16.0 GB

Device locator: ChannelA-DIMM1

Bank label: BANK 1

Form factor: DIMM

Memory type: Unknown

Manufacturer: Samsung

Speed: 3200 ns  
Max capacity: 128.0 GB  
Memory slot: Empty  
Capacity:  
Device locator:  
Bank label:  
Form factor:  
Memory type:  
Manufacturer:  
Speed:  
Max capacity: 128.0 GB  
Memory slot: Empty  
Capacity:  
Device locator:  
Bank label:  
Form factor:  
Memory type:  
Manufacturer:  
Speed:  
Max capacity: 128.0 GB  
Memory slot: Empty  
Capacity:  
Device locator:  
Bank label:  
Form factor:  
Memory type:  
Manufacturer:  
Speed:  
Max capacity: 128.0 GB  
Disk: NVMe SAMSUNG MZVLB512 (476.9 GB)  
Caption: NVMe SAMSUNG MZVLB512  
Serial number: 0025\_3882\_11C1\_798C.  
Size: 476.9 GB  
Manufacturer: (Standard disk drives)  
Interface type: SCSI  
Media type: Fixed hard disk media  
Bytes per sector: 512  
Heads: 255  
Cylinders: 62260  
Sectors: 1000206900  
Tracks: 15876300  
Disk: USB DISK 3.0 USB Device (7.4 GB)  
Caption: USB DISK 3.0 USB Device  
Serial number: 087A108490B0

Size: 7.4 GB

Manufacturer: (Standard disk drives)

Interface type: USB

Media type: Removable Media

Bytes per sector: 512

Heads: 255

Cylinders: 963

Sectors: 15470595

Tracks: 245565

Logical drive: C: (Local Fixed Disk; size: 451.7 GB; free space: 335.6 GB; file system: NTFS)

Name: C:

Description: Local Fixed Disk

Size: 451.7 GB

Free space: 335.6 GB

File system: NTFS

Serial number: F6B083DC

Network path:

Logical drive: D: (Local Fixed Disk; size: 1.0 GB; free space: 523.0 MB; file system: NTFS)

Name: D:

Description: Local Fixed Disk

Size: 1.0 GB

Free space: 523.0 MB

File system: NTFS

Serial number: 20811760

Network path:

Logical drive: E: (Local Fixed Disk; size: 12.9 GB; free space: 969.4 MB; file system: NTFS)

Name: E:

Description: Local Fixed Disk

Size: 12.9 GB

Free space: 969.4 MB

File system: NTFS

Serial number: EECF81AA

Network path:

Logical drive: F: (Local Fixed Disk; size: 96.0 MB; free space: 40.2 MB; file system: FAT32)

Name: F:

Description: Local Fixed Disk

Size: 96.0 MB

Free space: 40.2 MB

File system: FAT32

Serial number: BE36E229

Network path:

Logical drive: G: (CD-ROM Disc)

Name: G:

Description: CD-ROM Disc

Size:  
Free space:  
File system:  
Serial number:  
Network path:  
Logical drive: H: (Removable Disk; size: 7.4 GB; free space: 6.5 GB; file system: FAT32)  
Name: H:  
Description: Removable Disk  
Size: 7.4 GB  
Free space: 6.5 GB  
File system: FAT32  
Serial number: AED6434E  
Network path:  
CD-ROM: HL-DT-ST DVDRAM GUE1N (DVD Writer)  
Name: HL-DT-ST DVDRAM GUE1N  
Media type: DVD Writer  
Manufacturer: (Standard CD-ROM drives)  
Drive: G:  
Video: NVIDIA Quadro P620 (1920x1080x32b)  
Name: NVIDIA Quadro P620  
Current horizontal resolution: 1920  
Current vertical resolution: 1080  
Current bits per pixel: 32  
Current refresh rate: 60 Hz  
Memory size: -2147483648.0 Bytes  
Monitor: HP V270  
Manufacturer: Unknown HPN  
Serial number: 1CR0231V1F  
Manufacture date: 2020 week 23  
Monitor: HP V270  
Manufacturer: Unknown HPN  
Serial number: 1CR0231V1C  
Manufacture date: 2020 week 23  
Printer: WF-3620 Series(Network)  
Name: WF-3620 Series(Network)  
Default printer: False  
Network printer: False  
Port name: EP531581:WF-3620 SERIES  
Printer: Send To OneNote 2016  
Name: Send To OneNote 2016  
Default printer: False  
Network printer: False  
Port name: nul:  
Printer: OneNote for Windows 10

Name: OneNote for Windows 10  
Default printer: False  
Network printer: False  
Port name:  
Microsoft.Office.OneNote\_16001.13801.20534.0\_x64\_\_8wekyb3d8bbwe\_microsoft.onenoteim\_S-1-5-21-2048561552-2231561696-1852373199-1001  
Printer: Microsoft XPS Document Writer  
Name: Microsoft XPS Document Writer  
Default printer: False  
Network printer: False  
Port name: PORTPROMPT:  
Printer: Microsoft Print to PDF  
Name: Microsoft Print to PDF  
Default printer: False  
Network printer: False  
Port name: PORTPROMPT:  
Printer: HP ePrint  
Name: HP ePrint  
Default printer: False  
Network printer: False  
Port name: LPT1:  
Printer: Foxit PhantomPDF Printer  
Name: Foxit PhantomPDF Printer  
Default printer: False  
Network printer: False  
Port name: FOXIT\_PDF:  
Printer: Fax  
Name: Fax  
Default printer: False  
Network printer: False  
Port name: SHRFAQ:  
Printer: EPSON WF-3620 Series (FAX)  
Name: EPSON WF-3620 Series (FAX)  
Default printer: False  
Network printer: False  
Port name: EP531581:WF-3620 SERIES  
Printer: EPSON TM-T88IV Receipt  
Name: EPSON TM-T88IV Receipt  
Default printer: False  
Network printer: False  
Port name: ESDPRT001  
Printer: Canon Up-staris iR-ADV C5535  
Name: Canon Up-staris iR-ADV C5535  
Default printer: False

Network printer: False  
Port name: IP\_192.168.24.200  
Printer: Brother HL-L5000D series (Copy 1) (default printer)  
Name: Brother HL-L5000D series (Copy 1)  
Default printer: True  
Network printer: False  
Port name: USB001  
Printer: Adobe PDF  
Name: Adobe PDF  
Default printer: False  
Network printer: False  
Port name: Documents\\*.pdf  
Multimedia: NVIDIA High Definition Audio  
Name: NVIDIA High Definition Audio  
Manufacturer: NVIDIA  
Multimedia: Realtek High Definition Audio  
Name: Realtek High Definition Audio  
Manufacturer: Realtek  
Multimedia: Intel(R) Display Audio  
Name: Intel(R) Display Audio  
Manufacturer: Intel(R) Corporation  
Network adapter: Intel(R) Ethernet Connection (11) I219-LM  
Adapter type: Ethernet 802.3  
Net connection status: Connected  
Manufacturer: Intel  
Speed: 1.0 Gbps  
Adapter IP-address: 192.168.24.155  
Adapter MAC-address: D8:BB:C1:29:47:D3  
DHCP enabled: True  
DHCP server: 192.168.24.3  
DNS domain: dubreuilville.local  
WINS primary server:  
WINS secondary server:  
Local account: library-HP\Administrator  
Caption: library-HP\Administrator  
Name: Administrator  
Domain: library-HP  
Description: Built-in account for administering the computer/domain  
SID: S-1-5-21-2048561552-2231561696-1852373199-500  
Disabled: True  
Local account: library-HP\DefaultAccount  
Caption: library-HP\DefaultAccount  
Name: DefaultAccount  
Domain: library-HP

Description: A user account managed by the system.  
SID: S-1-5-21-2048561552-2231561696-1852373199-503  
Disabled: True

Local account: library-HP\Guest  
Caption: library-HP\Guest  
Name: Guest  
Domain: library-HP  
Description: Built-in account for guest access to the computer/domain  
SID: S-1-5-21-2048561552-2231561696-1852373199-501  
Disabled: True

Local account: library-HP\library  
Caption: library-HP\library  
Name: library  
Domain: library-HP  
Description:  
SID: S-1-5-21-2048561552-2231561696-1852373199-1001  
Disabled: False

Local account: library-HP\WDAGUtilityAccount  
Caption: library-HP\WDAGUtilityAccount  
Name: WDAGUtilityAccount  
Domain: library-HP  
Description: A user account managed and used by the system for Windows Defender Application Guard scenarios.  
SID: S-1-5-21-2048561552-2231561696-1852373199-504  
Disabled: True

Share: ADMIN\$ (Remote Admin)  
Name: ADMIN\$  
Caption: Remote Admin  
Path: C:\WINDOWS  
Type: Disk Drive Admin

Share: C\$ (Default share)  
Name: C\$  
Caption: Default share  
Path: C:\  
Type: Disk Drive Admin

Share: D\$ (Default share)  
Name: D\$  
Caption: Default share  
Path: D:\  
Type: Disk Drive Admin

Share: E\$ (Default share)  
Name: E\$  
Caption: Default share  
Path: E:\

Type: Disk Drive Admin  
Share: F\$ (Default share)  
Name: F\$  
Caption: Default share  
Path: F:\  
Type: Disk Drive Admin  
Share: IPC\$ (Remote IPC)  
Name: IPC\$  
Caption: Remote IPC  
Path:  
Type: IPC Admin  
System hotfix: KB4562830 - Update  
System hotfix: KB4577586 - Update  
System hotfix: KB4580325 - Security Update  
System hotfix: KB4586864 - Security Update  
System hotfix: KB4593175 - Security Update  
System hotfix: KB4598481 - Security Update  
System hotfix: KB5003254 - Update  
System hotfix: KB5003503 - Update  
System hotfix: KB5003637 - Security Update  
Startup: library-HP\library: LMab1err ("C:\Program Files (x86)\Lexmark\ErrorApp\LMab1err.exe")  
Name: LMab1err  
Command: "C:\Program Files (x86)\Lexmark\ErrorApp\LMab1err.exe"  
Location: HKU\S-1-5-21-2048561552-2231561696-1852373199-1001\SOFTWARE\Microsoft\Windows\CurrentVersion\Run  
User: library-HP\library  
Startup: library-HP\library: SmileboxTray  
("C:\Users\library\AppData\Roaming\Smilebox\SmileboxTray.exe")  
Name: SmileboxTray  
Command: "C:\Users\library\AppData\Roaming\Smilebox\SmileboxTray.exe"  
Location: HKU\S-1-5-21-2048561552-2231561696-1852373199-1001\SOFTWARE\Microsoft\Windows\CurrentVersion\Run  
User: library-HP\library  
Startup: library-HP\library: OneDrive  
("C:\Users\library\AppData\Local\Microsoft\OneDrive\OneDrive.exe" /background)  
Name: OneDrive  
Command: "C:\Users\library\AppData\Local\Microsoft\OneDrive\OneDrive.exe" /background  
Location: HKU\S-1-5-21-2048561552-2231561696-1852373199-1001\SOFTWARE\Microsoft\Windows\CurrentVersion\Run  
User: library-HP\library  
Startup: library-HP\library: CiscoMeetingDaemon  
("C:\Users\library\AppData\Local\WebEx\ciscoverwebexstart.exe" /daemon /from=autorun)  
Name: CiscoMeetingDaemon  
Command: "C:\Users\library\AppData\Local\WebEx\ciscoverwebexstart.exe" /daemon /from=autorun

Location: HKU\S-1-5-21-2048561552-2231561696-1852373199-1001\SOFTWARE\Microsoft\Windows\CurrentVersion\Run  
User: library-HP\library  
Startup: library-HP\library: CCleaner Smart Cleaning ("C:\Program Files\CCleaner\CCleaner64.exe" /MONITOR)  
Name: CCleaner Smart Cleaning  
Command: "C:\Program Files\CCleaner\CCleaner64.exe" /MONITOR  
Location: HKU\S-1-5-21-2048561552-2231561696-1852373199-1001\SOFTWARE\Microsoft\Windows\CurrentVersion\Run  
User: library-HP\library  
Startup: Public: SecurityHealth (%windir%\system32\SecurityHealthSystray.exe)  
Name: SecurityHealth  
Command: %windir%\system32\SecurityHealthSystray.exe  
Location: HKLM\SOFTWARE\Microsoft\Windows\CurrentVersion\Run  
User: Public  
Startup: Public: IgfxTray ("C:\windows\system32\igfxtray.exe")  
Name: IgfxTray  
Command: "C:\windows\system32\igfxtray.exe"  
Location: HKLM\SOFTWARE\Microsoft\Windows\CurrentVersion\Run  
User: Public  
Startup: Public: AdobeGCInvoker-1.0 ("C:\Program Files (x86)\Common Files\Adobe\AdobeGCClient\AGCInvokerUtility.exe")  
Name: AdobeGCInvoker-1.0  
Command: "C:\Program Files (x86)\Common Files\Adobe\AdobeGCClient\AGCInvokerUtility.exe"  
Location: HKLM\SOFTWARE\Microsoft\Windows\CurrentVersion\Run  
User: Public  
Startup: Public: AdobeAAMUpdater-1.0 ("C:\Program Files (x86)\Common Files\Adobe\Oobe\PDApp\UWA\UpdaterStartupUtility.exe")  
Name: AdobeAAMUpdater-1.0  
Command: "C:\Program Files (x86)\Common Files\Adobe\Oobe\PDApp\UWA\UpdaterStartupUtility.exe"  
Location: HKLM\SOFTWARE\Microsoft\Windows\CurrentVersion\Run  
User: Public  
Startup: Public: AgentConnectix64 ("C:\Program Files (x86)\Druide\Connectix 10\Application\Bin64\AgentConnectix.exe" /LancementSession)  
Name: AgentConnectix64  
Command: "C:\Program Files (x86)\Druide\Connectix 10\Application\Bin64\AgentConnectix.exe" /LancementSession  
Location: HKLM\SOFTWARE\Microsoft\Windows\CurrentVersion\Run  
User: Public  
Startup: Public: Sentinel Agent ("C:\Program Files\SentinelOne\Sentinel Agent 4.6.13.298\SentinelUI.exe")  
Name: Sentinel Agent  
Command: "C:\Program Files\SentinelOne\Sentinel Agent 4.6.13.298\SentinelUI.exe"

Location: HKLM\SOFTWARE\Microsoft\Windows\CurrentVersion\Run  
User: Public  
Startup: Public: RtkAudUService ("C:\WINDOWS\System32\RtkAudUService64.exe" -background)  
Name: RtkAudUService  
Command: "C:\WINDOWS\System32\RtkAudUService64.exe" -background  
Location: HKLM\SOFTWARE\Microsoft\Windows\CurrentVersion\Run  
User: Public

## SOFTWARE

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Adobe Acrobat DC, Version: 21.005.20048, Publisher: Adobe Systems Incorporated, Install date: 2021-06-12, Size: 3.4 GB  
Adobe Connect, Version: 2019.3.3.32, Publisher: Adobe Systems Inc., Size: 17.4 MB  
Adobe Genuine Service, Publisher: Adobe  
Advanced Monitoring Agent Network Management, Version: 42.0.1.1, Publisher: Solarwinds Worldwide LLC, Install date: 2021-06-09, Size: 36.2 MB  
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Antidote - Connectix 10, Version: 10.5.477, Publisher: Druide informatique inc., Install date: 2020-12-09, Size: 552.2 MB  
Antidote 10 - English module, Version: 10.5.827, Publisher: Druide informatique inc., Install date: 2020-12-09, Size: 1.1 GB  
Antidote 10 - Module français, Version: 10.5.827, Publisher: Druide informatique inc., Install date: 2020-12-09, Size: 1.1 GB  
Antidote 10, Version: 10.5.827, Publisher: Druide informatique inc., Install date: 2020-12-09, Size: 202.6 MB  
Assistant de téléchargement, Version: 6.65.15, Publisher: Druide informatique inc., Install date: 2020-12-08, Size: 33.6 MB  
Assistant de téléchargement, Version: 6.71.0, Publisher: Druide informatique inc., Install date: 2020-12-09, Size: 78.8 MB  
Avira Browser Safety, Version: 1.4.5.509, Publisher: Avira Operations GmbH & Co KG, Install date: 2015-10-02, Size: 11.2 MB  
Bonjour, Version: 3.0.0.10, Publisher: Apple Inc., Install date: 2015-04-07, Size: 2.0 MB  
CCleaner, Version: 5.82, Publisher: Piriform  
Cisco Webex Meetings, Version: 41.6.3, Publisher: Cisco Webex LLC, Size: 296.9 MB  
Defraggler, Version: 2.19, Publisher: Piriform  
Discover HP Touchpoint Manager, Version: 1.0.15.1, Publisher: Hewlett-Packard Company, Install date: 2015-04-07, Size: 400.0 KB  
D-Link DWA-566, Publisher: D-Link, Install date: 2015-09-30  
EPSON Advanced Printer Driver 4, Version: 4.07.0007, Publisher: EPSON, Install date: 2015-09-30  
Epson Connect Printer Setup, Version: 1.4.1, Publisher: Seiko Epson Corporation, Install date: 2019-02-28, Size: 8.4 MB

Epson Event Manager, Version: 3.10.0065, Publisher: Seiko Epson Corporation, Install date: 2019-02-28, Size: 45.9 MB

Epson FAX Utility, Version: 2.02.00, Publisher: Seiko Epson Corporation, Install date: 2019-02-28

Epson PC-FAX Driver, Publisher: Seiko Epson Corporation

Epson ReadyInk Agent (A), Version: 1.0.1.0, Publisher: Seiko Epson Corporation, Install date: 2019-02-28, Size: 4.0 MB

EPSON Scan, Publisher: Seiko Epson Corporation

Epson Software Updater, Version: 4.4.5, Publisher: SEIKO EPSON CORPORATION, Install date: 2019-02-28, Size: 9.9 MB

EPSON WF-3620 Series Printer Uninstall, Publisher: SEIKO EPSON Corporation

Epson WF-3620 User's Guide version 1.0, Version: 1.0, Install date: 2019-02-28, Size: 1.4 MB

EpsonNet Print, Version: 3.1.4.0, Publisher: SEIKO EPSON Corporation, Install date: 2019-02-28, Size: 12.2 MB

File Cache Service Agent, Version: 2.1.0.4101, Publisher: MspPlatform, Install date: 2021-06-05, Size: 7.7 MB

Foxit PhantomPDF, Version: 6.0.16.324, Publisher: Foxit Corporation, Install date: 2015-04-07, Size: 581.8 MB

Google Chrome, Version: 91.0.4472.124, Publisher: Google LLC, Install date: 2021-06-29

Google Toolbar for Internet Explorer, Version: 7.5.8231.2252, Publisher: Google Inc.

HP Client Security Manager, Version: 8.3.16.2035, Publisher: Hewlett-Packard Company, Size: 88.6 MB

HP Device Access Manager, Version: 8.3.7.0, Publisher: Hewlett-Packard Company, Install date: 2015-10-15, Size: 32.4 MB

HP Documentation, Version: 1.3.0.0, Publisher: Hewlett-Packard, Install date: 2015-04-07, Size: 562.9 MB

HP File Sanitizer, Version: 8.4.27.1, Publisher: Hewlett-Packard Company, Install date: 2015-10-15, Size: 23.3 MB

HP Setup, Version: 9.1.15453.4066, Publisher: Hewlett-Packard Company, Install date: 2015-04-07, Size: 41.8 MB

HP SoftPaq Download Manager, Version: 3.5.3.0, Publisher: Hewlett-Packard Company, Install date: 2015-04-07, Size: 24.0 MB

HP Software Setup, Version: 8.7.4, Publisher: Hewlett-Packard Company, Install date: 2015-04-07, Size: 2.3 MB

HP Theft Recovery, Version: 8.3.0.7, Publisher: Hewlett-Packard Company, Install date: 2015-04-07, Size: 7.7 MB

Intel(R) Control Center, Version: 1.2.1.1011, Publisher: Intel Corporation, Size: 1.5 MB

Intel(R) Management Engine Components, Version: 9.5.15.1730, Publisher: Intel Corporation, Size: 20.5 MB

Intel(R) Network Connections 19.5.300.2, Version: 19.5.300.2, Publisher: Intel, Install date: 2015-10-15, Size: 27.9 MB

Intel(R) Processor Graphics, Version: 20.19.15.5126, Publisher: Intel Corporation, Size: 74.2 MB

Intel(R) USB 3.0 eXtensible Host Controller Driver, Version: 3.0.3.60, Publisher: Intel Corporation, Size: 18.5 MB

Lexmark MS610 Series Uninstaller, Publisher: Lexmark International, Inc.

Microsoft ASP.NET MVC 2, Version: 2.0.60926.0, Publisher: Microsoft Corporation, Install date: 2019-11-01, Size: 482.0 KB

Microsoft Edge, Version: 91.0.864.64, Publisher: Microsoft Corporation, Install date: 2021-07-02

Microsoft Office Professional Plus 2019 - en-us, Version: 16.0.10375.20036, Publisher: Microsoft Corporation

Microsoft OneDrive, Version: 21.109.0530.0001, Publisher: Microsoft Corporation, Size: 157.2 MB

Microsoft Update Health Tools, Version: 2.77.0.0, Publisher: Microsoft Corporation, Install date: 2021-06-09, Size: 1.1 MB

Microsoft Visual C++ 2005 Redistributable (x64), Version: 8.0.56336, Publisher: Microsoft Corporation, Install date: 2013-12-03, Size: 708.0 KB

Microsoft Visual C++ 2005 Redistributable (x64), Version: 8.0.61000, Publisher: Microsoft Corporation, Install date: 2015-10-02, Size: 572.0 KB

Microsoft Visual C++ 2005 Redistributable, Version: 8.0.61001, Publisher: Microsoft Corporation, Install date: 2015-10-02, Size: 298.0 KB

Microsoft Visual C++ 2008 Redistributable - x64 9.0.30729.17, Version: 9.0.30729, Publisher: Microsoft Corporation, Install date: 2013-12-03, Size: 788.0 KB

Microsoft Visual C++ 2008 Redistributable - x64 9.0.30729.6161, Version: 9.0.30729.6161, Publisher: Microsoft Corporation, Install date: 2015-04-07, Size: 788.0 KB

Microsoft Visual C++ 2008 Redistributable - x86 9.0.30729.17, Version: 9.0.30729, Publisher: Microsoft Corporation, Install date: 2013-12-03, Size: 596.0 KB

Microsoft Visual C++ 2008 Redistributable - x86 9.0.30729.4148, Version: 9.0.30729.4148, Publisher: Microsoft Corporation, Install date: 2015-04-07, Size: 596.0 KB

Microsoft Visual C++ 2008 Redistributable - x86 9.0.30729.6161, Version: 9.0.30729.6161, Publisher: Microsoft Corporation, Install date: 2015-04-07, Size: 600.0 KB

Microsoft Visual C++ 2010 x64 Redistributable - 10.0.40219, Version: 10.0.40219, Publisher: Microsoft Corporation, Install date: 2015-10-02, Size: 13.9 MB

Microsoft Visual C++ 2010 x86 Redistributable - 10.0.40219, Version: 10.0.40219, Publisher: Microsoft Corporation, Install date: 2015-10-02, Size: 11.1 MB

Microsoft Visual C++ 2012 Redistributable (x64) - 11.0.61030, Version: 11.0.61030.0, Publisher: Microsoft Corporation, Size: 20.5 MB

Microsoft Visual C++ 2012 Redistributable (x86) - 11.0.51106, Version: 11.0.51106.1, Publisher: Microsoft Corporation, Size: 17.4 MB

Microsoft Visual C++ 2013 Redistributable (x86) - 12.0.40649, Version: 12.0.40649.5, Publisher: Microsoft Corporation, Size: 17.2 MB

Microsoft Visual C++ 2015 Redistributable (x64) - 14.0.24212, Version: 14.0.24212.0, Publisher: Microsoft Corporation, Size: 23.5 MB

Microsoft Visual C++ 2017 Redistributable (x64) - 14.13.26020, Version: 14.13.26020.0, Publisher: Microsoft Corporation, Size: 23.6 MB

Microsoft Visual C++ 2017 Redistributable (x86) - 14.13.26020, Version: 14.13.26020.0, Publisher: Microsoft Corporation, Size: 20.2 MB

Microsoft Visual Studio 2010 Tools for Office Runtime (x64), Version: 10.0.50903, Publisher: Microsoft Corporation

NVIDIA Graphics Driver 442.50, Version: 442.50, Publisher: NVIDIA Corporation, Install date: 2021-06-09

NVIDIA HD Audio Driver 1.3.38.21, Version: 1.3.38.21, Publisher: NVIDIA Corporation, Install date: 2021-06-09  
NVIDIA nView 149.77, Version: 149.77, Publisher: NVIDIA Corporation, Install date: 2021-06-09  
NVIDIA WMI 2.34.0, Version: 2.34.0, Publisher: NVIDIA Corporation, Install date: 2021-06-09  
Patch Management Service Controller, Version: 2.1.1.4189, Publisher: MspPlatform, Install date: 2021-06-05, Size: 15.7 MB  
PhotoPad Image Editor, Version: 5.45, Publisher: NCH Software, Size: 6.4 MB  
PL-2303 USB-to-Serial, Version: 1.9.0, Publisher: Prolific Technology INC, Install date: 2015-04-07  
Realtek High Definition Audio Driver, Version: 6.0.1.7548, Publisher: Realtek Semiconductor Corp., Install date: 2015-10-15  
Request Handler Agent, Version: 2.1.0.4101, Publisher: MspPlatform, Install date: 2021-06-05, Size: 5.0 MB  
Sentinel Agent, Version: 4.6.13.298, Publisher: SentinelOne, Install date: 2021-05-13  
Skype™ 7.0, Version: 7.0.102, Publisher: Skype Technologies S.A., Install date: 2015-10-02, Size: 47.9 MB  
Smilebox, Version: 1.0.0.30420, Publisher: Smilebox, Inc., Size: 7.8 MB  
TeamViewer, Version: 15.19.5, Publisher: TeamViewer  
UFR II Printer Driver Uninstaller, Version: 6, 8, 0, 0, Publisher: Canon Inc.  
Workflows, Version: 3.5.3.0, Publisher: SirsiDynix, Install date: 2019-02-26, Size: 222.8 MB  
Zoom, Version: 5.6.5 (823), Publisher: Zoom Video Communications, Inc., Size: 9.8 MB

## PROCESSES

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acrotray.exe (C:\Program Files (x86)\Adobe\Acrobat DC\Acrobat\acrotray.exe)  
AgentAntidote.exe (C:\Program Files (x86)\Druide\Antidote 10\Application\Bin64\AgentAntidote.exe)  
AgentConnectix.exe (C:\Program Files (x86)\Druide\Connectix 10\Application\Bin64\AgentConnectix.exe)  
AirNCFG.exe (C:\Program Files (x86)\D-Link\DWA-566\AirNCFG.exe)  
ApplicationFrameHost.exe (C:\WINDOWS\system32\ApplicationFrameHost.exe)  
atmgr.exe (c:\users\library\appdata\local\webex\webex\meetings\atmgr.exe)  
backgroundTaskHost.exe (C:\WINDOWS\system32\backgroundTaskHost.exe)  
BASupSrvCnfg.exe (C:\Program Files (x86)\Take Control Agent\BASupSrvCnfg.exe)  
ciscoverwebstart.exe (C:\Users\library\AppData\Local\WebEx\ciscoverwebstart.exe)  
CORESHREDDER.exe (C:\Program Files (x86)\Hewlett-Packard\File Sanitizer\CORESHREDDER.exe)  
Cortana.exe (C:\Program  
Files\WindowsApps\Microsoft.549981C3F5F10\_3.2106.14307.0\_x64\_\_8wekyb3d8bbwe\Cortana.exe)  
dllhost.exe (C:\WINDOWS\system32\DllHost.exe)  
EEventManager.exe (C:\Program Files (x86)\EPSON Software\Event Manager\EEventManager.exe)  
EXCEL.EXE (C:\Program Files\Microsoft Office\Root\Office16\EXCEL.EXE)  
explorer.exe (C:\WINDOWS\Explorer.EXE)  
freepcaudit.exe (H:\Dubreuilville Audits\freepcaudit.exe)  
FUFAXRCV.exe (C:\Program Files (x86)\EPSON Software\FAX Utility\FUFAXRCV.exe)  
FUFAXSTM.exe (C:\Program Files (x86)\EPSON Software\FAX Utility\FUFAXSTM.exe)

iusb3mon.exe (C:\Program Files (x86)\Intel\Intel(R) USB 3.0 eXtensible Host Controller Driver\Application\iusb3mon.exe)  
LHBeacon.exe (C:\Program Files (x86)\Hewlett-Packard\HP Touchpoint Manager\Discover HP Touchpoint Manager\LHBeacon.exe)  
OneDrive.exe (C:\Users\library\AppData\Local\Microsoft\OneDrive\OneDrive.exe)  
PMA.exe (C:\Program Files (x86)\Epson Software\PMA\_A\PMA.exe)  
RtkAudUService64.exe (C:\Windows\System32\RtkAudUService64.exe)  
RuntimeBroker.exe (C:\Windows\System32\RuntimeBroker.exe)  
SearchApp.exe  
(C:\WINDOWS\SystemApps\Microsoft.Windows.Search\_cw5n1h2txyewy\SearchApp.exe)  
SearchProtocolHost.exe (C:\WINDOWS\system32\SearchProtocolHost.exe)  
SecurityHealthSystray.exe (C:\Windows\System32\SecurityHealthSystray.exe)  
SentinelUI.exe (C:\Program Files\SentinelOne\Sentinel Agent 4.6.13.298\SentinelUI.exe)  
ShellExperienceHost.exe  
(C:\WINDOWS\SystemApps\ShellExperienceHost\_cw5n1h2txyewy\ShellExperienceHost.exe)  
sihost.exe (C:\WINDOWS\system32\sihost.exe)  
SmileboxTray.exe (C:\Users\library\AppData\Roaming\Smilebox\SmileboxTray.exe)  
StartMenuExperienceHost.exe  
(C:\WINDOWS\SystemApps\Microsoft.Windows.StartMenuExperienceHost\_cw5n1h2txyewy\StartMenu ExperienceHost.exe)  
svchost.exe (C:\WINDOWS\system32\svchost.exe)  
svchost.exe (C:\WINDOWS\system32\svchost.exe)  
svchost.exe (C:\WINDOWS\system32\svchost.exe)  
svchost.exe (C:\WINDOWS\system32\svchost.exe)  
svchost.exe (C:\WINDOWS\system32\svchost.exe)  
SystemSettings.exe (C:\Windows\ImmersiveControlPanel\SystemSettings.exe)  
taskhostw.exe (C:\WINDOWS\system32\taskhostw.exe)  
TeamViewer.exe (C:\Program Files (x86)\TeamViewer\TeamViewer.exe)  
TextInputHost.exe  
(C:\WINDOWS\SystemApps\MicrosoftWindows.Client.CBS\_cw5n1h2txyewy\InputApp\TextInputHost.exe)  
TvUpdateInfo.exe (C:\WINDOWS\TEMP\nseBC2E.tmp\TvUpdateInfo.exe)  
UserOOBEBroker.exe (C:\Windows\System32\oobe\UserOOBEBroker.exe)  
WinStore.App.exe (C:\Program Files\WindowsApps\Microsoft.WindowsStore\_12104.1001.1.0\_x64\_\_8wekyb3d8bbwe\WinStore.App.exe)  
YourPhone.exe (C:\Program Files\WindowsApps\Microsoft.YourPhone\_1.21052.122.0\_x64\_\_8wekyb3d8bbwe\YourPhone.exe)

SYSTEM

=====

Host name: PUBLIC2-HP

IP-address: 192.168.24.136

User name: DUBREUILVILLE\nlecuyer

Description:

Operating system: Microsoft Windows 10 Pro (version 10.0.18363; build 18363)

Name: Microsoft Windows 10 Pro

Version: 10.0.18363

Build: 18363

Install date: 04/02/2020 11:31:45 AM

Windows product ID: 00331-20031-21909-AA516

Windows product key: Volume License (MAK/KMS)

Internet Explorer version: 11.1198.18362.0

Model: HP EliteDesk 800 G1 SFF

System type: x64-based PC

BIOS: Hewlett-Packard (version: L01 v02.33; date: 15/07/2014)

Manufacturer: Hewlett-Packard

Version: L01 v02.33

Date: 15/07/2014

Serial number: 2UA43516X2

Motherboard: Hewlett-Packard (1998)

Manufacturer: Hewlett-Packard

Product: 1998

Version:

Chassis: Low Profile Desktop

Processor: Intel(R) Core(TM) i7-4790 CPU @ 3.60GHz (architecture: x64; 3601 MHz)

Name: Intel(R) Core(TM) i7-4790 CPU @ 3.60GHz

Manufacturer: GenuineIntel

Max clock speed: 3601 MHz

Architecture: x64

Level 2 cache size: 1024 KB

Socket type: SOCKET 0

Version:

Physical memory: 7.9 GB

Memory slot: 8.0 GB (BANK 0; form factor: DIMM; memory type: Unknown)

Capacity: 8.0 GB

Device locator: DIMM1

Bank label: BANK 0

Form factor: DIMM

Memory type: Unknown

Manufacturer: Kingston

Speed: 1600 ns  
Max capacity: 32.0 GB  
Memory slot: Empty  
Capacity:  
Device locator:  
Bank label:  
Form factor:  
Memory type:  
Manufacturer:  
Speed:  
Max capacity: 32.0 GB  
Memory slot: Empty  
Capacity:  
Device locator:  
Bank label:  
Form factor:  
Memory type:  
Manufacturer:  
Speed:  
Max capacity: 32.0 GB  
Memory slot: Empty  
Capacity:  
Device locator:  
Bank label:  
Form factor:  
Memory type:  
Manufacturer:  
Speed:  
Max capacity: 32.0 GB  
Disk: TOSHIBA DT01ACA100 SCSI Disk Device (931.5 GB)  
Caption: TOSHIBA DT01ACA100 SCSI Disk Device  
Serial number: 84297YJNS  
Size: 931.5 GB  
Manufacturer: (Standard disk drives)  
Interface type: IDE  
Media type: Fixed hard disk media  
Bytes per sector: 512  
Heads: 255  
Cylinders: 121601  
Sectors: 1953520065  
Tracks: 31008255  
Disk: USB DISK 3.0 USB Device (7.4 GB)  
Caption: USB DISK 3.0 USB Device  
Serial number: 087A108490B0

Size: 7.4 GB  
Manufacturer: (Standard disk drives)  
Interface type: USB  
Media type: Removable Media  
Bytes per sector: 512  
Heads: 255  
Cylinders: 963  
Sectors: 15470595  
Tracks: 245565  
Logical drive: C: (Local Fixed Disk; size: 919.5 GB; free space: 859.0 GB; file system: NTFS)  
Name: C:  
Description: Local Fixed Disk  
Size: 919.5 GB  
Free space: 859.0 GB  
File system: NTFS  
Serial number: 6AF61F59  
Network path:  
Logical drive: D: (Local Fixed Disk; size: 10.9 GB; free space: 1.2 GB; file system: NTFS)  
Name: D:  
Description: Local Fixed Disk  
Size: 10.9 GB  
Free space: 1.2 GB  
File system: NTFS  
Serial number: 1E857F40  
Network path:  
Logical drive: E: (Local Fixed Disk; size: 96.0 MB; free space: 49.4 MB; file system: FAT32)  
Name: E:  
Description: Local Fixed Disk  
Size: 96.0 MB  
Free space: 49.4 MB  
File system: FAT32  
Serial number: 96C5D252  
Network path:  
Logical drive: F: (CD-ROM Disc)  
Name: F:  
Description: CD-ROM Disc  
Size:  
Free space:  
File system:  
Serial number:  
Network path:  
Logical drive: G: (Removable Disk; size: 7.4 GB; free space: 6.5 GB; file system: FAT32)  
Name: G:  
Description: Removable Disk

Size: 7.4 GB  
Free space: 6.5 GB  
File system: FAT32  
Serial number: AED6434E  
Network path:  
CD-ROM: hp CDDVDW SN-208FB SCSI CdRom Device (DVD Writer)  
Name: hp CDDVDW SN-208FB SCSI CdRom Device  
Media type: DVD Writer  
Manufacturer: (Standard CD-ROM drives)  
Drive: F:  
Video: Intel(R) HD Graphics 4600 (1920x1080x32b)  
Name: Intel(R) HD Graphics 4600  
Current horizontal resolution: 1920  
Current vertical resolution: 1080  
Current bits per pixel: 32  
Current refresh rate: 60 Hz  
Memory size: 1.0 GB  
Monitor: HP P231  
Manufacturer: HP  
Serial number: CNC5110G26  
Manufacture date: 2015 week 11  
Printer: Send To OneNote 2010  
Name: Send To OneNote 2010  
Default printer: False  
Network printer: False  
Port name: nul:  
Printer: ScanSoft PDF Create!  
Name: ScanSoft PDF Create!  
Default printer: False  
Network printer: False  
Port name: DocuCom PDF Port:  
Printer: OneNote for Windows 10 (default printer)  
Name: OneNote for Windows 10  
Default printer: True  
Network printer: False  
Port name:  
Microsoft.Office.OneNote\_16001.13328.20478.0\_x64\_\_8wekyb3d8bbwe\_microsoft.onenoteim\_S-1-5-21-1011055615-1739461242-924725345-1755  
Printer: PDF Complete  
Name: PDF Complete  
Default printer: False  
Network printer: False  
Port name: PDFC  
Printer: PaperPort Image Printer

Name: PaperPort Image Printer  
Default printer: False  
Network printer: False  
Port name: Nuance Image Printer Writer Port  
Printer: Microsoft XPS Document Writer  
Name: Microsoft XPS Document Writer  
Default printer: False  
Network printer: False  
Port name: PORTPROMPT:  
Printer: Microsoft Print to PDF  
Name: Microsoft Print to PDF  
Default printer: False  
Network printer: False  
Port name: PORTPROMPT:  
Printer: iR-ADV C5535  
Name: iR-ADV C5535  
Default printer: False  
Network printer: False  
Port name: IP\_192.168.24.200  
Printer: HP ePrint  
Name: HP ePrint  
Default printer: False  
Network printer: False  
Port name: LPT1:  
Printer: Fax  
Name: Fax  
Default printer: False  
Network printer: False  
Port name: SHRFX:  
Printer: DocuCom PDF Driver  
Name: DocuCom PDF Driver  
Default printer: False  
Network printer: False  
Port name: DocuCom PDF Port:  
Printer: Brother HL-L5200DW series  
Name: Brother HL-L5200DW series  
Default printer: False  
Network printer: False  
Port name: USB001  
Multimedia: Realtek High Definition Audio  
Name: Realtek High Definition Audio  
Manufacturer: Realtek  
Network adapter: Phantom TAP-Windows Adapter V9  
Adapter type: Ethernet 802.3

Net connection status: Media disconnected  
Manufacturer: Phantom TAP-Windows Provider V9  
Speed: 100.0 Mbps  
Adapter IP-address:  
Adapter MAC-address: 00:FF:F4:FF:39:6A  
DHCP enabled: True  
DHCP server:  
DNS domain:  
WINS primary server:  
WINS secondary server:  
Network adapter: Intel(R) Ethernet Connection I217-LM  
Adapter type: Ethernet 802.3  
Net connection status: Connected  
Manufacturer: Intel  
Speed: 1.0 Gbps  
Adapter IP-address: 192.168.24.136  
Adapter MAC-address: C4:34:6B:4E:0F:69  
DHCP enabled: True  
DHCP server: 192.168.24.3  
DNS domain: dubreuilville.local  
WINS primary server:  
WINS secondary server:  
Local account: PUBLIC2-HP\Administrator  
Caption: PUBLIC2-HP\Administrator  
Name: Administrator  
Domain: PUBLIC2-HP  
Description: Built-in account for administering the computer/domain  
SID: S-1-5-21-4013873755-1695631826-4228829006-500  
Disabled: True  
Local account: PUBLIC2-HP\DefaultAccount  
Caption: PUBLIC2-HP\DefaultAccount  
Name: DefaultAccount  
Domain: PUBLIC2-HP  
Description: A user account managed by the system.  
SID: S-1-5-21-4013873755-1695631826-4228829006-503  
Disabled: True  
Local account: PUBLIC2-HP\Guest  
Caption: PUBLIC2-HP\Guest  
Name: Guest  
Domain: PUBLIC2-HP  
Description: Built-in account for guest access to the computer/domain  
SID: S-1-5-21-4013873755-1695631826-4228829006-501  
Disabled: True  
Local account: PUBLIC2-HP\Public 2

Caption: PUBLIC2-HP\Public 2  
Name: Public 2  
Domain: PUBLIC2-HP  
Description:  
SID: S-1-5-21-4013873755-1695631826-4228829006-1001  
Disabled: False

Local account: PUBLIC2-HP\WDAGUtilityAccount  
Caption: PUBLIC2-HP\WDAGUtilityAccount  
Name: WDAGUtilityAccount  
Domain: PUBLIC2-HP  
Description: A user account managed and used by the system for Windows Defender Application Guard scenarios.  
SID: S-1-5-21-4013873755-1695631826-4228829006-504  
Disabled: True

Share: ADMIN\$ (Remote Admin)  
Name: ADMIN\$  
Caption: Remote Admin  
Path: C:\WINDOWS  
Type: Disk Drive Admin

Share: C\$ (Default share)  
Name: C\$  
Caption: Default share  
Path: C:\  
Type: Disk Drive Admin

Share: D\$ (Default share)  
Name: D\$  
Caption: Default share  
Path: D:\  
Type: Disk Drive Admin

Share: E\$ (Default share)  
Name: E\$  
Caption: Default share  
Path: E:\  
Type: Disk Drive Admin

Share: IPC\$ (Remote IPC)  
Name: IPC\$  
Caption: Remote IPC  
Path:  
Type: IPC Admin

System hotfix: KB4513661 - Update  
System hotfix: KB4516115 - Security Update  
System hotfix: KB4517245 - Update  
System hotfix: KB4521863 - Security Update  
System hotfix: KB4528759 - Security Update

System hotfix: KB4535680 - Security Update  
System hotfix: KB4537759 - Security Update  
System hotfix: KB4538674 - Security Update  
System hotfix: KB4541338 - Security Update  
System hotfix: KB4552152 - Security Update  
System hotfix: KB4580325 - Security Update  
System hotfix: KB4584229 - Update  
System hotfix: KB4586863 - Security Update  
System hotfix: KB4586878 - Update  
System hotfix: KB4598229 - Security Update  
System hotfix: KB4598479 - Security Update  
Startup: DUBREUILVILLE\nlecuyer: Sidebar (C:\Program Files\Windows Sidebar\sidebar.exe /autoRun)  
Name: Sidebar  
Command: C:\Program Files\Windows Sidebar\sidebar.exe /autoRun  
Location: HKU\S-1-5-21-1011055615-1739461242-924725345-1755\SOFTWARE\Microsoft\Windows\CurrentVersion\Run  
User: DUBREUILVILLE\nlecuyer  
Startup: DUBREUILVILLE\nlecuyer: OneDrive  
("C:\Users\nlecuyer\AppData\Local\Microsoft\OneDrive\OneDrive.exe" /background)  
Name: OneDrive  
Command: "C:\Users\nlecuyer\AppData\Local\Microsoft\OneDrive\OneDrive.exe" /background  
Location: HKU\S-1-5-21-1011055615-1739461242-924725345-1755\SOFTWARE\Microsoft\Windows\CurrentVersion\Run  
User: DUBREUILVILLE\nlecuyer  
Startup: Public: SecurityHealth (%windir%\system32\SecurityHealthSystray.exe)  
Name: SecurityHealth  
Command: %windir%\system32\SecurityHealthSystray.exe  
Location: HKLM\SOFTWARE\Microsoft\Windows\CurrentVersion\Run  
User: Public  
Startup: Public: IgfxTray ("C:\windows\system32\igfxtray.exe")  
Name: IgfxTray  
Command: "C:\windows\system32\igfxtray.exe"  
Location: HKLM\SOFTWARE\Microsoft\Windows\CurrentVersion\Run  
User: Public  
Startup: Public: Persistence ("C:\windows\system32\igfxpers.exe")  
Name: Persistence  
Command: "C:\windows\system32\igfxpers.exe"  
Location: HKLM\SOFTWARE\Microsoft\Windows\CurrentVersion\Run  
User: Public  
Startup: Public: RTHDVCPL ("C:\Program Files\Realtek\Audio\HDA\RtkNGUI64.exe" -s)  
Name: RTHDVCPL  
Command: "C:\Program Files\Realtek\Audio\HDA\RtkNGUI64.exe" -s  
Location: HKLM\SOFTWARE\Microsoft\Windows\CurrentVersion\Run  
User: Public

Startup: Public: BCSSync ("C:\Program Files\Microsoft Office\Office14\BCSSync.exe" /DelayServices)

Name: BCSSync

Command: "C:\Program Files\Microsoft Office\Office14\BCSSync.exe" /DelayServices

Location: HKLM\SOFTWARE\Microsoft\Windows\CurrentVersion\Run

User: Public

Startup: Public: Logitech Download Assistant (C:\Windows\system32\rundll32.exe

C:\Windows\System32\LogiLDA.dll,LogiFetch)

Name: Logitech Download Assistant

Command: C:\Windows\system32\rundll32.exe C:\Windows\System32\LogiLDA.dll,LogiFetch

Location: HKLM\SOFTWARE\Microsoft\Windows\CurrentVersion\Run

User: Public

Startup: Public: RtHDVBg ("C:\Program Files\Realtek\Audio\HDA\RAVBg64.exe" /ANDREA\_BF\_BYPASS)

Name: RtHDVBg

Command: "C:\Program Files\Realtek\Audio\HDA\RAVBg64.exe" /ANDREA\_BF\_BYPASS

Location: HKLM\SOFTWARE\Microsoft\Windows\CurrentVersion\Run

User: Public

## SOFTWARE

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Adobe Acrobat Reader DC, Version: 20.013.20074, Publisher: Adobe Systems Incorporated, Install date: 2021-01-07, Size: 357.6 MB

Adobe AIR, Version: 2.5.0.16600, Publisher: Adobe Systems Inc.

Adobe Connect, Version: 11.9.982.478, Publisher: Adobe Systems Inc.

Avira Security, Publisher: Avira Operations GmbH & Co. KG;

Avira, Version: 1.2.155.4877, Publisher: Avira Operations GmbH & Co. KG, Size: 19.7 MB

Bonjour, Version: 3.0.0.10, Publisher: Apple Inc., Install date: 2014-08-29, Size: 2.0 MB

Google Chrome, Version: 88.0.4324.104, Publisher: Google LLC, Install date: 2021-02-04

HP Documentation, Version: 1.3.0.0, Publisher: Hewlett-Packard, Install date: 2014-08-29, Size: 651.0 MB

HP PageLift, Version: 1.0.13.1, Publisher: Hewlett-Packard Company, Install date: 2014-08-29, Size: 3.1 MB

HP Setup, Version: 9.1.15453.4066, Publisher: Hewlett-Packard Company, Install date: 2014-08-29, Size: 41.8 MB

HP SoftPaq Download Manager, Version: 3.5.0.0, Publisher: Hewlett-Packard Company, Install date: 2014-08-29, Size: 23.9 MB

HP Software Setup, Version: 8.7.4, Publisher: Hewlett-Packard Company, Install date: 2014-08-29, Size: 2.3 MB

Intel(R) Control Center, Version: 1.2.1.1011, Publisher: Intel Corporation, Size: 1.5 MB

Intel(R) Management Engine Components, Version: 11.6.0.1045, Publisher: Intel Corporation, Size: 62.8 MB

Intel(R) Management Engine Components, Version: 9.0.0.1323, Publisher: Intel Corporation, Size: 20.5 MB

Intel(R) Network Connections 19.0.27.1, Version: 19.0.27.1, Publisher: Intel, Install date: 2017-03-21, Size: 25.8 MB

Intel(R) Processor Graphics, Version: 20.19.15.5126, Publisher: Intel Corporation, Size: 74.2 MB

Intel(R) USB 3.0 eXtensible Host Controller Driver, Version: 4.0.6.60, Publisher: Intel Corporation, Size: 18.5 MB

Microsoft Edge, Version: 88.0.705.56, Publisher: Microsoft Corporation, Install date: 2021-02-04

Microsoft Office Professional Plus 2010, Version: 14.0.7015.1000, Product key: D9WC4-KJHPD-GDJBV-PYQ8G-J34WR, Publisher: Microsoft Corporation, Install date: 2021-01-12

Microsoft Office, Version: 15.0.4569.1506, Publisher: Microsoft Corporation, Install date: 2014-08-29, Size: 317.6 MB

Microsoft OneDrive, Version: 21.002.0104.0005, Publisher: Microsoft Corporation, Size: 151.7 MB

Microsoft Silverlight, Version: 5.1.50918.0, Publisher: Microsoft Corporation, Install date: 2019-01-17, Size: 100.4 MB

Microsoft Update Health Tools, Version: 2.70.0.0, Publisher: Microsoft Corporation, Install date: 2021-01-12, Size: 1.2 MB

Microsoft Visual C++ 2005 Redistributable (x64), Version: 8.0.56336, Publisher: Microsoft Corporation, Install date: 2013-12-03, Size: 708.0 KB

Microsoft Visual C++ 2005 Redistributable (x64), Version: 8.0.59192, Publisher: Microsoft Corporation, Install date: 2016-12-23, Size: 3.0 MB

Microsoft Visual C++ 2005 Redistributable (x64), Version: 8.0.61000, Publisher: Microsoft Corporation, Install date: 2015-03-03, Size: 572.0 KB

Microsoft Visual C++ 2005 Redistributable, Version: 8.0.59193, Publisher: Microsoft Corporation, Install date: 2016-12-23, Size: 2.6 MB

Microsoft Visual C++ 2005 Redistributable, Version: 8.0.61001, Publisher: Microsoft Corporation, Install date: 2015-03-03, Size: 298.0 KB

Microsoft Visual C++ 2008 Redistributable - x64 9.0.30729.17, Version: 9.0.30729, Publisher: Microsoft Corporation, Install date: 2013-12-03, Size: 788.0 KB

Microsoft Visual C++ 2008 Redistributable - x64 9.0.30729.4048, Version: 9.0.30729.4048, Publisher: Microsoft Corporation, Install date: 2016-12-23, Size: 244.0 KB

Microsoft Visual C++ 2008 Redistributable - x64 9.0.30729.6161, Version: 9.0.30729.6161, Publisher: Microsoft Corporation, Install date: 2014-08-29, Size: 788.0 KB

Microsoft Visual C++ 2008 Redistributable - x86 9.0.30729.17, Version: 9.0.30729, Publisher: Microsoft Corporation, Install date: 2013-12-03, Size: 596.0 KB

Microsoft Visual C++ 2008 Redistributable - x86 9.0.30729.4048, Version: 9.0.30729.4048, Publisher: Microsoft Corporation, Install date: 2016-12-23, Size: 236.0 KB

Microsoft Visual C++ 2008 Redistributable - x86 9.0.30729.4148, Version: 9.0.30729.4148, Publisher: Microsoft Corporation, Install date: 2014-08-29, Size: 596.0 KB

Microsoft Visual C++ 2008 Redistributable - x86 9.0.30729.6161, Version: 9.0.30729.6161, Publisher: Microsoft Corporation, Install date: 2014-08-29, Size: 600.0 KB

Microsoft Visual C++ 2010 x64 Redistributable - 10.0.40219, Version: 10.0.40219, Publisher: Microsoft Corporation, Install date: 2015-03-03, Size: 13.9 MB

Microsoft Visual C++ 2010 x86 Redistributable - 10.0.40219, Version: 10.0.40219, Publisher: Microsoft Corporation, Install date: 2015-03-03, Size: 11.1 MB

Microsoft Visual C++ 2012 Redistributable (x64) - 11.0.61030, Version: 11.0.61030.0, Publisher: Microsoft Corporation, Size: 20.5 MB  
Microsoft Visual C++ 2012 Redistributable (x86) - 11.0.61030, Version: 11.0.61030.0, Publisher: Microsoft Corporation, Size: 17.4 MB  
Microsoft Visual Studio 2010 Tools for Office Runtime (x64), Version: 10.0.50903, Publisher: Microsoft Corporation  
Nuance PaperPort 14, Version: 14.5.0000, Publisher: Nuance Communications, Inc., Install date: 2016-12-23, Size: 317.4 MB  
Nuance PDF Create 7, Version: 7.10.6408, Publisher: Nuance Communications, Inc., Install date: 2016-12-23, Size: 190.8 MB  
Nuance PDF Viewer Plus, Version: 7.20.3274, Publisher: Nuance Communications, Inc., Install date: 2016-12-23, Size: 194.5 MB  
PaperPort Image Printer 64-bit, Version: 14.00.0001, Publisher: Nuance Communications, Inc., Install date: 2016-12-23, Size: 494.0 KB  
PDF Complete Corporate Edition, Version: 4.2.9, Publisher: PDF Complete, Inc  
PL-2303 USB-to-Serial, Version: 1.9.0, Publisher: Prolific Technology INC, Install date: 2014-08-29  
Realtek High Definition Audio Driver, Version: 6.0.1.7548, Publisher: Realtek Semiconductor Corp., Install date: 2014-08-29  
Skype™ 7.0, Version: 7.0.102, Publisher: Skype Technologies S.A., Install date: 2015-04-16, Size: 47.9 MB  
TeamViewer 10, Version: 10.0.47484, Publisher: TeamViewer  
UFR II Printer Driver Uninstaller, Version: 6, 7, 1, 0, Publisher: Canon Inc.  
WinCDEmu, Version: 4.1, Publisher: Sysprogs

## PROCESSES

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AdobeARM.exe (C:\Program Files (x86)\Common Files\Adobe\ARM\1.0\AdobeARM.exe)  
agent.exe (C:\ProgramData\FLEXnet\Connect\11\agent.exe)  
ApplicationFrameHost.exe (C:\WINDOWS\system32\ApplicationFrameHost.exe)  
avgnt.exe (C:\Program Files (x86)\Avira\Antivirus\avgnt.exe)  
Avira.Systray.exe (C:\Program Files (x86)\Avira\Launcher\Avira.Systray.exe)  
Avira.WebAppHost.exe (C:\Program Files (x86)\Avira\VPN\Avira.WebAppHost.exe)  
backgroundTaskHost.exe (C:\WINDOWS\system32\backgroundTaskHost.exe)  
backgroundTaskHost.exe (C:\WINDOWS\system32\backgroundTaskHost.exe)  
explorer.exe (C:\WINDOWS\Explorer.EXE)  
freepcaudit.exe (G:\Dubreuilville Audits\freepcaudit.exe)  
HxTsr.exe (C:\Program Files\WindowsApps\microsoft.windowscommunicationsapps\_16005.13426.20566.0\_x64\_\_8wekyb3d8b  
bwe\HxTsr.exe)  
igfxHK.exe (C:\WINDOWS\system32\igfxHK.exe)  
ISUSPM.exe (C:\ProgramData\FLEXnet\Connect\11\ISUSPM.exe)  
LockApp.exe (C:\Windows\SystemApps\Microsoft.LockApp\_cw5n1h2txyewy\LockApp.exe)

Microsoft.Photos.exe (C:\Program  
Files\WindowsApps\Microsoft.Windows.Photos\_2020.20110.11001.0\_x64\_\_8wekyb3d8bbwe\Microsof  
t.Photos.exe)  
msfeedssync.exe (C:\windows\system32\msfeedssync.exe)  
OneDrive.exe (C:\Users\nlecuyer\AppData\Local\Microsoft\OneDrive\OneDrive.exe)  
OneDriveStandaloneUpdater.exe  
(C:\Users\nlecuyer\AppData\Local\Microsoft\OneDrive\OneDriveStandaloneUpdater.exe)  
PdfCreate7Hook.exe (C:\Program Files (x86)\Nuance\PDFCreate\PdfCreate7Hook.exe)  
PdfPro7Hook.exe (C:\Program Files (x86)\Nuance\PDFViewer\PdfPro7Hook.exe)  
pptd40nt.exe (C:\Program Files (x86)\Nuance\PaperPort\pptd40nt.exe)  
RAVBg64.exe (C:\Program Files\Realtek\Audio\HDA\RAVBg64.exe)  
RtkNGUI64.exe (C:\Program Files\Realtek\Audio\HDA\RtkNGUI64.exe)  
RuntimeBroker.exe (C:\Windows\System32\RuntimeBroker.exe)  
SearchUI.exe (C:\Windows\SystemApps\Microsoft.Windows.Cortana\_cw5n1h2txyewy\SearchUI.exe)  
SecurityHealthHost.exe (C:\Windows\System32\SecurityHealthHost.exe)  
SecurityHealthSystray.exe (C:\Windows\System32\SecurityHealthSystray.exe)  
ShellExperienceHost.exe  
(C:\WINDOWS\SystemApps\ShellExperienceHost\_cw5n1h2txyewy\ShellExperienceHost.exe)  
sihost.exe (C:\WINDOWS\system32\sihost.exe)  
smartscreen.exe (C:\Windows\System32\smartscreen.exe)  
StartMenuExperienceHost.exe  
(C:\WINDOWS\SystemApps\Microsoft.Windows.StartMenuExperienceHost\_cw5n1h2txyewy\StartMenu  
ExperienceHost.exe)  
svchost.exe (C:\WINDOWS\system32\svchost.exe)  
svchost.exe (C:\WINDOWS\System32\svchost.exe)  
svchost.exe (C:\WINDOWS\system32\svchost.exe)  
svchost.exe (C:\WINDOWS\system32\svchost.exe)  
SystemSettings.exe (C:\Windows\ImmersiveControlPanel\SystemSettings.exe)  
taskhostw.exe (C:\WINDOWS\system32\taskhostw.exe)  
WinStore.App.exe (C:\Program  
Files\WindowsApps\Microsoft.WindowsStore\_12011.1001.1.0\_x64\_\_8wekyb3d8bbwe\WinStore.App.e  
xe)  
YourPhone.exe (C:\Program  
Files\WindowsApps\Microsoft.YourPhone\_1.21011.127.0\_x64\_\_8wekyb3d8bbwe\YourPhone.exe)

SYSTEM

=====

Host name: LIBRARY4-HP

IP-address: 169.254.79.234

User name: Library4-HP\Library 4

Description:

Operating system: Microsoft Windows 10 Pro (version 10.0.19042; build 19042)

Name: Microsoft Windows 10 Pro

Version: 10.0.19042

Build: 19042

Install date: 10/06/2021 8:13:25 PM

Windows product ID: 00331-20020-00000-AA114

Windows product key: Volume License (MAK/KMS)

Internet Explorer version: 11.789.19041.0

Model: HP ProDesk 600 G1 SFF

System type: x64-based PC

BIOS: Hewlett-Packard (version: L01 v02.57; date: 11/12/2014)

Manufacturer: Hewlett-Packard

Version: L01 v02.57

Date: 11/12/2014

Serial number: 2UA5151DDM

Motherboard: Hewlett-Packard (18E7)

Manufacturer: Hewlett-Packard

Product: 18E7

Version:

Chassis: Low Profile Desktop

Processor: Intel(R) Core(TM) i5-4590 CPU @ 3.30GHz (architecture: x64; 3301 MHz)

Name: Intel(R) Core(TM) i5-4590 CPU @ 3.30GHz

Manufacturer: GenuineIntel

Max clock speed: 3301 MHz

Architecture: x64

Level 2 cache size: 1024 KB

Socket type: SOCKET 0

Version:

Physical memory: 3.9 GB

Memory slot: 4.0 GB (BANK 0; form factor: DIMM; memory type: Unknown)

Capacity: 4.0 GB

Device locator: DIMM1

Bank label: BANK 0

Form factor: DIMM

Memory type: Unknown

Manufacturer: Hynix/Hyundai

Speed: 1600 ns  
Max capacity: 32.0 GB  
Memory slot: Empty  
Capacity:  
Device locator:  
Bank label:  
Form factor:  
Memory type:  
Manufacturer:  
Speed:  
Max capacity: 32.0 GB  
Memory slot: Empty  
Capacity:  
Device locator:  
Bank label:  
Form factor:  
Memory type:  
Manufacturer:  
Speed:  
Max capacity: 32.0 GB  
Memory slot: Empty  
Capacity:  
Device locator:  
Bank label:  
Form factor:  
Memory type:  
Manufacturer:  
Speed:  
Max capacity: 32.0 GB  
Disk: ST500DM002-1BD142 (465.8 GB)  
Caption: ST500DM002-1BD142  
Serial number: Z6EFTL3P  
Size: 465.8 GB  
Manufacturer: (Standard disk drives)  
Interface type: IDE  
Media type: Fixed hard disk media  
Bytes per sector: 512  
Heads: 255  
Cylinders: 60801  
Sectors: 976768065  
Tracks: 15504255  
Disk: USB DISK 3.0 USB Device (7.4 GB)  
Caption: USB DISK 3.0 USB Device  
Serial number: 087A108490B0

Size: 7.4 GB  
Manufacturer: (Standard disk drives)  
Interface type: USB  
Media type: Removable Media  
Bytes per sector: 512  
Heads: 255  
Cylinders: 963  
Sectors: 15470595  
Tracks: 245565  
Logical drive: C: (Local Fixed Disk; size: 451.7 GB; free space: 359.6 GB; file system: NTFS)  
Name: C:  
Description: Local Fixed Disk  
Size: 451.7 GB  
Free space: 359.6 GB  
File system: NTFS  
Serial number: 94F9687F  
Network path:  
Logical drive: D: (Local Fixed Disk; size: 12.9 GB; free space: 17.1 MB; file system: NTFS)  
Name: D:  
Description: Local Fixed Disk  
Size: 12.9 GB  
Free space: 17.1 MB  
File system: NTFS  
Serial number: A0306671  
Network path:  
Logical drive: E: (Local Fixed Disk; size: 96.0 MB; free space: 46.8 MB; file system: FAT32)  
Name: E:  
Description: Local Fixed Disk  
Size: 96.0 MB  
Free space: 46.8 MB  
File system: FAT32  
Serial number: 74C8B5F0  
Network path:  
Logical drive: F: (CD-ROM Disc)  
Name: F:  
Description: CD-ROM Disc  
Size:  
Free space:  
File system:  
Serial number:  
Network path:  
Logical drive: G: (Removable Disk; size: 7.4 GB; free space: 6.4 GB; file system: FAT32)  
Name: G:  
Description: Removable Disk

Size: 7.4 GB  
Free space: 6.4 GB  
File system: FAT32  
Serial number: AED6434E  
Network path:  
CD-ROM: hp DVD A DS8ACSH (DVD Writer)  
Name: hp DVD A DS8ACSH  
Media type: DVD Writer  
Manufacturer: (Standard CD-ROM drives)  
Drive: F:  
Video: Intel(R) HD Graphics 4600 (1920x1080x32b)  
Name: Intel(R) HD Graphics 4600  
Current horizontal resolution: 1920  
Current vertical resolution: 1080  
Current bits per pixel: 32  
Current refresh rate: 60 Hz  
Memory size: 1.0 GB  
Monitor: HP P231  
Manufacturer: HP  
Serial number: CNC5110G21  
Manufacture date: 2015 week 11  
Printer: Send To OneNote 16  
Name: Send To OneNote 16  
Default printer: False  
Network printer: False  
Port name: nul:  
Printer: OneNote for Windows 10  
Name: OneNote for Windows 10  
Default printer: False  
Network printer: False  
Port name:  
Microsoft.Office.OneNote\_16001.13801.20534.0\_x64\_\_8wekyb3d8bbwe\_microsoft.onenoteim\_S-1-5-21-1970156177-589687392-449896377-1001  
Printer: Microsoft XPS Document Writer  
Name: Microsoft XPS Document Writer  
Default printer: False  
Network printer: False  
Port name: PORTPROMPT:  
Printer: Microsoft Print to PDF  
Name: Microsoft Print to PDF  
Default printer: False  
Network printer: False  
Port name: PORTPROMPT:  
Printer: HP LaserJet Professional CM1410 Series PCL 6 (Copy 1)

Name: HP LaserJet Professional CM1410 Series PCL 6 (Copy 1)

Default printer: False

Network printer: False

Port name: 192.168.24.192

Printer: HP LaserJet Professional CM1410 Series Fax

Name: HP LaserJet Professional CM1410 Series Fax

Default printer: False

Network printer: False

Port name: HPFax1

Printer: HP ePrint

Name: HP ePrint

Default printer: False

Network printer: False

Port name: LPT1:

Printer: Foxit PhantomPDF Printer

Name: Foxit PhantomPDF Printer

Default printer: False

Network printer: False

Port name: FOXIT\_PDF:

Printer: Fax

Name: Fax

Default printer: False

Network printer: False

Port name: SHRFAQ:

Printer: EPSON531581 (WF-3620 Series) (default printer)

Name: EPSON531581 (WF-3620 Series)

Default printer: True

Network printer: False

Port name: WSD-e370f90d-6b9c-43e9-9e62-74500fbb2498

Printer: Adobe PDF

Name: Adobe PDF

Default printer: False

Network printer: False

Port name: Documents\\*.pdf

Multimedia: Realtek High Definition Audio

Name: Realtek High Definition Audio

Manufacturer: Realtek

Network adapter: Intel(R) Ethernet Connection I217-LM #2

Adapter type: Ethernet 802.3

Net connection status: Media disconnected

Manufacturer: Intel

Speed: 0.0 bps

Adapter IP-address:

Adapter MAC-address: 8C:DC:D4:33:29:01

DHCP enabled: True  
DHCP server:  
DNS domain:  
WINS primary server:  
WINS secondary server:  
Network adapter: D-Link DWA-566 Wireless N 300 Dual Band PCIe Desktop Adapter #2  
Adapter type: Ethernet 802.3  
Net connection status: Connected  
Manufacturer: Qualcomm Atheros Communications Inc.  
Speed: 300.0 Mbps  
Adapter IP-address: 169.254.79.234  
Adapter MAC-address: E8:CC:18:0F:84:8A  
DHCP enabled: True  
DHCP server: 192.168.24.3  
DNS domain: dubreuilville.local  
WINS primary server:  
WINS secondary server:  
Local account: Library4-HP\Administrator  
Caption: Library4-HP\Administrator  
Name: Administrator  
Domain: Library4-HP  
Description: Built-in account for administering the computer/domain  
SID: S-1-5-21-1970156177-589687392-449896377-500  
Disabled: True  
Local account: Library4-HP\DefaultAccount  
Caption: Library4-HP\DefaultAccount  
Name: DefaultAccount  
Domain: Library4-HP  
Description: A user account managed by the system.  
SID: S-1-5-21-1970156177-589687392-449896377-503  
Disabled: True  
Local account: Library4-HP\Guest  
Caption: Library4-HP\Guest  
Name: Guest  
Domain: Library4-HP  
Description: Built-in account for guest access to the computer/domain  
SID: S-1-5-21-1970156177-589687392-449896377-501  
Disabled: True  
Local account: Library4-HP\Library 4  
Caption: Library4-HP\Library 4  
Name: Library 4  
Domain: Library4-HP  
Description:  
SID: S-1-5-21-1970156177-589687392-449896377-1001

Disabled: False  
Local account: Library4-HP\WDAGUtilityAccount  
Caption: Library4-HP\WDAGUtilityAccount  
Name: WDAGUtilityAccount  
Domain: Library4-HP  
Description: A user account managed and used by the system for Windows Defender Application Guard scenarios.  
SID: S-1-5-21-1970156177-589687392-449896377-504  
Disabled: True  
Share: ADMIN\$ (Remote Admin)  
Name: ADMIN\$  
Caption: Remote Admin  
Path: C:\WINDOWS  
Type: Disk Drive Admin  
Share: C\$ (Default share)  
Name: C\$  
Caption: Default share  
Path: C:\  
Type: Disk Drive Admin  
Share: D\$ (Default share)  
Name: D\$  
Caption: Default share  
Path: D:\  
Type: Disk Drive Admin  
Share: E\$ (Default share)  
Name: E\$  
Caption: Default share  
Path: E:\  
Type: Disk Drive Admin  
Share: IPC\$ (Remote IPC)  
Name: IPC\$  
Caption: Remote IPC  
Path:  
Type: IPC Admin  
System hotfix: KB4562830 - Update  
System hotfix: KB4580325 - Security Update  
System hotfix: KB5003254 - Update  
System hotfix: KB5003503 - Update  
System hotfix: KB5003637 - Security Update  
Startup: Library4-HP\Library 4: Facebook Games Arcade (BETA) (Facebook Games Arcade (BETA).lnk)  
Name: Facebook Games Arcade (BETA)  
Command: Facebook Games Arcade (BETA).lnk  
Location: Startup  
User: Library4-HP\Library 4

Startup: Library4-HP\Library 4: IMVU (IMVU.Ink)

Name: IMVU

Command: IMVU.Ink

Location: Startup

User: Library4-HP\Library 4

Startup: Library4-HP\Library 4: Steam ("C:\Program Files (x86)\Steam\steam.exe" -silent)

Name: Steam

Command: "C:\Program Files (x86)\Steam\steam.exe" -silent

Location: HKU\S-1-5-21-1970156177-589687392-449896377-

1001\SOFTWARE\Microsoft\Windows\CurrentVersion\Run

User: Library4-HP\Library 4

Startup: Library4-HP\Library 4: FileHippo.com ("C:\Program Files (x86)\FileHippo.com\FileHippo.AppManager.exe" /background)

Name: FileHippo.com

Command: "C:\Program Files (x86)\FileHippo.com\FileHippo.AppManager.exe" /background

Location: HKU\S-1-5-21-1970156177-589687392-449896377-

1001\SOFTWARE\Microsoft\Windows\CurrentVersion\Run

User: Library4-HP\Library 4

Startup: Library4-HP\Library 4: OneDrive ("C:\Users\Library 4\AppData\Local\Microsoft\OneDrive\OneDrive.exe" /background)

Name: OneDrive

Command: "C:\Users\Library 4\AppData\Local\Microsoft\OneDrive\OneDrive.exe" /background

Location: HKU\S-1-5-21-1970156177-589687392-449896377-

1001\SOFTWARE\Microsoft\Windows\CurrentVersion\Run

User: Library4-HP\Library 4

Startup: Public: SecurityHealth (%windir%\system32\SecurityHealthSystray.exe)

Name: SecurityHealth

Command: %windir%\system32\SecurityHealthSystray.exe

Location: HKLM\SOFTWARE\Microsoft\Windows\CurrentVersion\Run

User: Public

Startup: Public: IgfxTray ("C:\windows\system32\igfxtray.exe")

Name: IgfxTray

Command: "C:\windows\system32\igfxtray.exe"

Location: HKLM\SOFTWARE\Microsoft\Windows\CurrentVersion\Run

User: Public

Startup: Public: RTHDVCPL ("C:\Program Files\Realtek\Audio\HDA\RtkNGUI64.exe" -s)

Name: RTHDVCPL

Command: "C:\Program Files\Realtek\Audio\HDA\RtkNGUI64.exe" -s

Location: HKLM\SOFTWARE\Microsoft\Windows\CurrentVersion\Run

User: Public

Startup: Public: HP LaserJet Professional CM1410 Series Fax (C:\Program Files (x86)\HP\Digital Imaging\Fax\Fax Driver 0.6 Base\hppfaxprintersrv.exe "HP LaserJet Professional CM1410 Series Fax")

Name: HP LaserJet Professional CM1410 Series Fax

Command: C:\Program Files (x86)\HP\Digital Imaging\Fax\Fax Driver 0.6 Base\hppfaxprintersrv.exe  
"HP LaserJet Professional CM1410 Series Fax"  
Location: HKLM\SOFTWARE\Microsoft\Windows\CurrentVersion\Run  
User: Public  
Startup: Public: RtHDVbg ("C:\Program Files\Realtek\Audio\HDA\RAVBg64.exe" /ANDREA\_BF\_BYPASS)  
Name: RtHDVbg  
Command: "C:\Program Files\Realtek\Audio\HDA\RAVBg64.exe" /ANDREA\_BF\_BYPASS  
Location: HKLM\SOFTWARE\Microsoft\Windows\CurrentVersion\Run  
User: Public  
Startup: Public: AdobeGCInvoker-1.0 ("C:\Program Files (x86)\Common Files\Adobe\AdobeGCClient\AGCInvokerUtility.exe")  
Name: AdobeGCInvoker-1.0  
Command: "C:\Program Files (x86)\Common Files\Adobe\AdobeGCClient\AGCInvokerUtility.exe"  
Location: HKLM\SOFTWARE\Microsoft\Windows\CurrentVersion\Run  
User: Public  
Startup: Public: AdobeAAMUpdater-1.0 ("C:\Program Files (x86)\Common Files\Adobe\OOBE\PDApp\UWA\UpdaterStartupUtility.exe")  
Name: AdobeAAMUpdater-1.0  
Command: "C:\Program Files (x86)\Common Files\Adobe\OOBE\PDApp\UWA\UpdaterStartupUtility.exe"  
Location: HKLM\SOFTWARE\Microsoft\Windows\CurrentVersion\Run  
User: Public

## SOFTWARE

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Adobe Acrobat DC, Version: 21.005.20048, Publisher: Adobe Systems Incorporated, Install date: 2021-06-11, Size: 3.3 GB  
Adobe Genuine Service, Publisher: Adobe  
American Truck Simulator, Publisher: SCS Software  
Bonjour, Version: 3.0.0.10, Publisher: Apple Inc., Install date: 2015-04-07, Size: 2.0 MB  
CyberLink Power2Go 8, Version: 8.0.3.3207, Publisher: CyberLink Corp., Install date: 2015-04-07, Size: 266.0 MB  
CyberLink PowerDVD 12, Version: 12.0.2.3212, Publisher: CyberLink Corp., Install date: 2015-04-07, Size: 270.0 MB  
Discover HP Touchpoint Manager, Version: 1.0.15.1, Publisher: Hewlett-Packard Company, Install date: 2015-04-07, Size: 400.0 KB  
D-Link DWA-566, Publisher: D-Link, Install date: 2015-09-30  
Facebook Games Arcade 0.11.2.4, Version: 0.11.2.4, Publisher: Facebook, Install date: 2016-10-01, Size: 74.6 MB  
FileHippo App Manager, Publisher: FileHippo.com  
Foxit PhantomPDF, Version: 6.0.16.324, Publisher: Foxit Corporation, Install date: 2015-04-07, Size: 581.8 MB

Google Chrome, Version: 91.0.4472.101, Publisher: Google LLC, Install date: 2021-06-09  
Google Toolbar for Internet Explorer, Version: 7.5.8231.2252, Publisher: Google Inc.  
HP Client Security Manager, Version: 8.3.4.1811, Publisher: Hewlett-Packard Company, Size: 88.6 MB  
HP Device Access Manager, Version: 8.3.2.0, Publisher: Hewlett-Packard Company, Install date: 2015-04-07, Size: 30.5 MB  
HP Documentation, Version: 1.3.0.0, Publisher: Hewlett-Packard, Install date: 2015-04-07, Size: 562.9 MB  
HP File Sanitizer, Version: 8.4.26.1, Publisher: Hewlett-Packard Company, Install date: 2015-04-07, Size: 17.2 MB  
HP LaserJet Professional CM1410 Series, Publisher: Hewlett-Packard  
HP LJ CM1410 MFP Series HP Scan, Version: 1.0.302.0, Publisher: Hewlett-Packard Co., Install date: 2015-09-30, Size: 12.5 MB  
HP Setup, Version: 9.1.15453.4066, Publisher: Hewlett-Packard Company, Install date: 2015-04-07, Size: 41.8 MB  
HP SoftPaq Download Manager, Version: 3.5.3.0, Publisher: Hewlett-Packard Company, Install date: 2015-04-07, Size: 24.0 MB  
HP Software Setup, Version: 8.7.4, Publisher: Hewlett-Packard Company, Install date: 2015-04-07, Size: 2.3 MB  
HP Support Assistant, Version: 8.0.29.6, Publisher: Hewlett-Packard Company, Install date: 2015-09-30, Size: 19.2 MB  
HP Support Information, Version: 13.00.0000, Publisher: Hewlett-Packard, Install date: 2015-04-07, Size: 1.7 MB  
HP Support Solutions Framework, Version: 12.0.30.219, Publisher: Hewlett-Packard Company, Install date: 2015-09-30, Size: 5.6 MB  
HP Theft Recovery, Version: 8.3.0.7, Publisher: Hewlett-Packard Company, Install date: 2015-04-07, Size: 7.7 MB  
HP Update, Version: 5.002.006.003, Publisher: Hewlett-Packard, Install date: 2015-09-30, Size: 3.0 MB  
HPLaserJetHelp\_LearnCenter, Version: 1.03.0000, Publisher: Hewlett-Packard, Install date: 2015-09-30, Size: 8.8 MB  
I.R.I.S. OCR, Version: 12.3.4.0, Publisher: HP, Install date: 2015-09-30, Size: 69.0 MB  
IMVU Avatar Chat Software  
Intel(R) Control Center, Version: 1.2.1.1011, Publisher: Intel Corporation, Size: 1.5 MB  
Intel(R) Management Engine Components, Version: 9.5.15.1730, Publisher: Intel Corporation, Size: 20.5 MB  
Intel(R) Network Connections 18.1.59.0, Version: 18.1.59.0, Publisher: Intel, Install date: 2015-04-07, Size: 25.3 MB  
Intel(R) Processor Graphics, Version: 20.19.15.5126, Publisher: Intel Corporation, Size: 74.2 MB  
Intel(R) USB 3.0 eXtensible Host Controller Driver, Version: 2.5.0.19, Publisher: Intel Corporation, Size: 18.5 MB  
Marketsplash Shortcuts, Version: 1.0.0.9, Publisher: Hewlett-Packard, Install date: 2015-09-30, Size: 297.0 KB  
Microsoft Edge, Version: 91.0.864.41, Publisher: Microsoft Corporation, Install date: 2021-06-05  
Microsoft Office Professional Plus 2016, Version: 16.0.4266.1001, Publisher: Microsoft Corporation  
Microsoft OneDrive, Version: 21.099.0516.0003, Publisher: Microsoft Corporation, Size: 152.9 MB

Microsoft Update Health Tools, Version: 2.81.0.0, Publisher: Microsoft Corporation, Install date: 2021-06-10, Size: 1.1 MB

Microsoft Visual C++ 2005 Redistributable (x64), Version: 8.0.56336, Publisher: Microsoft Corporation, Install date: 2013-12-03, Size: 708.0 KB

Microsoft Visual C++ 2005 Redistributable (x64), Version: 8.0.61000, Publisher: Microsoft Corporation, Install date: 2015-10-02, Size: 572.0 KB

Microsoft Visual C++ 2005 Redistributable, Version: 8.0.61001, Publisher: Microsoft Corporation, Install date: 2015-10-02, Size: 298.0 KB

Microsoft Visual C++ 2008 Redistributable - x64 9.0.30729.17, Version: 9.0.30729, Publisher: Microsoft Corporation, Install date: 2013-12-03, Size: 788.0 KB

Microsoft Visual C++ 2008 Redistributable - x64 9.0.30729.6161, Version: 9.0.30729.6161, Publisher: Microsoft Corporation, Install date: 2015-04-07, Size: 788.0 KB

Microsoft Visual C++ 2008 Redistributable - x86 9.0.30729.17, Version: 9.0.30729, Publisher: Microsoft Corporation, Install date: 2013-12-03, Size: 596.0 KB

Microsoft Visual C++ 2008 Redistributable - x86 9.0.30729.4148, Version: 9.0.30729.4148, Publisher: Microsoft Corporation, Install date: 2015-04-07, Size: 596.0 KB

Microsoft Visual C++ 2008 Redistributable - x86 9.0.30729.6161, Version: 9.0.30729.6161, Publisher: Microsoft Corporation, Install date: 2015-04-07, Size: 600.0 KB

Microsoft Visual C++ 2010 x64 Redistributable - 10.0.40219, Version: 10.0.40219, Publisher: Microsoft Corporation, Install date: 2015-10-03, Size: 13.9 MB

Microsoft Visual C++ 2010 x86 Redistributable - 10.0.40219, Version: 10.0.40219, Publisher: Microsoft Corporation, Install date: 2015-10-03, Size: 11.1 MB

Microsoft Visual C++ 2012 Redistributable (x64) - 11.0.61030, Version: 11.0.61030.0, Publisher: Microsoft Corporation, Size: 20.5 MB

Microsoft Visual C++ 2012 Redistributable (x86) - 11.0.51106, Version: 11.0.51106.1, Publisher: Microsoft Corporation, Size: 17.4 MB

Microsoft Visual C++ 2017 Redistributable (x64) - 14.13.26020, Version: 14.13.26020.0, Publisher: Microsoft Corporation, Size: 23.6 MB

Microsoft Visual C++ 2017 Redistributable (x86) - 14.13.26020, Version: 14.13.26020.0, Publisher: Microsoft Corporation, Size: 20.2 MB

Microsoft Visual Studio 2010 Tools for Office Runtime (x64), Version: 10.0.50903, Publisher: Microsoft Corporation

PL-2303 USB-to-Serial, Version: 1.9.0, Publisher: Prolific Technology INC, Install date: 2015-04-07

Realtek High Definition Audio Driver, Version: 6.0.1.7548, Publisher: Realtek Semiconductor Corp., Install date: 2015-04-07

Roblox Player for Library 4, Publisher: Roblox Corporation, Install date: 2018-05-26

Skype™ 7.0, Version: 7.0.102, Publisher: Skype Technologies S.A., Install date: 2015-10-03, Size: 47.9 MB

Steam, Version: 2.10.91.91, Publisher: Valve Corporation

TeamViewer Host, Version: 15.2.2756, Publisher: TeamViewer

Trend Micro Security Agent, Version: 6.7.1478, Publisher: Trend Micro Inc., Size: 113.3 MB

WinCDEmu, Version: 4.1, Publisher: Sysprogs

## PROCESSES

=====

acrotray.exe (C:\Program Files (x86)\Adobe\Acrobat DC\Acrobat\acrotray.exe)  
AdobeGCClient.exe (C:\Program Files (x86)\Common Files\Adobe\AdobeGCClient\AdobeGCClient.exe)  
AirNCFG.exe (C:\Program Files (x86)\D-Link\DWA-566\AirNCFG.exe)  
CefSharp.BrowserSubprocess.exe (C:\Users\Library  
4\AppData\Local\Facebook\Games\CefSharp.BrowserSubprocess.exe)  
CLMLSvc\_P2G8.exe (C:\Program Files (x86)\CyberLink\Power2Go8\CLMLSvc\_P2G8.exe)  
CORESHREDDER.exe (C:\Program Files (x86)\Hewlett-Packard\File Sanitizer\CORESHREDDER.exe)  
DPAgent.exe (c:\Program Files (x86)\Hewlett-Packard\HP ProtectTools Security  
Manager\Bin\DPAgent.exe)  
DpAgent.exe (c:\Program Files\Hewlett-Packard\HP ProtectTools Security Manager\Bin\DPAgent.exe)  
explorer.exe (C:\WINDOWS\Explorer.EXE)  
FacebookGames.exe (C:\Users\Library 4\AppData\Local\Facebook\Games\FacebookGames.exe)  
FileHippo.AppManager.exe (C:\Program Files (x86)\FileHippo.com\FileHippo.AppManager.exe)  
freepcaudit.exe (G:\Dubreuilville Audits\freepcaudit.exe)  
hppfaxprintersrv.exe (C:\Program Files (x86)\HP\Digital Imaging\Fax\Fax Driver 0.6  
Base\hppfaxprintersrv.exe)  
HPTLBFX.exe (C:\Program Files (x86)\HP\ToolboxFX\bin\HPTLBFX.exe)  
hpwuschd2.exe (C:\Program Files (x86)\HP\HP Software Update\hpwuschd2.exe)  
igfxHK.exe (C:\WINDOWS\system32\igfxHK.exe)  
igfxTray.exe (C:\WINDOWS\system32\igfxTray.exe)  
IMVUClient.exe (C:\Users\Library 4\AppData\Roaming\IMVUClient\IMVUClient.exe)  
IMVUQualityAgent.exe (C:\Users\Library 4\AppData\Roaming\IMVUClient\IMVUQualityAgent.exe)  
iusb3mon.exe (C:\Program Files (x86)\Intel\Intel(R) USB 3.0 eXtensible Host Controller  
Driver\Application\iusb3mon.exe)  
LHBeacon.exe (C:\Program Files (x86)\Hewlett-Packard\HP Touchpoint Manager\Discover HP  
Touchpoint Manager\LHBeacon.exe)  
OneDrive.exe (C:\Users\Library 4\AppData\Local\Microsoft\OneDrive\OneDrive.exe)  
PccNtMon.exe (C:\Program Files (x86)\Trend Micro\Client Server Security Agent\PccNtMon.exe)  
PIconStartup.exe (C:\Program Files (x86)\Intel\Intel(R) Management Engine  
Components\IMSS\PIconStartup.exe)  
RAVBg64.exe (C:\Program Files\Realtek\Audio\HDA\RAVBg64.exe)  
RtkNGUI64.exe (C:\Program Files\Realtek\Audio\HDA\RtkNGUI64.exe)  
RuntimeBroker.exe (C:\Windows\System32\RuntimeBroker.exe)  
RuntimeBroker.exe (C:\Windows\System32\RuntimeBroker.exe)  
RuntimeBroker.exe (C:\Windows\System32\RuntimeBroker.exe)  
SearchApp.exe (C:\Windows\SystemApps\Microsoft.Windows.Search\_cw5n1h2txyewy\SearchApp.exe)  
SecurityHealthSystray.exe (C:\Windows\System32\SecurityHealthSystray.exe)  
ShellExperienceHost.exe  
(C:\Windows\SystemApps\ShellExperienceHost\_cw5n1h2txyewy\ShellExperienceHost.exe)  
sihost.exe (C:\WINDOWS\system32\sihost.exe)

StartMenuExperienceHost.exe

(C:\Windows\SystemApps\Microsoft.Windows.StartMenuExperienceHost\_cw5n1h2txyewy\StartMenuExperienceHost.exe)

steam.exe (C:\Program Files (x86)\Steam\steam.exe)

svchost.exe (C:\WINDOWS\system32\svchost.exe)

svchost.exe (C:\WINDOWS\system32\svchost.exe)

svchost.exe (C:\WINDOWS\system32\svchost.exe)

svchost.exe (C:\WINDOWS\system32\svchost.exe)

taskhostw.exe (C:\WINDOWS\system32\taskhostw.exe)

TeamViewer.exe (C:\Program Files (x86)\TeamViewer\TeamViewer.exe)

SYSTEM

=====

Host name: LIBRARY2-HP

IP-address: 127.0.0.1

User name: Library2-HP\Library 2

Description:

Operating system: Microsoft Windows 10 Pro (version 10.0.19042; build 19042)

Name: Microsoft Windows 10 Pro

Version: 10.0.19042

Build: 19042

Install date: 09/06/2021 9:57:24 PM

Windows product ID: 00331-20020-00000-AA153

Windows product key: Volume License (MAK/KMS)

Internet Explorer version: 11.789.19041.0

Model: HP ProDesk 600 G1 SFF

System type: x64-based PC

BIOS: Hewlett-Packard (version: L01 v02.57; date: 11/12/2014)

Manufacturer: Hewlett-Packard

Version: L01 v02.57

Date: 11/12/2014

Serial number: 2UA5151DKK

Motherboard: Hewlett-Packard (18E7)

Manufacturer: Hewlett-Packard

Product: 18E7

Version:

Chassis: Low Profile Desktop

Processor: Intel(R) Core(TM) i5-4590 CPU @ 3.30GHz (architecture: x64; 3301 MHz)

Name: Intel(R) Core(TM) i5-4590 CPU @ 3.30GHz

Manufacturer: GenuineIntel

Max clock speed: 3301 MHz

Architecture: x64

Level 2 cache size: 1024 KB

Socket type: SOCKET 0

Version:

Physical memory: 3.9 GB

Memory slot: 4.0 GB (BANK 0; form factor: DIMM; memory type: Unknown)

Capacity: 4.0 GB

Device locator: DIMM1

Bank label: BANK 0

Form factor: DIMM

Memory type: Unknown

Manufacturer: Hynix/Hyundai

Speed: 1600 ns  
Max capacity: 32.0 GB  
Memory slot: Empty  
Capacity:  
Device locator:  
Bank label:  
Form factor:  
Memory type:  
Manufacturer:  
Speed:  
Max capacity: 32.0 GB  
Memory slot: Empty  
Capacity:  
Device locator:  
Bank label:  
Form factor:  
Memory type:  
Manufacturer:  
Speed:  
Max capacity: 32.0 GB  
Memory slot: Empty  
Capacity:  
Device locator:  
Bank label:  
Form factor:  
Memory type:  
Manufacturer:  
Speed:  
Max capacity: 32.0 GB  
Disk: ST500DM0 02-1BD142 SCSI Disk Device (465.8 GB)  
Caption: ST500DM0 02-1BD142 SCSI Disk Device  
Serial number: Z6EGNFP2  
Size: 465.8 GB  
Manufacturer: (Standard disk drives)  
Interface type: IDE  
Media type: Fixed hard disk media  
Bytes per sector: 512  
Heads: 255  
Cylinders: 60801  
Sectors: 976768065  
Tracks: 15504255  
Disk: USB DISK 3.0 USB Device (7.4 GB)  
Caption: USB DISK 3.0 USB Device  
Serial number: 087A108490B0

Size: 7.4 GB  
Manufacturer: (Standard disk drives)  
Interface type: USB  
Media type: Removable Media  
Bytes per sector: 512  
Heads: 255  
Cylinders: 963  
Sectors: 15470595  
Tracks: 245565  
Logical drive: C: (Local Fixed Disk; size: 451.7 GB; free space: 304.8 GB; file system: NTFS)  
Name: C:  
Description: Local Fixed Disk  
Size: 451.7 GB  
Free space: 304.8 GB  
File system: NTFS  
Serial number: CA95F4A9  
Network path:  
Logical drive: D: (Local Fixed Disk; size: 12.9 GB; free space: 12.8 GB; file system: NTFS)  
Name: D:  
Description: Local Fixed Disk  
Size: 12.9 GB  
Free space: 12.8 GB  
File system: NTFS  
Serial number: 80BEBE30  
Network path:  
Logical drive: E: (Local Fixed Disk; size: 96.0 MB; free space: 46.8 MB; file system: FAT32)  
Name: E:  
Description: Local Fixed Disk  
Size: 96.0 MB  
Free space: 46.8 MB  
File system: FAT32  
Serial number: 0A098F86  
Network path:  
Logical drive: F: (CD-ROM Disc)  
Name: F:  
Description: CD-ROM Disc  
Size:  
Free space:  
File system:  
Serial number:  
Network path:  
Logical drive: G: (Removable Disk; size: 7.4 GB; free space: 6.4 GB; file system: FAT32)  
Name: G:  
Description: Removable Disk

Size: 7.4 GB  
Free space: 6.4 GB  
File system: FAT32  
Serial number: AED6434E  
Network path:  
CD-ROM: hp DVD A DS8ACSH SCSI CdRom Device (DVD Writer)  
Name: hp DVD A DS8ACSH SCSI CdRom Device  
Media type: DVD Writer  
Manufacturer: (Standard CD-ROM drives)  
Drive: F:  
Video: Intel(R) HD Graphics 4600 (1920x1080x32b)  
Name: Intel(R) HD Graphics 4600  
Current horizontal resolution: 1920  
Current vertical resolution: 1080  
Current bits per pixel: 32  
Current refresh rate: 60 Hz  
Memory size: 1.0 GB  
Monitor: HP P231  
Manufacturer: HP  
Serial number: CNC5110G1J  
Manufacture date: 2015 week 11  
Printer: Send To OneNote 16  
Name: Send To OneNote 16  
Default printer: False  
Network printer: False  
Port name: nul:  
Printer: OneNote  
Name: OneNote  
Default printer: False  
Network printer: False  
Port name:  
Microsoft.Office.OneNote\_16001.12624.20042.0\_x64\_\_8wekyb3d8bbwe\_microsoft.onenoteim\_S-1-5-21-1785047191-3656201665-772987507-1001  
Printer: Microsoft XPS Document Writer  
Name: Microsoft XPS Document Writer  
Default printer: False  
Network printer: False  
Port name: PORTPROMPT:  
Printer: Microsoft Print to PDF  
Name: Microsoft Print to PDF  
Default printer: False  
Network printer: False  
Port name: PORTPROMPT:  
Printer: HP LaserJet Professional CM1410 Series PCL 6 (Copy 1) (default printer)

Name: HP LaserJet Professional CM1410 Series PCL 6 (Copy 1)

Default printer: True

Network printer: False

Port name: 192.168.24.105

Printer: HP LaserJet Professional CM1410 Series Fax

Name: HP LaserJet Professional CM1410 Series Fax

Default printer: False

Network printer: False

Port name: HPFax1

Printer: HP ePrint

Name: HP ePrint

Default printer: False

Network printer: False

Port name: LPT1:

Printer: Foxit PhantomPDF Printer

Name: Foxit PhantomPDF Printer

Default printer: False

Network printer: False

Port name: FOXIT\_PDF:

Printer: Fax

Name: Fax

Default printer: False

Network printer: False

Port name: SHRFAQ:

Printer: Adobe PDF

Name: Adobe PDF

Default printer: False

Network printer: False

Port name: Documents\\*.pdf

Multimedia: Realtek High Definition Audio

Name: Realtek High Definition Audio

Manufacturer: Realtek

Network adapter: Intel(R) Ethernet Connection I217-LM

Adapter type: Ethernet 802.3

Net connection status: Media disconnected

Manufacturer: Intel

Speed: 0.0 bps

Adapter IP-address:

Adapter MAC-address: 8C:DC:D4:2C:FE:CF

DHCP enabled: True

DHCP server:

DNS domain:

WINS primary server:

WINS secondary server:

Network adapter: D-Link DWA-566 Wireless N 300 Dual Band PCIe Desktop Adapter

Adapter type: Ethernet 802.3

Net connection status: Media disconnected

Manufacturer: Qualcomm Atheros Communications Inc.

Speed: 0.0 bps

Adapter IP-address:

Adapter MAC-address: E8:CC:18:0F:83:F6

DHCP enabled: True

DHCP server:

DNS domain:

WINS primary server:

WINS secondary server:

Local account: Library2-HP\Administrator

Caption: Library2-HP\Administrator

Name: Administrator

Domain: Library2-HP

Description: Built-in account for administering the computer/domain

SID: S-1-5-21-1785047191-3656201665-772987507-500

Disabled: True

Local account: Library2-HP\DefaultAccount

Caption: Library2-HP\DefaultAccount

Name: DefaultAccount

Domain: Library2-HP

Description: A user account managed by the system.

SID: S-1-5-21-1785047191-3656201665-772987507-503

Disabled: True

Local account: Library2-HP\Guest

Caption: Library2-HP\Guest

Name: Guest

Domain: Library2-HP

Description: Built-in account for guest access to the computer/domain

SID: S-1-5-21-1785047191-3656201665-772987507-501

Disabled: True

Local account: Library2-HP\Library 2

Caption: Library2-HP\Library 2

Name: Library 2

Domain: Library2-HP

Description:

SID: S-1-5-21-1785047191-3656201665-772987507-1001

Disabled: False

Local account: Library2-HP\WDAGUtilityAccount

Caption: Library2-HP\WDAGUtilityAccount

Name: WDAGUtilityAccount

Domain: Library2-HP

Description: A user account managed and used by the system for Windows Defender Application Guard scenarios.

SID: S-1-5-21-1785047191-3656201665-772987507-504

Disabled: True

Share: ADMIN\$ (Remote Admin)

Name: ADMIN\$

Caption: Remote Admin

Path: C:\WINDOWS

Type: Disk Drive Admin

Share: C\$ (Default share)

Name: C\$

Caption: Default share

Path: C:\

Type: Disk Drive Admin

Share: D\$ (Default share)

Name: D\$

Caption: Default share

Path: D:\

Type: Disk Drive Admin

Share: E\$ (Default share)

Name: E\$

Caption: Default share

Path: E:\

Type: Disk Drive Admin

Share: HP LaserJet Professional CM1410 Series PCL 6 (Copy 1) (HP LaserJet Professional CM1410 Series PCL 6 (Copy 1))

Name: HP LaserJet Professional CM1410 Series PCL 6 (Copy 1)

Caption: HP LaserJet Professional CM1410 Series PCL 6 (Copy 1)

Path: HP LaserJet Professional CM1410 Series PCL 6 (Copy 1),LocalsplOnly

Type: Print Queue

Share: IPC\$ (Remote IPC)

Name: IPC\$

Caption: Remote IPC

Path:

Type: IPC Admin

Share: print\$ (Printer Drivers)

Name: print\$

Caption: Printer Drivers

Path: C:\windows\system32\spool\drivers

Type: Disk Drive

Share: Users (Users)

Name: Users

Caption: Users

Path: C:\Users

Type: Disk Drive  
System hotfix: KB4562830 - Update  
System hotfix: KB5003173 - Security Update  
System hotfix: KB5003242 - Security Update  
Startup: Library2-HP\Library 2: WarThunderLauncher (C:\WarThunder\launcher.exe)  
Name: WarThunderLauncher  
Command: C:\WarThunder\launcher.exe  
Location: HKU\S-1-5-21-1785047191-3656201665-772987507-1001\SOFTWARE\Microsoft\Windows\CurrentVersion\Run  
User: Library2-HP\Library 2  
Startup: Library2-HP\Library 2: Steam ("C:\Program Files (x86)\Steam\steam.exe" -silent)  
Name: Steam  
Command: "C:\Program Files (x86)\Steam\steam.exe" -silent  
Location: HKU\S-1-5-21-1785047191-3656201665-772987507-1001\SOFTWARE\Microsoft\Windows\CurrentVersion\Run  
User: Library2-HP\Library 2  
Startup: Library2-HP\Library 2: Polar FlowSync (C:\Program Files (x86)\Polar\Polar FlowSync\flowsync.exe)  
Name: Polar FlowSync  
Command: C:\Program Files (x86)\Polar\Polar FlowSync\flowsync.exe  
Location: HKU\S-1-5-21-1785047191-3656201665-772987507-1001\SOFTWARE\Microsoft\Windows\CurrentVersion\Run  
User: Library2-HP\Library 2  
Startup: Library2-HP\Library 2: OneDrive ("C:\Users\Library 2\AppData\Local\Microsoft\OneDrive\OneDrive.exe" /background)  
Name: OneDrive  
Command: "C:\Users\Library 2\AppData\Local\Microsoft\OneDrive\OneDrive.exe" /background  
Location: HKU\S-1-5-21-1785047191-3656201665-772987507-1001\SOFTWARE\Microsoft\Windows\CurrentVersion\Run  
User: Library2-HP\Library 2  
Startup: Public: SecurityHealth (%windir%\system32\SecurityHealthSystray.exe)  
Name: SecurityHealth  
Command: %windir%\system32\SecurityHealthSystray.exe  
Location: HKLM\SOFTWARE\Microsoft\Windows\CurrentVersion\Run  
User: Public  
Startup: Public: IgfxTray ("C:\windows\system32\igfxtray.exe")  
Name: IgfxTray  
Command: "C:\windows\system32\igfxtray.exe"  
Location: HKLM\SOFTWARE\Microsoft\Windows\CurrentVersion\Run  
User: Public  
Startup: Public: RTHDVCPL ("C:\Program Files\Realtek\Audio\HDA\RtkNGUI64.exe" -s)  
Name: RTHDVCPL  
Command: "C:\Program Files\Realtek\Audio\HDA\RtkNGUI64.exe" -s  
Location: HKLM\SOFTWARE\Microsoft\Windows\CurrentVersion\Run

User: Public

Startup: Public: HP LaserJet Professional CM1410 Series Fax (C:\Program Files (x86)\HP\Digital Imaging\Fax\Fax Driver 0.6 Base\hppfaxprintersrv.exe "HP LaserJet Professional CM1410 Series Fax")

Name: HP LaserJet Professional CM1410 Series Fax

Command: C:\Program Files (x86)\HP\Digital Imaging\Fax\Fax Driver 0.6 Base\hppfaxprintersrv.exe "HP LaserJet Professional CM1410 Series Fax"

Location: HKLM\SOFTWARE\Microsoft\Windows\CurrentVersion\Run

User: Public

Startup: Public: RtHDVBg ("C:\Program Files\Realtek\Audio\HDA\RAVBg64.exe" /ANDREA\_BF\_BYPASS)

Name: RtHDVBg

Command: "C:\Program Files\Realtek\Audio\HDA\RAVBg64.exe" /ANDREA\_BF\_BYPASS

Location: HKLM\SOFTWARE\Microsoft\Windows\CurrentVersion\Run

User: Public

Startup: Public: AdobeAAMUpdater-1.0 ("C:\Program Files (x86)\Common Files\Adobe\OOBE\PDApp\UWA\UpdaterStartupUtility.exe")

Name: AdobeAAMUpdater-1.0

Command: "C:\Program Files (x86)\Common Files\Adobe\OOBE\PDApp\UWA\UpdaterStartupUtility.exe"

Location: HKLM\SOFTWARE\Microsoft\Windows\CurrentVersion\Run

User: Public

Startup: Public: AdobeGCInvoker-1.0 ("C:\Program Files (x86)\Common Files\Adobe\AdobeGCClient\AGCInvokerUtility.exe")

Name: AdobeGCInvoker-1.0

Command: "C:\Program Files (x86)\Common Files\Adobe\AdobeGCClient\AGCInvokerUtility.exe"

Location: HKLM\SOFTWARE\Microsoft\Windows\CurrentVersion\Run

User: Public

## SOFTWARE

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Adobe Acrobat DC, Version: 18.009.20050, Publisher: Adobe Systems Incorporated, Install date: 2020-02-11, Size: 3.2 GB

Adobe Flash Player 32 PPAPI, Version: 32.0.0.363, Publisher: Adobe, Size: 5.0 MB

Adobe Genuine Service, Publisher: Adobe

Advanced IP Scanner 2.5, Version: 2.5.3646, Publisher: Famatech, Install date: 2018-11-15, Size: 35.0 MB

Bonjour, Version: 3.0.0.10, Publisher: Apple Inc., Install date: 2015-04-07, Size: 2.0 MB

CyberLink Power2Go 8, Version: 8.0.3.3207, Publisher: CyberLink Corp., Install date: 2015-04-07, Size: 266.0 MB

CyberLink PowerDVD 12, Version: 12.0.2.3212, Publisher: CyberLink Corp., Install date: 2015-04-07, Size: 270.0 MB

Defraggler, Version: 2.21, Publisher: Piriform

Discover HP Touchpoint Manager, Version: 1.0.15.1, Publisher: Hewlett-Packard Company, Install date: 2015-04-07, Size: 400.0 KB

D-Link DWA-566, Publisher: D-Link, Install date: 2015-09-30  
FileViewPro, Version: 1.2.1.0, Publisher: Solvusoft Corporation, Install date: 2016-08-03, Size: 58.4 MB  
Foxit PhantomPDF, Version: 6.0.16.324, Publisher: Foxit Corporation, Install date: 2015-04-07, Size: 581.8 MB  
Google Chrome, Version: 88.0.4324.190, Publisher: Google LLC, Install date: 2021-03-04  
Google Earth Pro, Version: 7.3.3.7786, Publisher: Google, Install date: 2021-03-03, Size: 225.1 MB  
Google Toolbar for Internet Explorer, Version: 7.5.8231.2252, Publisher: Google Inc.  
Grand Theft Auto V, Publisher: Rockstar North  
HP Client Security Manager, Version: 8.3.4.1811, Publisher: Hewlett-Packard Company, Size: 88.6 MB  
HP Device Access Manager, Version: 8.3.2.0, Publisher: Hewlett-Packard Company, Install date: 2015-04-07, Size: 30.5 MB  
HP Documentation, Version: 1.3.0.0, Publisher: Hewlett-Packard, Install date: 2015-04-07, Size: 562.9 MB  
HP File Sanitizer, Version: 8.4.26.1, Publisher: Hewlett-Packard Company, Install date: 2015-04-07, Size: 17.2 MB  
HP LaserJet Professional CM1410 Series, Publisher: Hewlett-Packard  
HP LJ CM1410 MFP Series HP Scan, Version: 1.0.302.0, Publisher: Hewlett-Packard Co., Install date: 2015-09-30, Size: 12.5 MB  
HP Setup, Version: 9.1.15453.4066, Publisher: Hewlett-Packard Company, Install date: 2015-04-07, Size: 41.8 MB  
HP SoftPaq Download Manager, Version: 3.5.3.0, Publisher: Hewlett-Packard Company, Install date: 2015-04-07, Size: 24.0 MB  
HP Software Setup, Version: 8.7.4, Publisher: Hewlett-Packard Company, Install date: 2015-04-07, Size: 2.3 MB  
HP Support Assistant, Version: 8.0.29.6, Publisher: Hewlett-Packard Company, Install date: 2015-09-30, Size: 19.2 MB  
HP Support Information, Version: 13.00.0000, Publisher: Hewlett-Packard, Install date: 2015-04-07, Size: 1.7 MB  
HP Support Solutions Framework, Version: 12.0.30.219, Publisher: Hewlett-Packard Company, Install date: 2015-09-30, Size: 5.6 MB  
HP Theft Recovery, Version: 8.3.0.7, Publisher: Hewlett-Packard Company, Install date: 2015-04-07, Size: 7.7 MB  
HP Update, Version: 5.002.006.003, Publisher: Hewlett-Packard, Install date: 2015-09-30, Size: 3.0 MB  
HPLaserJetHelp\_LearnCenter, Version: 1.03.0000, Publisher: Hewlett-Packard, Install date: 2015-09-30, Size: 8.8 MB  
I.R.I.S. OCR, Version: 12.3.4.0, Publisher: HP, Install date: 2015-09-30, Size: 69.0 MB  
Intel(R) Control Center, Version: 1.2.1.1011, Publisher: Intel Corporation, Size: 1.5 MB  
Intel(R) Management Engine Components, Version: 9.5.15.1730, Publisher: Intel Corporation, Size: 20.5 MB  
Intel(R) Network Connections 18.1.59.0, Version: 18.1.59.0, Publisher: Intel, Install date: 2015-04-07, Size: 25.3 MB  
Intel(R) Processor Graphics, Version: 20.19.15.5126, Publisher: Intel Corporation, Size: 74.2 MB  
Intel(R) USB 3.0 eXtensible Host Controller Driver, Version: 2.5.0.19, Publisher: Intel Corporation, Size: 18.5 MB

Java 8 Update 91, Version: 8.0.910.15, Publisher: Oracle Corporation, Install date: 2016-06-15, Size: 89.4 MB

Marketsplash Shortcuts, Version: 1.0.0.9, Publisher: Hewlett-Packard, Install date: 2015-09-30, Size: 297.0 KB

McAfee True Key, Version: 5.3.138.1, Publisher: McAfee, LLC, Size: 211.0 MB

Microsoft Edge, Version: 91.0.864.41, Publisher: Microsoft Corporation, Install date: 2021-06-03

Microsoft Office Professional Plus 2016, Version: 16.0.4266.1001, Publisher: Microsoft Corporation

Microsoft OneDrive, Version: 21.083.0425.0003, Publisher: Microsoft Corporation, Size: 149.7 MB

Microsoft Update Health Tools, Version: 2.77.0.0, Publisher: Microsoft Corporation, Install date: 2021-06-04, Size: 1.2 MB

Microsoft Visual C++ 2005 Redistributable (x64), Version: 8.0.56336, Publisher: Microsoft Corporation, Install date: 2013-12-03, Size: 708.0 KB

Microsoft Visual C++ 2005 Redistributable (x64), Version: 8.0.61000, Publisher: Microsoft Corporation, Install date: 2015-10-02, Size: 572.0 KB

Microsoft Visual C++ 2005 Redistributable, Version: 8.0.61001, Publisher: Microsoft Corporation, Install date: 2015-10-02, Size: 298.0 KB

Microsoft Visual C++ 2008 Redistributable - x64 9.0.30729.17, Version: 9.0.30729, Publisher: Microsoft Corporation, Install date: 2013-12-03, Size: 788.0 KB

Microsoft Visual C++ 2008 Redistributable - x64 9.0.30729.6161, Version: 9.0.30729.6161, Publisher: Microsoft Corporation, Install date: 2015-04-07, Size: 788.0 KB

Microsoft Visual C++ 2008 Redistributable - x86 9.0.30729.17, Version: 9.0.30729, Publisher: Microsoft Corporation, Install date: 2013-12-03, Size: 596.0 KB

Microsoft Visual C++ 2008 Redistributable - x86 9.0.30729.4148, Version: 9.0.30729.4148, Publisher: Microsoft Corporation, Install date: 2015-04-07, Size: 596.0 KB

Microsoft Visual C++ 2008 Redistributable - x86 9.0.30729.6161, Version: 9.0.30729.6161, Publisher: Microsoft Corporation, Install date: 2015-04-07, Size: 600.0 KB

Microsoft Visual C++ 2010 x64 Redistributable - 10.0.40219, Version: 10.0.40219, Publisher: Microsoft Corporation, Install date: 2015-10-02, Size: 13.9 MB

Microsoft Visual C++ 2010 x86 Redistributable - 10.0.40219, Version: 10.0.40219, Publisher: Microsoft Corporation, Install date: 2015-10-02, Size: 11.1 MB

Microsoft Visual C++ 2012 Redistributable (x64) - 11.0.61030, Version: 11.0.61030.0, Publisher: Microsoft Corporation, Size: 20.5 MB

Microsoft Visual C++ 2012 Redistributable (x86) - 11.0.51106, Version: 11.0.51106.1, Publisher: Microsoft Corporation, Size: 17.4 MB

Microsoft Visual C++ 2013 Redistributable (x64) - 12.0.30501, Version: 12.0.30501.0, Publisher: Microsoft Corporation, Size: 20.6 MB

Microsoft Visual C++ 2013 Redistributable (x86) - 12.0.30501, Version: 12.0.30501.0, Publisher: Microsoft Corporation, Size: 17.2 MB

Microsoft Visual C++ 2017 Redistributable (x64) - 14.13.26020, Version: 14.13.26020.0, Publisher: Microsoft Corporation, Size: 23.6 MB

Microsoft Visual C++ 2017 Redistributable (x86) - 14.13.26020, Version: 14.13.26020.0, Publisher: Microsoft Corporation, Size: 20.2 MB

Microsoft Visual Studio 2010 Tools for Office Runtime (x64), Version: 10.0.50903, Publisher: Microsoft Corporation

Minecraft, Version: 1.0.3.0, Publisher: Mojang, Install date: 2016-06-10, Size: 2.5 MB  
OnlineMapFinder Internet Explorer Homepage and New Tab, Publisher: Mindspark Interactive Network  
ophcrack 3.6.0, Version: 3.6.0, Publisher: OS Objectif Sécurité SA  
PL-2303 USB-to-Serial, Version: 1.9.0, Publisher: Prolific Technology INC, Install date: 2015-04-07  
Polar FlowSync version 3.0.0.1337, Version: 3.0.0.1337, Publisher: Polar Electro Oy, Install date: 2019-05-02, Size: 86.8 MB  
Radmin Viewer 3.5.2, Version: 3.52.1.0000, Publisher: Famatech, Install date: 2019-11-11, Size: 11.6 MB  
Realtek High Definition Audio Driver, Version: 6.0.1.7548, Publisher: Realtek Semiconductor Corp., Install date: 2015-04-07  
Roblox Player for Library 2, Publisher: Roblox Corporation, Install date: 2019-03-07  
Skype™ 7.0, Version: 7.0.102, Publisher: Skype Technologies S.A., Install date: 2015-10-02, Size: 47.9 MB  
Star Conflict Launcher 1.0.1.76, Install date: 2016-08-30, Size: 8.6 MB  
Steam, Version: 2.10.91.91, Publisher: Valve Corporation  
TeamViewer 11, Version: 11.0.259193, Publisher: TeamViewer  
Trend Micro Security Agent, Version: 6.7.1478, Publisher: Trend Micro Inc., Size: 113.3 MB  
WinCDEmu, Version: 4.1, Publisher: Sysprogs  
Windows Driver Package - Polar Electro Oy (usbser) Ports (03/12/2015 6.0.2600.5), Version: 03/12/2015 6.0.2600.5, Publisher: Polar Electro Oy  
Yahoo Search Set, Publisher: Yahoo Inc.

## PROCESSES

=====

acrotray.exe (C:\Program Files (x86)\Adobe\Acrobat DC\Acrobat\acrotray.exe)  
AdobeARM.exe (C:\Program Files (x86)\Common Files\Adobe\ARM\1.0\AdobeARM.exe)  
AdobeGCClient.exe (C:\Program Files (x86)\Common Files\Adobe\AdobeGCClient\AdobeGCClient.exe)  
AirNCFG.exe (C:\Program Files (x86)\D-Link\DWA-566\AirNCFG.exe)  
backgroundTaskHost.exe (C:\WINDOWS\system32\backgroundTaskHost.exe)  
CLMLSvc\_P2G8.exe (C:\Program Files (x86)\CyberLink\Power2Go8\CLMLSvc\_P2G8.exe)  
CORESHREDDER.exe (C:\Program Files (x86)\Hewlett-Packard\File Sanitizer\CORESHREDDER.exe)  
dllhost.exe (C:\WINDOWS\system32\DllHost.exe)  
dllhost.exe (C:\WINDOWS\system32\DllHost.exe)  
DPAgent.exe (c:\Program Files (x86)\Hewlett-Packard\HP ProtectTools Security Manager\Bin\DPAgent.exe)  
DpAgent.exe (c:\Program Files\Hewlett-Packard\HP ProtectTools Security Manager\Bin\DPAgent.exe)  
explorer.exe (C:\WINDOWS\Explorer.EXE)  
freepcaudit.exe (G:\Dubreuilville Audits\freepcaudit.exe)  
hppfaxprintersrv.exe (C:\Program Files (x86)\HP\Digital Imaging\Fax\Fax Driver 0.6 Base\hppfaxprintersrv.exe)  
HPTLBXFX.exe (C:\Program Files (x86)\HP\ToolboxFX\bin\HPTLBXFX.exe)  
hpwuschd2.exe (C:\Program Files (x86)\HP\HP Software Update\hpwuschd2.exe)

HxTsr.exe (C:\Program  
Files\WindowsApps\microsoft.windowscommunicationsapps\_16005.13426.20920.0\_x64\_\_8wekyb3d8b  
bwe\HxTsr.exe)  
igfxHK.exe (C:\WINDOWS\system32\igfxHK.exe)  
igfxTray.exe (C:\WINDOWS\system32\igfxTray.exe)  
iusb3mon.exe (C:\Program Files (x86)\Intel\Intel(R) USB 3.0 eXtensible Host Controller  
Driver\Application\iusb3mon.exe)  
jusched.exe (C:\Program Files (x86)\Common Files\Java\Java Update\jusched.exe)  
LHBeacon.exe (C:\Program Files (x86)\Hewlett-Packard\HP Touchpoint Manager\Discover HP  
Touchpoint Manager\LHBeacon.exe)  
PccNtMon.exe (C:\Program Files (x86)\Trend Micro\Client Server Security Agent\PccNTMon.exe)  
PrivacyIconClient.exe (C:\Program Files (x86)\Intel\Intel(R) Management Engine  
Components\IMSS\PrivacyIconClient.exe)  
RAVBg64.exe (C:\Program Files\Realtek\Audio\HDA\RAVBg64.exe)  
RtkNGUI64.exe (C:\Program Files\Realtek\Audio\HDA\RtkNGUI64.exe)  
RuntimeBroker.exe (C:\Windows\System32\RuntimeBroker.exe)  
RuntimeBroker.exe (C:\Windows\System32\RuntimeBroker.exe)  
RuntimeBroker.exe (C:\Windows\System32\RuntimeBroker.exe)  
RuntimeBroker.exe (C:\Windows\System32\RuntimeBroker.exe)  
RuntimeBroker.exe (C:\Windows\System32\RuntimeBroker.exe)  
RuntimeBroker.exe (C:\Windows\System32\RuntimeBroker.exe)  
SearchApp.exe (C:\Windows\SystemApps\Microsoft.Windows.Search\_cw5n1h2txyewy\SearchApp.exe)  
SearchProtocolHost.exe (C:\WINDOWS\system32\SearchProtocolHost.exe)  
SecurityHealthSystray.exe (C:\Windows\System32\SecurityHealthSystray.exe)  
ShellExperienceHost.exe  
(C:\Windows\SystemApps\ShellExperienceHost\_cw5n1h2txyewy\ShellExperienceHost.exe)  
sihost.exe (C:\WINDOWS\system32\sihost.exe)  
StartMenuExperienceHost.exe  
(C:\Windows\SystemApps\Microsoft.Windows.StartMenuExperienceHost\_cw5n1h2txyewy\StartMenuE  
xperienceHost.exe)  
svchost.exe (C:\WINDOWS\system32\svchost.exe)  
svchost.exe (C:\WINDOWS\system32\svchost.exe)  
svchost.exe (C:\WINDOWS\system32\svchost.exe)  
svchost.exe (C:\WINDOWS\system32\svchost.exe)  
taskhostw.exe (C:\WINDOWS\system32\taskhostw.exe)  
TeamViewer.exe (C:\Program Files (x86)\TeamViewer\TeamViewer.exe)  
TextInputHost.exe  
(C:\Windows\SystemApps\Microsoft.Windows.Client.CBS\_cw5n1h2txyewy\InputApp\TextInputHost.exe  
)  
YourPhone.exe (C:\Program  
Files\WindowsApps\Microsoft.YourPhone\_1.21042.137.0\_x64\_\_8wekyb3d8bbwe\YourPhone.exe)

SYSTEM

=====

Host name: LIBRARY2-HP

IP-address: 127.0.0.1

User name: Library2-HP\Library 2

Description:

Operating system: Microsoft Windows 10 Pro (version 10.0.19042; build 19042)

Name: Microsoft Windows 10 Pro

Version: 10.0.19042

Build: 19042

Install date: 09/06/2021 9:57:24 PM

Windows product ID: 00331-20020-00000-AA153

Windows product key: Volume License (MAK/KMS)

Internet Explorer version: 11.789.19041.0

Model: HP ProDesk 600 G1 SFF

System type: x64-based PC

BIOS: Hewlett-Packard (version: L01 v02.57; date: 11/12/2014)

Manufacturer: Hewlett-Packard

Version: L01 v02.57

Date: 11/12/2014

Serial number: 2UA5151DKK

Motherboard: Hewlett-Packard (18E7)

Manufacturer: Hewlett-Packard

Product: 18E7

Version:

Chassis: Low Profile Desktop

Processor: Intel(R) Core(TM) i5-4590 CPU @ 3.30GHz (architecture: x64; 3301 MHz)

Name: Intel(R) Core(TM) i5-4590 CPU @ 3.30GHz

Manufacturer: GenuineIntel

Max clock speed: 3301 MHz

Architecture: x64

Level 2 cache size: 1024 KB

Socket type: SOCKET 0

Version:

Physical memory: 3.9 GB

Memory slot: 4.0 GB (BANK 0; form factor: DIMM; memory type: Unknown)

Capacity: 4.0 GB

Device locator: DIMM1

Bank label: BANK 0

Form factor: DIMM

Memory type: Unknown

Manufacturer: Hynix/Hyundai

Speed: 1600 ns  
Max capacity: 32.0 GB  
Memory slot: Empty  
Capacity:  
Device locator:  
Bank label:  
Form factor:  
Memory type:  
Manufacturer:  
Speed:  
Max capacity: 32.0 GB  
Memory slot: Empty  
Capacity:  
Device locator:  
Bank label:  
Form factor:  
Memory type:  
Manufacturer:  
Speed:  
Max capacity: 32.0 GB  
Memory slot: Empty  
Capacity:  
Device locator:  
Bank label:  
Form factor:  
Memory type:  
Manufacturer:  
Speed:  
Max capacity: 32.0 GB  
Disk: ST500DM0 02-1BD142 SCSI Disk Device (465.8 GB)  
Caption: ST500DM0 02-1BD142 SCSI Disk Device  
Serial number: Z6EGNFP2  
Size: 465.8 GB  
Manufacturer: (Standard disk drives)  
Interface type: IDE  
Media type: Fixed hard disk media  
Bytes per sector: 512  
Heads: 255  
Cylinders: 60801  
Sectors: 976768065  
Tracks: 15504255  
Disk: USB DISK 3.0 USB Device (7.4 GB)  
Caption: USB DISK 3.0 USB Device  
Serial number: 087A108490B0

Size: 7.4 GB

Manufacturer: (Standard disk drives)

Interface type: USB

Media type: Removable Media

Bytes per sector: 512

Heads: 255

Cylinders: 963

Sectors: 15470595

Tracks: 245565

Logical drive: C: (Local Fixed Disk; size: 451.7 GB; free space: 304.8 GB; file system: NTFS)

Name: C:

Description: Local Fixed Disk

Size: 451.7 GB

Free space: 304.8 GB

File system: NTFS

Serial number: CA95F4A9

Network path:

Logical drive: D: (Local Fixed Disk; size: 12.9 GB; free space: 12.8 GB; file system: NTFS)

Name: D:

Description: Local Fixed Disk

Size: 12.9 GB

Free space: 12.8 GB

File system: NTFS

Serial number: 80BEBE30

Network path:

Logical drive: E: (Local Fixed Disk; size: 96.0 MB; free space: 46.8 MB; file system: FAT32)

Name: E:

Description: Local Fixed Disk

Size: 96.0 MB

Free space: 46.8 MB

File system: FAT32

Serial number: 0A098F86

Network path:

Logical drive: F: (CD-ROM Disc)

Name: F:

Description: CD-ROM Disc

Size:

Free space:

File system:

Serial number:

Network path:

Logical drive: G: (Removable Disk; size: 7.4 GB; free space: 6.4 GB; file system: FAT32)

Name: G:

Description: Removable Disk

Size: 7.4 GB  
Free space: 6.4 GB  
File system: FAT32  
Serial number: AED6434E  
Network path:  
CD-ROM: hp DVD A DS8ACSH SCSI CdRom Device (DVD Writer)  
Name: hp DVD A DS8ACSH SCSI CdRom Device  
Media type: DVD Writer  
Manufacturer: (Standard CD-ROM drives)  
Drive: F:  
Video: Intel(R) HD Graphics 4600 (1920x1080x32b)  
Name: Intel(R) HD Graphics 4600  
Current horizontal resolution: 1920  
Current vertical resolution: 1080  
Current bits per pixel: 32  
Current refresh rate: 60 Hz  
Memory size: 1.0 GB  
Monitor: HP P231  
Manufacturer: HP  
Serial number: CNC5110G1J  
Manufacture date: 2015 week 11  
Printer: Send To OneNote 16  
Name: Send To OneNote 16  
Default printer: False  
Network printer: False  
Port name: nul:  
Printer: OneNote  
Name: OneNote  
Default printer: False  
Network printer: False  
Port name:  
Microsoft.Office.OneNote\_16001.12624.20042.0\_x64\_\_8wekyb3d8bbwe\_microsoft.onenoteim\_S-1-5-21-1785047191-3656201665-772987507-1001  
Printer: Microsoft XPS Document Writer  
Name: Microsoft XPS Document Writer  
Default printer: False  
Network printer: False  
Port name: PORTPROMPT:  
Printer: Microsoft Print to PDF  
Name: Microsoft Print to PDF  
Default printer: False  
Network printer: False  
Port name: PORTPROMPT:  
Printer: HP LaserJet Professional CM1410 Series PCL 6 (Copy 1) (default printer)

Name: HP LaserJet Professional CM1410 Series PCL 6 (Copy 1)

Default printer: True

Network printer: False

Port name: 192.168.24.105

Printer: HP LaserJet Professional CM1410 Series Fax

Name: HP LaserJet Professional CM1410 Series Fax

Default printer: False

Network printer: False

Port name: HPFax1

Printer: HP ePrint

Name: HP ePrint

Default printer: False

Network printer: False

Port name: LPT1:

Printer: Foxit PhantomPDF Printer

Name: Foxit PhantomPDF Printer

Default printer: False

Network printer: False

Port name: FOXIT\_PDF:

Printer: Fax

Name: Fax

Default printer: False

Network printer: False

Port name: SHRFAQ:

Printer: Adobe PDF

Name: Adobe PDF

Default printer: False

Network printer: False

Port name: Documents\\*.pdf

Multimedia: Realtek High Definition Audio

Name: Realtek High Definition Audio

Manufacturer: Realtek

Network adapter: Intel(R) Ethernet Connection I217-LM

Adapter type: Ethernet 802.3

Net connection status: Media disconnected

Manufacturer: Intel

Speed: 0.0 bps

Adapter IP-address:

Adapter MAC-address: 8C:DC:D4:2C:FE:CF

DHCP enabled: True

DHCP server:

DNS domain:

WINS primary server:

WINS secondary server:

Network adapter: D-Link DWA-566 Wireless N 300 Dual Band PCIe Desktop Adapter

Adapter type: Ethernet 802.3

Net connection status: Media disconnected

Manufacturer: Qualcomm Atheros Communications Inc.

Speed: 0.0 bps

Adapter IP-address:

Adapter MAC-address: E8:CC:18:0F:83:F6

DHCP enabled: True

DHCP server:

DNS domain:

WINS primary server:

WINS secondary server:

Local account: Library2-HP\Administrator

Caption: Library2-HP\Administrator

Name: Administrator

Domain: Library2-HP

Description: Built-in account for administering the computer/domain

SID: S-1-5-21-1785047191-3656201665-772987507-500

Disabled: True

Local account: Library2-HP\DefaultAccount

Caption: Library2-HP\DefaultAccount

Name: DefaultAccount

Domain: Library2-HP

Description: A user account managed by the system.

SID: S-1-5-21-1785047191-3656201665-772987507-503

Disabled: True

Local account: Library2-HP\Guest

Caption: Library2-HP\Guest

Name: Guest

Domain: Library2-HP

Description: Built-in account for guest access to the computer/domain

SID: S-1-5-21-1785047191-3656201665-772987507-501

Disabled: True

Local account: Library2-HP\Library 2

Caption: Library2-HP\Library 2

Name: Library 2

Domain: Library2-HP

Description:

SID: S-1-5-21-1785047191-3656201665-772987507-1001

Disabled: False

Local account: Library2-HP\WDAGUtilityAccount

Caption: Library2-HP\WDAGUtilityAccount

Name: WDAGUtilityAccount

Domain: Library2-HP

Description: A user account managed and used by the system for Windows Defender Application Guard scenarios.

SID: S-1-5-21-1785047191-3656201665-772987507-504

Disabled: True

Share: ADMIN\$ (Remote Admin)

Name: ADMIN\$

Caption: Remote Admin

Path: C:\WINDOWS

Type: Disk Drive Admin

Share: C\$ (Default share)

Name: C\$

Caption: Default share

Path: C:\

Type: Disk Drive Admin

Share: D\$ (Default share)

Name: D\$

Caption: Default share

Path: D:\

Type: Disk Drive Admin

Share: E\$ (Default share)

Name: E\$

Caption: Default share

Path: E:\

Type: Disk Drive Admin

Share: HP LaserJet Professional CM1410 Series PCL 6 (Copy 1) (HP LaserJet Professional CM1410 Series PCL 6 (Copy 1))

Name: HP LaserJet Professional CM1410 Series PCL 6 (Copy 1)

Caption: HP LaserJet Professional CM1410 Series PCL 6 (Copy 1)

Path: HP LaserJet Professional CM1410 Series PCL 6 (Copy 1),LocalsplOnly

Type: Print Queue

Share: IPC\$ (Remote IPC)

Name: IPC\$

Caption: Remote IPC

Path:

Type: IPC Admin

Share: print\$ (Printer Drivers)

Name: print\$

Caption: Printer Drivers

Path: C:\windows\system32\spool\drivers

Type: Disk Drive

Share: Users (Users)

Name: Users

Caption: Users

Path: C:\Users

Type: Disk Drive  
System hotfix: KB4562830 - Update  
System hotfix: KB5003173 - Security Update  
System hotfix: KB5003242 - Security Update  
Startup: Library2-HP\Library 2: WarThunderLauncher (C:\WarThunder\launcher.exe)  
Name: WarThunderLauncher  
Command: C:\WarThunder\launcher.exe  
Location: HKU\S-1-5-21-1785047191-3656201665-772987507-1001\SOFTWARE\Microsoft\Windows\CurrentVersion\Run  
User: Library2-HP\Library 2  
Startup: Library2-HP\Library 2: Steam ("C:\Program Files (x86)\Steam\steam.exe" -silent)  
Name: Steam  
Command: "C:\Program Files (x86)\Steam\steam.exe" -silent  
Location: HKU\S-1-5-21-1785047191-3656201665-772987507-1001\SOFTWARE\Microsoft\Windows\CurrentVersion\Run  
User: Library2-HP\Library 2  
Startup: Library2-HP\Library 2: Polar FlowSync (C:\Program Files (x86)\Polar\Polar FlowSync\flowsync.exe)  
Name: Polar FlowSync  
Command: C:\Program Files (x86)\Polar\Polar FlowSync\flowsync.exe  
Location: HKU\S-1-5-21-1785047191-3656201665-772987507-1001\SOFTWARE\Microsoft\Windows\CurrentVersion\Run  
User: Library2-HP\Library 2  
Startup: Library2-HP\Library 2: OneDrive ("C:\Users\Library 2\AppData\Local\Microsoft\OneDrive\OneDrive.exe" /background)  
Name: OneDrive  
Command: "C:\Users\Library 2\AppData\Local\Microsoft\OneDrive\OneDrive.exe" /background  
Location: HKU\S-1-5-21-1785047191-3656201665-772987507-1001\SOFTWARE\Microsoft\Windows\CurrentVersion\Run  
User: Library2-HP\Library 2  
Startup: Public: SecurityHealth (%windir%\system32\SecurityHealthSystray.exe)  
Name: SecurityHealth  
Command: %windir%\system32\SecurityHealthSystray.exe  
Location: HKLM\SOFTWARE\Microsoft\Windows\CurrentVersion\Run  
User: Public  
Startup: Public: IgfxTray ("C:\windows\system32\igfxtray.exe")  
Name: IgfxTray  
Command: "C:\windows\system32\igfxtray.exe"  
Location: HKLM\SOFTWARE\Microsoft\Windows\CurrentVersion\Run  
User: Public  
Startup: Public: RTHDVCPL ("C:\Program Files\Realtek\Audio\HDA\RtkNGUI64.exe" -s)  
Name: RTHDVCPL  
Command: "C:\Program Files\Realtek\Audio\HDA\RtkNGUI64.exe" -s  
Location: HKLM\SOFTWARE\Microsoft\Windows\CurrentVersion\Run

User: Public

Startup: Public: HP LaserJet Professional CM1410 Series Fax (C:\Program Files (x86)\HP\Digital Imaging\Fax\Fax Driver 0.6 Base\hppfaxprintersrv.exe "HP LaserJet Professional CM1410 Series Fax")

Name: HP LaserJet Professional CM1410 Series Fax

Command: C:\Program Files (x86)\HP\Digital Imaging\Fax\Fax Driver 0.6 Base\hppfaxprintersrv.exe "HP LaserJet Professional CM1410 Series Fax"

Location: HKLM\SOFTWARE\Microsoft\Windows\CurrentVersion\Run

User: Public

Startup: Public: RtHDVBg ("C:\Program Files\Realtek\Audio\HDA\RAVBg64.exe" /ANDREA\_BF\_BYPASS)

Name: RtHDVBg

Command: "C:\Program Files\Realtek\Audio\HDA\RAVBg64.exe" /ANDREA\_BF\_BYPASS

Location: HKLM\SOFTWARE\Microsoft\Windows\CurrentVersion\Run

User: Public

Startup: Public: AdobeAAMUpdater-1.0 ("C:\Program Files (x86)\Common Files\Adobe\OOBE\PDApp\UWA\UpdaterStartupUtility.exe")

Name: AdobeAAMUpdater-1.0

Command: "C:\Program Files (x86)\Common Files\Adobe\OOBE\PDApp\UWA\UpdaterStartupUtility.exe"

Location: HKLM\SOFTWARE\Microsoft\Windows\CurrentVersion\Run

User: Public

Startup: Public: AdobeGCInvoker-1.0 ("C:\Program Files (x86)\Common Files\Adobe\AdobeGCClient\AGCInvokerUtility.exe")

Name: AdobeGCInvoker-1.0

Command: "C:\Program Files (x86)\Common Files\Adobe\AdobeGCClient\AGCInvokerUtility.exe"

Location: HKLM\SOFTWARE\Microsoft\Windows\CurrentVersion\Run

User: Public

## SOFTWARE

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Adobe Acrobat DC, Version: 18.009.20050, Publisher: Adobe Systems Incorporated, Install date: 2020-02-11, Size: 3.2 GB

Adobe Flash Player 32 PPAPI, Version: 32.0.0.363, Publisher: Adobe, Size: 5.0 MB

Adobe Genuine Service, Publisher: Adobe

Advanced IP Scanner 2.5, Version: 2.5.3646, Publisher: Famatech, Install date: 2018-11-15, Size: 35.0 MB

Bonjour, Version: 3.0.0.10, Publisher: Apple Inc., Install date: 2015-04-07, Size: 2.0 MB

CyberLink Power2Go 8, Version: 8.0.3.3207, Publisher: CyberLink Corp., Install date: 2015-04-07, Size: 266.0 MB

CyberLink PowerDVD 12, Version: 12.0.2.3212, Publisher: CyberLink Corp., Install date: 2015-04-07, Size: 270.0 MB

Defraggler, Version: 2.21, Publisher: Piriform

Discover HP Touchpoint Manager, Version: 1.0.15.1, Publisher: Hewlett-Packard Company, Install date: 2015-04-07, Size: 400.0 KB

D-Link DWA-566, Publisher: D-Link, Install date: 2015-09-30  
FileViewPro, Version: 1.2.1.0, Publisher: Solvusoft Corporation, Install date: 2016-08-03, Size: 58.4 MB  
Foxit PhantomPDF, Version: 6.0.16.324, Publisher: Foxit Corporation, Install date: 2015-04-07, Size: 581.8 MB  
Google Chrome, Version: 88.0.4324.190, Publisher: Google LLC, Install date: 2021-03-04  
Google Earth Pro, Version: 7.3.3.7786, Publisher: Google, Install date: 2021-03-03, Size: 225.1 MB  
Google Toolbar for Internet Explorer, Version: 7.5.8231.2252, Publisher: Google Inc.  
Grand Theft Auto V, Publisher: Rockstar North  
HP Client Security Manager, Version: 8.3.4.1811, Publisher: Hewlett-Packard Company, Size: 88.6 MB  
HP Device Access Manager, Version: 8.3.2.0, Publisher: Hewlett-Packard Company, Install date: 2015-04-07, Size: 30.5 MB  
HP Documentation, Version: 1.3.0.0, Publisher: Hewlett-Packard, Install date: 2015-04-07, Size: 562.9 MB  
HP File Sanitizer, Version: 8.4.26.1, Publisher: Hewlett-Packard Company, Install date: 2015-04-07, Size: 17.2 MB  
HP LaserJet Professional CM1410 Series, Publisher: Hewlett-Packard  
HP LJ CM1410 MFP Series HP Scan, Version: 1.0.302.0, Publisher: Hewlett-Packard Co., Install date: 2015-09-30, Size: 12.5 MB  
HP Setup, Version: 9.1.15453.4066, Publisher: Hewlett-Packard Company, Install date: 2015-04-07, Size: 41.8 MB  
HP SoftPaq Download Manager, Version: 3.5.3.0, Publisher: Hewlett-Packard Company, Install date: 2015-04-07, Size: 24.0 MB  
HP Software Setup, Version: 8.7.4, Publisher: Hewlett-Packard Company, Install date: 2015-04-07, Size: 2.3 MB  
HP Support Assistant, Version: 8.0.29.6, Publisher: Hewlett-Packard Company, Install date: 2015-09-30, Size: 19.2 MB  
HP Support Information, Version: 13.00.0000, Publisher: Hewlett-Packard, Install date: 2015-04-07, Size: 1.7 MB  
HP Support Solutions Framework, Version: 12.0.30.219, Publisher: Hewlett-Packard Company, Install date: 2015-09-30, Size: 5.6 MB  
HP Theft Recovery, Version: 8.3.0.7, Publisher: Hewlett-Packard Company, Install date: 2015-04-07, Size: 7.7 MB  
HP Update, Version: 5.002.006.003, Publisher: Hewlett-Packard, Install date: 2015-09-30, Size: 3.0 MB  
HPLaserJetHelp\_LearnCenter, Version: 1.03.0000, Publisher: Hewlett-Packard, Install date: 2015-09-30, Size: 8.8 MB  
I.R.I.S. OCR, Version: 12.3.4.0, Publisher: HP, Install date: 2015-09-30, Size: 69.0 MB  
Intel(R) Control Center, Version: 1.2.1.1011, Publisher: Intel Corporation, Size: 1.5 MB  
Intel(R) Management Engine Components, Version: 9.5.15.1730, Publisher: Intel Corporation, Size: 20.5 MB  
Intel(R) Network Connections 18.1.59.0, Version: 18.1.59.0, Publisher: Intel, Install date: 2015-04-07, Size: 25.3 MB  
Intel(R) Processor Graphics, Version: 20.19.15.5126, Publisher: Intel Corporation, Size: 74.2 MB  
Intel(R) USB 3.0 eXtensible Host Controller Driver, Version: 2.5.0.19, Publisher: Intel Corporation, Size: 18.5 MB

Java 8 Update 91, Version: 8.0.910.15, Publisher: Oracle Corporation, Install date: 2016-06-15, Size: 89.4 MB

Marketsplash Shortcuts, Version: 1.0.0.9, Publisher: Hewlett-Packard, Install date: 2015-09-30, Size: 297.0 KB

McAfee True Key, Version: 5.3.138.1, Publisher: McAfee, LLC, Size: 211.0 MB

Microsoft Edge, Version: 91.0.864.41, Publisher: Microsoft Corporation, Install date: 2021-06-03

Microsoft Office Professional Plus 2016, Version: 16.0.4266.1001, Publisher: Microsoft Corporation

Microsoft OneDrive, Version: 21.083.0425.0003, Publisher: Microsoft Corporation, Size: 149.7 MB

Microsoft Update Health Tools, Version: 2.77.0.0, Publisher: Microsoft Corporation, Install date: 2021-06-04, Size: 1.2 MB

Microsoft Visual C++ 2005 Redistributable (x64), Version: 8.0.56336, Publisher: Microsoft Corporation, Install date: 2013-12-03, Size: 708.0 KB

Microsoft Visual C++ 2005 Redistributable (x64), Version: 8.0.61000, Publisher: Microsoft Corporation, Install date: 2015-10-02, Size: 572.0 KB

Microsoft Visual C++ 2005 Redistributable, Version: 8.0.61001, Publisher: Microsoft Corporation, Install date: 2015-10-02, Size: 298.0 KB

Microsoft Visual C++ 2008 Redistributable - x64 9.0.30729.17, Version: 9.0.30729, Publisher: Microsoft Corporation, Install date: 2013-12-03, Size: 788.0 KB

Microsoft Visual C++ 2008 Redistributable - x64 9.0.30729.6161, Version: 9.0.30729.6161, Publisher: Microsoft Corporation, Install date: 2015-04-07, Size: 788.0 KB

Microsoft Visual C++ 2008 Redistributable - x86 9.0.30729.17, Version: 9.0.30729, Publisher: Microsoft Corporation, Install date: 2013-12-03, Size: 596.0 KB

Microsoft Visual C++ 2008 Redistributable - x86 9.0.30729.4148, Version: 9.0.30729.4148, Publisher: Microsoft Corporation, Install date: 2015-04-07, Size: 596.0 KB

Microsoft Visual C++ 2008 Redistributable - x86 9.0.30729.6161, Version: 9.0.30729.6161, Publisher: Microsoft Corporation, Install date: 2015-04-07, Size: 600.0 KB

Microsoft Visual C++ 2010 x64 Redistributable - 10.0.40219, Version: 10.0.40219, Publisher: Microsoft Corporation, Install date: 2015-10-02, Size: 13.9 MB

Microsoft Visual C++ 2010 x86 Redistributable - 10.0.40219, Version: 10.0.40219, Publisher: Microsoft Corporation, Install date: 2015-10-02, Size: 11.1 MB

Microsoft Visual C++ 2012 Redistributable (x64) - 11.0.61030, Version: 11.0.61030.0, Publisher: Microsoft Corporation, Size: 20.5 MB

Microsoft Visual C++ 2012 Redistributable (x86) - 11.0.51106, Version: 11.0.51106.1, Publisher: Microsoft Corporation, Size: 17.4 MB

Microsoft Visual C++ 2013 Redistributable (x64) - 12.0.30501, Version: 12.0.30501.0, Publisher: Microsoft Corporation, Size: 20.6 MB

Microsoft Visual C++ 2013 Redistributable (x86) - 12.0.30501, Version: 12.0.30501.0, Publisher: Microsoft Corporation, Size: 17.2 MB

Microsoft Visual C++ 2017 Redistributable (x64) - 14.13.26020, Version: 14.13.26020.0, Publisher: Microsoft Corporation, Size: 23.6 MB

Microsoft Visual C++ 2017 Redistributable (x86) - 14.13.26020, Version: 14.13.26020.0, Publisher: Microsoft Corporation, Size: 20.2 MB

Microsoft Visual Studio 2010 Tools for Office Runtime (x64), Version: 10.0.50903, Publisher: Microsoft Corporation

Minecraft, Version: 1.0.3.0, Publisher: Mojang, Install date: 2016-06-10, Size: 2.5 MB  
OnlineMapFinder Internet Explorer Homepage and New Tab, Publisher: Mindspark Interactive Network  
ophcrack 3.6.0, Version: 3.6.0, Publisher: OS Objectif Sécurité SA  
PL-2303 USB-to-Serial, Version: 1.9.0, Publisher: Prolific Technology INC, Install date: 2015-04-07  
Polar FlowSync version 3.0.0.1337, Version: 3.0.0.1337, Publisher: Polar Electro Oy, Install date: 2019-05-02, Size: 86.8 MB  
Radmin Viewer 3.5.2, Version: 3.52.1.0000, Publisher: Famatech, Install date: 2019-11-11, Size: 11.6 MB  
Realtek High Definition Audio Driver, Version: 6.0.1.7548, Publisher: Realtek Semiconductor Corp., Install date: 2015-04-07  
Roblox Player for Library 2, Publisher: Roblox Corporation, Install date: 2019-03-07  
Skype™ 7.0, Version: 7.0.102, Publisher: Skype Technologies S.A., Install date: 2015-10-02, Size: 47.9 MB  
Star Conflict Launcher 1.0.1.76, Install date: 2016-08-30, Size: 8.6 MB  
Steam, Version: 2.10.91.91, Publisher: Valve Corporation  
TeamViewer 11, Version: 11.0.259193, Publisher: TeamViewer  
Trend Micro Security Agent, Version: 6.7.1478, Publisher: Trend Micro Inc., Size: 113.3 MB  
WinCDEmu, Version: 4.1, Publisher: Sysprogs  
Windows Driver Package - Polar Electro Oy (usbser) Ports (03/12/2015 6.0.2600.5), Version: 03/12/2015 6.0.2600.5, Publisher: Polar Electro Oy  
Yahoo Search Set, Publisher: Yahoo Inc.

## PROCESSES

=====

acrotray.exe (C:\Program Files (x86)\Adobe\Acrobat DC\Acrobat\acrotray.exe)  
AdobeARM.exe (C:\Program Files (x86)\Common Files\Adobe\ARM\1.0\AdobeARM.exe)  
AdobeGCClient.exe (C:\Program Files (x86)\Common Files\Adobe\AdobeGCClient\AdobeGCClient.exe)  
AirNCFG.exe (C:\Program Files (x86)\D-Link\DWA-566\AirNCFG.exe)  
backgroundTaskHost.exe (C:\WINDOWS\system32\backgroundTaskHost.exe)  
CLMLSvc\_P2G8.exe (C:\Program Files (x86)\CyberLink\Power2Go8\CLMLSvc\_P2G8.exe)  
CORESHREDDER.exe (C:\Program Files (x86)\Hewlett-Packard\File Sanitizer\CORESHREDDER.exe)  
dllhost.exe (C:\WINDOWS\system32\DllHost.exe)  
dllhost.exe (C:\WINDOWS\system32\DllHost.exe)  
DPAgent.exe (c:\Program Files (x86)\Hewlett-Packard\HP ProtectTools Security Manager\Bin\DPAgent.exe)  
DpAgent.exe (c:\Program Files\Hewlett-Packard\HP ProtectTools Security Manager\Bin\DPAgent.exe)  
explorer.exe (C:\WINDOWS\Explorer.EXE)  
freepcaudit.exe (G:\Dubreuilville Audits\freepcaudit.exe)  
hppfaxprintersrv.exe (C:\Program Files (x86)\HP\Digital Imaging\Fax\Fax Driver 0.6 Base\hppfaxprintersrv.exe)  
HPTLBXFX.exe (C:\Program Files (x86)\HP\ToolboxFX\bin\HPTLBXFX.exe)  
hpwuschd2.exe (C:\Program Files (x86)\HP\HP Software Update\hpwuschd2.exe)

HxTsr.exe (C:\Program  
Files\WindowsApps\microsoft.windowscommunicationsapps\_16005.13426.20920.0\_x64\_\_8wekyb3d8b  
bwe\HxTsr.exe)  
igfxHK.exe (C:\WINDOWS\system32\igfxHK.exe)  
igfxTray.exe (C:\WINDOWS\system32\igfxTray.exe)  
iusb3mon.exe (C:\Program Files (x86)\Intel\Intel(R) USB 3.0 eXtensible Host Controller  
Driver\Application\iusb3mon.exe)  
jusched.exe (C:\Program Files (x86)\Common Files\Java\Java Update\jusched.exe)  
LHBeacon.exe (C:\Program Files (x86)\Hewlett-Packard\HP Touchpoint Manager\Discover HP  
Touchpoint Manager\LHBeacon.exe)  
PccNtMon.exe (C:\Program Files (x86)\Trend Micro\Client Server Security Agent\PccNTMon.exe)  
PrivacyIconClient.exe (C:\Program Files (x86)\Intel\Intel(R) Management Engine  
Components\IMSS\PrivacyIconClient.exe)  
RAVBg64.exe (C:\Program Files\Realtek\Audio\HDA\RAVBg64.exe)  
RtkNGUI64.exe (C:\Program Files\Realtek\Audio\HDA\RtkNGUI64.exe)  
RuntimeBroker.exe (C:\Windows\System32\RuntimeBroker.exe)  
RuntimeBroker.exe (C:\Windows\System32\RuntimeBroker.exe)  
RuntimeBroker.exe (C:\Windows\System32\RuntimeBroker.exe)  
RuntimeBroker.exe (C:\Windows\System32\RuntimeBroker.exe)  
RuntimeBroker.exe (C:\Windows\System32\RuntimeBroker.exe)  
RuntimeBroker.exe (C:\Windows\System32\RuntimeBroker.exe)  
SearchApp.exe (C:\Windows\SystemApps\Microsoft.Windows.Search\_cw5n1h2txyewy\SearchApp.exe)  
SearchProtocolHost.exe (C:\WINDOWS\system32\SearchProtocolHost.exe)  
SecurityHealthSystray.exe (C:\Windows\System32\SecurityHealthSystray.exe)  
ShellExperienceHost.exe  
(C:\Windows\SystemApps\ShellExperienceHost\_cw5n1h2txyewy\ShellExperienceHost.exe)  
sihost.exe (C:\WINDOWS\system32\sihost.exe)  
StartMenuExperienceHost.exe  
(C:\Windows\SystemApps\Microsoft.Windows.StartMenuExperienceHost\_cw5n1h2txyewy\StartMenuE  
xperienceHost.exe)  
svchost.exe (C:\WINDOWS\system32\svchost.exe)  
svchost.exe (C:\WINDOWS\system32\svchost.exe)  
svchost.exe (C:\WINDOWS\system32\svchost.exe)  
svchost.exe (C:\WINDOWS\system32\svchost.exe)  
taskhostw.exe (C:\WINDOWS\system32\taskhostw.exe)  
TeamViewer.exe (C:\Program Files (x86)\TeamViewer\TeamViewer.exe)  
TextInputHost.exe  
(C:\Windows\SystemApps\Microsoft.Windows.Client.CBS\_cw5n1h2txyewy\InputApp\TextInputHost.exe  
)  
YourPhone.exe (C:\Program  
Files\WindowsApps\Microsoft.YourPhone\_1.21042.137.0\_x64\_\_8wekyb3d8bbwe\YourPhone.exe)

SYSTEM

=====

Host name: LIBRARY1-HP

IP-address: 169.254.181.159

User name: Library1-HP\Library 1

Description:

Operating system: Microsoft Windows 10 Pro (version 10.0.19042; build 19042)

Name: Microsoft Windows 10 Pro

Version: 10.0.19042

Build: 19042

Install date: 26/06/2021 6:16:32 AM

Windows product ID: 00331-20020-00000-AA748

Windows product key: Volume License (MAK/KMS)

Internet Explorer version: 11.789.19041.0

Model: HP ProDesk 600 G1 SFF

System type: x64-based PC

BIOS: Hewlett-Packard (version: L01 v02.57; date: 11/12/2014)

Manufacturer: Hewlett-Packard

Version: L01 v02.57

Date: 11/12/2014

Serial number: 2UA5151DFR

Motherboard: Hewlett-Packard (18E7)

Manufacturer: Hewlett-Packard

Product: 18E7

Version:

Chassis: Low Profile Desktop

Processor: Intel(R) Core(TM) i5-4590 CPU @ 3.30GHz (architecture: x64; 3301 MHz)

Name: Intel(R) Core(TM) i5-4590 CPU @ 3.30GHz

Manufacturer: GenuineIntel

Max clock speed: 3301 MHz

Architecture: x64

Level 2 cache size: 1024 KB

Socket type: SOCKET 0

Version:

Physical memory: 3.9 GB

Memory slot: 4.0 GB (BANK 0; form factor: DIMM; memory type: Unknown)

Capacity: 4.0 GB

Device locator: DIMM1

Bank label: BANK 0

Form factor: DIMM

Memory type: Unknown

Manufacturer: Hynix/Hyundai

Speed: 1600 ns  
Max capacity: 32.0 GB  
Memory slot: Empty  
Capacity:  
Device locator:  
Bank label:  
Form factor:  
Memory type:  
Manufacturer:  
Speed:  
Max capacity: 32.0 GB  
Memory slot: Empty  
Capacity:  
Device locator:  
Bank label:  
Form factor:  
Memory type:  
Manufacturer:  
Speed:  
Max capacity: 32.0 GB  
Memory slot: Empty  
Capacity:  
Device locator:  
Bank label:  
Form factor:  
Memory type:  
Manufacturer:  
Speed:  
Max capacity: 32.0 GB  
Disk: ST500DM0 02-1BD142 SCSI Disk Device (465.8 GB)  
Caption: ST500DM0 02-1BD142 SCSI Disk Device  
Serial number: Z6EFV7QV  
Size: 465.8 GB  
Manufacturer: (Standard disk drives)  
Interface type: IDE  
Media type: Fixed hard disk media  
Bytes per sector: 512  
Heads: 255  
Cylinders: 60801  
Sectors: 976768065  
Tracks: 15504255  
Disk: USB DISK 3.0 USB Device (7.4 GB)  
Caption: USB DISK 3.0 USB Device  
Serial number: 087A108490B0

Size: 7.4 GB  
Manufacturer: (Standard disk drives)  
Interface type: USB  
Media type: Removable Media  
Bytes per sector: 512  
Heads: 255  
Cylinders: 963  
Sectors: 15470595  
Tracks: 245565  
Logical drive: C: (Local Fixed Disk; size: 451.7 GB; free space: 377.0 GB; file system: NTFS)  
Name: C:  
Description: Local Fixed Disk  
Size: 451.7 GB  
Free space: 377.0 GB  
File system: NTFS  
Serial number: 889AA4E8  
Network path:  
Logical drive: D: (Local Fixed Disk; size: 12.9 GB; free space: 1.4 GB; file system: NTFS)  
Name: D:  
Description: Local Fixed Disk  
Size: 12.9 GB  
Free space: 1.4 GB  
File system: NTFS  
Serial number: 68089BBA  
Network path:  
Logical drive: E: (Local Fixed Disk; size: 96.0 MB; free space: 46.8 MB; file system: FAT32)  
Name: E:  
Description: Local Fixed Disk  
Size: 96.0 MB  
Free space: 46.8 MB  
File system: FAT32  
Serial number: A870F35A  
Network path:  
Logical drive: F: (CD-ROM Disc)  
Name: F:  
Description: CD-ROM Disc  
Size:  
Free space:  
File system:  
Serial number:  
Network path:  
Logical drive: G: (Removable Disk; size: 7.4 GB; free space: 6.4 GB; file system: FAT32)  
Name: G:  
Description: Removable Disk

Size: 7.4 GB  
Free space: 6.4 GB  
File system: FAT32  
Serial number: AED6434E  
Network path:  
CD-ROM: hp CDDVDW SN-208FB SCSI CdRom Device (DVD Writer)  
Name: hp CDDVDW SN-208FB SCSI CdRom Device  
Media type: DVD Writer  
Manufacturer: (Standard CD-ROM drives)  
Drive: F:  
Video: Intel(R) HD Graphics 4600 (1920x1080x32b)  
Name: Intel(R) HD Graphics 4600  
Current horizontal resolution: 1920  
Current vertical resolution: 1080  
Current bits per pixel: 32  
Current refresh rate: 60 Hz  
Memory size: 1.0 GB  
Monitor: HP P231  
Manufacturer: HP  
Serial number: CNC5110G20  
Manufacture date: 2015 week 11  
Printer: Send To OneNote 16  
Name: Send To OneNote 16  
Default printer: False  
Network printer: False  
Port name: nul:  
Printer: OneNote for Windows 10  
Name: OneNote for Windows 10  
Default printer: False  
Network printer: False  
Port name:  
Microsoft.Office.OneNote\_16001.13801.20534.0\_x64\_\_8wekyb3d8bbwe\_microsoft.onenoteim\_S-1-5-21-206420413-162147857-2219175960-1001  
Printer: Microsoft XPS Document Writer  
Name: Microsoft XPS Document Writer  
Default printer: False  
Network printer: False  
Port name: PORTPROMPT:  
Printer: Microsoft Print to PDF  
Name: Microsoft Print to PDF  
Default printer: False  
Network printer: False  
Port name: PORTPROMPT:  
Printer: HP LaserJet Professional CM1410 Series PCL 6 (default printer)

Name: HP LaserJet Professional CM1410 Series PCL 6  
Default printer: True  
Network printer: False  
Port name: 192.168.24.192  
Printer: HP LaserJet Professional CM1410 Series Fax  
Name: HP LaserJet Professional CM1410 Series Fax  
Default printer: False  
Network printer: False  
Port name: HPFax1  
Printer: HP ePrint  
Name: HP ePrint  
Default printer: False  
Network printer: False  
Port name: LPT1:  
Printer: Foxit PhantomPDF Printer  
Name: Foxit PhantomPDF Printer  
Default printer: False  
Network printer: False  
Port name: FOXIT\_PDF:  
Printer: Fax  
Name: Fax  
Default printer: False  
Network printer: False  
Port name: SHRFAQ:  
Printer: Adobe PDF  
Name: Adobe PDF  
Default printer: False  
Network printer: False  
Port name: Documents\\*.pdf  
Multimedia: Realtek High Definition Audio  
Name: Realtek High Definition Audio  
Manufacturer: Realtek  
Network adapter: Intel(R) Ethernet Connection I217-LM  
Adapter type: Ethernet 802.3  
Net connection status: Media disconnected  
Manufacturer: Intel  
Speed: 0.0 bps  
Adapter IP-address:  
Adapter MAC-address: 8C:DC:D4:2C:FE:C3  
DHCP enabled: True  
DHCP server:  
DNS domain:  
WINS primary server:  
WINS secondary server:

Network adapter: D-Link DWA-566 Wireless N 300 Dual Band PCIe Desktop Adapter

Adapter type: Ethernet 802.3

Net connection status: Connected

Manufacturer: Qualcomm Atheros Communications Inc.

Speed: 300.0 Mbps

Adapter IP-address: 169.254.181.159

Adapter MAC-address: E8:CC:18:0F:84:96

DHCP enabled: True

DHCP server: 192.168.24.3

DNS domain: dubreuilville.local

WINS primary server:

WINS secondary server:

Local account: Library1-HP\Administrator

Caption: Library1-HP\Administrator

Name: Administrator

Domain: Library1-HP

Description: Built-in account for administering the computer/domain

SID: S-1-5-21-206420413-162147857-2219175960-500

Disabled: True

Local account: Library1-HP\DefaultAccount

Caption: Library1-HP\DefaultAccount

Name: DefaultAccount

Domain: Library1-HP

Description: A user account managed by the system.

SID: S-1-5-21-206420413-162147857-2219175960-503

Disabled: True

Local account: Library1-HP\Guest

Caption: Library1-HP\Guest

Name: Guest

Domain: Library1-HP

Description: Built-in account for guest access to the computer/domain

SID: S-1-5-21-206420413-162147857-2219175960-501

Disabled: True

Local account: Library1-HP\Library 1

Caption: Library1-HP\Library 1

Name: Library 1

Domain: Library1-HP

Description:

SID: S-1-5-21-206420413-162147857-2219175960-1001

Disabled: False

Local account: Library1-HP\WDAGUtilityAccount

Caption: Library1-HP\WDAGUtilityAccount

Name: WDAGUtilityAccount

Domain: Library1-HP

Description: A user account managed and used by the system for Windows Defender Application Guard scenarios.

SID: S-1-5-21-206420413-162147857-2219175960-504

Disabled: True

Share: ADMIN\$ (Remote Admin)

Name: ADMIN\$

Caption: Remote Admin

Path: C:\WINDOWS

Type: Disk Drive Admin

Share: C\$ (Default share)

Name: C\$

Caption: Default share

Path: C:\

Type: Disk Drive Admin

Share: D\$ (Default share)

Name: D\$

Caption: Default share

Path: D:\

Type: Disk Drive Admin

Share: E\$ (Default share)

Name: E\$

Caption: Default share

Path: E:\

Type: Disk Drive Admin

Share: IPC\$ (Remote IPC)

Name: IPC\$

Caption: Remote IPC

Path:

Type: IPC Admin

System hotfix: KB4562830 - Update

System hotfix: KB4577586 - Update

System hotfix: KB4580325 - Security Update

System hotfix: KB5003503 - Update

System hotfix: KB5003537 - Update

System hotfix: KB5003637 - Security Update

Startup: Library1-HP\Library 1: OneDrive ("C:\Users\Library 1\AppData\Local\Microsoft\OneDrive\OneDrive.exe" /background)

Name: OneDrive

Command: "C:\Users\Library 1\AppData\Local\Microsoft\OneDrive\OneDrive.exe" /background

Location: HKU\S-1-5-21-206420413-162147857-2219175960-1001\SOFTWARE\Microsoft\Windows\CurrentVersion\Run

User: Library1-HP\Library 1

Startup: Library1-HP\Library 1: D371FFD6DE6C5BEBB9A669E31D063E8DC6A40F25.\_service\_run ("C:\Program Files (x86)\Microsoft\Edge\Application\msedge.exe" --type=service /prefetch:8)

Name: D371FFD6DE6C5BEBB9A669E31D063E8DC6A40F25.\_service\_run  
Command: "C:\Program Files (x86)\Microsoft\Edge\Application\msedge.exe" --type=service  
/prefetch:8  
Location: HKU\S-1-5-21-206420413-162147857-2219175960-1001\SOFTWARE\Microsoft\Windows\CurrentVersion\Run  
User: Library1-HP\Library 1  
Startup: Public: SecurityHealth (%windir%\system32\SecurityHealthSystray.exe)  
Name: SecurityHealth  
Command: %windir%\system32\SecurityHealthSystray.exe  
Location: HKLM\SOFTWARE\Microsoft\Windows\CurrentVersion\Run  
User: Public  
Startup: Public: IgfxTray ("C:\windows\system32\igfxtray.exe")  
Name: IgfxTray  
Command: "C:\windows\system32\igfxtray.exe"  
Location: HKLM\SOFTWARE\Microsoft\Windows\CurrentVersion\Run  
User: Public  
Startup: Public: RTHDVCPL ("C:\Program Files\Realtek\Audio\HDA\RtkNGUI64.exe" -s)  
Name: RTHDVCPL  
Command: "C:\Program Files\Realtek\Audio\HDA\RtkNGUI64.exe" -s  
Location: HKLM\SOFTWARE\Microsoft\Windows\CurrentVersion\Run  
User: Public  
Startup: Public: HP LaserJet Professional CM1410 Series Fax (C:\Program Files (x86)\HP\Digital Imaging\Fax\Fax Driver 0.6 Base\hppfaxprintersrv.exe "HP LaserJet Professional CM1410 Series Fax")  
Name: HP LaserJet Professional CM1410 Series Fax  
Command: C:\Program Files (x86)\HP\Digital Imaging\Fax\Fax Driver 0.6 Base\hppfaxprintersrv.exe "HP LaserJet Professional CM1410 Series Fax"  
Location: HKLM\SOFTWARE\Microsoft\Windows\CurrentVersion\Run  
User: Public  
Startup: Public: RtHDVBg ("C:\Program Files\Realtek\Audio\HDA\RAVBg64.exe" /ANDREA\_BF\_BYPASS)  
Name: RtHDVBg  
Command: "C:\Program Files\Realtek\Audio\HDA\RAVBg64.exe" /ANDREA\_BF\_BYPASS  
Location: HKLM\SOFTWARE\Microsoft\Windows\CurrentVersion\Run  
User: Public  
Startup: Public: AdobeAAMUpdater-1.0 ("C:\Program Files (x86)\Common Files\Adobe\OOBE\PDApp\UWA\UpdaterStartupUtility.exe")  
Name: AdobeAAMUpdater-1.0  
Command: "C:\Program Files (x86)\Common Files\Adobe\OOBE\PDApp\UWA\UpdaterStartupUtility.exe"  
Location: HKLM\SOFTWARE\Microsoft\Windows\CurrentVersion\Run  
User: Public  
Startup: Public: AdobeGCInvoker-1.0 ("C:\Program Files (x86)\Common Files\Adobe\AdobeGCClient\AGCInvokerUtility.exe")  
Name: AdobeGCInvoker-1.0  
Command: "C:\Program Files (x86)\Common Files\Adobe\AdobeGCClient\AGCInvokerUtility.exe"

Location: HKLM\SOFTWARE\Microsoft\Windows\CurrentVersion\Run  
User: Public

## SOFTWARE

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Adobe Acrobat DC, Version: 21.005.20048, Publisher: Adobe Systems Incorporated, Install date: 2021-06-09, Size: 3.3 GB  
Adobe Flash Player 32 NPAPI, Version: 32.0.0.363, Publisher: Adobe, Size: 5.9 MB  
Adobe Genuine Service, Publisher: Adobe  
Bonjour, Version: 3.0.0.10, Publisher: Apple Inc., Install date: 2015-04-07, Size: 2.0 MB  
Discover HP Touchpoint Manager, Version: 1.0.15.1, Publisher: Hewlett-Packard Company, Install date: 2015-04-07, Size: 400.0 KB  
D-Link DWA-566, Publisher: D-Link, Install date: 2015-09-30  
Foxit PhantomPDF, Version: 6.0.16.324, Publisher: Foxit Corporation, Install date: 2015-04-07, Size: 581.8 MB  
Google Chrome, Version: 91.0.4472.124, Publisher: Google LLC, Install date: 2021-06-28  
HP Client Security Manager, Version: 8.3.4.1811, Publisher: Hewlett-Packard Company, Size: 88.6 MB  
HP Device Access Manager, Version: 8.3.2.0, Publisher: Hewlett-Packard Company, Install date: 2015-04-07, Size: 30.5 MB  
HP Documentation, Version: 1.3.0.0, Publisher: Hewlett-Packard, Install date: 2015-04-07, Size: 562.9 MB  
HP File Sanitizer, Version: 8.4.26.1, Publisher: Hewlett-Packard Company, Install date: 2015-04-07, Size: 17.2 MB  
HP LaserJet Professional CM1410 Series, Publisher: Hewlett-Packard  
HP LJ CM1410 MFP Series HP Scan, Version: 1.0.302.0, Publisher: Hewlett-Packard Co., Install date: 2015-09-30, Size: 12.5 MB  
HP Setup, Version: 9.1.15453.4066, Publisher: Hewlett-Packard Company, Install date: 2015-04-07, Size: 41.8 MB  
HP SoftPaq Download Manager, Version: 3.5.3.0, Publisher: Hewlett-Packard Company, Install date: 2015-04-07, Size: 24.0 MB  
HP Software Setup, Version: 8.7.4, Publisher: Hewlett-Packard Company, Install date: 2015-04-07, Size: 2.3 MB  
HP Theft Recovery, Version: 8.3.0.7, Publisher: Hewlett-Packard Company, Install date: 2015-04-07, Size: 7.7 MB  
HP Update, Version: 5.002.006.003, Publisher: Hewlett-Packard, Install date: 2015-09-30, Size: 3.0 MB  
HPLaserJetHelp\_LearnCenter, Version: 1.03.0000, Publisher: Hewlett-Packard, Install date: 2015-09-30, Size: 8.8 MB  
I.R.I.S. OCR, Version: 12.3.4.0, Publisher: HP, Install date: 2015-09-30, Size: 69.0 MB  
Intel(R) Control Center, Version: 1.2.1.1011, Publisher: Intel Corporation, Size: 1.5 MB  
Intel(R) Management Engine Components, Version: 9.5.15.1730, Publisher: Intel Corporation, Size: 20.5 MB

Intel(R) Network Connections 18.1.59.0, Version: 18.1.59.0, Publisher: Intel, Install date: 2015-04-07, Size: 25.3 MB

Intel(R) Processor Graphics, Version: 20.19.15.5126, Publisher: Intel Corporation, Size: 74.2 MB

Intel(R) USB 3.0 eXtensible Host Controller Driver, Version: 2.5.0.19, Publisher: Intel Corporation, Size: 18.5 MB

Marketsplash Shortcuts, Version: 1.0.0.9, Publisher: Hewlett-Packard, Install date: 2015-09-30, Size: 297.0 KB

McAfee True Key, Version: 5.2.167.1, Publisher: McAfee, LLC, Size: 211.0 MB

Microsoft Edge, Version: 91.0.864.64, Publisher: Microsoft Corporation, Install date: 2021-07-02

Microsoft Office Professional Plus 2016, Version: 16.0.4266.1001, Publisher: Microsoft Corporation

Microsoft OneDrive, Version: 21.109.0530.0001, Publisher: Microsoft Corporation, Size: 157.2 MB

Microsoft Update Health Tools, Version: 2.81.0.0, Publisher: Microsoft Corporation, Install date: 2021-06-26, Size: 1.1 MB

Microsoft Visual C++ 2005 Redistributable (x64), Version: 8.0.56336, Publisher: Microsoft Corporation, Install date: 2013-12-03, Size: 708.0 KB

Microsoft Visual C++ 2005 Redistributable (x64), Version: 8.0.61000, Publisher: Microsoft Corporation, Install date: 2015-10-03, Size: 572.0 KB

Microsoft Visual C++ 2005 Redistributable, Version: 8.0.61001, Publisher: Microsoft Corporation, Install date: 2015-10-03, Size: 298.0 KB

Microsoft Visual C++ 2008 Redistributable - x64 9.0.30729.17, Version: 9.0.30729, Publisher: Microsoft Corporation, Install date: 2013-12-03, Size: 788.0 KB

Microsoft Visual C++ 2008 Redistributable - x64 9.0.30729.6161, Version: 9.0.30729.6161, Publisher: Microsoft Corporation, Install date: 2015-04-07, Size: 788.0 KB

Microsoft Visual C++ 2008 Redistributable - x86 9.0.30729.17, Version: 9.0.30729, Publisher: Microsoft Corporation, Install date: 2013-12-03, Size: 596.0 KB

Microsoft Visual C++ 2008 Redistributable - x86 9.0.30729.4148, Version: 9.0.30729.4148, Publisher: Microsoft Corporation, Install date: 2015-04-07, Size: 596.0 KB

Microsoft Visual C++ 2008 Redistributable - x86 9.0.30729.6161, Version: 9.0.30729.6161, Publisher: Microsoft Corporation, Install date: 2015-04-07, Size: 600.0 KB

Microsoft Visual C++ 2010 x64 Redistributable - 10.0.40219, Version: 10.0.40219, Publisher: Microsoft Corporation, Install date: 2015-10-03, Size: 13.9 MB

Microsoft Visual C++ 2010 x86 Redistributable - 10.0.40219, Version: 10.0.40219, Publisher: Microsoft Corporation, Install date: 2015-10-03, Size: 11.1 MB

Microsoft Visual C++ 2012 Redistributable (x64) - 11.0.61030, Version: 11.0.61030.0, Publisher: Microsoft Corporation, Size: 20.5 MB

Microsoft Visual C++ 2012 Redistributable (x86) - 11.0.51106, Version: 11.0.51106.1, Publisher: Microsoft Corporation, Size: 17.4 MB

Microsoft Visual C++ 2013 Redistributable (x64) - 12.0.30501, Version: 12.0.30501.0, Publisher: Microsoft Corporation, Size: 20.6 MB

Microsoft Visual C++ 2015 Redistributable (x64) - 14.0.24212, Version: 14.0.24212.0, Publisher: Microsoft Corporation, Size: 23.5 MB

Microsoft Visual C++ 2017 Redistributable (x64) - 14.13.26020, Version: 14.13.26020.0, Publisher: Microsoft Corporation, Size: 23.6 MB

Microsoft Visual C++ 2017 Redistributable (x86) - 14.13.26020, Version: 14.13.26020.0, Publisher: Microsoft Corporation, Size: 20.2 MB  
Microsoft Visual Studio 2010 Tools for Office Runtime (x64), Version: 10.0.50903, Publisher: Microsoft Corporation  
Minecraft, Version: 1.0.3.0, Publisher: Mojang, Install date: 2016-07-15, Size: 1.2 MB  
Mozilla Firefox 60.0 (x64 en-US), Version: 60.0, Publisher: Mozilla, Size: 143.3 MB  
Mozilla Maintenance Service, Version: 53.0.3, Publisher: Mozilla, Size: 257.0 KB  
PL-2303 USB-to-Serial, Version: 1.9.0, Publisher: Prolific Technology INC, Install date: 2015-04-07  
Realtek High Definition Audio Driver, Version: 6.0.1.7548, Publisher: Realtek Semiconductor Corp., Install date: 2015-04-07  
Roblox Studio for Library 1, Publisher: Roblox Corporation, Install date: 2018-09-20  
Skype™ 7.0, Version: 7.0.102, Publisher: Skype Technologies S.A., Install date: 2015-10-03, Size: 47.9 MB  
TeamViewer, Version: 15.19.3, Publisher: TeamViewer  
Trend Micro Security Agent, Version: 6.7.1284, Publisher: Trend Micro Inc., Size: 113.3 MB  
Uberthon version 4.05, Version: 4.05, Publisher: Gamevial, Install date: 2016-07-19, Size: 64.7 MB  
Unity Web Player, Version: 5.3.5f1, Publisher: Unity Technologies ApS, Size: 12.0 MB  
Visual Studio 2012 x64 Redistributables, Version: 14.0.0.1, Publisher: AVG Technologies, Install date: 2015-10-02, Size: 13.0 MB  
Visual Studio 2012 x86 Redistributables, Version: 14.0.0.1, Publisher: AVG Technologies CZ, s.r.o., Install date: 2015-10-02, Size: 10.5 MB  
WinCDEmu, Version: 4.1, Publisher: Sysprogs

## PROCESSES

=====

acrotray.exe (C:\Program Files (x86)\Adobe\Acrobat DC\Acrobat\acrotray.exe)  
AdobeGCClient.exe (C:\Program Files (x86)\Common Files\Adobe\AdobeGCClient\AdobeGCClient.exe)  
AirNCFG.exe (C:\Program Files (x86)\D-Link\DWA-566\AirNCFG.exe)  
CORESHREDDER.exe (C:\Program Files (x86)\Hewlett-Packard\File Sanitizer\CORESHREDDER.exe)  
dllhost.exe (C:\WINDOWS\system32\DllHost.exe)  
explorer.exe (C:\WINDOWS\Explorer.EXE)  
freepcaudit.exe (G:\Dubreuilville Audits\freepcaudit.exe)  
hppfaxprintersrv.exe (C:\Program Files (x86)\HP\Digital Imaging\Fax\Fax Driver 0.6 Base\hppfaxprintersrv.exe)  
HPTLBFX.exe (C:\Program Files (x86)\HP\ToolboxFX\bin\HPTLBFX.exe)  
hpwuschd2.exe (C:\Program Files (x86)\HP\HP Software Update\hpwuschd2.exe)  
igfxHK.exe (C:\WINDOWS\system32\igfxHK.exe)  
igfxTray.exe (C:\WINDOWS\system32\igfxTray.exe)  
iusb3mon.exe (C:\Program Files (x86)\Intel\Intel(R) USB 3.0 eXtensible Host Controller Driver\Application\iusb3mon.exe)  
LHBeacon.exe (C:\Program Files (x86)\Hewlett-Packard\HP Touchpoint Manager\Discover HP Touchpoint Manager\LHBeacon.exe)  
OneDrive.exe (C:\Users\Library 1\AppData\Local\Microsoft\OneDrive\OneDrive.exe)

PccNtMon.exe (C:\Program Files (x86)\Trend Micro\Client Server Security Agent\PccNTMon.exe)  
PIconStartup.exe (C:\Program Files (x86)\Intel\Intel(R) Management Engine Components\IMSS\PIconStartup.exe)  
RAVBg64.exe (C:\Program Files\Realtek\Audio\HDA\RAVBg64.exe)  
RtkNGUI64.exe (C:\Program Files\Realtek\Audio\HDA\RtkNGUI64.exe)  
RuntimeBroker.exe (C:\Windows\System32\RuntimeBroker.exe)  
RuntimeBroker.exe (C:\Windows\System32\RuntimeBroker.exe)  
RuntimeBroker.exe (C:\Windows\System32\RuntimeBroker.exe)  
SearchApp.exe (C:\Windows\SystemApps\Microsoft.Windows.Search\_cw5n1h2txyewy\SearchApp.exe)  
SecurityHealthSystray.exe (C:\Windows\System32\SecurityHealthSystray.exe)  
ShellExperienceHost.exe  
(C:\Windows\SystemApps\ShellExperienceHost\_cw5n1h2txyewy\ShellExperienceHost.exe)  
sihost.exe (C:\WINDOWS\system32\sihost.exe)  
StartMenuExperienceHost.exe  
(C:\Windows\SystemApps\Microsoft.Windows.StartMenuExperienceHost\_cw5n1h2txyewy\StartMenuExperienceHost.exe)  
svchost.exe (C:\WINDOWS\system32\svchost.exe)  
svchost.exe (C:\WINDOWS\system32\svchost.exe)  
svchost.exe (C:\WINDOWS\system32\svchost.exe)  
svchost.exe (C:\WINDOWS\system32\svchost.exe)  
taskhostw.exe (C:\WINDOWS\system32\taskhostw.exe)  
TeamViewer.exe (C:\Program Files (x86)\TeamViewer\TeamViewer.exe)

## Retiring Server

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### SYSTEM

=====

Host name: DUBSRV02

IP-address: 192.168.24.3

User name: DUBREUILVILLE\Administrator

Description:

Operating system: Microsoft Windows Server 2012 R2 Standard (version 6.3.9600; build 9600)

Name: Microsoft Windows Server 2012 R2 Standard

Version: 6.3.9600

Build: 9600

Install date: 3/18/2014 5:35:46 AM

Windows product ID: 00252-60420-79918-AA022

Windows product key: Volume License (MAK/KMS)

Internet Explorer version: 11.0.9600.19963

Model: ProLiant ML350e Gen8

System type: x64-based PC

BIOS: HP (version: J02; date: 12/22/2013)

Manufacturer: HP

Version: J02

Date: 12/22/2013

Serial number: 2M2420002G

Chassis: Tower

Processor: Intel(R) Xeon(R) CPU E5-2440 0 @ 2.40GHz (architecture: x64; 2394 MHz)

Name: Intel(R) Xeon(R) CPU E5-2440 0 @ 2.40GHz

Manufacturer: GenuineIntel

Max clock speed: 2394 MHz

Architecture: x64

Level 2 cache size: 1536 KB

Socket type: Proc 1

Version:

Processor: Intel(R) Xeon(R) CPU E5-2440 0 @ 2.40GHz (architecture: x64; 2394 MHz)

Name: Intel(R) Xeon(R) CPU E5-2440 0 @ 2.40GHz

Manufacturer: GenuineIntel

Max clock speed: 2394 MHz

Architecture: x64

Level 2 cache size: 1536 KB

Socket type: Proc 2

Version:

Physical memory: 15.8 GB

Memory slot: 8.0 GB (form factor: DIMM; memory type: Unknown)

Capacity: 8.0 GB

Device locator: PROC 1 DIMM 6

Bank label:  
Form factor: DIMM  
Memory type: Unknown  
Manufacturer: HP  
Speed: 1333 ns  
Max capacity: 96.0 GB  
Memory slot: 8.0 GB (form factor: DIMM; memory type: Unknown)  
Capacity: 8.0 GB  
Device locator: PROC 2 DIMM 1  
Bank label:  
Form factor: DIMM  
Memory type: Unknown  
Manufacturer: HP  
Speed: 1333 ns  
Max capacity: 96.0 GB  
Memory slot: Empty  
Capacity:  
Device locator:  
Bank label:  
Form factor:  
Memory type:  
Manufacturer:  
Speed:  
Max capacity: 96.0 GB  
Memory slot: Empty  
Capacity:  
Device locator:  
Bank label:  
Form factor:  
Memory type:  
Manufacturer:  
Speed:  
Max capacity: 96.0 GB  
Memory slot: Empty  
Capacity:  
Device locator:  
Bank label:  
Form factor:  
Memory type:  
Manufacturer:  
Speed:  
Max capacity: 96.0 GB  
Memory slot: Empty  
Capacity:

Device locator:  
Bank label:  
Form factor:  
Memory type:  
Manufacturer:  
Speed:  
Max capacity: 96.0 GB  
Disk: HP LOGICAL VOLUME SCSI Disk Device (465.7 GB)  
Caption: HP LOGICAL VOLUME SCSI Disk Device  
Serial number: PDSXK0ARH5O140  
Size: 465.7 GB  
Manufacturer: (Standard disk drives)  
Interface type: SCSI  
Media type: Fixed hard disk media  
Bytes per sector: 512  
Heads: 255  
Cylinders: 119694  
Sectors: 976703040  
Tracks: 30521970  
Disk: Klikfree Backup Drive USB Device (1.8 TB)  
Caption: Klikfree Backup Drive USB Device  
Serial number: 2011010703041386  
Size: 1.8 TB  
Manufacturer: (Standard disk drives)  
Interface type: USB  
Media type: Removable Media  
Bytes per sector: 512  
Heads: 255  
Cylinders: 243174  
Sectors: 3906590310  
Tracks: 62009370  
Disk: HP LOGICAL VOLUME SCSI Disk Device (1.8 TB)  
Caption: HP LOGICAL VOLUME SCSI Disk Device  
Serial number: PDSXK0ARH5O140  
Size: 1.8 TB  
Manufacturer: (Standard disk drives)  
Interface type: SCSI  
Media type: Fixed hard disk media  
Bytes per sector: 512  
Heads: 255  
Cylinders: 478788  
Sectors: 3906910080  
Tracks: 122090940  
Disk: USB DISK 3.0 USB Device (7.4 GB)

Caption: USB DISK 3.0 USB Device

Serial number: 087A108490B0

Size: 7.4 GB

Manufacturer: (Standard disk drives)

Interface type: USB

Media type: Removable Media

Bytes per sector: 512

Heads: 255

Cylinders: 963

Sectors: 15470595

Tracks: 245565

Logical drive: C: (Local Fixed Disk; size: 465.4 GB; free space: 375.3 GB; file system: NTFS)

Name: C:

Description: Local Fixed Disk

Size: 465.4 GB

Free space: 375.3 GB

File system: NTFS

Serial number: 40D912B5

Network path:

Logical drive: D: (CD-ROM Disc; size: 4.1 GB; free space: 0.0 Bytes; file system: CDFS)

Name: D:

Description: CD-ROM Disc

Size: 4.1 GB

Free space: 0.0 Bytes

File system: CDFS

Serial number: 43C5E6B9

Network path:

Logical drive: E: (Local Fixed Disk; size: 1.8 TB; free space: 1.3 TB; file system: NTFS)

Name: E:

Description: Local Fixed Disk

Size: 1.8 TB

Free space: 1.3 TB

File system: NTFS

Serial number: F62E6B71

Network path:

Logical drive: F: (Removable Disk; size: 7.4 GB; free space: 6.5 GB; file system: FAT32)

Name: F:

Description: Removable Disk

Size: 7.4 GB

Free space: 6.5 GB

File system: FAT32

Serial number: AED6434E

Network path:

Logical drive: G: (CD-ROM Disc; size: 135.8 MB; free space: 0.0 Bytes; file system: CDFS)

Name: G:  
Description: CD-ROM Disc  
Size: 135.8 MB  
Free space: 0.0 Bytes  
File system: CDFS  
Serial number: 0E6BD1E5  
Network path:  
Logical drive: H: (Removable Disk; size: 1.8 TB; free space: 306.6 GB; file system: NTFS)  
Name: H:  
Description: Removable Disk  
Size: 1.8 TB  
Free space: 306.6 GB  
File system: NTFS  
Serial number: 5A7B83F6  
Network path:  
CD-ROM: Clikfree Backup Drive USB Device (UNKNOWN)  
Name: Clikfree Backup Drive USB Device  
Media type: UNKNOWN  
Manufacturer: (Standard CD-ROM drives)  
Drive: G:  
CD-ROM: hp DVD-RAM GHB0N SCSI CdRom Device (DVD Writer)  
Name: hp DVD-RAM GHB0N SCSI CdRom Device  
Media type: DVD Writer  
Manufacturer: (Standard CD-ROM drives)  
Drive: D:  
Video: Matrox G200eh (WDDM 1.2) (1920x1080x32b)  
Name: Matrox G200eh (WDDM 1.2)  
Current horizontal resolution: 1920  
Current vertical resolution: 1080  
Current bits per pixel: 32  
Current refresh rate: 60 Hz  
Memory size: 16.0 MB  
Monitor: HP V241  
Manufacturer: HP  
Serial number: 3CQ4191KMN  
Manufacture date: 2014 week 19  
Printer: Vadim PDF Writer (default printer)  
Name: Vadim PDF Writer  
Default printer: True  
Network printer: False  
Port name: CPWPT101:  
Printer: Microsoft XPS Document Writer  
Name: Microsoft XPS Document Writer  
Default printer: False

Network printer: False  
Port name: PORTPROMPT:  
Network adapter: HP Ethernet 1Gb 2-port 361i Adapter  
Adapter type: Ethernet 802.3  
Net connection status: Connected  
Manufacturer: Intel  
Speed:  
Adapter IP-address:  
Adapter MAC-address: 9C:B6:54:05:AE:B2  
DHCP enabled: False  
DHCP server:  
DNS domain:  
WINS primary server:  
WINS secondary server:  
Network adapter: HP Ethernet 1Gb 2-port 361i Adapter  
Adapter type:  
Net connection status: Hardware not present  
Manufacturer: Intel  
Speed:  
Adapter IP-address:  
Adapter MAC-address:  
DHCP enabled: False  
DHCP server:  
DNS domain:  
WINS primary server:  
WINS secondary server:  
Network adapter: Hyper-V Virtual Ethernet Adapter #2  
Adapter type: Ethernet 802.3  
Net connection status: Connected  
Manufacturer: Microsoft  
Speed: 10.0 Gbps  
Adapter IP-address: 192.168.24.3  
Adapter MAC-address: 9C:B6:54:05:AE:B2  
DHCP enabled: False  
DHCP server:  
DNS domain:  
WINS primary server:  
WINS secondary server:  
Share: ADMIN\$ (Remote Admin)  
Name: ADMIN\$  
Caption: Remote Admin  
Path: C:\Windows  
Type: Disk Drive Admin  
Share: C\$ (Default share)

Name: C\$  
Caption: Default share  
Path: C:\  
Type: Disk Drive Admin  
Share: CLICKFREEUSBDRIVE\_CD\_G (CLICKFREEUSBDRIVE\_CD\_G)  
Name: CLICKFREEUSBDRIVE\_CD\_G  
Caption: CLICKFREEUSBDRIVE\_CD\_G  
Path: G:\  
Type: Disk Drive  
Share: CLICKFREEUSBDRIVE\_HD\_H (CLICKFREEUSBDRIVE\_HD\_H)  
Name: CLICKFREEUSBDRIVE\_HD\_H  
Caption: CLICKFREEUSBDRIVE\_HD\_H  
Path: H:\  
Type: Disk Drive  
Share: common (common)  
Name: common  
Caption: common  
Path: E:\common  
Type: Disk Drive  
Share: Common2 (Common2)  
Name: Common2  
Caption: Common2  
Path: E:\Common2  
Type: Disk Drive  
Share: Confidential (Confidential)  
Name: Confidential  
Caption: Confidential  
Path: E:\Confidential  
Type: Disk Drive  
Share: E\$ (Default share)  
Name: E\$  
Caption: Default share  
Path: E:\  
Type: Disk Drive Admin  
Share: GIS (GIS)  
Name: GIS  
Caption: GIS  
Path: E:\GIS  
Type: Disk Drive  
Share: iCity\$ (iCity\$)  
Name: iCity\$  
Caption: iCity\$  
Path: E:\iCity  
Type: Disk Drive

Share: IPC\$ (Remote IPC)

Name: IPC\$

Caption: Remote IPC

Path:

Type: IPC Admin

Share: Maps (Maps)

Name: Maps

Caption: Maps

Path: E:\Maps

Type: Disk Drive

Share: Media\$ (Media\$)

Name: Media\$

Caption: Media\$

Path: E:\Media

Type: Disk Drive

Share: mysql (mysql)

Name: mysql

Caption: mysql

Path: E:\mysql

Type: Disk Drive

Share: public (public)

Name: public

Caption: public

Path: E:\public

Type: Disk Drive

Share: SYSVOL (Logon server share)

Name: SYSVOL

Caption: Logon server share

Path: C:\Windows\SYSVOL\sysvol

Type: Disk Drive

Share: Users Shared Folders (Users Shared Folders)

Name: Users Shared Folders

Caption: Users Shared Folders

Path: E:\Users Shared Folders

Type: Disk Drive

System hotfix: KB2919355 - Update

System hotfix: KB2919442 - Update

System hotfix: KB2934520 - Update

System hotfix: KB2938772 - Update

System hotfix: KB2949621 - Hotfix

System hotfix: KB2972103 - Security Update

System hotfix: KB2999226 - Update

System hotfix: KB3000483 - Security Update

System hotfix: KB3046339 - Security Update

System hotfix: KB3072307 - Security Update  
System hotfix: KB3138910 - Security Update  
System hotfix: KB3138962 - Security Update  
System hotfix: KB3156059 - Security Update  
System hotfix: KB3192392 - Security Update  
System hotfix: KB3197873 - Security Update  
System hotfix: KB3205400 - Security Update  
System hotfix: KB4012213 - Security Update  
System hotfix: KB4015547 - Security Update  
System hotfix: KB4019213 - Security Update  
System hotfix: KB4022717 - Security Update  
System hotfix: KB4025333 - Security Update  
System hotfix: KB4034672 - Security Update  
System hotfix: KB4038793 - Security Update  
System hotfix: KB4041687 - Security Update  
System hotfix: KB4093115 - Security Update  
System hotfix: KB4103715 - Security Update  
System hotfix: KB4284878 - Security Update  
System hotfix: KB4343888 - Security Update  
System hotfix: KB4457143 - Security Update  
System hotfix: KB4462941 - Security Update  
System hotfix: KB4467703 - Security Update  
System hotfix: KB4486105 - Update  
System hotfix: KB4487028 - Security Update  
System hotfix: KB4489883 - Security Update  
System hotfix: KB4493467 - Security Update  
System hotfix: KB4499165 - Security Update  
System hotfix: KB4503290 - Security Update  
System hotfix: KB4507457 - Security Update  
System hotfix: KB4512489 - Security Update  
System hotfix: KB4516064 - Security Update  
System hotfix: KB4519990 - Security Update  
System hotfix: KB4525250 - Security Update  
System hotfix: KB4530730 - Security Update  
System hotfix: KB4534309 - Security Update  
System hotfix: KB4535680 - Security Update  
System hotfix: KB4537803 - Security Update  
System hotfix: KB4541505 - Security Update  
System hotfix: KB4550970 - Security Update  
System hotfix: KB4556853 - Security Update  
System hotfix: KB4561673 - Security Update  
System hotfix: KB4565540 - Security Update  
System hotfix: KB4566425 - Security Update  
System hotfix: KB4577071 - Security Update

System hotfix: KB4580358 - Security Update  
System hotfix: KB4586823 - Security Update  
System hotfix: KB4598275 - Security Update  
System hotfix: KB4601349 - Security Update  
System hotfix: KB5000853 - Security Update  
System hotfix: KB5001403 - Security Update  
System hotfix: KB5003220 - Security Update  
System hotfix: KB5003671 - Security Update  
System hotfix: KB5003681 - Security Update  
Startup: DUBREUILVILLE\Administrator: SacReminderHDDV2N  
(C:\ProgramData\Clickfree\HDDV2NUSB3\reminder\SacReminder.exe)  
Name: SacReminderHDDV2N  
Command: C:\ProgramData\Clickfree\HDDV2NUSB3\reminder\SacReminder.exe  
Location: HKU\S-1-5-21-1011055615-1739461242-924725345-  
500\SOFTWARE\Microsoft\Windows\CurrentVersion\Run  
User: DUBREUILVILLE\Administrator  
Startup: Public: Sentinel Agent ("C:\Program Files\SentinelOne\Sentinel Agent  
4.6.13.298\SentinelUI.exe")  
Name: Sentinel Agent  
Command: "C:\Program Files\SentinelOne\Sentinel Agent 4.6.13.298\SentinelUI.exe"  
Location: HKLM\SOFTWARE\Microsoft\Windows\CurrentVersion\Run  
User: Public

## SOFTWARE

=====

Advanced IP Scanner 2.5, Version: 2.5.3850, Publisher: Famatech, Install date: 2021-02-24, Size: 35.5 MB  
Advanced Monitoring Agent Network Management, Version: 42.0.1.1, Publisher: Solarwinds Worldwide  
LLC, Install date: 2021-04-23, Size: 36.2 MB  
Advanced Monitoring Agent, Install date: 2021-01-26, Size: 55.2 MB  
ArcGIS 10.3 for Desktop, Version: 10.3.4322, Publisher: Environmental Systems Research Institute, Inc.,  
Size: 2.0 GB  
ArcGIS 10.3 License Manager, Version: 10.3.4322, Publisher: Environmental Systems Research Institute,  
Inc., Size: 65.4 MB  
File Cache Service Agent, Version: 2.1.0.4101, Publisher: MspPlatform, Install date: 2021-06-05, Size: 7.7  
MB  
Google Chrome, Version: 91.0.4472.124, Publisher: Google LLC, Install date: 2021-06-25  
GoToAssist Customer 2.5.0.888, Version: 2.5.0.888, Publisher: Citrix Online  
Headless Server Registry Update, Version: 1.0.0.0, Publisher: Hewlett-Packard Company, Install date:  
2014-03-18, Size: 97.0 KB  
HP Insight Diagnostics Online Edition for Windows, Version: 9.64.1262, Publisher: Hewlett-Packard  
Development Company, L.P., Install date: 2014-03-18, Size: 114.7 MB

HP Lights-Out Online Configuration Utility, Version: 4.3.0.0, Publisher: Hewlett-Packard Development Company, L.P., Install date: 2014-03-18, Size: 2.3 MB

HP ProLiant Agentless Management Service, Version: 9.50.0.0, Publisher: Hewlett-Packard Company, Size: 1.0 MB

HP ProLiant iLO 3/4 Channel Interface Driver, Version: 3.10.0.0, Publisher: Hewlett-Packard Company, Size: 2.0 MB

HP ProLiant iLO 3/4 Management Controller Package, Version: 3.9.0.0, Publisher: Hewlett-Packard Company, Size: 4.0 MB

HP ProLiant Integrated Management Log Viewer, Version: 7.0.0.0, Publisher: Hewlett-Packard Company, Install date: 2014-03-18, Size: 128.0 KB

HP Smart Array SAS/SATA Event Notification Service, Version: 6.36.0.64, Publisher: Hewlett-Packard Development Company, L.P., Install date: 2014-03-18, Size: 173.0 KB

HP Smart Storage Administrator CLI, Version: 1.60.17.0, Publisher: Hewlett-Packard Development Company, L.P., Install date: 2014-03-18, Size: 17.2 MB

HP Smart Storage Administrator, Version: 1.60.17.0, Publisher: Hewlett-Packard Development Company, L.P., Install date: 2014-03-18, Size: 30.6 MB

HP System Management Homepage, Version: 7.3.1, Publisher: Hewlett-Packard Development Company, L.P., Install date: 2014-03-18

iCity Controls, Version: 1.0, Publisher: Vadim Software, Install date: 2015-04-01, Size: 3.7 MB

iCity Workstation Files, Version: 2.00.0000, Publisher: Vadim Software, Install date: 2015-04-01, Size: 623.8 MB

Java 8 Update 291 (64-bit), Version: 8.0.2910.10, Publisher: Oracle Corporation, Install date: 2021-06-09, Size: 127.0 MB

Matrox Graphics Software (remove only), Version: 4.0.1.5, Publisher: Matrox Graphics Inc.

Microsoft Office 2003 Web Components, Version: 12.0.6213.1000, Publisher: Microsoft Corporation, Install date: 2021-02-01, Size: 49.2 MB

Microsoft Report Viewer Redistributable 2008 SP1, Publisher: Microsoft Corporation

Microsoft SQL Server 2005 Backward compatibility, Version: 8.05.1054, Publisher: Microsoft Corporation, Install date: 2015-04-01, Size: 15.5 MB

Microsoft SQL Server 2008 R2 (64-bit), Publisher: Microsoft Corporation

Microsoft SQL Server 2008 R2 Books Online, Version: 10.50.1600.1, Publisher: Microsoft Corporation, Install date: 2015-03-24, Size: 180.3 MB

Microsoft SQL Server 2008 R2 Native Client, Version: 10.50.1600.1, Publisher: Microsoft Corporation, Install date: 2015-03-24, Size: 6.1 MB

Microsoft SQL Server 2008 R2 Policies, Version: 10.50.1600.1, Publisher: Microsoft Corporation, Install date: 2015-03-24, Size: 984.0 KB

Microsoft SQL Server 2008 R2 Setup (English), Version: 10.50.1600.1, Publisher: Microsoft Corporation, Install date: 2015-03-24, Size: 42.8 MB

Microsoft SQL Server 2008 Setup Support Files, Version: 10.1.2731.0, Publisher: Microsoft Corporation, Install date: 2015-03-24, Size: 35.5 MB

Microsoft SQL Server 2014 Transact-SQL ScriptDom, Version: 12.0.2000.8, Publisher: Microsoft Corporation, Install date: 2015-04-02, Size: 6.2 MB

Microsoft SQL Server Browser, Version: 10.50.1600.1, Publisher: Microsoft Corporation, Install date: 2015-03-24, Size: 9.0 MB

Microsoft SQL Server Compact 3.5 SP2 ENU, Version: 3.5.8080.0, Publisher: Microsoft Corporation, Install date: 2015-03-24, Size: 4.5 MB

Microsoft SQL Server Compact 3.5 SP2 Query Tools ENU, Version: 3.5.8080.0, Publisher: Microsoft Corporation, Install date: 2015-03-24, Size: 4.6 MB

Microsoft SQL Server Data-Tier Application Framework (x64), Version: 12.0.2603.2, Publisher: Microsoft Corporation, Install date: 2015-04-02, Size: 11.0 MB

Microsoft SQL Server System CLR Types (x64), Version: 10.50.1600.1, Publisher: Microsoft Corporation, Install date: 2015-03-24, Size: 1.1 MB

Microsoft SQL Server VSS Writer, Version: 10.50.1600.1, Publisher: Microsoft Corporation, Install date: 2015-03-24, Size: 3.8 MB

Microsoft Sync Framework Runtime v1.0 (x64), Version: 1.0.1215.0, Publisher: Microsoft Corporation, Install date: 2015-03-24, Size: 3.3 MB

Microsoft Sync Services for ADO.NET v2.0 (x64), Version: 2.0.1215.0, Publisher: Microsoft Corporation, Install date: 2015-03-24, Size: 940.0 KB

Microsoft System CLR Types for SQL Server 2014, Version: 12.0.2000.8, Publisher: Microsoft Corporation, Install date: 2015-04-02, Size: 6.8 MB

Microsoft Visual C++ 2005 Redistributable (x64), Version: 8.0.59192, Publisher: Microsoft Corporation, Install date: 2014-03-18, Size: 6.9 MB

Microsoft Visual C++ 2005 Redistributable, Version: 8.0.59193, Publisher: Microsoft Corporation, Install date: 2014-03-18, Size: 4.9 MB

Microsoft Visual C++ 2013 Redistributable (x86) - 12.0.40649, Version: 12.0.40649.5, Publisher: Microsoft Corporation, Size: 17.2 MB

Microsoft Visual C++ 2017 Redistributable (x64) - 14.13.26020, Version: 14.13.26020.0, Publisher: Microsoft Corporation, Size: 25.6 MB

Microsoft Visual C++ 2017 Redistributable (x86) - 14.13.26020, Version: 14.13.26020.0, Publisher: Microsoft Corporation, Size: 22.1 MB

Microsoft Visual Studio 2008 Shell (integrated mode) - ENU, Version: 9.0.30729, Publisher: Microsoft Corporation, Install date: 2015-03-24, Size: 177.9 MB

Microsoft Visual Studio Tools for Applications 2.0 - ENU, Version: 9.0.35191, Publisher: Microsoft Corporation, Install date: 2015-03-24, Size: 231.9 MB

Notepad++, Version: 6.7.7, Publisher: Notepad++ Team

Patch Management Service Controller, Version: 2.1.1.4189, Publisher: MspPlatform, Install date: 2021-06-05, Size: 15.7 MB

PFA Server Registry Update, Version: 1.0.0.0, Publisher: Hewlett-Packard Company, Install date: 2014-03-18, Size: 97.0 KB

PuTTY release 0.75 (64-bit), Version: 0.75.0.0, Publisher: Simon Tatham, Install date: 2021-06-09, Size: 4.2 MB

Quick Search and Replace 1.0, Install date: 2015-04-01

Request Handler Agent, Version: 2.1.0.4101, Publisher: MspPlatform, Install date: 2021-06-05, Size: 5.0 MB

Sentinel Agent, Version: 4.6.13.298, Publisher: SentinelOne, Install date: 2021-05-13

TeamViewer, Version: 15.19.5, Publisher: TeamViewer

Ubiquiti UniFi (remove only)

uniPaaS 1.9, Version: 1.9.897, Publisher: Magic Software Enterprise

Vadim Calendar, Version: 1.0.0, Publisher: Vadim Software, Install date: 2015-04-01, Size: 120.0 KB  
Vadim Installation  
Vadim PDF Writer  
VadimOmers, Version: 1.0.0, Publisher: Vadim Software, Install date: 2015-04-01, Size: 684.0 KB

## PROCESSES

=====

advanced\_ip\_scanner.exe (C:\Program Files (x86)\Advanced IP Scanner\advanced\_ip\_scanner.exe)  
ARCGIS.exe (C:\Program Files (x86)\ArcGIS\License10.3\bin\ARCGIS.exe)  
BASupSrv.exe (C:\Program Files (x86)\Take Control Agent\BASupSrv.exe)  
BASupSrvCnfg.exe (C:\Program Files (x86)\Take Control Agent\BASupSrvCnfg.exe)  
BASupSrvUpdater.exe (C:\Program Files (x86)\Take Control Agent\BASupSrvUpdater.exe)  
cissesrv.exe (C:\Program Files\HP\Cissesrv\cissesrv.exe)  
cmd.exe (C:\Windows\system32\cmd.exe)  
conhost.exe (C:\Windows\system32\conhost.exe)  
dfsrs.exe (C:\Windows\system32\DFSRs.exe)  
disk2vhd.exe (C:\Users\administrator.DUBREUILVILLE\Downloads\Disk2vhd\disk2vhd.exe)  
disk2vhd-tmp.exe (C:\Users\administrator.DUBREUILVILLE\Downloads\Disk2vhd\disk2vhd-tmp.exe)  
dns.exe (C:\Windows\system32\dns.exe)  
dwm.exe (C:\Windows\system32\dwm.exe)  
explorer.exe (C:\Windows\Explorer.EXE)  
fdhost.exe (C:\Program Files\Microsoft SQL  
Server\MSSQL10\_50.MSSQLSERVER\MSSQL\Binn\fdhost.exe)  
fdlauncher.exe (C:\Program Files\Microsoft SQL  
Server\MSSQL10\_50.MSSQLSERVER\MSSQL\Binn\fdlauncher.exe)  
FileCacheServiceAgent.exe (C:\Program Files (x86)\Advanced Monitoring  
Agent\FileCacheServiceAgent\FileCacheServiceAgent.exe)  
fmplugin.exe (C:\PROGRA~2\ADVANC~2\FmPlugin\fmplugin.exe)  
FNPLicensingService.exe (C:\Program Files (x86)\Common Files\Macrovision Shared\FlexNet  
Publisher\FNPLicensingService.exe)  
freepcaudit.exe (F:\Dubreuilville Audits\freepcaudit.exe)  
hpcams.exe (C:\Program Files\Hewlett-Packard\AMS\service\hpcams.exe)  
hpsmhd.exe (C:\hp\hpsmh\bin\hpsmhd.exe)  
hpsmhd.exe (C:\hp\hpsmh\bin\hpsmhd.exe)

iashost.exe (C:\Windows\system32\iashost.exe)  
ietsms.exe (C:\Windows\system32\ietsms.exe)  
inetinfo.exe (C:\Windows\system32\inetsrv\inetinfo.exe)  
ismserv.exe (C:\Windows\System32\ismserv.exe)  
java.exe (C:\Program Files\Java\jre1.8.0\_291\bin\java.exe)  
javaw.exe (C:\Program Files (x86)\Common Files\Oracle\Java\javapath\javaw.exe)  
lmgrd.exe (C:\Program Files (x86)\ArcGIS\License10.3\bin\lmgrd.exe)  
lmgrd.exe (C:\Program Files (x86)\ArcGIS\License10.3\bin\lmgrd.exe)  
lsass.exe (C:\Windows\system32\lsass.exe)  
Microsoft.ActiveDirectory.WebServices.exe  
(C:\Windows\ADWS\Microsoft.ActiveDirectory.WebServices.exe)  
mmc.exe (C:\Windows\system32\mmc.exe)  
mongod.exe (C:\Users\administrator.DUBREUILVILLE\Ubiquiti UniFi\bin\mongod.exe)  
mqsvc.exe (C:\Windows\system32\mqsvc.exe)  
msdtc.exe (C:\Windows\System32\msdtc.exe)  
MsDtsSrvr.exe (C:\Program Files\Microsoft SQL Server\100\DTS\Binn\MsDtsSrvr.exe)  
NetworkManagement.exe (C:\Program Files\Advanced Monitoring Agent Network  
Management\NetworkManagement.exe)  
NetworkManagementAndControl.exe (C:\Program Files\Advanced Monitoring Agent Network  
Management\NetworkManagementAndControl.exe)  
ntfrs.exe (C:\Windows\system32\ntfrs.exe)  
OfficeGuardian.exe (C:\ProgramData\Clickfree\HDDV2USB3\Officeguardian.exe)  
PME.Agent.exe (C:\Program Files (x86)\Advanced Monitoring Agent\patchman\PME.Agent.exe)  
ProLiantMonitor.exe (C:\Program Files\Hewlett-Packard\iLO 3\service\ProLiantMonitor.exe)  
ReportingServicesService.exe (C:\Program Files\Microsoft SQL  
Server\MSRS10\_50.MSSQLSERVER\Reporting Services\ReportServer\bin\ReportingServicesService.exe)  
RequestHandlerAgent.exe (C:\Program Files (x86)\Advanced Monitoring  
Agent\RequestHandlerAgent\RequestHandlerAgent.exe)  
rotatlogs.exe (C:\hp\hpsmh\bin\rotatlogs.exe)  
rotatlogs.exe (C:\hp\hpsmh\bin\rotatlogs.exe)  
rotatlogs.exe (C:\hp\hpsmh\bin\rotatlogs.exe)  
rotatlogs.exe (C:\hp\hpsmh\bin\rotatlogs.exe)  
SacNetAgent.exe (C:\ProgramData\Clickfree\HDDV2USB3\Reminder\SacNetAgent.exe)  
SacReminder.exe (C:\ProgramData\Clickfree\HDDV2USB3\Reminder\SacReminder.exe)  
SentinelAgent.exe (C:\Program Files\SentinelOne\Sentinel Agent 4.6.13.298\SentinelAgent.exe)  
SentinelAgentWorker.exe (C:\Program Files\SentinelOne\Sentinel Agent  
4.6.13.298\SentinelAgentWorker.exe)  
SentinelHelperService.exe (C:\Program Files\SentinelOne\Sentinel Agent  
4.6.13.298\SentinelHelperService.exe)  
SentinelServiceHost.exe (C:\Program Files\SentinelOne\Sentinel Agent  
4.6.13.298\SentinelServiceHost.exe)  
SentinelStaticEngine.exe (C:\Program Files\SentinelOne\Sentinel Agent  
4.6.13.298\SentinelStaticEngine.exe)



VadimSoftware.EBilling.Service.exe  
(E:\Vadim\VadimOPEN\www\EBillLive\VadimSoftware.EBilling.Service.exe)  
VadimSoftware.EBilling.Service.exe  
(E:\Vadim\VadimOPEN\www\EBillTest\VadimSoftware.EBilling.Service.exe)  
vds.exe (C:\Windows\System32\vds.exe)  
vmms.exe (C:\Windows\system32\vmms.exe)  
w3wp.exe (c:\windows\system32\inetsrv\w3wp.exe)  
w3wp.exe (C:\Windows\SysWOW64\inetsrv\w3wp.exe)  
winagent.exe (C:\Program Files (x86)\Advanced Monitoring Agent\winagent.exe)  
wininit.exe (C:\Windows\system32\wininit.exe)  
winlogon.exe (C:\Windows\system32\winlogon.exe)  
WMIADAP.exe (\\?\C:\Windows\system32\wbem\WMIADAP.EXE)  
WmiApSrv.exe (C:\Windows\system32\wbem\WmiApSrv.exe)  
WmiPrvSE.exe (C:\Windows\system32\wbem\wmiprvse.exe)  
WmiPrvSE.exe (C:\Windows\system32\wbem\wmiprvse.exe)  
WmiPrvSE.exe (C:\Windows\system32\wbem\wmiprvse.exe)

SYSTEM

=====

Host name: ADMIN1-HP

IP-address: 192.168.24.154

User name: DUBREUILVILLE\Caseys

Description:

Operating system: Microsoft Windows 10 Pro (version 10.0.19042; build 19042)

Name: Microsoft Windows 10 Pro

Version: 10.0.19042

Build: 19042

Install date: 18/12/2020 9:57:07 PM

Windows product ID: 00330-53613-82975-AAOEM

Windows product key: N6GMW-Y97PQ-CDBYQ-V934K-8QKTP

Internet Explorer version: 11.789.19041.0

Model: 30DK003PCA

System type: x64-based PC

BIOS: LENOVO (version: S08KT35A; date: 20/01/2021)

Manufacturer: LENOVO

Version: S08KT35A

Date: 20/01/2021

Serial number: MJOERVBE

Motherboard: LENOVO (1048; version: SDK0J40697 WIN 3305361382975)

Manufacturer: LENOVO

Product: 1048

Version: SDK0J40697 WIN 3305361382975

Chassis: Desktop

Processor: Intel(R) Core(TM) i7-10700 CPU @ 2.90GHz (architecture: x64; 2904 MHz)

Name: Intel(R) Core(TM) i7-10700 CPU @ 2.90GHz

Manufacturer: GenuineIntel

Max clock speed: 2904 MHz

Architecture: x64

Level 2 cache size: 2048 KB

Socket type: U3E1

Version:

Physical memory: 15.7 GB

Memory slot: 16.0 GB (BANK 1; form factor: DIMM; memory type: Unknown)

Capacity: 16.0 GB

Device locator: ChannelA-DIMM1

Bank label: BANK 1

Form factor: DIMM

Memory type: Unknown

Manufacturer: Samsung

Speed: 3200 ns  
Max capacity: 128.0 GB  
Memory slot: Empty  
Capacity:  
Device locator:  
Bank label:  
Form factor:  
Memory type:  
Manufacturer:  
Speed:  
Max capacity: 128.0 GB  
Memory slot: Empty  
Capacity:  
Device locator:  
Bank label:  
Form factor:  
Memory type:  
Manufacturer:  
Speed:  
Max capacity: 128.0 GB  
Memory slot: Empty  
Capacity:  
Device locator:  
Bank label:  
Form factor:  
Memory type:  
Manufacturer:  
Speed:  
Max capacity: 128.0 GB  
Disk: Seagate BUP Slim BK SCSI Disk Device (1.8 TB)  
Caption: Seagate BUP Slim BK SCSI Disk Device  
Serial number: NA7NQY7N  
Size: 1.8 TB  
Manufacturer: (Standard disk drives)  
Interface type: SCSI  
Media type: External hard disk media  
Bytes per sector: 512  
Heads: 255  
Cylinders: 243201  
Sectors: 3907024065  
Tracks: 62016255  
Disk: NVMe SAMSUNG MZVLB512 (476.9 GB)  
Caption: NVMe SAMSUNG MZVLB512  
Serial number: 0025\_3882\_11C1\_796E.

Size: 476.9 GB  
Manufacturer: (Standard disk drives)  
Interface type: SCSI  
Media type: Fixed hard disk media  
Bytes per sector: 512  
Heads: 255  
Cylinders: 62260  
Sectors: 1000206900  
Tracks: 15876300  
Disk: USB DISK 3.0 USB Device (7.4 GB)  
Caption: USB DISK 3.0 USB Device  
Serial number: 087A108490B0  
Size: 7.4 GB  
Manufacturer: (Standard disk drives)  
Interface type: USB  
Media type: Removable Media  
Bytes per sector: 512  
Heads: 255  
Cylinders: 963  
Sectors: 15470595  
Tracks: 245565  
Logical drive: C: (Local Fixed Disk; size: 460.5 GB; free space: 188.0 GB; file system: NTFS)  
Name: C:  
Description: Local Fixed Disk  
Size: 460.5 GB  
Free space: 188.0 GB  
File system: NTFS  
Serial number: B68DE6EB  
Network path:  
Logical drive: D: (Local Fixed Disk; size: 1.8 TB; free space: 1.8 TB; file system: NTFS)  
Name: D:  
Description: Local Fixed Disk  
Size: 1.8 TB  
Free space: 1.8 TB  
File system: NTFS  
Serial number: 8A28071D  
Network path:  
Logical drive: E: (Local Fixed Disk; size: 1.0 GB; free space: 500.4 MB; file system: NTFS)  
Name: E:  
Description: Local Fixed Disk  
Size: 1.0 GB  
Free space: 500.4 MB  
File system: NTFS  
Serial number: C8273B49

Network path:  
Logical drive: F: (Local Fixed Disk; size: 14.5 GB; free space: 1.2 GB; file system: NTFS)  
Name: F:  
Description: Local Fixed Disk  
Size: 14.5 GB  
Free space: 1.2 GB  
File system: NTFS  
Serial number: FE8BEEC3  
Network path:  
Logical drive: G: (Local Fixed Disk; size: 96.0 MB; free space: 43.6 MB; file system: FAT32)  
Name: G:  
Description: Local Fixed Disk  
Size: 96.0 MB  
Free space: 43.6 MB  
File system: FAT32  
Serial number: 46FDBDE3  
Network path:  
Logical drive: H: (CD-ROM Disc)  
Name: H:  
Description: CD-ROM Disc  
Size:  
Free space:  
File system:  
Serial number:  
Network path:  
Logical drive: I: (Removable Disk; size: 7.4 GB; free space: 6.4 GB; file system: FAT32)  
Name: I:  
Description: Removable Disk  
Size: 7.4 GB  
Free space: 6.4 GB  
File system: FAT32  
Serial number: AED6434E  
Network path:  
Logical drive: V: (Network Connection; size: 1.8 TB; free space: 1.3 TB; file system: NTFS; network path:  
\\dubsv02\public)  
Name: V:  
Description: Network Connection  
Size: 1.8 TB  
Free space: 1.3 TB  
File system: NTFS  
Serial number: F62E6B71  
Network path: \\dubsv02\public  
Logical drive: W: (Network Connection; size: 1.8 TB; free space: 1.3 TB; file system: NTFS; network path:  
\\dubsv02\users shared folders\caseys)

Name: W:  
Description: Network Connection  
Size: 1.8 TB  
Free space: 1.3 TB  
File system: NTFS  
Serial number: F62E6B71  
Network path: \\dubsrv02\users shared folders\caseys  
Logical drive: X: (Network Connection; size: 1.8 TB; free space: 1.3 TB; file system: NTFS; network path: \\dubsrv02\Common2)  
Name: X:  
Description: Network Connection  
Size: 1.8 TB  
Free space: 1.3 TB  
File system: NTFS  
Serial number: F62E6B71  
Network path: \\dubsrv02\Common2  
Logical drive: Z: (Network Connection; size: 1.8 TB; free space: 1.3 TB; file system: NTFS; network path: \\dubsrv02\Confidential)  
Name: Z:  
Description: Network Connection  
Size: 1.8 TB  
Free space: 1.3 TB  
File system: NTFS  
Serial number: F62E6B71  
Network path: \\dubsrv02\Confidential  
CD-ROM: HL-DT-ST DVDRAM GUE1N (DVD Writer)  
Name: HL-DT-ST DVDRAM GUE1N  
Media type: DVD Writer  
Manufacturer: (Standard CD-ROM drives)  
Drive: H:  
Video: NVIDIA Quadro P620 (1920x1080x32b)  
Name: NVIDIA Quadro P620  
Current horizontal resolution: 1920  
Current vertical resolution: 1080  
Current bits per pixel: 32  
Current refresh rate: 60 Hz  
Memory size: -2147483648.0 Bytes  
Monitor: LG IPS FULLHD  
Manufacturer: LG Electronics  
Serial number: 504NDAY3W128  
Manufacture date: 2015 week 4  
Printer: Send To OneNote 2016  
Name: Send To OneNote 2016  
Default printer: False

Network printer: False  
Port name: nul:  
Printer: Send To OneNote 16  
Name: Send To OneNote 16  
Default printer: False  
Network printer: False  
Port name: nul:  
Printer: OneNote for Windows 10  
Name: OneNote for Windows 10  
Default printer: False  
Network printer: False  
Port name:  
Microsoft.Office.OneNote\_16001.13801.20534.0\_x64\_\_8wekyb3d8bbwe\_microsoft.onenoteim\_S-1-5-21-1011055615-1739461242-924725345-1005  
Printer: Microsoft XPS Document Writer  
Name: Microsoft XPS Document Writer  
Default printer: False  
Network printer: False  
Port name: PORTPROMPT:  
Printer: Microsoft Print to PDF  
Name: Microsoft Print to PDF  
Default printer: False  
Network printer: False  
Port name: PORTPROMPT:  
Printer: iR-ADV C5051  
Name: iR-ADV C5051  
Default printer: False  
Network printer: False  
Port name: IP\_192.168.24.200  
Printer: HP ePrint  
Name: HP ePrint  
Default printer: False  
Network printer: False  
Port name: LPT1:  
Printer: Foxit PhantomPDF Printer  
Name: Foxit PhantomPDF Printer  
Default printer: False  
Network printer: False  
Port name: FOXIT\_PDF:  
Printer: Fax  
Name: Fax  
Default printer: False  
Network printer: False  
Port name: SHRFX:

Printer: Brother HL-L5000D series (default printer)

Name: Brother HL-L5000D series

Default printer: True

Network printer: False

Port name: USB002

Printer: Brother HL-5470DW series

Name: Brother HL-5470DW series

Default printer: False

Network printer: False

Port name: USB001

Multimedia: NVIDIA High Definition Audio

Name: NVIDIA High Definition Audio

Manufacturer: NVIDIA

Multimedia: Intel(R) Display Audio

Name: Intel(R) Display Audio

Manufacturer: Intel(R) Corporation

Multimedia: USB Audio Device

Name: USB Audio Device

Manufacturer: (Generic USB Audio)

Multimedia: Realtek High Definition Audio

Name: Realtek High Definition Audio

Manufacturer: Realtek

Network adapter: Intel(R) Ethernet Connection (11) I219-LM

Adapter type: Ethernet 802.3

Net connection status: Connected

Manufacturer: Intel

Speed: 1.0 Gbps

Adapter IP-address: 192.168.24.154

Adapter MAC-address: D8:BB:C1:29:47:68

DHCP enabled: True

DHCP server: 192.168.24.3

DNS domain: dubreuilville.local

WINS primary server:

WINS secondary server:

Local account: ADMIN1-HP\admin1

Caption: ADMIN1-HP\admin1

Name: admin1

Domain: ADMIN1-HP

Description:

SID: S-1-5-21-2515924217-3130785952-2631294870-1000

Disabled: False

Local account: ADMIN1-HP\Administrator

Caption: ADMIN1-HP\Administrator

Name: Administrator

Domain: ADMIN1-HP  
Description: Built-in account for administering the computer/domain  
SID: S-1-5-21-2515924217-3130785952-2631294870-500  
Disabled: True

Local account: ADMIN1-HP\DefaultAccount  
Caption: ADMIN1-HP\DefaultAccount  
Name: DefaultAccount  
Domain: ADMIN1-HP  
Description: A user account managed by the system.  
SID: S-1-5-21-2515924217-3130785952-2631294870-503  
Disabled: True

Local account: ADMIN1-HP\Guest  
Caption: ADMIN1-HP\Guest  
Name: Guest  
Domain: ADMIN1-HP  
Description: Built-in account for guest access to the computer/domain  
SID: S-1-5-21-2515924217-3130785952-2631294870-501  
Disabled: True

Local account: ADMIN1-HP\WDAGUtilityAccount  
Caption: ADMIN1-HP\WDAGUtilityAccount  
Name: WDAGUtilityAccount  
Domain: ADMIN1-HP  
Description: A user account managed and used by the system for Windows Defender Application Guard scenarios.  
SID: S-1-5-21-2515924217-3130785952-2631294870-504  
Disabled: True

Share: ADMIN\$ (Remote Admin)  
Name: ADMIN\$  
Caption: Remote Admin  
Path: C:\WINDOWS  
Type: Disk Drive Admin

Share: C\$ (Default share)  
Name: C\$  
Caption: Default share  
Path: C:\  
Type: Disk Drive Admin

Share: D\$ (Default share)  
Name: D\$  
Caption: Default share  
Path: D:\  
Type: Disk Drive Admin

Share: E\$ (Default share)  
Name: E\$  
Caption: Default share

Path: E:\  
Type: Disk Drive Admin  
Share: F\$ (Default share)  
Name: F\$\nCaption: Default share  
Path: F:\nType: Disk Drive Admin  
Share: G\$ (Default share)  
Name: G\$\nCaption: Default share  
Path: G:\nType: Disk Drive Admin  
Share: IPC\$ (Remote IPC)  
Name: IPC\$\nCaption: Remote IPC  
Path:\nType: IPC Admin

System hotfix: KB4562830 - Update  
System hotfix: KB4580325 - Security Update  
System hotfix: KB4586876 - Update  
System hotfix: KB4593175 - Security Update  
System hotfix: KB4598481 - Security Update  
System hotfix: KB5003503 - Update  
System hotfix: KB5003637 - Security Update

Startup: DUBREUILVILLE\\Caseys: Gcaew (Gcaew.Ink)  
Name: Gcaew  
Command: Gcaew.Ink  
Location: Startup  
User: DUBREUILVILLE\\Caseys

Startup: DUBREUILVILLE\\Caseys: ISUSPM Startup ("C:\\Program Files (x86)\\Common Files\\InstallShield\\UpdateService\\ISUSPM.exe" -startup)  
Name: ISUSPM Startup  
Command: "C:\\Program Files (x86)\\Common Files\\InstallShield\\UpdateService\\ISUSPM.exe" -startup  
Location: HKU\\S-1-5-21-1011055615-1739461242-924725345-1005\\SOFTWARE\\Microsoft\\Windows\\CurrentVersion\\Run  
User: DUBREUILVILLE\\Caseys

Startup: DUBREUILVILLE\\Caseys: Gadwin PrintScreen Pro (32-bit) ("C:\\Program Files (x86)\\Gadwin\\Gadwin PrintScreenPro\\PrintScreenPro32.exe" /nosplash)  
Name: Gadwin PrintScreen Pro (32-bit)  
Command: "C:\\Program Files (x86)\\Gadwin\\Gadwin PrintScreenPro\\PrintScreenPro32.exe" /nosplash  
Location: HKU\\S-1-5-21-1011055615-1739461242-924725345-1005\\SOFTWARE\\Microsoft\\Windows\\CurrentVersion\\Run  
User: DUBREUILVILLE\\Caseys

Startup: DUBREUILVILLE\Caseys: BIBLauncher (C:\Program Files (x86)\Business-in-a-Box 2017\BIBLauncher.exe)  
Name: BIBLauncher  
Command: C:\Program Files (x86)\Business-in-a-Box 2017\BIBLauncher.exe  
Location: HKU\S-1-5-21-1011055615-1739461242-924725345-1005\SOFTWARE\Microsoft\Windows\CurrentVersion\Run  
User: DUBREUILVILLE\Caseys

Startup: DUBREUILVILLE\Caseys: Gcaew ("C:\Users\CaseyS\AppData\Roaming\4d1FOt\slui.exe")  
Name: Gcaew  
Command: "C:\Users\CaseyS\AppData\Roaming\4d1FOt\slui.exe"  
Location: HKU\S-1-5-21-1011055615-1739461242-924725345-1005\SOFTWARE\Microsoft\Windows\CurrentVersion\Run  
User: DUBREUILVILLE\Caseys

Startup: DUBREUILVILLE\Caseys: OneDrive  
("C:\Users\CaseyS\AppData\Local\Microsoft\OneDrive\OneDrive.exe" /background)  
Name: OneDrive  
Command: "C:\Users\CaseyS\AppData\Local\Microsoft\OneDrive\OneDrive.exe" /background  
Location: HKU\S-1-5-21-1011055615-1739461242-924725345-1005\SOFTWARE\Microsoft\Windows\CurrentVersion\Run  
User: DUBREUILVILLE\Caseys

Startup: DUBREUILVILLE\Caseys: Adobe Acrobat Synchronizer ("C:\Program Files (x86)\Adobe\Acrobat DC\Acrobat\AdobeCollabSync.exe")  
Name: Adobe Acrobat Synchronizer  
Command: "C:\Program Files (x86)\Adobe\Acrobat DC\Acrobat\AdobeCollabSync.exe"  
Location: HKU\S-1-5-21-1011055615-1739461242-924725345-1005\SOFTWARE\Microsoft\Windows\CurrentVersion\Run  
User: DUBREUILVILLE\Caseys

Startup: Public: AnyDesk (C:\PROGRA~2\AnyDesk\AnyDesk.exe --control)  
Name: AnyDesk  
Command: C:\PROGRA~2\AnyDesk\AnyDesk.exe --control  
Location: Common Startup  
User: Public

Startup: Public: SecurityHealth (%windir%\system32\SecurityHealthSystray.exe)  
Name: SecurityHealth  
Command: %windir%\system32\SecurityHealthSystray.exe  
Location: HKLM\SOFTWARE\Microsoft\Windows\CurrentVersion\Run  
User: Public

Startup: Public: IASstorIcon ("C:\Program Files\Intel\Intel(R) Rapid Storage Technology\IASstorIconLaunch.exe" "C:\Program Files\Intel\Intel(R) Rapid Storage Technology\IASstorIcon.exe" 60)  
Name: IASstorIcon  
Command: "C:\Program Files\Intel\Intel(R) Rapid Storage Technology\IASstorIconLaunch.exe" "C:\Program Files\Intel\Intel(R) Rapid Storage Technology\IASstorIcon.exe" 60  
Location: HKLM\SOFTWARE\Microsoft\Windows\CurrentVersion\Run

User: Public  
Startup: Public: Classic Start Menu ("C:\Program Files\Classic Shell\ClassicStartMenu.exe" -autorun)  
Name: Classic Start Menu  
Command: "C:\Program Files\Classic Shell\ClassicStartMenu.exe" -autorun  
Location: HKLM\SOFTWARE\Microsoft\Windows\CurrentVersion\Run  
User: Public  
Startup: Public: AdobeGCInvoker-1.0 ("C:\Program Files (x86)\Common Files\Adobe\AdobeGCClient\AGCInvokerUtility.exe")  
Name: AdobeGCInvoker-1.0  
Command: "C:\Program Files (x86)\Common Files\Adobe\AdobeGCClient\AGCInvokerUtility.exe"  
Location: HKLM\SOFTWARE\Microsoft\Windows\CurrentVersion\Run  
User: Public  
Startup: Public: Sentinel Agent ("C:\Program Files\SentinelOne\Sentinel Agent 4.6.13.298\SentinelUI.exe")  
Name: Sentinel Agent  
Command: "C:\Program Files\SentinelOne\Sentinel Agent 4.6.13.298\SentinelUI.exe"  
Location: HKLM\SOFTWARE\Microsoft\Windows\CurrentVersion\Run  
User: Public  
Startup: Public: RtkAudUService ("C:\WINDOWS\System32\RtkAudUService64.exe" -background)  
Name: RtkAudUService  
Command: "C:\WINDOWS\System32\RtkAudUService64.exe" -background  
Location: HKLM\SOFTWARE\Microsoft\Windows\CurrentVersion\Run  
User: Public  
Startup: Public: Logitech Download Assistant (C:\Windows\system32\rundll32.exe C:\Windows\System32\LogiLDA.dll,LogiFetch)  
Name: Logitech Download Assistant  
Command: C:\Windows\system32\rundll32.exe C:\Windows\System32\LogiLDA.dll,LogiFetch  
Location: HKLM\SOFTWARE\Microsoft\Windows\CurrentVersion\Run  
User: Public

## SOFTWARE

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Adobe Acrobat Reader DC, Version: 21.005.20048, Publisher: Adobe Systems Incorporated, Install date: 2021-06-11, Size: 346.6 MB

Adobe Connect, Version: 2019.1.2.32, Publisher: Adobe Systems Inc., Size: 17.4 MB

Adobe Genuine Service, Publisher: Adobe

Advanced Monitoring Agent Network Management, Version: 42.0.1.1, Publisher: Solarwinds Worldwide LLC, Install date: 2021-04-22, Size: 36.2 MB

Advanced Monitoring Agent, Install date: 2021-01-26, Size: 55.2 MB

AnyDesk, Version: ad 6.2.3, Publisher: philandro Software GmbH, Size: 2.0 MB

Bonjour, Version: 3.0.0.10, Publisher: Apple Inc., Install date: 2016-05-18, Size: 2.0 MB

Business-in-a-Box 2017, Version: 7.1.7, Publisher: Biztree Inc., Install date: 2017-11-22

Cisco Webex Meetings, Version: 40.2.8, Publisher: Cisco Webex LLC, Size: 296.9 MB  
Classic Shell, Version: 4.3.1, Publisher: IvoSoft, Install date: 2020-01-22, Size: 9.8 MB  
CyberLink Power2Go, Version: 8.0.3.6016, Publisher: CyberLink Corp., Install date: 2016-05-18, Size: 268.0 MB  
CyberLink PowerDVD 12, Version: 12.0.4.5913, Publisher: CyberLink Corp., Install date: 2016-05-18, Size: 289.0 MB  
Discover HP Touchpoint Manager, Version: 1.0.19.1, Publisher: HP, Install date: 2016-05-18, Size: 408.0 KB  
Dropbox, Version: 126.4.4618, Publisher: Dropbox, Inc.  
File Cache Service Agent, Version: 2.1.0.4101, Publisher: MspPlatform, Install date: 2021-06-05, Size: 7.7 MB  
Foxit PhantomPDF, Version: 6.0.26.201, Publisher: Foxit Corporation, Install date: 2016-05-18, Size: 590.3 MB  
Free SD Memory Card Data Recovery version 5.8.8.8, Version: 5.8.8.8, Publisher: www.Amazing-Share.com, Install date: 2017-08-22, Size: 15.9 MB  
Gadwin PrintScreen (64-Bit), Version: 5.4.2.0, Publisher: Gadwin Systems, Install date: 2017-04-27, Size: 14.0 MB  
Gadwin PrintScreenPro (32-Bit), Version: 5.5.1.0, Publisher: Gadwin Systems, Install date: 2017-04-06, Size: 12.3 MB  
Google Chrome, Version: 91.0.4472.124, Publisher: Google LLC, Install date: 2021-06-30  
Google Toolbar for Internet Explorer, Version: 7.5.8231.2252, Publisher: Google Inc.  
GoTo Opener, Version: 1.0.530, Publisher: LogMeIn, Inc., Install date: 2019-10-01, Size: 336.0 KB  
GoToMeeting 10.17.0.19796, Version: 10.17.0.19796, Publisher: LogMeIn, Inc.  
HP Business Slim Keyboard, Version: 1.08, Publisher: HP, Install date: 2016-05-18, Size: 3.4 MB  
HP Client Security Manager, Version: 8.3.17.2042, Publisher: HP Inc., Size: 88.6 MB  
HP Documentation, Version: 1.0.0.1, Publisher: HP  
HP ESU for Microsoft Windows 7, Version: 3.5.1, Publisher: HP, Install date: 2016-05-18, Size: 251.7 MB  
HP Hotkey Support, Version: 6.2.16.1, Publisher: HP, Install date: 2016-05-18, Size: 12.6 MB  
HP Notifications, Version: 1.0.11.1, Publisher: HP Company, Install date: 2016-05-18, Size: 16.0 MB  
HP Setup, Version: 9.1.15453.4066, Publisher: Hewlett-Packard Company, Install date: 2016-05-18, Size: 41.8 MB  
HP SoftPaq Download Manager, Version: 4.2.2.0, Publisher: HP, Install date: 2016-05-18, Size: 32.1 MB  
HP Software Setup, Version: 9.0.1, Publisher: HP, Install date: 2016-05-18, Size: 2.3 MB  
HP Support Assistant, Version: 8.2.8.25, Publisher: HP, Install date: 2016-05-18, Size: 69.0 MB  
HP Support Solutions Framework, Version: 12.5.32.203, Publisher: HP, Install date: 2016-05-18, Size: 5.8 MB  
Intel(R) Management Engine Components, Version: 11.0.0.1177, Publisher: Intel Corporation, Size: 106.2 MB  
Intel(R) Network Connections 20.2.3001.0, Version: 20.2.3001.0, Publisher: Intel, Install date: 2016-05-18, Size: 30.2 MB  
Intel(R) Processor Graphics, Version: 26.20.100.7757, Publisher: Intel Corporation, Size: 74.2 MB  
Intel(R) Rapid Storage Technology, Version: 14.6.1.1030, Publisher: Intel Corporation  
Intel(R) USB 3.0 eXtensible Host Controller Driver, Version: 4.0.0.36, Publisher: Intel Corporation, Size: 18.5 MB

Malwarebytes version 4.2.1.89, Version: 4.2.1.89, Publisher: Malwarebytes, Install date: 2020-09-28

Microsoft ASP.NET MVC 2, Version: 2.0.60926.0, Publisher: Microsoft Corporation, Install date: 2021-01-14, Size: 850.0 KB

Microsoft Edge, Version: 91.0.864.64, Publisher: Microsoft Corporation, Install date: 2021-07-02

Microsoft Lync Web App Plug-in, Version: 15.8.8308.965, Publisher: Microsoft Corporation, Install date: 2018-05-18, Size: 23.6 MB

Microsoft Office Professional Plus 2019 - en-us, Version: 16.0.10375.20036, Publisher: Microsoft Corporation

Microsoft OneDrive, Version: 21.119.0613.0001, Publisher: Microsoft Corporation, Size: 185.0 MB

Microsoft Update Health Tools, Version: 2.77.0.0, Publisher: Microsoft Corporation, Install date: 2021-06-09, Size: 1.1 MB

Microsoft Visual C++ 2005 Redistributable (x64), Version: 8.0.56336, Publisher: Microsoft Corporation, Install date: 2016-05-18, Size: 708.0 KB

Microsoft Visual C++ 2005 Redistributable (x64), Version: 8.0.59192, Publisher: Microsoft Corporation, Install date: 2017-02-28, Size: 3.0 MB

Microsoft Visual C++ 2005 Redistributable (x64), Version: 8.0.61000, Publisher: Microsoft Corporation, Install date: 2016-04-01, Size: 572.0 KB

Microsoft Visual C++ 2005 Redistributable, Version: 8.0.59193, Publisher: Microsoft Corporation, Install date: 2017-02-28, Size: 2.6 MB

Microsoft Visual C++ 2005 Redistributable, Version: 8.0.61001, Publisher: Microsoft Corporation, Install date: 2016-04-01, Size: 300.0 KB

Microsoft Visual C++ 2008 Redistributable - x64 9.0.30729.17, Version: 9.0.30729, Publisher: Microsoft Corporation, Install date: 2016-05-18, Size: 252.0 KB

Microsoft Visual C++ 2008 Redistributable - x64 9.0.30729.4048, Version: 9.0.30729.4048, Publisher: Microsoft Corporation, Install date: 2017-02-28, Size: 244.0 KB

Microsoft Visual C++ 2008 Redistributable - x64 9.0.30729.6161, Version: 9.0.30729.6161, Publisher: Microsoft Corporation, Install date: 2016-04-01, Size: 788.0 KB

Microsoft Visual C++ 2008 Redistributable - x86 9.0.30729.17, Version: 9.0.30729, Publisher: Microsoft Corporation, Install date: 2016-05-18, Size: 240.0 KB

Microsoft Visual C++ 2008 Redistributable - x86 9.0.30729.4048, Version: 9.0.30729.4048, Publisher: Microsoft Corporation, Install date: 2017-02-28, Size: 236.0 KB

Microsoft Visual C++ 2008 Redistributable - x86 9.0.30729.4148, Version: 9.0.30729.4148, Publisher: Microsoft Corporation, Install date: 2016-05-18, Size: 232.0 KB

Microsoft Visual C++ 2008 Redistributable - x86 9.0.30729.6161, Version: 9.0.30729.6161, Publisher: Microsoft Corporation, Install date: 2016-04-01, Size: 600.0 KB

Microsoft Visual C++ 2010 x64 Redistributable - 10.0.40219, Version: 10.0.40219, Publisher: Microsoft Corporation, Install date: 2017-04-06, Size: 13.9 MB

Microsoft Visual C++ 2010 x86 Redistributable - 10.0.40219, Version: 10.0.40219, Publisher: Microsoft Corporation, Install date: 2017-04-06, Size: 11.1 MB

Microsoft Visual C++ 2012 Redistributable (x64) - 11.0.51106, Version: 11.0.51106.1, Publisher: Microsoft Corporation

Microsoft Visual C++ 2012 Redistributable (x64) - 11.0.61030, Version: 11.0.61030.0, Publisher: Microsoft Corporation, Size: 20.5 MB

Microsoft Visual C++ 2012 Redistributable (x86) - 11.0.51106, Version: 11.0.51106.1, Publisher: Microsoft Corporation  
Microsoft Visual C++ 2012 Redistributable (x86) - 11.0.61030, Version: 11.0.61030.0, Publisher: Microsoft Corporation, Size: 17.4 MB  
Microsoft Visual C++ 2013 Redistributable (x64) - 12.0.21005, Version: 12.0.21005.1, Publisher: Microsoft Corporation, Size: 20.6 MB  
Microsoft Visual C++ 2013 Redistributable (x64) - 12.0.30501, Version: 12.0.30501.0, Publisher: Microsoft Corporation, Size: 20.6 MB  
Microsoft Visual C++ 2013 Redistributable (x86) - 12.0.30501, Version: 12.0.30501.0, Publisher: Microsoft Corporation, Size: 17.2 MB  
Microsoft Visual C++ 2013 Redistributable (x86) - 12.0.40649, Version: 12.0.40649.5, Publisher: Microsoft Corporation, Size: 17.2 MB  
Microsoft Visual C++ 2017 Redistributable (x64) - 14.13.26020, Version: 14.13.26020.0, Publisher: Microsoft Corporation, Size: 23.6 MB  
Microsoft Visual C++ 2017 Redistributable (x86) - 14.13.26020, Version: 14.13.26020.0, Publisher: Microsoft Corporation, Size: 20.2 MB  
Microsoft Visual Studio 2010 Tools for Office Runtime (x64), Version: 10.0.50903, Publisher: Microsoft Corporation  
Nuance PaperPort 14, Version: 14.5.0000, Publisher: Nuance Communications, Inc., Install date: 2017-02-28, Size: 317.4 MB  
NVIDIA Graphics Driver 461.09, Version: 461.09, Publisher: NVIDIA Corporation, Install date: 2021-06-09  
Patch Management Service Controller, Version: 2.1.1.4189, Publisher: MspPlatform, Install date: 2021-06-05, Size: 15.7 MB  
Realtek High Definition Audio Driver, Version: 6.0.1.8335, Publisher: Realtek Semiconductor Corp., Install date: 2016-05-18  
Request Handler Agent, Version: 2.1.0.4101, Publisher: MspPlatform, Install date: 2021-06-05, Size: 5.0 MB  
Sentinel Agent, Version: 4.6.13.298, Publisher: SentinelOne, Install date: 2021-05-13  
Skype™ 7.0, Version: 7.0.102, Publisher: Skype Technologies S.A., Install date: 2017-04-06, Size: 47.9 MB  
TeamViewer 12 Host, Version: 12.0.258869, Publisher: TeamViewer  
TeamViewer, Version: 15.18.5, Publisher: TeamViewer  
UFR II Printer Driver Uninstaller, Version: 6, 6, 1, 0, Publisher: Canon Inc.  
Vulkan Run Time Libraries 1.0.3.1, Version: 1.0.3.1, Publisher: LunarG, Inc., Size: 1.7 MB  
WinCDEmu, Version: 4.1, Publisher: Sysprogs  
Wondershare Photo Recovery (build 3.1.1), Publisher: Wondershare Co., Ltd., Install date: 2017-08-22, Size: 19.5 MB  
WordPerfect Office X3, Version: 13.0, Publisher: Corel Corporation, Install date: 2017-04-11, Size: 338.3 MB  
Zoom, Version: 5.4.6 (59296.1207), Publisher: Zoom Video Communications, Inc., Size: 9.8 MB

## PROCESSES

=====

AnyDesk.exe (C:\Program Files (x86)\AnyDesk\AnyDesk.exe)  
BASupSrvCnfg.exe (C:\Program Files (x86)\Take Control Agent\BASupSrvCnfg.exe)  
BIBLauncher.exe (C:\Program Files (x86)\Business-in-a-Box 2017\BIBLauncher.exe)  
ClassicStartMenu.exe (C:\Program Files\Classic Shell\ClassicStartMenu.exe)  
CLMLSvc\_P2G8.exe (C:\Program Files (x86)\CyberLink\Power2Go8\CLMLSvc\_P2G8.exe)  
dllhost.exe (C:\WINDOWS\SysWOW64\DllHost.exe)  
DPAgent.exe (c:\Program Files (x86)\Hewlett-Packard\HP ProtectTools Security Manager\Bin\DPAgent.exe)  
Dropbox.exe (C:\Program Files (x86)\Dropbox\Client\Dropbox.exe)  
Dropbox.exe (C:\Program Files (x86)\Dropbox\Client\Dropbox.exe)  
Dropbox.exe (C:\Program Files (x86)\Dropbox\Client\Dropbox.exe)  
explorer.exe (C:\WINDOWS\Explorer.EXE)  
freepcaudit.exe (I:\Dubreuilville Audits\freepcaudit.exe)  
HPNotifications.exe (C:\Program Files (x86)\HP\HP Notifications\HPNotifications.exe)  
IAStorIcon.exe (C:\Program Files\Intel\Intel(R) Rapid Storage Technology\IAStorIcon.exe)  
issch.exe (C:\Program Files (x86)\Common Files\InstallShield\UpdateService\issch.exe)  
iusb3mon.exe (C:\Program Files (x86)\Intel\Intel(R) USB 3.0 eXtensible Host Controller Driver\Application\iusb3mon.exe)  
LHBeacon.exe (C:\Program Files (x86)\HP\HP Touchpoint Manager\Discover HP Touchpoint Manager\LHBeacon.exe)  
mbamtray.exe (C:\Program Files\Malwarebytes\Anti-Malware\mbamtray.exe)  
OneDrive.exe (C:\Users\CaseyS\AppData\Local\Microsoft\OneDrive\OneDrive.exe)  
OUTLOOK.EXE (C:\Program Files\Microsoft Office\root\Office16\OUTLOOK.EXE)  
pptd40nt.exe (C:\Program Files (x86)\Nuance\PaperPort\pptd40nt.exe)  
QtWebEngineProcess.exe (C:\Program Files (x86)\Dropbox\Client\126.4.4618\QtWebEngineProcess.exe)  
QtWebEngineProcess.exe (C:\Program Files (x86)\Dropbox\Client\126.4.4618\QtWebEngineProcess.exe)  
QtWebEngineProcess.exe (C:\Program Files (x86)\Dropbox\Client\126.4.4618\QtWebEngineProcess.exe)  
RtkAudUService64.exe (C:\Windows\System32\RtkAudUService64.exe)  
RuntimeBroker.exe (C:\Windows\System32\RuntimeBroker.exe)  
RuntimeBroker.exe (C:\Windows\System32\RuntimeBroker.exe)  
RuntimeBroker.exe (C:\Windows\System32\RuntimeBroker.exe)  
RuntimeBroker.exe (C:\Windows\System32\RuntimeBroker.exe)  
SearchApp.exe (C:\WINDOWS\SystemApps\Microsoft.Windows.Search\_cw5n1h2txyewy\SearchApp.exe)  
SearchProtocolHost.exe (C:\WINDOWS\system32\SearchProtocolHost.exe)  
SecurityHealthSystray.exe (C:\Windows\System32\SecurityHealthSystray.exe)  
SentinelUI.exe (C:\Program Files\SentinelOne\Sentinel Agent 4.6.13.298\SentinelUI.exe)  
ShellExperienceHost.exe (C:\WINDOWS\SystemApps\ShellExperienceHost\_cw5n1h2txyewy\ShellExperienceHost.exe)  
sihost.exe (C:\WINDOWS\system32\sihost.exe)  
SkWLUSB.exe (C:\Program Files (x86)\HP\HP Business Slim Keyboard\SkWLUSB.exe)

StartMenuExperienceHost.exe

(C:\WINDOWS\SystemApps\Microsoft.Windows.StartMenuExperienceHost\_cw5n1h2txyewy\StartMenuExperienceHost.exe)

svchost.exe (C:\WINDOWS\system32\svchost.exe)

svchost.exe (C:\WINDOWS\system32\svchost.exe)

svchost.exe (C:\WINDOWS\system32\svchost.exe)

svchost.exe (C:\WINDOWS\system32\svchost.exe)

taskhostw.exe (C:\WINDOWS\system32\taskhostw.exe)

TeamViewer.exe (C:\Program Files (x86)\TeamViewer\TeamViewer.exe)

TextInputHost.exe

(C:\WINDOWS\SystemApps\MicrosoftWindows.Client.CBS\_cw5n1h2txyewy\InputApp\TextInputHost.exe)

unsecapp.exe (C:\WINDOWS\system32\wbem\unsecapp.exe)

UserOOBEBroker.exe (C:\Windows\System32\oobe\UserOOBEBroker.exe)

YourPhone.exe (C:\Program

Files\WindowsApps\Microsoft.YourPhone\_1.21052.122.0\_x64\_\_8wekyb3d8bbwe\YourPhone.exe)

SYSTEM

=====

Host name: SUE-HP

IP-address: 192.168.24.246

User name: DUBREUILVILLE\SBouchard

Description:

Operating system: Microsoft Windows 10 Pro (version 10.0.18363; build 18363)

Name: Microsoft Windows 10 Pro

Version: 10.0.18363

Build: 18363

Install date: 22/04/2020 1:10:58 PM

Windows product ID: 00330-53613-82973-AAOEM

Windows product key: W9M8Q-N4VYH-VB7CY-8MYC7-9BT6P

Internet Explorer version: 11.1198.18362.0

Model: 30DK003PCA

System type: x64-based PC

BIOS: LENOVO (version: S08KT35A; date: 20/01/2021)

Manufacturer: LENOVO

Version: S08KT35A

Date: 20/01/2021

Serial number: MJOERVBC

Motherboard: LENOVO (1048; version: SDK0J40697 WIN 3305361382973)

Manufacturer: LENOVO

Product: 1048

Version: SDK0J40697 WIN 3305361382973

Chassis: Desktop

Processor: Intel(R) Core(TM) i7-10700 CPU @ 2.90GHz (architecture: x64; 2904 MHz)

Name: Intel(R) Core(TM) i7-10700 CPU @ 2.90GHz

Manufacturer: GenuineIntel

Max clock speed: 2904 MHz

Architecture: x64

Level 2 cache size: 2048 KB

Socket type: U3E1

Version:

Physical memory: 15.7 GB

Memory slot: 16.0 GB (BANK 1; form factor: DIMM; memory type: Unknown)

Capacity: 16.0 GB

Device locator: ChannelA-DIMM1

Bank label: BANK 1

Form factor: DIMM

Memory type: Unknown

Manufacturer: Samsung

Speed: 3200 ns  
Max capacity: 128.0 GB  
Memory slot: Empty  
Capacity:  
Device locator:  
Bank label:  
Form factor:  
Memory type:  
Manufacturer:  
Speed:  
Max capacity: 128.0 GB  
Memory slot: Empty  
Capacity:  
Device locator:  
Bank label:  
Form factor:  
Memory type:  
Manufacturer:  
Speed:  
Max capacity: 128.0 GB  
Memory slot: Empty  
Capacity:  
Device locator:  
Bank label:  
Form factor:  
Memory type:  
Manufacturer:  
Speed:  
Max capacity: 128.0 GB  
Disk: NVMe SAMSUNG MZVLB512 (476.9 GB)  
Caption: NVMe SAMSUNG MZVLB512  
Serial number: 0025\_3882\_11C1\_5E6A.  
Size: 476.9 GB  
Manufacturer: (Standard disk drives)  
Interface type: SCSI  
Media type: Fixed hard disk media  
Bytes per sector: 512  
Heads: 255  
Cylinders: 62260  
Sectors: 1000206900  
Tracks: 15876300  
Disk: USB DISK 3.0 USB Device (7.4 GB)  
Caption: USB DISK 3.0 USB Device  
Serial number: 087A108490B0

Size: 7.4 GB  
Manufacturer: (Standard disk drives)  
Interface type: USB  
Media type: Removable Media  
Bytes per sector: 512  
Heads: 255  
Cylinders: 963  
Sectors: 15470595  
Tracks: 245565

Logical drive: C: (Local Fixed Disk; size: 459.6 GB; free space: 96.0 GB; file system: NTFS)

Name: C:  
Description: Local Fixed Disk  
Size: 459.6 GB  
Free space: 96.0 GB  
File system: NTFS  
Serial number: 408609EE  
Network path:

Logical drive: D: (Removable Disk; size: 7.4 GB; free space: 6.4 GB; file system: FAT32)

Name: D:  
Description: Removable Disk  
Size: 7.4 GB  
Free space: 6.4 GB  
File system: FAT32  
Serial number: AED6434E  
Network path:

Logical drive: E: (Local Fixed Disk; size: 1.0 GB; free space: 530.2 MB; file system: NTFS)

Name: E:  
Description: Local Fixed Disk  
Size: 1.0 GB  
Free space: 530.2 MB  
File system: NTFS  
Serial number: 8C867517  
Network path:

Logical drive: F: (Local Fixed Disk; size: 14.5 GB; free space: 1.1 GB; file system: NTFS)

Name: F:  
Description: Local Fixed Disk  
Size: 14.5 GB  
Free space: 1.1 GB  
File system: NTFS  
Serial number: 004ACA5F  
Network path:

Logical drive: G: (Local Fixed Disk; size: 96.0 MB; free space: 45.3 MB; file system: FAT32)

Name: G:  
Description: Local Fixed Disk

Size: 96.0 MB  
Free space: 45.3 MB  
File system: FAT32  
Serial number: AE9B6DBC  
Network path:  
Logical drive: H: (CD-ROM Disc)  
Name: H:  
Description: CD-ROM Disc  
Size:  
Free space:  
File system:  
Serial number:  
Network path:  
Logical drive: W: (Network Connection; size: 1.8 TB; free space: 1.3 TB; file system: NTFS; network path:  
\\dubsv02\public)  
Name: W:  
Description: Network Connection  
Size: 1.8 TB  
Free space: 1.3 TB  
File system: NTFS  
Serial number: F62E6B71  
Network path: \\dubsv02\public  
Logical drive: X: (Network Connection; size: 1.8 TB; free space: 1.3 TB; file system: NTFS; network path:  
\\dubsv02\Confidential)  
Name: X:  
Description: Network Connection  
Size: 1.8 TB  
Free space: 1.3 TB  
File system: NTFS  
Serial number: F62E6B71  
Network path: \\dubsv02\Confidential  
Logical drive: Y: (Network Connection; size: 1.8 TB; free space: 1.3 TB; file system: NTFS; network path:  
\\dubsv02\Users Shared Folders\GauvinS)  
Name: Y:  
Description: Network Connection  
Size: 1.8 TB  
Free space: 1.3 TB  
File system: NTFS  
Serial number: F62E6B71  
Network path: \\dubsv02\Users Shared Folders\GauvinS  
Logical drive: Z: (Network Connection; size: 1.8 TB; free space: 1.3 TB; file system: NTFS; network path:  
\\dubsv02\Common2)  
Name: Z:  
Description: Network Connection

Size: 1.8 TB  
Free space: 1.3 TB  
File system: NTFS  
Serial number: F62E6B71  
Network path: \\dubsrv02\Common2  
CD-ROM: HL-DT-ST DVDRAM GUE1N (DVD Writer)  
Name: HL-DT-ST DVDRAM GUE1N  
Media type: DVD Writer  
Manufacturer: (Standard CD-ROM drives)  
Drive: H:  
Video: NVIDIA Quadro P620 (1920x1080x32b)  
Name: NVIDIA Quadro P620  
Current horizontal resolution: 1920  
Current vertical resolution: 1080  
Current bits per pixel: 32  
Current refresh rate: 60 Hz  
Memory size: -2147483648.0 Bytes  
Video: Intel(R) UHD Graphics 630 (xxb)  
Name: Intel(R) UHD Graphics 630  
Current horizontal resolution:  
Current vertical resolution:  
Current bits per pixel:  
Current refresh rate:  
Memory size: 1.0 GB  
Monitor: HP V270  
Manufacturer: Unknown HPN  
Serial number: 1CR0231TV8  
Manufacture date: 2020 week 23  
Monitor: HP V270  
Manufacturer: Unknown HPN  
Serial number: 1CR0231TV4  
Manufacture date: 2020 week 23  
Printer: Send To OneNote 2016  
Name: Send To OneNote 2016  
Default printer: False  
Network printer: False  
Port name: nul:  
Printer: Vadim PDF Writer  
Name: Vadim PDF Writer  
Default printer: False  
Network printer: False  
Port name: CPWPT101:  
Printer: OneNote for Windows 10  
Name: OneNote for Windows 10

Default printer: False  
Network printer: False  
Port name:  
Microsoft.Office.OneNote\_16001.13328.20478.0\_x64\_\_8wekyb3d8bbwe\_microsoft.onenoteim\_S-1-5-21-1011055615-1739461242-924725345-1679  
Printer: Microsoft XPS Document Writer  
Name: Microsoft XPS Document Writer  
Default printer: False  
Network printer: False  
Port name: PORTPROMPT:  
Printer: Microsoft Print to PDF  
Name: Microsoft Print to PDF  
Default printer: False  
Network printer: False  
Port name: PORTPROMPT:  
Printer: iR-ADV C5535  
Name: iR-ADV C5535  
Default printer: False  
Network printer: False  
Port name: WSD-c917143d-9733-4445-9cd7-e42fbc1014d7  
Printer: HP ePrint  
Name: HP ePrint  
Default printer: False  
Network printer: False  
Port name: LPT1:  
Printer: Foxit PhantomPDF Printer  
Name: Foxit PhantomPDF Printer  
Default printer: False  
Network printer: False  
Port name: FOXIT\_PDF:  
Printer: DYMO LabelWriter 450 Twin Turbo  
Name: DYMO LabelWriter 450 Twin Turbo  
Default printer: False  
Network printer: False  
Port name: USB001  
Printer: Canon iR-ADV C5535/5540 UFR II  
Name: Canon iR-ADV C5535/5540 UFR II  
Default printer: False  
Network printer: False  
Port name: 192.168.24.200  
Printer: Brother HL-L5000D series (default printer)  
Name: Brother HL-L5000D series  
Default printer: True  
Network printer: False

Port name: USB002  
Printer: Adobe PDF  
Name: Adobe PDF  
Default printer: False  
Network printer: False  
Port name: Documents\\*.pdf  
Multimedia: NVIDIA High Definition Audio  
Name: NVIDIA High Definition Audio  
Manufacturer: NVIDIA  
Multimedia: Intel(R) Display Audio  
Name: Intel(R) Display Audio  
Manufacturer: Intel(R) Corporation  
Multimedia: Realtek High Definition Audio  
Name: Realtek High Definition Audio  
Manufacturer: Realtek  
Multimedia: USB Audio Device  
Name: USB Audio Device  
Manufacturer: (Generic USB Audio)  
Network adapter: Intel(R) Ethernet Connection (11) I219-LM  
Adapter type: Ethernet 802.3  
Net connection status: Connected  
Manufacturer: Intel  
Speed: 1.0 Gbps  
Adapter IP-address: 192.168.24.246  
Adapter MAC-address: D8:BB:C1:29:47:85  
DHCP enabled: True  
DHCP server: 192.168.24.3  
DNS domain: dubreuilville.local  
WINS primary server:  
WINS secondary server:  
Local account: SUE-HP\Administrator  
Caption: SUE-HP\Administrator  
Name: Administrator  
Domain: SUE-HP  
Description: Built-in account for administering the computer/domain  
SID: S-1-5-21-361888733-4023342451-2256529945-500  
Disabled: True  
Local account: SUE-HP\DefaultAccount  
Caption: SUE-HP\DefaultAccount  
Name: DefaultAccount  
Domain: SUE-HP  
Description: A user account managed by the system.  
SID: S-1-5-21-361888733-4023342451-2256529945-503  
Disabled: True

Local account: SUE-HP\Guest

Caption: SUE-HP\Guest

Name: Guest

Domain: SUE-HP

Description: Built-in account for guest access to the computer/domain

SID: S-1-5-21-361888733-4023342451-2256529945-501

Disabled: True

Local account: SUE-HP\sue

Caption: SUE-HP\sue

Name: sue

Domain: SUE-HP

Description:

SID: S-1-5-21-361888733-4023342451-2256529945-1000

Disabled: False

Local account: SUE-HP\WDAGUtilityAccount

Caption: SUE-HP\WDAGUtilityAccount

Name: WDAGUtilityAccount

Domain: SUE-HP

Description: A user account managed and used by the system for Windows Defender Application Guard scenarios.

SID: S-1-5-21-361888733-4023342451-2256529945-504

Disabled: True

Share: ADMIN\$ (Remote Admin)

Name: ADMIN\$

Caption: Remote Admin

Path: C:\WINDOWS

Type: Disk Drive Admin

Share: C\$ (Default share)

Name: C\$

Caption: Default share

Path: C:\

Type: Disk Drive Admin

Share: Canon iR-ADV C55355540 UFR II (Canon iR-ADV C5535/5540 UFR II)

Name: Canon iR-ADV C55355540 UFR II

Caption: Canon iR-ADV C5535/5540 UFR II

Path: Canon iR-ADV C5535/5540 UFR II,LocalsplOnly

Type: Print Queue

Share: E\$ (Default share)

Name: E\$

Caption: Default share

Path: E:\

Type: Disk Drive Admin

Share: F\$ (Default share)

Name: F\$

Caption: Default share  
Path: F:\  
Type: Disk Drive Admin  
Share: G\$ (Default share)  
Name: G\$\nCaption: Default share  
Path: G:\nType: Disk Drive Admin  
Share: IPC\$ (Remote IPC)  
Name: IPC\$\nCaption: Remote IPC  
Path:\nType: IPC Admin  
Share: print\$ (Printer Drivers)  
Name: print\$\nCaption: Printer Drivers  
Path: C:\\WINDOWS\\system32\\spool\\drivers  
Type: Disk Drive  
System hotfix: KB4497165 - Update  
System hotfix: KB4513661 - Update  
System hotfix: KB4516115 - Security Update  
System hotfix: KB4517245 - Update  
System hotfix: KB4521863 - Security Update  
System hotfix: KB4535680 - Security Update  
System hotfix: KB4537759 - Security Update  
System hotfix: KB4552152 - Security Update  
System hotfix: KB4560959 - Security Update  
System hotfix: KB4561600 - Security Update  
System hotfix: KB4565554 - Security Update  
System hotfix: KB4569073 - Security Update  
System hotfix: KB4576751 - Security Update  
System hotfix: KB4576754 - Update  
System hotfix: KB4577586 - Update  
System hotfix: KB4577670 - Security Update  
System hotfix: KB4580325 - Security Update  
System hotfix: KB4586863 - Security Update  
System hotfix: KB4589211 - Update  
System hotfix: KB4598479 - Security Update  
System hotfix: KB4601395 - Security Update  
System hotfix: KB4601556 - Update  
System hotfix: KB5000908 - Security Update  
System hotfix: KB5001406 - Security Update  
System hotfix: KB5003244 - Security Update  
System hotfix: KB5003635 - Security Update

System hotfix: KB5003710 - Security Update

Startup: DUBREUILVILLE\SBouchard: Sidebar (%ProgramFiles%\Windows Sidebar\Sidebar.exe /autoRun)

Name: Sidebar

Command: %ProgramFiles%\Windows Sidebar\Sidebar.exe /autoRun

Location: HKU\S-1-5-21-1011055615-1739461242-924725345-

1679\SOFTWARE\Microsoft\Windows\CurrentVersion\Run

User: DUBREUILVILLE\SBouchard

Startup: DUBREUILVILLE\SBouchard: OneDrive

("C:\Users\sbouchard\AppData\Local\Microsoft\OneDrive\OneDrive.exe" /background)

Name: OneDrive

Command: "C:\Users\sbouchard\AppData\Local\Microsoft\OneDrive\OneDrive.exe" /background

Location: HKU\S-1-5-21-1011055615-1739461242-924725345-

1679\SOFTWARE\Microsoft\Windows\CurrentVersion\Run

User: DUBREUILVILLE\SBouchard

Startup: DUBREUILVILLE\SBouchard: DymoQuickPrint ("C:\Program Files (x86)\DYMO\DYMO Label Software\DymoQuickPrint.exe" /startup)

Name: DymoQuickPrint

Command: "C:\Program Files (x86)\DYMO\DYMO Label Software\DymoQuickPrint.exe" /startup

Location: HKU\S-1-5-21-1011055615-1739461242-924725345-

1679\SOFTWARE\Microsoft\Windows\CurrentVersion\Run

User: DUBREUILVILLE\SBouchard

Startup: DUBREUILVILLE\SBouchard: StartMenuX ("C:\Program Files\Start Menu X\StartMenuX.exe")

Name: StartMenuX

Command: "C:\Program Files\Start Menu X\StartMenuX.exe"

Location: HKU\S-1-5-21-1011055615-1739461242-924725345-

1679\SOFTWARE\Microsoft\Windows\CurrentVersion\Run

User: DUBREUILVILLE\SBouchard

Startup: DUBREUILVILLE\SBouchard: OfficeSyncProcess ("C:\Program Files\Microsoft Office\Office14\MSOSYNC.EXE")

Name: OfficeSyncProcess

Command: "C:\Program Files\Microsoft Office\Office14\MSOSYNC.EXE"

Location: HKU\S-1-5-21-1011055615-1739461242-924725345-

1679\SOFTWARE\Microsoft\Windows\CurrentVersion\Run

User: DUBREUILVILLE\SBouchard

Startup: DUBREUILVILLE\SBouchard: Gadwin PrintScreen (64-bit) ("C:\Program Files\Gadwin\Gadwin PrintScreen\PrintScreen64.exe" /nosplash)

Name: Gadwin PrintScreen (64-bit)

Command: "C:\Program Files\Gadwin\Gadwin PrintScreen\PrintScreen64.exe" /nosplash

Location: HKU\S-1-5-21-1011055615-1739461242-924725345-

1679\SOFTWARE\Microsoft\Windows\CurrentVersion\Run

User: DUBREUILVILLE\SBouchard

Startup: DUBREUILVILLE\SBouchard: CiscoMeetingDaemon

("C:\Users\sbouchard\AppData\Local\WebEx\cisrowebexstart.exe" /daemon /from=autorun)

Name: CiscoMeetingDaemon

Command: "C:\Users\souchard\AppData\Local\WebEx\cisowebexstart.exe" /daemon  
/from=autorun  
Location: HKU\S-1-5-21-1011055615-1739461242-924725345-1679\SOFTWARE\Microsoft\Windows\CurrentVersion\Run  
User: DUBREUILVILLE\Souchard  
Startup: DUBREUILVILLE\Souchard: Adobe Acrobat Synchronizer ("C:\Program Files (x86)\Adobe\Acrobat DC\Acrobat\AdobeCollabSync.exe")  
Name: Adobe Acrobat Synchronizer  
Command: "C:\Program Files (x86)\Adobe\Acrobat DC\Acrobat\AdobeCollabSync.exe"  
Location: HKU\S-1-5-21-1011055615-1739461242-924725345-1679\SOFTWARE\Microsoft\Windows\CurrentVersion\Run  
User: DUBREUILVILLE\Souchard  
Startup: DUBREUILVILLE\Souchard: com.squirrel.Teams.Teams (C:\Users\souchard\AppData\Local\Microsoft\Teams\Update.exe --processStart "Teams.exe" --process-start-args "--system-initiated")  
Name: com.squirrel.Teams.Teams  
Command: C:\Users\souchard\AppData\Local\Microsoft\Teams\Update.exe --processStart "Teams.exe" --process-start-args "--system-initiated"  
Location: HKU\S-1-5-21-1011055615-1739461242-924725345-1679\SOFTWARE\Microsoft\Windows\CurrentVersion\Run  
User: DUBREUILVILLE\Souchard  
Startup: Public: RealTimes (C:\PROGRA~2\Real\REALPL~1\RPDS\Bin\RPSYST~1.EXE)  
Name: RealTimes  
Command: C:\PROGRA~2\Real\REALPL~1\RPDS\Bin\RPSYST~1.EXE  
Location: Common Startup  
User: Public  
Startup: Public: WinZip Preloader (C:\PROGRA~1\WinZip\WZPREL~1.EXE)  
Name: WinZip Preloader  
Command: C:\PROGRA~1\WinZip\WZPREL~1.EXE  
Location: Common Startup  
User: Public  
Startup: Public: SecurityHealth (%windir%\system32\SecurityHealthSystray.exe)  
Name: SecurityHealth  
Command: %windir%\system32\SecurityHealthSystray.exe  
Location: HKLM\SOFTWARE\Microsoft\Windows\CurrentVersion\Run  
User: Public  
Startup: Public: IASstorIcon ("C:\Program Files\Intel\Intel(R) Rapid Storage Technology\IASstorIconLaunch.exe" "C:\Program Files\Intel\Intel(R) Rapid Storage Technology\IASstorIcon.exe" 60)  
Name: IASstorIcon  
Command: "C:\Program Files\Intel\Intel(R) Rapid Storage Technology\IASstorIconLaunch.exe" "C:\Program Files\Intel\Intel(R) Rapid Storage Technology\IASstorIcon.exe" 60  
Location: HKLM\SOFTWARE\Microsoft\Windows\CurrentVersion\Run  
User: Public

Startup: Public: AdobeAAMUpdater-1.0 ("C:\Program Files (x86)\Common Files\Adobe\OOBE\PDApp\UWA\UpdaterStartupUtility.exe")

Name: AdobeAAMUpdater-1.0

Command: "C:\Program Files (x86)\Common

Files\Adobe\OOBE\PDApp\UWA\UpdaterStartupUtility.exe"

Location: HKLM\SOFTWARE\Microsoft\Windows\CurrentVersion\Run

User: Public

Startup: Public: AdobeGCInvoker-1.0 ("C:\Program Files (x86)\Common Files\Adobe\AdobeGCClient\AGCInvokerUtility.exe")

Name: AdobeGCInvoker-1.0

Command: "C:\Program Files (x86)\Common Files\Adobe\AdobeGCClient\AGCInvokerUtility.exe"

Location: HKLM\SOFTWARE\Microsoft\Windows\CurrentVersion\Run

User: Public

Startup: Public: Sentinel Agent ("C:\Program Files\SentinelOne\Sentinel Agent 4.6.13.298\SentinelUI.exe")

Name: Sentinel Agent

Command: "C:\Program Files\SentinelOne\Sentinel Agent 4.6.13.298\SentinelUI.exe"

Location: HKLM\SOFTWARE\Microsoft\Windows\CurrentVersion\Run

User: Public

Startup: Public: WinZip UN ("C:\Program Files\WinZip\WZUpdateNotifier.exe" -show)

Name: WinZip UN

Command: "C:\Program Files\WinZip\WZUpdateNotifier.exe" -show

Location: HKLM\SOFTWARE\Microsoft\Windows\CurrentVersion\Run

User: Public

Startup: Public: WinZip FAH (C:\Program Files\WinZip\FAHConsole.exe)

Name: WinZip FAH

Command: C:\Program Files\WinZip\FAHConsole.exe

Location: HKLM\SOFTWARE\Microsoft\Windows\CurrentVersion\Run

User: Public

Startup: Public: RtkAudUService ("C:\WINDOWS\System32\RtkAudUService64.exe" -background)

Name: RtkAudUService

Command: "C:\WINDOWS\System32\RtkAudUService64.exe" -background

Location: HKLM\SOFTWARE\Microsoft\Windows\CurrentVersion\Run

User: Public

## SOFTWARE

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Adobe Acrobat DC, Version: 21.005.20048, Publisher: Adobe Systems Incorporated, Install date: 2021-06-09, Size: 3.3 GB

Adobe Acrobat Reader DC, Version: 21.005.20048, Publisher: Adobe Systems Incorporated, Install date: 2021-06-10, Size: 343.5 MB

Adobe Creative Cloud, Version: 5.4.1.534, Publisher: Adobe Inc., Size: 609.6 MB

Adobe Genuine Service, Publisher: Adobe  
Advanced Monitoring Agent Network Management, Version: 42.0.1.1, Publisher: Solarwinds Worldwide LLC, Install date: 2021-04-23, Size: 36.2 MB  
Advanced Monitoring Agent, Install date: 2021-01-26, Size: 55.2 MB  
Bonjour, Version: 3.0.0.10, Publisher: Apple Inc., Install date: 2016-05-18, Size: 2.0 MB  
Cisco Webex Meetings, Version: 41.7.1, Publisher: Cisco Webex LLC, Size: 296.9 MB  
Cricut Design Space, Version: 6.10.107, Publisher: Cricut, Inc., Size: 312.9 MB  
CyberLink Power2Go, Version: 8.0.3.6016, Publisher: CyberLink Corp., Install date: 2016-05-18, Size: 268.0 MB  
CyberLink PowerDVD 12, Version: 12.0.4.5913, Publisher: CyberLink Corp., Install date: 2016-05-18, Size: 289.0 MB  
Discover HP Touchpoint Manager, Version: 1.0.19.1, Publisher: HP, Install date: 2016-05-18, Size: 408.0 KB  
Dropbox, Version: 126.4.4618, Publisher: Dropbox, Inc.  
DYMO Label v.8, Version: 8.5.1.1814, Publisher: Sanford, L.P.  
Express Zip File Compression, Version: 7.42, Publisher: NCH Software, Size: 6.4 MB  
File Cache Service Agent, Version: 2.1.0.4101, Publisher: MspPlatform, Install date: 2021-06-05, Size: 7.7 MB  
Foxit PhantomPDF, Version: 6.0.26.201, Publisher: Foxit Corporation, Install date: 2016-05-18, Size: 590.3 MB  
Gadwin PrintScreen (64-Bit), Version: 6.2.0.0, Publisher: Gadwin, Ltd., Install date: 2020-04-27, Size: 14.4 MB  
Google Chrome, Version: 91.0.4472.124, Publisher: Google LLC, Install date: 2021-06-30  
GoTo Opener, Version: 1.0.533, Publisher: LogMeIn, Inc., Install date: 2020-05-20, Size: 336.0 KB  
GoToMeeting 10.17.0.19796, Version: 10.17.0.19796, Publisher: LogMeIn, Inc.  
HP Business Slim Keyboard, Version: 1.08, Publisher: HP, Install date: 2016-05-18, Size: 3.4 MB  
HP Documentation, Version: 1.0.0.1, Publisher: HP  
HP ESU for Microsoft Windows 7, Version: 3.5.1, Publisher: HP, Install date: 2016-05-18, Size: 251.7 MB  
HP Hotkey Support, Version: 6.2.16.1, Publisher: HP, Install date: 2016-05-18, Size: 12.6 MB  
HP Notifications, Version: 1.0.11.1, Publisher: HP Company, Install date: 2016-05-18, Size: 16.0 MB  
HP Setup, Version: 9.1.15453.4066, Publisher: Hewlett-Packard Company, Install date: 2016-05-18, Size: 41.8 MB  
HP SoftPaq Download Manager, Version: 4.2.2.0, Publisher: HP, Install date: 2016-05-18, Size: 32.1 MB  
HP Software Setup, Version: 9.0.1, Publisher: HP, Install date: 2016-05-18, Size: 2.3 MB  
HP Support Solutions Framework, Version: 12.18.34.21, Publisher: HP, Install date: 2016-05-18, Size: 5.8 MB  
iCity Controls, Version: 1.0, Publisher: Vadim Software, Install date: 2020-04-22, Size: 5.0 MB  
iCity Workstation Files, Version: 2.00.0000, Publisher: Vadim Software, Install date: 2020-04-22, Size: 623.7 MB  
Intel(R) Management Engine Components, Version: 11.0.0.1177, Publisher: Intel Corporation, Size: 106.2 MB  
Intel(R) Network Connections 20.2.3001.0, Version: 20.2.3001.0, Publisher: Intel, Install date: 2016-05-18, Size: 30.2 MB  
Intel(R) Processor Graphics, Version: 20.19.15.4404, Publisher: Intel Corporation, Size: 74.2 MB

Intel(R) Rapid Storage Technology, Version: 14.6.1.1030, Publisher: Intel Corporation  
Intel(R) USB 3.0 eXtensible Host Controller Driver, Version: 4.0.0.36, Publisher: Intel Corporation, Size: 18.5 MB  
KMSpico, Install date: 2020-05-19, Size: 15.7 MB  
Microsoft Edge, Version: 91.0.864.64, Publisher: Microsoft Corporation, Install date: 2021-07-03  
Microsoft Office Professional Plus 2019 - en-us, Version: 16.0.10375.20036, Publisher: Microsoft Corporation  
Microsoft OneDrive, Version: 18.151.0729.0013, Publisher: Microsoft Corporation, Size: 110.0 MB  
Microsoft OneDrive, Version: 21.119.0613.0001, Publisher: Microsoft Corporation, Size: 159.9 MB  
Microsoft Teams, Version: 1.4.00.11161, Publisher: Microsoft Corporation, Install date: 2021-06-24, Size: 104.6 MB  
Microsoft Update Health Tools, Version: 2.81.0.0, Publisher: Microsoft Corporation, Install date: 2021-06-21, Size: 1.2 MB  
Microsoft Visual C++ 2005 Redistributable (x64), Version: 8.0.56336, Publisher: Microsoft Corporation, Install date: 2016-05-18, Size: 708.0 KB  
Microsoft Visual C++ 2005 Redistributable (x64), Version: 8.0.61000, Publisher: Microsoft Corporation, Install date: 2016-04-01, Size: 572.0 KB  
Microsoft Visual C++ 2005 Redistributable, Version: 8.0.56336, Publisher: Microsoft Corporation, Install date: 2016-05-18, Size: 2.7 MB  
Microsoft Visual C++ 2005 Redistributable, Version: 8.0.61001, Publisher: Microsoft Corporation, Install date: 2016-04-01, Size: 300.0 KB  
Microsoft Visual C++ 2008 Redistributable - x64 9.0.30729.17, Version: 9.0.30729, Publisher: Microsoft Corporation, Install date: 2016-05-18, Size: 252.0 KB  
Microsoft Visual C++ 2008 Redistributable - x64 9.0.30729.6161, Version: 9.0.30729.6161, Publisher: Microsoft Corporation, Install date: 2016-04-01, Size: 788.0 KB  
Microsoft Visual C++ 2008 Redistributable - x86 9.0.30729.17, Version: 9.0.30729, Publisher: Microsoft Corporation, Install date: 2016-05-18, Size: 240.0 KB  
Microsoft Visual C++ 2008 Redistributable - x86 9.0.30729.4148, Version: 9.0.30729.4148, Publisher: Microsoft Corporation, Install date: 2016-05-18, Size: 232.0 KB  
Microsoft Visual C++ 2008 Redistributable - x86 9.0.30729.6161, Version: 9.0.30729.6161, Publisher: Microsoft Corporation, Install date: 2016-04-01, Size: 600.0 KB  
Microsoft Visual C++ 2010 x64 Redistributable - 10.0.40219, Version: 10.0.40219, Publisher: Microsoft Corporation, Install date: 2020-04-23, Size: 13.9 MB  
Microsoft Visual C++ 2010 x86 Redistributable - 10.0.40219, Version: 10.0.40219, Publisher: Microsoft Corporation, Install date: 2020-04-23, Size: 11.1 MB  
Microsoft Visual C++ 2012 Redistributable (x64) - 11.0.51106, Version: 11.0.51106.1, Publisher: Microsoft Corporation  
Microsoft Visual C++ 2012 Redistributable (x64) - 11.0.61030, Version: 11.0.61030.0, Publisher: Microsoft Corporation, Size: 20.5 MB  
Microsoft Visual C++ 2012 Redistributable (x86) - 11.0.51106, Version: 11.0.51106.1, Publisher: Microsoft Corporation  
Microsoft Visual C++ 2012 Redistributable (x86) - 11.0.61030, Version: 11.0.61030.0, Publisher: Microsoft Corporation, Size: 17.4 MB

Microsoft Visual C++ 2013 Redistributable (x64) - 12.0.21005, Version: 12.0.21005.1, Publisher: Microsoft Corporation, Size: 20.6 MB  
Microsoft Visual C++ 2013 Redistributable (x64) - 12.0.30501, Version: 12.0.30501.0, Publisher: Microsoft Corporation, Size: 20.6 MB  
Microsoft Visual C++ 2013 Redistributable (x64) - 12.0.40664, Version: 12.0.40664.0, Publisher: Microsoft Corporation, Size: 20.6 MB  
Microsoft Visual C++ 2013 Redistributable (x86) - 12.0.30501, Version: 12.0.30501.0, Publisher: Microsoft Corporation, Size: 17.2 MB  
Microsoft Visual C++ 2013 Redistributable (x86) - 12.0.40664, Version: 12.0.40664.0, Publisher: Microsoft Corporation, Size: 17.2 MB  
Microsoft Visual C++ 2015-2019 Redistributable (x64) - 14.23.27820, Version: 14.23.27820.0, Publisher: Microsoft Corporation, Size: 23.2 MB  
Microsoft Visual C++ 2015-2019 Redistributable (x86) - 14.23.27820, Version: 14.23.27820.0, Publisher: Microsoft Corporation, Size: 20.2 MB  
Microsoft Visual Studio 2010 Tools for Office Runtime (x64), Version: 10.0.50903, Publisher: Microsoft Corporation  
NVIDIA Graphics Driver 392.59, Version: 392.59, Publisher: NVIDIA Corporation, Install date: 2021-06-09  
NVIDIA HD Audio Driver 1.3.38.21, Version: 1.3.38.21, Publisher: NVIDIA Corporation, Install date: 2021-06-09  
NVIDIA nView 149.34, Version: 149.34, Publisher: NVIDIA Corporation, Install date: 2020-04-23  
NVIDIA WMI 2.31.0, Version: 2.31.0, Publisher: NVIDIA Corporation, Install date: 2020-04-23  
Patch Management Service Controller, Version: 2.1.1.4189, Publisher: MspPlatform, Install date: 2021-06-05, Size: 15.7 MB  
RealPlayer, Version: 18.1.20, Publisher: RealNetworks, Size: 91.8 MB  
Realtek High Definition Audio Driver, Version: 6.0.1.8335, Publisher: Realtek Semiconductor Corp., Install date: 2016-05-18  
Request Handler Agent, Version: 2.1.0.4101, Publisher: MspPlatform, Install date: 2021-06-05, Size: 5.0 MB  
Sentinel Agent, Version: 4.6.13.298, Publisher: SentinelOne, Install date: 2021-05-13  
Skype™ 6.14, Version: 6.14.104, Publisher: Skype Technologies S.A., Install date: 2016-05-18, Size: 25.1 MB  
Start Menu X version 6.5, Version: 6.5, Publisher: OrdinarySoft, Install date: 2020-04-23, Size: 22.1 MB  
TeamViewer 12 Host, Version: 12.0.258869, Publisher: TeamViewer  
TeamViewer, Version: 15.18.5, Publisher: TeamViewer  
UFR II Printer Driver Uninstaller, Version: 6, 7, 1, 0, Publisher: Canon Inc.  
uniPaaS 1.9, Version: 1.9.897, Publisher: Magic Software Enterprise  
Vadim Calendar, Version: 1.0.0, Publisher: Vadim Software, Install date: 2020-04-22, Size: 120.0 KB  
Vadim PDF Writer  
VadimOmers, Version: 1.0.0, Publisher: Vadim Software, Install date: 2020-04-22, Size: 684.0 KB  
Vulkan Run Time Libraries 1.0.3.1, Version: 1.0.3.1, Publisher: LunarG, Inc., Size: 1.7 MB  
WinCDEmu, Version: 4.1, Publisher: Sysprogs  
Windows 10 Update Assistant, Version: 1.4.9200.23367, Publisher: Microsoft Corporation, Size: 5.0 MB  
WinZip 25.0, Version: 25.0.14275, Publisher: Corel Corporation, Install date: 2021-01-31, Size: 627.0 MB  
Zoom, Version: 5.4.9 (59931.0110), Publisher: Zoom Video Communications, Inc., Size: 9.8 MB

## PROCESSES

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AcrobatNotificationClient.exe (C:\Program Files\WindowsApps\AcrobatNotificationClient\_1.0.4.0\_x86\_\_e1rzdqpraam7r\AcrobatNotificationClient.exe)  
acrotray.exe (C:\Program Files (x86)\Adobe\Acrobat DC\Acrobat\acrotray.exe)  
Adobe CEF Helper.exe (C:\Program Files\Common Files\Adobe\Adobe Desktop Common\HEX\Adobe CEF Helper.exe)  
Adobe CEF Helper.exe (C:\Program Files\Common Files\Adobe\Adobe Desktop Common\HEX\Adobe CEF Helper.exe)  
Adobe Desktop Service.exe (C:\Program Files (x86)\Common Files\Adobe\Adobe Desktop Common\ADS\Adobe Desktop Service.exe)  
AdobeCollabSync.exe (C:\Program Files (x86)\Adobe\Acrobat DC\Acrobat\AdobeCollabSync.exe)  
AdobeCollabSync.exe (C:\Program Files (x86)\Adobe\Acrobat DC\Acrobat\AdobeCollabSync.exe)  
AdobeIPCBroker.exe (C:\Program Files (x86)\Common Files\Adobe\Adobe Desktop Common\IPCBox\AdobeIPCBroker.exe)  
AdobeNotificationClient.exe (C:\Program Files\WindowsApps\AdobeNotificationClient\_2.0.1.8\_x86\_\_enpm4xejd91yc\AdobeNotificationClient.exe)  
ApplicationFrameHost.exe (C:\WINDOWS\system32\ApplicationFrameHost.exe)  
atmgr.exe (c:\users\sbouchard\appdata\local\webex\webex\meetings\_02\atmgr.exe)  
atmgr.exe (c:\users\sbouchard\appdata\local\webex\webex\meetings\_03\atmgr.exe)  
BASupSrvCnfg.exe (C:\Program Files (x86)\Take Control Agent\BASupSrvCnfg.exe)  
BrStMonW.exe (C:\Program Files (x86)\Brown02\Brother\BrStMonW.exe)  
CCXProcess.exe (C:\Program Files\Adobe\Adobe Creative Cloud Experience\CCXProcess.exe)  
ciscowebexstart.exe (C:\Users\sbouchard\AppData\Local\WebEx\ciscowebexstart.exe)  
CLMLSvc\_P2G8.exe (C:\Program Files (x86)\CyberLink\Power2Go8\CLMLSvc\_P2G8.exe)  
CompPkgSrv.exe (C:\Windows\System32\CompPkgSrv.exe)  
conhost.exe (C:\WINDOWS\system32\conhost.exe)  
CoreSync.exe (C:\Program Files (x86)\Adobe\Adobe Sync\CoreSync\CoreSync.exe)  
Creative Cloud Helper.exe (C:\Program Files\Adobe\Adobe Creative Cloud\ACC\Creative Cloud Helper.exe)  
Creative Cloud Helper.exe (C:\Program Files\Adobe\Adobe Creative Cloud\ACC\Creative Cloud Helper.exe)  
Creative Cloud.exe (C:\Program Files\Adobe\Adobe Creative Cloud\ACC\Creative Cloud.exe)  
dllhost.exe (C:\WINDOWS\system32\DllHost.exe)  
downloader2.exe (C:\Program Files (x86)\Real\RealDownloader\downloader2.exe)  
Dropbox.exe (C:\Program Files (x86)\Dropbox\Client\Dropbox.exe)  
Dropbox.exe (C:\Program Files (x86)\Dropbox\Client\Dropbox.exe)  
Dropbox.exe (C:\Program Files (x86)\Dropbox\Client\Dropbox.exe)  
DymoQuickPrint.exe (C:\Program Files (x86)\DYMO\DYMO Label Software\DymoQuickPrint.exe)

explorer.exe (C:\WINDOWS\Explorer.EXE)  
FAHWindow64.exe (C:\Program Files\WinZip\FAHWindow64.exe)  
freepcaudit.exe (D:\Dubreuilville Audits\freepcaudit.exe)  
HPNotifications.exe (C:\Program Files (x86)\HP\HP Notifications\HPNotifications.exe)  
IAStorIcon.exe (C:\Program Files\Intel\Intel(R) Rapid Storage Technology\IAStorIcon.exe)  
igfxEM.exe  
(C:\WINDOWS\System32\DriverStore\FileRepository\cui\_dch.inf\_amd64\_790c20683c3a62ec\igfxEM.exe)  
iusb3mon.exe (C:\Program Files (x86)\Intel\Intel(R) USB 3.0 eXtensible Host Controller  
Driver\Application\iusb3mon.exe)  
LHBeacon.exe (C:\Program Files (x86)\HP\HP Touchpoint Manager\Discover HP Touchpoint  
Manager\LHBeacon.exe)  
Music.UI.exe (C:\Program  
Files\WindowsApps\Microsoft.ZuneMusic\_10.21061.10121.0\_x64\_\_8wekyb3d8bbwe\Music.UI.exe)  
node.exe (C:\Program Files\Adobe\Adobe Creative Cloud Experience\libs\node.exe)  
OneDrive.exe (C:\Users\souchard\AppData\Local\Microsoft\OneDrive\OneDrive.exe)  
OUTLOOK.EXE (C:\Program Files\Microsoft Office\root\Office16\OUTLOOK.EXE)  
PrintScreen64.exe (C:\Program Files\Gadwin\Gadwin PrintScreen\PrintScreen64.exe)  
QtWebEngineProcess.exe (C:\Program Files  
(x86)\Dropbox\Client\126.4.4618\QtWebEngineProcess.exe)  
QtWebEngineProcess.exe (C:\Program Files  
(x86)\Dropbox\Client\126.4.4618\QtWebEngineProcess.exe)  
realdownloader264.exe (C:\Program Files (x86)\Real\RealDownloader\RealDownloader264.exe)  
realsched.exe (C:\Program Files (x86)\Real\RealPlayer\Update\realsched.exe)  
rpbgconverter.exe (C:\Program Files (x86)\Real\RealPlayer\RPBGConverter.exe)  
rpsystray.exe (C:\Program Files (x86)\Real\RealPlayer\RPDS\Bin\rpsystray.exe)  
RtkAudUService64.exe (C:\Windows\System32\RtkAudUService64.exe)  
RuntimeBroker.exe (C:\Windows\System32\RuntimeBroker.exe)  
RuntimeBroker.exe (C:\Windows\System32\RuntimeBroker.exe)  
RuntimeBroker.exe (C:\Windows\System32\RuntimeBroker.exe)  
RuntimeBroker.exe (C:\Windows\System32\RuntimeBroker.exe)  
RuntimeBroker.exe (C:\Windows\System32\RuntimeBroker.exe)  
SearchProtocolHost.exe (C:\WINDOWS\system32\SearchProtocolHost.exe)  
SearchUI.exe (C:\Windows\SystemApps\Microsoft.Windows.Cortana\_cw5n1h2txyewy\SearchUI.exe)  
SecurityHealthSystray.exe (C:\Windows\System32\SecurityHealthSystray.exe)  
SentinelUI.exe (C:\Program Files\SentinelOne\Sentinel Agent 4.6.13.298\SentinelUI.exe)  
ShellExperienceHost.exe  
(C:\WINDOWS\SystemApps\ShellExperienceHost\_cw5n1h2txyewy\ShellExperienceHost.exe)  
sihost.exe (C:\WINDOWS\system32\sihost.exe)  
SkWLUSB.exe (C:\Program Files (x86)\HP\HP Business Slim Keyboard\SkWLUSB.exe)  
StartMenuExperienceHost.exe  
(C:\WINDOWS\SystemApps\Microsoft.Windows.StartMenuExperienceHost\_cw5n1h2txyewy\StartMenu  
ExperienceHost.exe)  
StartMenuX.exe (C:\Program Files\Start Menu X\StartMenuX.exe)

svchost.exe (C:\WINDOWS\system32\svchost.exe)  
svchost.exe (C:\WINDOWS\system32\svchost.exe)  
svchost.exe (C:\WINDOWS\system32\svchost.exe)  
svchost.exe (C:\WINDOWS\system32\svchost.exe)  
SystemSettings.exe (C:\Windows\ImmersiveControlPanel\SystemSettings.exe)  
taskhostw.exe (C:\WINDOWS\system32\taskhostw.exe)  
TeamViewer.exe (C:\Program Files (x86)\TeamViewer\TeamViewer.exe)  
unsecapp.exe (C:\WINDOWS\system32\wbem\unsecapp.exe)  
WzPreloader.exe (C:\Program Files\WinZip\WzPreloader.exe)  
YourPhone.exe (C:\Program  
Files\WindowsApps\Microsoft.YourPhone\_1.21042.137.0\_x64\_\_8wekyb3d8bbwe\YourPhone.exe)